



June 20, 2025

NOTICE OF MEETING

A Meeting of the New Haven Union Station Partnership Operations Committee for Union Station Transportation Center will be held on Monday, June 23, 2025 at 1:00 PM via Zoom teleconference and at NHPA's Office on 232 George Street. The Agenda for this meeting is attached.



AGENDA

OPERATIONS COMMITTEE MEETING

June 23, 2025

1:00 PM

***This will be a Hybrid Meeting Held via Zoom
and in person at NHPA's office at 232 George Street***

Join Zoom Meeting

<https://us06web.zoom.us/j/81278341563?pwd=Eff3HwNqs3o5ZE5Vv2xS3GSQN60Ya7.1&from=addon>

Meeting ID: 812 7834 1563

Passcode: 744844

One tap mobile

+13126266799,,81278341563#,,,,*744844# US (Chicago)

+16469313860,,81278341563#,,,,*744844# US

Find your local number: <https://us06web.zoom.us/j/81278341563?pwd=Eff3HwNqs3o5ZE5Vv2xS3GSQN60Ya7.1&from=addon>

I. CALL TO ORDER

II. PUBLIC COMMENT

Please notify Fortunata Houde (fhoude@nhparking.com) in advance if you have a desire to speak during the Public Comment section or on a specific agenda item.0020

Please Note: This will be a remote meeting. Any member of the public may request, in writing, a physical location and any electronic equipment necessary to attend the meeting in real time no later than twenty-four (24) hours prior to the meeting. Said individual shall have the same opportunities to provide comment or otherwise participate in the meeting as would be afforded if the meeting was held in person with the following exception: Under law, if such person loses the ability to participate because of an interruption, failure or degradation of such person's connection to the meeting by electronic equipment, the committee is not required to adjourn or postpone the meeting. Access can be from anywhere by an electronic device that has Zoom program at the address provided above in the Agenda Notice or by phone at the number set forth above in the Agenda Notice.

III. APPROVAL OF THE MINUTES

Approval of the Minutes from the May 28, 2025 Operations Committee Meeting

IV. APPROVAL OF MOTIONS OF THE OPERATIONS COMMITTEE

None anticipated

V. MONTHLY STATION AND PARKING MANAGER REPORTS

NHPA Campus Manager Monthly Presentation

- Operations**
- Finance**
- Capital Projects**

VI. CAMPUS PROJECTS

Enabling Project – Phase 1 #23-051

- Design Development set submitted 6/23; pricing to follow 7/14**
- Outstanding issue is main lobby / stairwell potential scope adjustment**
- Critical Path - Ticket Windows and relocating Amtrak, Greyhound, Avis**

Garage – State of Good Repair #23-009

- Onsite oversight meeting (7/14); NTP & Preconstruction meeting to follow**
- All required contractor documentation received**

Station – State of Good Repair #23-020

- Onsite oversight meeting (7/14); NTP & Preconstruction meeting to follow**
- Same contractor as #23-009; will start submitting week of 6/23**

Interior Wayfinding #23-054

- Discussion item re: potential hold due to guidance on Enabling Plan scope adjustment and Tunnel Project impacts to program**

East Lot

- Press event June 25th at Union Station**
- Actual 12-month revenues for removal of 254 parking spaces from Campus per CTDOT Agreement No. 7.16-01(24)**

West Lot #0301-0562

- No updates**

VII. MONTHLY BROKERAGE MANAGER REPORT

-Greyhound (7/1) and Avis (tbd) meetings to discuss vacating 1st FI West/North

-Amtrak letter bring drafted by NHPA for City review; Amtrak PD, luggage, ticket windows, and basement conductor room are open issues

-BESB received new space offerings for Enabling Plan; waiver meeting requested

-NHPA lease for 2nd floor East being prepared for OC action this Summer

-All concession and office sublease agreements on month-to-month at Station

VIII. NEW / OLD BUSINESS

-Table Top Exercise with Emergency Operations Center and first responders being planned through City of New Haven Office of Emergency Management

-Rail Providers relocation design allowances included in Enabling Project RFP

-New rates being prepared for July implementation with new Budget

IX. EXECUTIVE SESSION

-Not Anticipated to be Used

X. ADJOURNMENT & CAMPUS TOUR (FOLLOWING)



**MINUTES FROM THE
NEW HAVEN UNION STATION TRANSPORTATION CENTER PARTNERSHIP
OPERATIONS COMMITTEE MEETING OF MAY 28, 2025**

Representing CTDOT:	Deputy Commissioner King Mr. Bergeron, Mr. Bordiere Ms. Cordero
Representing City of New Haven:	Mr. Piscitelli, Attorney Pinto
Representing New Haven Parking Authority:	Mr. Hausladen, Mr. Parry, Mr. Seholm, Mr. Staniewicz, Ms. Moneke, Attorney Merin

I. CALL TO ORDER

Mr. Hausladen called the meeting to order at 1:07 PM.

II. PUBLIC COMMENT

Mr. Hausladen reported there were no requests for public comment.

III. APPROVAL OF THE MINUTES

Mr. Hausladen asked if there were any exceptions or further discussion required to approve the Minutes from the April 28, 2025 Operations Committee meeting. Hearing none he called for a Motion to approve. Mr. Piscitelli moved to approve, and Mr. Bergeron seconded the Motion. A vote was taken.

Deputy Commissioner King	Abstain (she was not present)
Mr. Bergeron	Approved
Mr. Piscitelli	Approved

IV. BUDGET FY 2025-2026

Mr. Seholm presented an overview of the proposed Draft V4 Budget, related Assumptions and Rates and Capital Plan for approval, and he reviewed the changes that were made from Draft V3. He provided the following items that had the biggest impact on the budget for discussion and welcomed questions.

-The incremental cost of changing the daytime Lead position to Daytime Supervisor and related benefits

- Insurance costs had a major increase that was not anticipated
- Contracted snow removal was budgeted conservatively
- Administrative fees went down
- Union Station Building has no proposed material changes from Budget Draft V3. Revenue from the building has not been reviewed yet
- State Street Station – no real change from Version 3.

•PROPOSED RATE INCREASES:

-The following increases in transient and monthly rates are hoped to mitigate the escalated insurance costs and partial cost of the change in the Lead position to Daytime Supervisor and related benefits.

-**Monthly Permit** revenue: is assumed to increase about \$100k in FY 2026 with the additional 25 monthly permits and \$10 per month increase per permit effective July 1, 2025.

-**Transient Rates:** A \$1 increase for the 24 hour rate and commuter rates will go into effect July 1 (This is about a 10% increase for commuters). There will be no impact on short-term parkers.

-**Revenue Enhancement Initiative:** NHPA will be asking their Board for approval to start charging patrons for use of the EV charging stations. It will be a modest charge (possibly \$.50 per hour) to mitigate energy costs (a few thousand per month) and this also provides an incentive for folks not to leave their car at a charging station for days. NHPA will bring the outcome to the OC and possibly present it as an option that could be implemented at Union Station Garage.

REVENUE FROM MONTHLY PERMITS DRAFT V3	REVENUE FROM MONTHLY PERMITS DRAFT V4	REVENUE FROM TRANSIENT RATES consolidated DRAFT V3	REVENUE FROM TRANSIENT RATES DRAFT V4
\$555,000	With the proposed rate increase and 25 extra permits revenue will be \$612,468 a \$57,468 increase	\$4.921 million	\$5.046 million \$124,800 increase Looked for \$182,000 in revenue from the garage to help support USB and SSS

The Draft Operating Budget V3 showed a \$53,000 loss. With the above changes, Version V4 now shows a \$23,593 net profit.

Questions/Discussion:

Deputy Commissioner King was supportive of the rate increases to bring the facility to a positive cash flow. She asked Mr. Bergeron and Mr. Piscitelli if they were in agreement and they concurred. Mr. Seholm said he was reluctant to propose any rates that were much higher which might have a negative impact. There continues to be a long waiting list for monthly parking at the Station.

Deputy Commissioner King asked if the results at the end of the fiscal year are projected to be in the black or the red? Mr. Seholm said at this point with the strong positive results that just came in, he would commit to being at zero.

Mr. Piscitelli thanked Mr. Seholm for his work on the budget. He said the forecasting done at the beginning of the last fiscal year is starting to materialize..

•**CAPITAL PLAN: (Completely unchanged from Version 3)**

The PARCS Revenue Control Equipment was the only new project added to capital programs and it is hoped to be advanced. None of the other projects documented in the Desman Condition Surveys will go forward due to funding restrictions.

V. APPROVAL OF THE MOTIONS OF THE OPERATIONS COMMITTEE

MOTION B: TO APPROVE THE OPERATING BUDGET (V4), RELATED ASSUMPTIONS, CAPITAL PLAN AND RATES FOR FISCAL YEAR JULY 1, 2025 THROUGH JUNE 30, 2026.

Mr. Hausladen asked for any additional discussion, hearing none he asked for a Motion to approve. Deputy Commissioner King moved to approve the Budget V4 as presented, and Mr. Bergeron seconded the Motion. A vote was taken.

Deputy Commissioner King	Approved
Mr. Bergeron	Approved
Mr. Piscitelli	Approved

MOTION A: TO AUTHORIZE AMENDMENTS TO THE PROFESSIONAL SERVICE AGREEMENTS FOR THE FOUR CURRENT ACTIVE CAPITAL PROJECTS AT NEW HAVEN UNION STATION TO INCREASE ON-SITE OVERSIGHT SERVICES FOR EACH PROJECT TO FULL-TIME AS DIRECTED BY CTDOT (District 5); AND TO ESTABLISH A FULL-TIME CONSTRUCTION PROJECT MANAGER TO SUPERVISE AND COORDINATE THE MULTITUDE OF ACTIVE AND PLANNED CONSTRUCTION PROJECTS AT UNION STATION.

Mr. Hausladen said he believes this Motion will be more for discussion at this time and deferred to Mr. Staniewicz for further explanation.

Mr. Staniewicz said there were two separate, but related components: 1) ***Onsite Oversight*** and 2) ***Construction Project Manager***.

-Onsite Oversight: NHPA met with District 5 personnel on May 1 to discuss capital projects oversight specifically for USTC that requires to increase on-site oversight services for each project to full-time. Initially, NHPA did not carry this level, and he noted the hours NHPA carried on the various projects versus the 40 that would be required by CTDOT.

-Construction Project Manager: Currently we are moving from the design phase to the construction phase, and It is now becoming clear that a full-time, dedicated Construction Project Manager for Union Station is needed to provide overall coordination and supervision to oversee Operations Committee projects as well as the City's geothermal project, various tenant improvement projects, and general activities and repair projects which will have concurrent and competing needs.

Deputy Commissioner King said she would like to table Motion B (both parts) and a separate meeting is needed for further discussion. She spoke to Mr. Mendick (District 5) briefly earlier and was not able to get enough information. The numbers are high, and Mr. Mendick said there may be some misunderstanding on what District 5 is expecting.

She also agreed with Mr. Piscitelli that the hiring of a full-time Construction Manager is important and what the funding source will be for that position – what is the best way to accomplish this.

Mr. Piscitelli moved to table Motion B for additional discussion and the OC agreed.

Mr. Piscitelli said the State of Good Repairs project is ready to begin construction.. If we make a final vote in June we won't delay construction. Mr. Staniewicz said we are targeting early July for a pre-construction meeting with District 5 and construction tentatively starting in mid-July. Mr. Piscitelli asked him to get the pre-construction meeting on the books and work back to see if the teams are properly equipped to launch the project. Mr. Staniewicz said hopefully this can be resolved at the June OC meeting.

VI. MONTHLY STATION AND PARKING MANAGER REPORTS

Mr. Hausladen provided an overview of the reports.

•Financial Report

He said Net Operating Income was better than anticipated for the month of April, which had a positive impact on the overall YTD projection; however, there are still two months left to the fiscal year. Major variance explanations have already been provided.

•Operations

He deferred to Mr. Parry to report on occupancy for the month of April. Mr. Parry referred to the charts in his report and said there is an increase when comparing this year to last year and last month; however, Union Station Garage is not full on a daily basis.

•Capital Projects

Mr. Hausladen presented the proposed brokerage schedule included in his report for discussion and the next steps to be taken at Union Station once we have determined the available space for sublease. He asked for comments.

Mr. Piscitelli said we should start to determine professional support that is needed, a final schedule, and a walkaround should be planned for the fall.

Deputy Commissioner King asked about the professional support that would be required. Mr. Hausladen said we currently have Mascola on the team, and the architects working on the enabling projects will help with space, floor plans, and a vanilla box rendering. The attorneys have already prepared a draft lease; however, it needs to be reviewed and approved.

Mr. Piscitelli said the actual prospecting work will need specialized support and walked through the reasons for it.

Mr. Hausladen said we have the current team and will do a gap analysis of others that will be needed.

Deputy Commissioner King said she is also interested in the strategy planned to get the caliber of tenants we are looking for with an emphasis on New Haven specific and regional specific, and Mr. Piscitelli concurred. Deputy Commissioner King said the strategy should also include type of rents we are seeking and whether we are willing to pay for fit-out in exchange for attracting the tenants desired.

VII. CAPITAL PROJECTS (discussed above)

VIII. MONTHLY BROKERAGE MANAGER REPORT

Mr. Hausladen gave a brief overview of what was included in his report on projects he has been involved with including outreach events.

- In regard to the Enabling Project – Phase I - He noted the exciting new concepts for the west end and concourse design that will be discussed on Friday.
- The City of New Haven hosted a Procurement Event that was held at Lighthouse Park on May 14. Park New Haven had a table at the event along with departments from the City of New Haven, CTDOT, the Minority Construction Council and others. There was a good turnout of attendees.
- Bike to Work Week breakfast was held at the State Street Station, names were collected, and it was appreciated by the commuters. Mr. Hausladen hosted a table for Park New Haven at the event.
- Mr. Hausladen was pleased to see the re-opening of the Farmington Canal Heritage Trail that will be connecting to Union Station and State Street Station.
- The approved Facility Emergency Plan and Security Plan will be going out for signature soon.
- Deputy Commissioner King asked if the comments provided by District 5 after the 90% presentation was made were included in the Wayfinding documents. Mr. Staniewicz said yes and all the comments will be addressed in the final set of bid documents that will be produced when the project is ready to go out for bid and the front end is put together.

IX. NEW/OLD BUSINESS

Schedule of Action Items:

- Brokerage strategy and road map for next meeting – (meet next Friday)
- Inspection/Oversight protocol: set up side bar meeting (review with District 5 before next meeting)
- Wrap up on State of Good Repairs Project: (will happen after approvals received on inspection/oversight)
- Develop Desman capital studies list to make sure we are not missing anything: (set up side bar meeting)

X. EXECUTIVE SESSION – *not needed*

XI. ADJOURNMENT

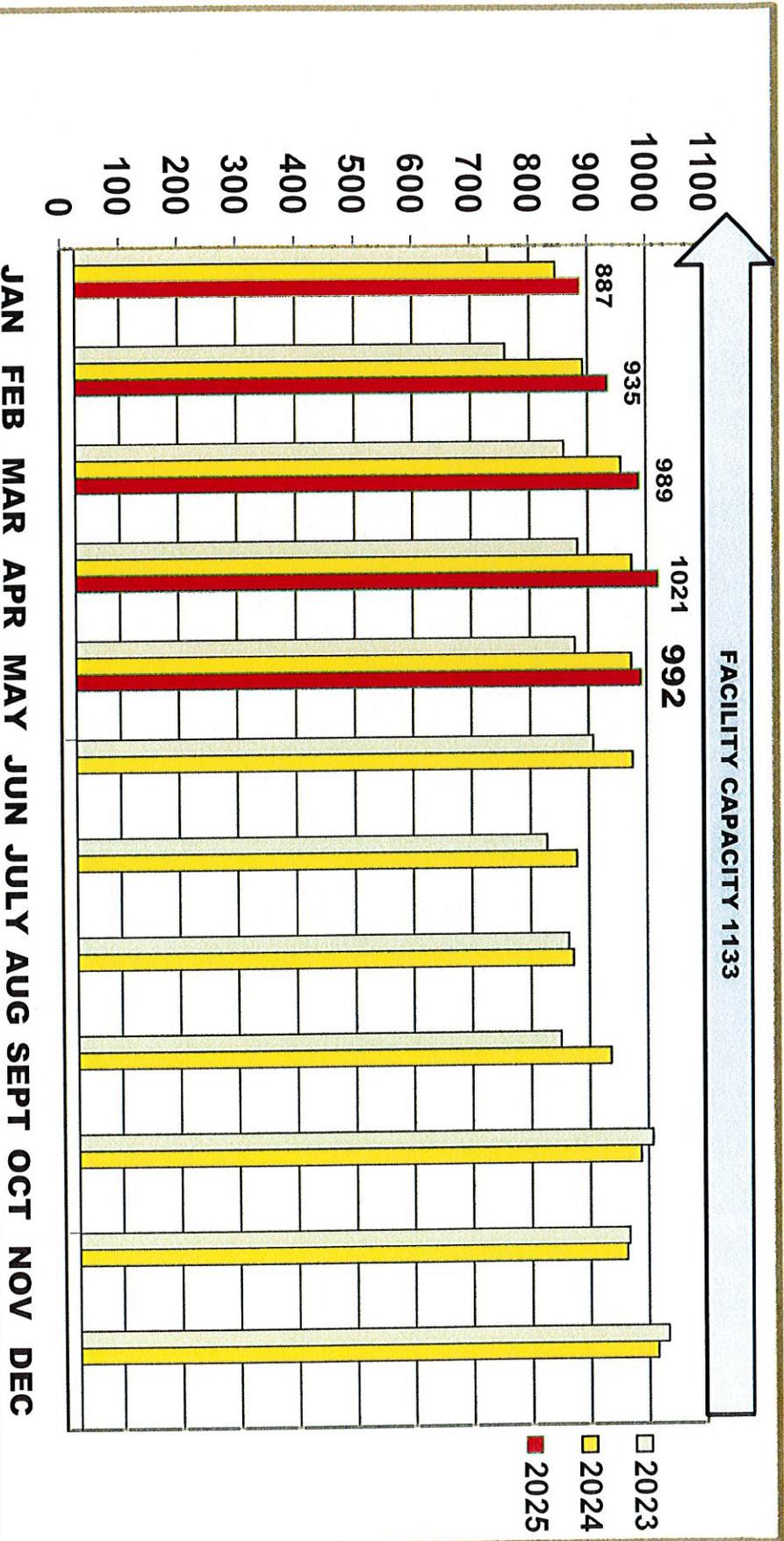
Mr. Hausladen asked if there were any other issues for discussion. Hearing none, he asked for a Motion to adjourn. Deputy Commissioner King moved to adjourn, and Mr. Piscitelli seconded. The meeting was adjourned at 2:00 PM.



UNION STATION
PARTNERSHIP
NEW HAVEN

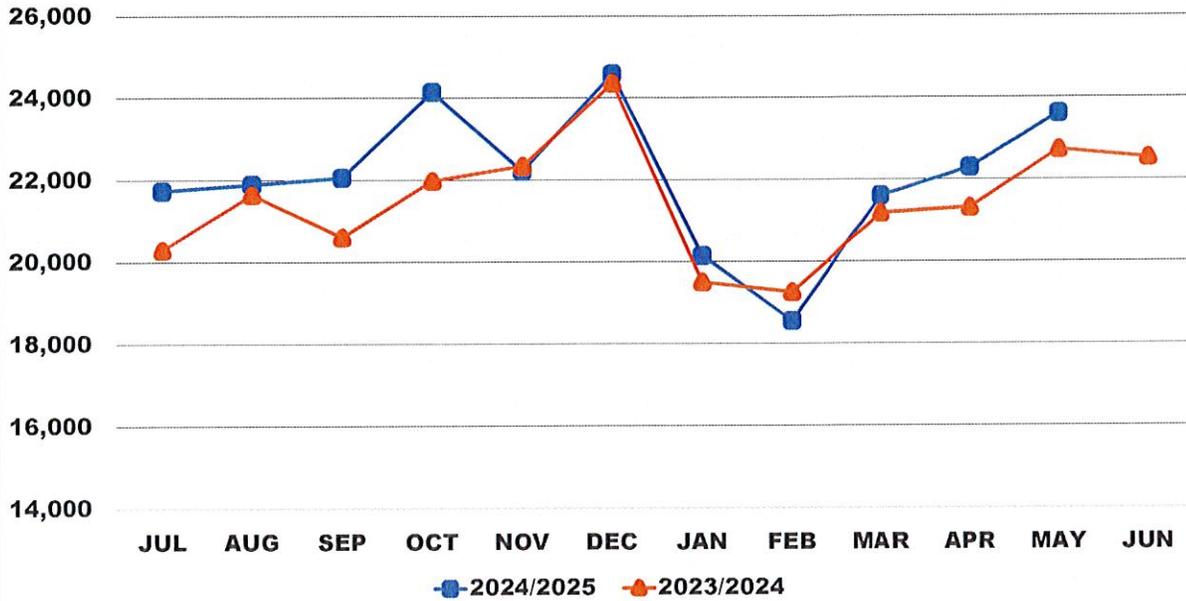


Average Occupancy Statistics Union Station Garage Facility Capacity 1133 Comparison of 2023 through 2025



UNION STATION GARAGE

TOTAL CARS PARKED



TOTAL CARS PARKED

FY	Weekdays		COMPARISON BY MONTH			% CHANGE BY YEAR	CUMULATIVE COMPARISON		
	2024/2025	2023/2024	2024/2025	% CHANGE BY MONTH	2023/2024		2024/2025	2023/2024	% CHANGE
JUL	23	21	21,733	-4%	20,294	7%	21,733	20,294	7%
AUG	22	23	21,894	1%	21,635	1%	43,627	41,929	4%
SEP	21	21	22,058	1%	20,597	7%	65,685	62,526	5%
OCT	23	22	24,147	9%	21,972	10%	89,832	84,498	6%
NOV	21	22	22,223	-8%	22,337	-1%	112,055	106,835	5%
DEC	22	21	24,585	11%	24,356	1%	136,640	131,191	4%
JAN	23	23	20,151	-18%	19,494	3%	156,791	150,685	4%
FEB	20	21	18,548	-8%	19,247	-4%	175,339	169,932	3%
MAR	21	21	21,605	16%	21,172	2%	196,944	191,104	3%
APR	22	22	22,297	3%	21,311	5%	219,241	212,415	3%
MAY	22	23	23,613	6%	22,726	4%	242,854	235,141	3%
JUN		20			22,527			257,668	
Total	240	260							

UNION STATION GARAGE

TOTAL TICKETS ISSUED									
FY	Weekdays		COMPARISON BY MONTH			% CHANGE BY YEAR	CUMULATIVE COMPARISON		
	2024/2025	2023/2024	2024/2025	% CHANGE BY MONTH	2023/2024		2024/2025	2023/2024	% CHANGE
JUL	23	21	17,346	-5%	16,108	8%	17,346	16,108	8%
AUG	22	23	17,485	1%	16,931	3%	34,831	33,039	5%
SEP	21	21	17,485	0%	16,173	8%	52,316	49,212	6%
OCT	23	22	19,099	9%	17,105	12%	71,415	66,317	8%
NOV	21	22	17,736	-7%	17,647	1%	89,151	83,964	6%
DEC	22	21	20,273	14%	20,165	1%	109,424	104,129	5%
JAN	23	23	15,596	-23%	14,750	6%	125,020	118,879	5%
FEB	20	21	14,168	-9%	14,740	-4%	139,188	133,619	4%
MAR	21	21	16,825	19%	16,524	2%	156,013	150,143	4%
APR	22	22	17,504	4%	16,519	6%	173,517	166,662	4%
MAY	22	23	18,729	7%	17,776	5%	192,246	184,438	4%
JUN		20			18,198			202,636	
Total	240	260							

TOTAL KEYCARDS ENTERED									
FY	Weekdays		COMPARISON BY MONTH			% CHANGE BY YEAR	CUMULATIVE COMPARISON		
	2024/2025	2023/2024	2024/2025	% CHANGE BY MONTH	2023/2024		2024/2025	2023/2024	% CHANGE
JUL	23	21	4,387	1%	4,186	5%	4,387	4,186	5%
AUG	22	23	4,409	1%	4,704	-6%	8,796	8,890	-1%
SEP	21	21	4,573	4%	4,424	3%	13,369	13,314	0%
OCT	23	22	5,048	10%	4,867	4%	18,417	18,181	1%
NOV	21	22	4,487	-11%	4,690	-4%	22,904	22,871	0%
DEC	22	21	4,312	-4%	4,191	3%	27,216	27,062	1%
JAN	23	23	4,555	6%	4,744	-4%	31,771	31,806	0%
FEB	20	21	4,380	-4%	4,507	-3%	36,151	36,313	0%
MAR	21	21	4,780	9%	4,648	3%	40,931	40,961	0%
APR	22	22	4,793	0%	4,792	0%	45,724	45,753	0%
MAY	22	23	4,884	2%	4,950	-1%	50,608	50,703	0%
JUN		20			4,329			55,032	
Total	240	260							

Note: adjusted keycard entries for PNH vehicles starting November 2022

OVERVIEW

REVENUE

OCCUPANCY

DURATION

COMPARISON

BUDGETS

OVERSELL

BENCHMARK

DAY OF WEEK

COMP. RATES

Duration

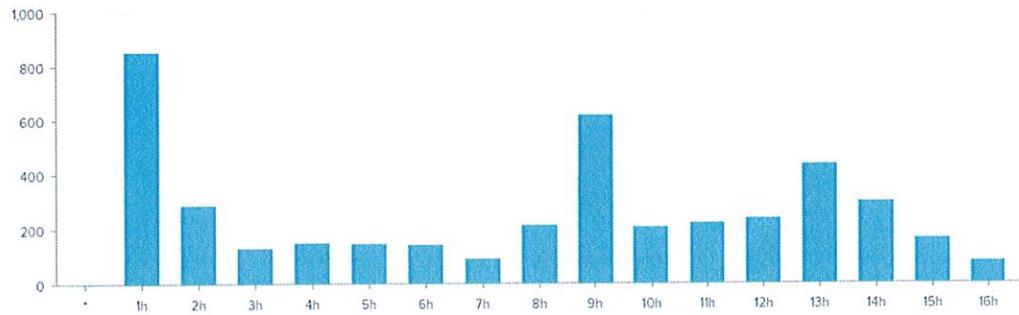
Show duration distribution **By Hour** ▾ on **All Days** ▾ entering at **All Hours** ▾

for **May 1, 2025 - May 31, 2025** ▾ broken down by **User Type** ▾

Compare to Last Year

Duration Distribution **Graph**

Monthlies Transient [Select All](#)



OVERVIEW

REVENUE

OCCUPANCY

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BENCHMARK

DAY OF WEEK

COMP. RATES

Duration

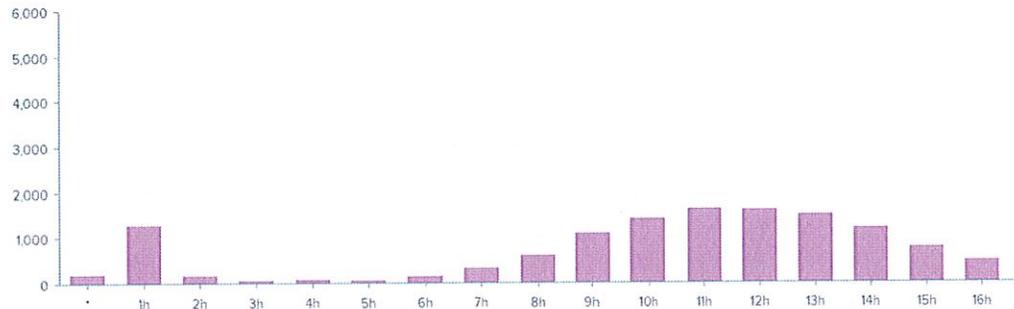
Show duration distribution **By Hour** ▾ on **All Days** ▾ entering at **All Hours** ▾

for **May 1, 2025 - May 31, 2025** ▾ broken down by **User Type** ▾

Compare to Last Year ⓘ

Duration Distribution Graph ▾

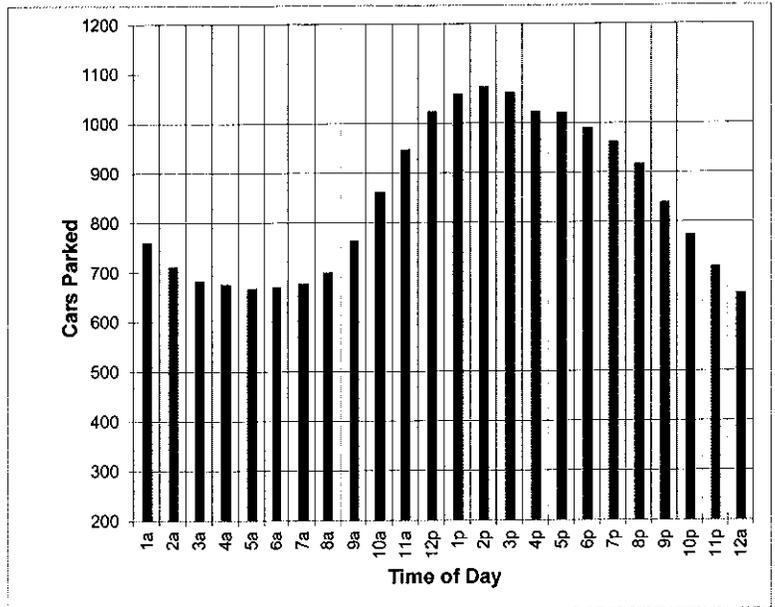
Monthlies Transient [Select All](#)



UNION STATION GARAGE OCCUPANCY REPORT

MAY 25, 2025
Sunday

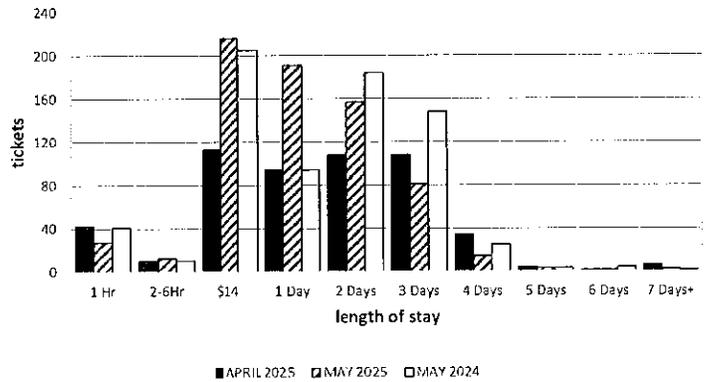
Time of Day	Tickets	Keycards	Total
00:00-1:00a	674	87	761
1:00-2:00a	630	82	712
2:00-3:00a	604	81	685
3:00-4:00a	596	81	677
4:00-5:00a	587	81	668
5:00-6:00a	589	82	671
6:00-7:00a	594	84	678
7:00-8:00a	610	91	701
8:00-9:00a	669	96	765
9:00-10:00a	765	98	863
10:00-11:00a	851	97	948
11:00-12:00p	928	97	1025
12:00-1:00p	962	99	1061
1:00-2:00p	976	98	1074
2:00-3:00p	966	97	1063
3:00-4:00p	931	93	1024
4:00-5:00p	930	92	1022
5:00-6:00p	902	89	991
6:00-7:00p	874	90	964
7:00-8:00p	831	87	918
8:00-9:00p	753	87	840
9:00-10:00p	690	85	775
10:00-11:00p	626	85	711
11:00-12:00a	573	85	658



1132 Available Spaces

Transient Length of Stay	APRIL 2025 # of Tickets	MAY 2025 # of Tickets	MAY 2024 # of Tickets
1 Hr \$3.00	42	27	41
2Hrs - 6 Hrs	10	12	10
\$15.00 Max	113	216	205
1 Day \$16 - \$19	94	191	94
2 Days \$20 - \$38	108	157	184
3 Days \$39 - \$57	108	81	148
4 Days \$58 - \$76	34	14	25
5 Days \$77 - \$95	4	3	3
6 Days \$96 - \$114	1	1	4
>7 Days > \$114	6	2	1
Total	520	704	715
Avg Ticket =	\$32.22	\$25.61	\$28.10
Revenue	\$ 16,753.00	\$ 18,032.00	\$ 20,092.00

Transient Length of Stay

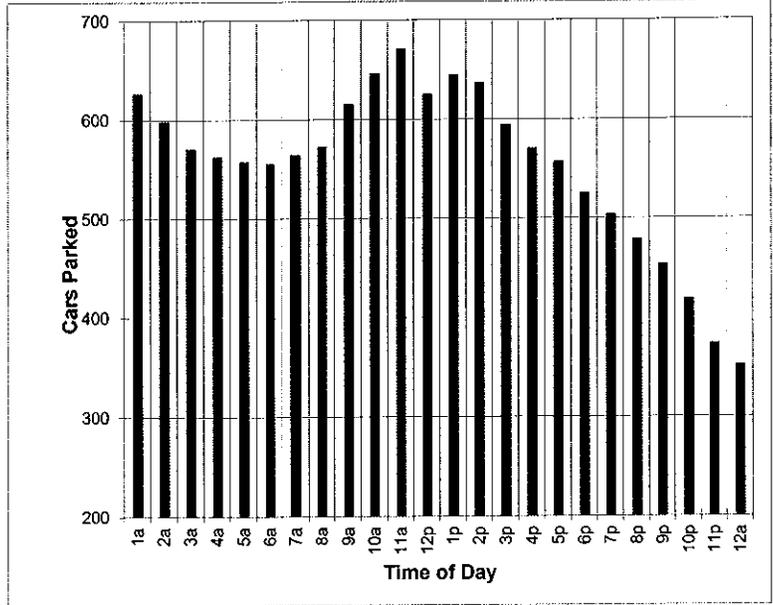


Length of Stay	MAY 2025 # of Tickets	MAY 2025 % of Total
1 Hr \$3.00	27	0.04
2Hrs - 6 Hrs	12	0.02
\$15.00 Max	216	0.31
1 Day \$16 - \$19	191	0.27
2 Days \$20 - \$38	157	0.22
3 Days \$39 - \$57	81	0.12
4 Days \$58 - \$76	14	0.02
5 Days \$77 - \$95	3	0.00
6 Days \$96 - \$114	1	0.00
>7 Days > \$114	2	0.00
Total	704	

MAY 26, 2025
Monday

Time of Day	Tickets	Keycards	Total
00:00-1:00a	540	87	627
1:00-2:00a	519	80	599
2:00-3:00a	494	77	571
3:00-4:00a	485	78	563
4:00-5:00a	478	80	558
5:00-6:00a	477	79	556
6:00-7:00a	481	84	565
7:00-8:00a	486	87	573
8:00-9:00a	525	91	616
9:00-10:00a	557	90	647
10:00-11:00a	579	93	672
11:00-12:00p	533	93	626
12:00-1:00p	552	93	645
1:00-2:00p	544	93	637
2:00-3:00p	507	88	595
3:00-4:00p	479	92	571
4:00-5:00p	464	94	558
5:00-6:00p	430	96	526
6:00-7:00p	404	100	504
7:00-8:00p	378	101	479
8:00-9:00p	349	105	454
9:00-10:00p	314	105	419
10:00-11:00p	270	104	374
11:00-12:00a	248	104	352

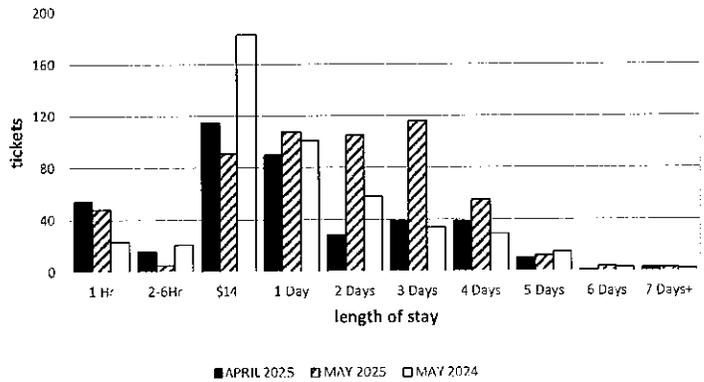
UNION STATION GARAGE OCCUPANCY REPORT



1132 Available Spaces

Transient Length of Stay	APRIL 2025 # of Tickets	MAY 2025 # of Tickets	MAY 2024 # of Tickets
1 Hr \$3.00	54	48	23
2Hrs - 6 Hrs	16	5	21
\$15.00 Max	115	91	183
1 Day \$16 - \$19	90	108	101
2 Days \$20 - \$38	28	105	58
3 Days \$39 - \$57	39	116	34
4 Days \$58 - \$76	39	55	29
5 Days \$77 - \$95	10	12	15
6 Days \$96 - \$114	1	4	3
>7 Days > \$114	3	3	2
Total	395	547	469
Avg Ticket =	\$27.64	\$33.98	\$25.50
Revenue	\$ 10,918.00	\$ 18,589.00	\$ 11,958.00

Transient Length of Stay

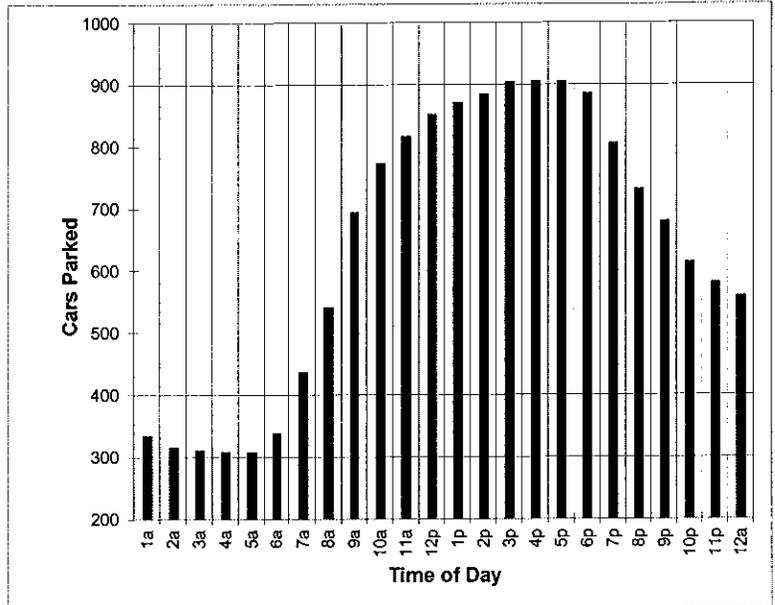


Length of Stay	MAY 2025 # of Tickets	MAY 2025 % of Total
1 Hr \$3.00	48	0.09
2Hrs - 6 Hrs	5	0.01
\$15.00 Max	91	0.17
1 Day \$16 - \$19	108	0.20
2 Days \$20 - \$38	105	0.19
3 Days \$39 - \$57	116	0.21
4 Days \$58 - \$76	55	0.10
5 Days \$77 - \$95	12	0.02
6 Days \$96 - \$114	4	0.01
>7 Days > \$114	3	0.01
Total	547	

UNION STATION GARAGE OCCUPANCY REPORT

MAY 27, 2025
Tuesday

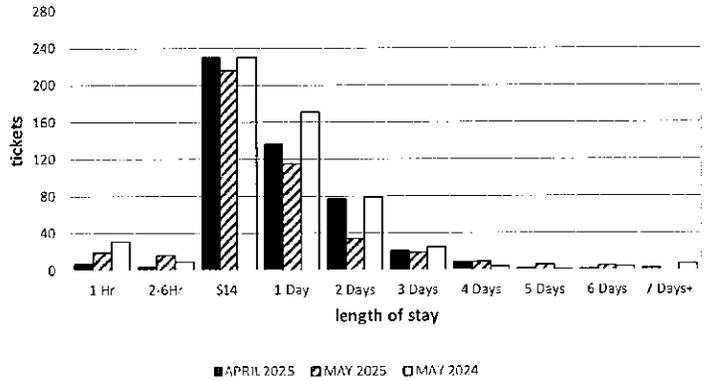
Time of Day	Tickets	Keycards	Total
00:00-1:00a	231	104	335
1:00-2:00a	219	98	317
2:00-3:00a	213	98	311
3:00-4:00a	210	99	309
4:00-5:00a	207	101	308
5:00-6:00a	221	118	339
6:00-7:00a	271	166	437
7:00-8:00a	354	188	542
8:00-9:00a	470	225	695
9:00-10:00a	542	232	774
10:00-11:00a	587	231	818
11:00-12:00p	614	239	853
12:00-1:00p	630	242	872
1:00-2:00p	635	250	885
2:00-3:00p	661	244	905
3:00-4:00p	673	234	907
4:00-5:00p	677	230	907
5:00-6:00p	657	230	887
6:00-7:00p	609	198	807
7:00-8:00p	556	177	733
8:00-9:00p	513	168	681
9:00-10:00p	464	151	615
10:00-11:00p	436	146	582
11:00-12:00a	418	142	560



1132 Available Spaces

Transient Length of Stay	APRIL 2025 # of Tickets	MAY 2025 # of Tickets	MAY 2024 # of Tickets
1 Hr \$3.00	7	19	31
2Hrs - 6 Hrs	4	16	9
\$15.00 Max	230	216	230
1 Day \$16 - \$19	136	115	171
2 Days \$20 - \$38	77	34	79
3 Days \$39 - \$57	21	19	25
4 Days \$58 - \$76	9	9	4
5 Days \$77 - \$95	2	6	1
6 Days \$96 - \$114	1	5	4
>7 Days > \$114	2	0	7
Total	489	439	561
Avg Ticket =	\$22.17	\$21.20	\$21.25
Revenue	\$ 10,839.00	\$ 9,307.00	\$ 11,922.00

Transient Length of Stay

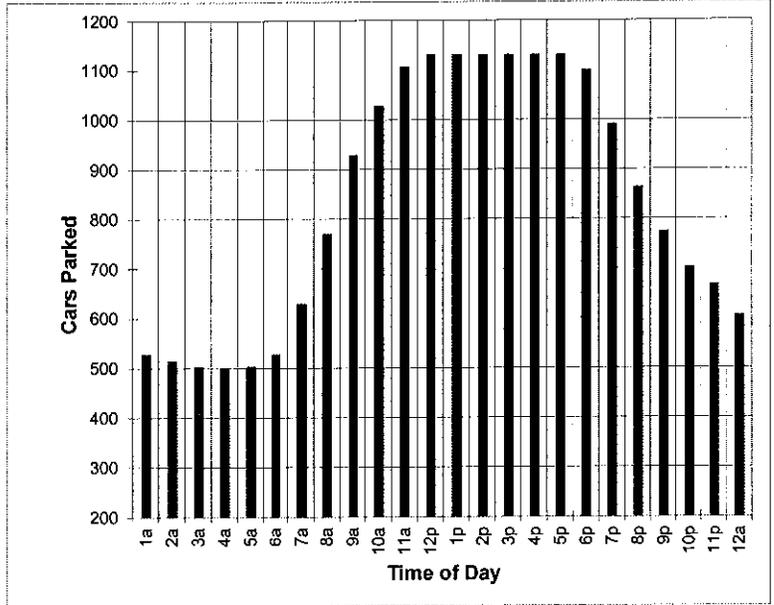


Length of Stay	MAY 2025 # of Tickets	MAY 2025 % of Total
1 Hr \$3.00	19	0.04
2Hrs - 6 Hrs	16	0.04
\$15.00 Max	216	0.49
1 Day \$16 - \$19	115	0.26
2 Days \$20 - \$38	34	0.08
3 Days \$39 - \$57	19	0.04
4 Days \$58 - \$76	9	0.02
5 Days \$77 - \$95	6	0.01
6 Days \$96 - \$114	5	0.01
>7 Days > \$114	0	0.00
Total	439	

MAY 28, 2025
Wednesday

Time of Day	Tickets	Keycards	Total
00:00-1:00a	388	141	529
1:00-2:00a	381	135	516
2:00-3:00a	369	135	504
3:00-4:00a	366	136	502
4:00-5:00a	366	138	504
5:00-6:00a	378	151	529
6:00-7:00a	442	188	630
7:00-8:00a	565	206	771
8:00-9:00a	694	236	930
9:00-10:00a	786	244	1030
10:00-11:00a	857	251	1108
11:00-12:00p	881	251	1132
12:00-1:00p	875	257	1132
1:00-2:00p	871	261	1132
2:00-3:00p	873	259	1132
3:00-4:00p	882	250	1132
4:00-5:00p	883	249	1132
5:00-6:00p	865	236	1101
6:00-7:00p	790	202	992
7:00-8:00p	693	172	865
8:00-9:00p	612	163	775
9:00-10:00p	546	158	704
10:00-11:00p	518	151	669
11:00-12:00a	465	141	606

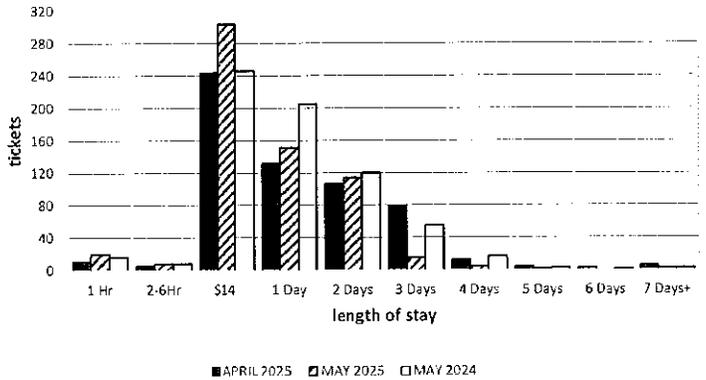
UNION STATION GARAGE
OCCUPANCY REPORT



1132 Available Spaces

Transient Length of Stay	APRIL 2025 # of Tickets	MAY 2025 # of Tickets	MAY 2024 # of Tickets
1 Hr \$3.00	11	20	16
2Hrs - 6 Hrs	6	8	8
\$15.00 Max	244	304	246
1 Day \$16 - \$19	132	151	205
2 Days \$20 - \$38	107	114	120
3 Days \$39 - \$57	80	15	55
4 Days \$58 - \$76	13	4	17
5 Days \$77 - \$95	4	1	3
6 Days \$96 - \$114	2	0	1
>7 Days > \$114	6	2	2
Total	605	619	673
Avg Ticket =	\$27.22	\$20.73	\$22.92
Revenue	\$ 16,469.00	\$ 12,833.00	\$ 15,426.00

Transient Length of Stay

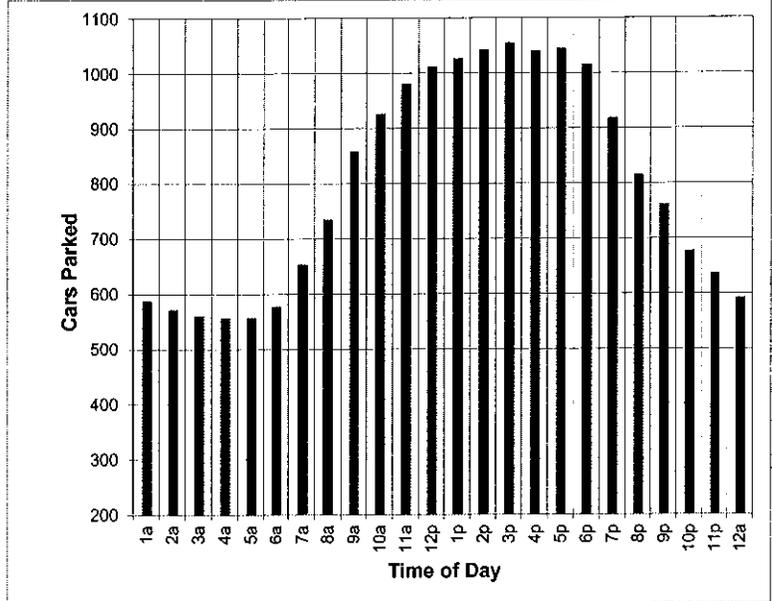


Length of Stay	MAY 2025 # of Tickets	MAY 2025 % of Total
1 Hr \$3.00	20	0.03
2Hrs - 6 Hrs	8	0.01
\$15.00 Max	304	0.49
1 Day \$16 - \$19	151	0.24
2 Days \$20 - \$38	114	0.18
3 Days \$39 - \$57	15	0.02
4 Days \$58 - \$76	4	0.01
5 Days \$77 - \$95	1	0.00
6 Days \$96 - \$114	0	0.00
>7 Days > \$114	2	0.00
Total	619	

MAY 29, 2025
Thursday

Time of Day	Tickets	Keycards	Total
00:00-1:00a	451	138	589
1:00-2:00a	437	135	572
2:00-3:00a	425	136	561
3:00-4:00a	421	137	558
4:00-5:00a	420	138	558
5:00-6:00a	424	154	578
6:00-7:00a	471	183	654
7:00-8:00a	540	196	736
8:00-9:00a	640	219	859
9:00-10:00a	697	230	927
10:00-11:00a	751	231	982
11:00-12:00p	780	233	1013
12:00-1:00p	795	232	1027
1:00-2:00p	813	231	1044
2:00-3:00p	826	230	1056
3:00-4:00p	821	220	1041
4:00-5:00p	830	216	1046
5:00-6:00p	804	212	1016
6:00-7:00p	739	181	920
7:00-8:00p	661	155	816
8:00-9:00p	616	146	762
9:00-10:00p	547	130	677
10:00-11:00p	516	121	637
11:00-12:00a	482	110	592

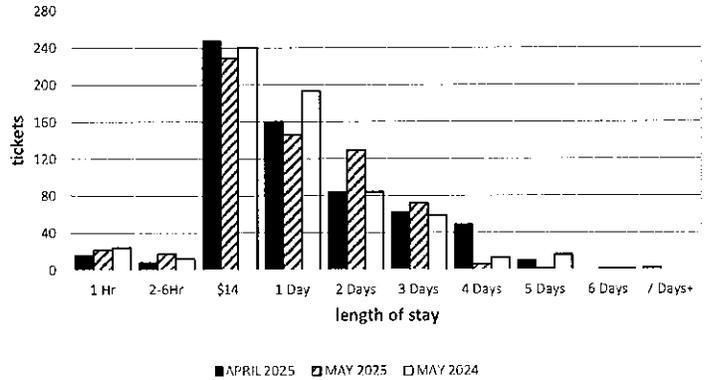
UNION STATION GARAGE OCCUPANCY REPORT



1132 Available Spaces

Transient Length of Stay	APRIL 2025 # of Tickets	MAY 2025 # of Tickets	MAY 2024 # of Tickets
1 Hr \$3.00	16	22	24
2Hrs - 6 Hrs	8	17	12
\$15.00 Max	248	229	240
1 Day \$16 - \$19	160	146	193
2 Days \$20 - \$38	84	129	84
3 Days \$39 - \$57	62	72	58
4 Days \$58 - \$76	49	6	13
5 Days \$77 - \$95	10	1	16
6 Days \$96 - \$114	0	1	1
>7 Days > \$114	3	0	0
Total	640	623	641
Avg Ticket =	\$27.85	\$24.28	\$22.60
Revenue	\$ 17,827.00	\$ 15,127.00	\$ 14,484.00

Transient Length of Stay



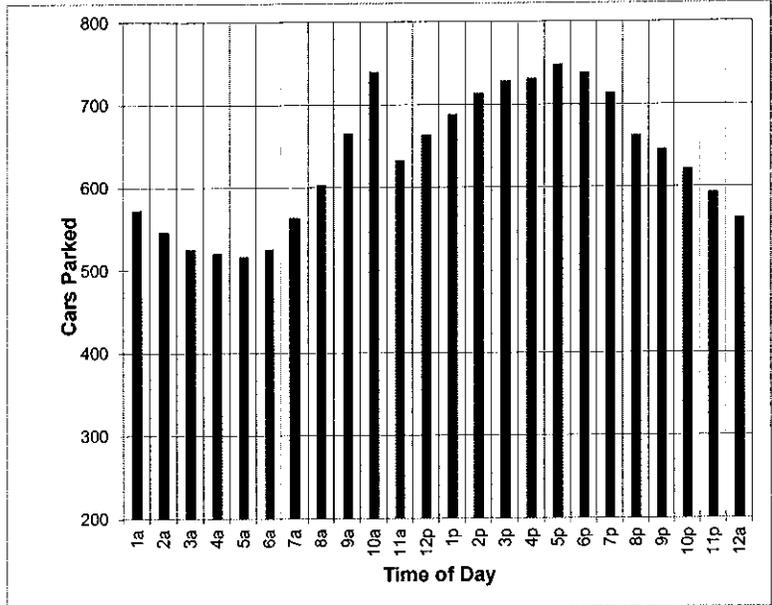
Length of Stay	MAY 2025 # of Tickets	MAY 2025 % of Total
1 Hr \$3.00	22	0.04
2Hrs - 6 Hrs	17	0.03
\$15.00 Max	229	0.37
1 Day \$16 - \$19	146	0.23
2 Days \$20 - \$38	129	0.21
3 Days \$39 - \$57	72	0.12
4 Days \$58 - \$76	6	0.01
5 Days \$77 - \$95	1	0.00
6 Days \$96 - \$114	1	0.00
>7 Days > \$114	0	0.00
Total	623	

UNION STATION GARAGE OCCUPANCY REPORT

MAY 30, 2025

Friday

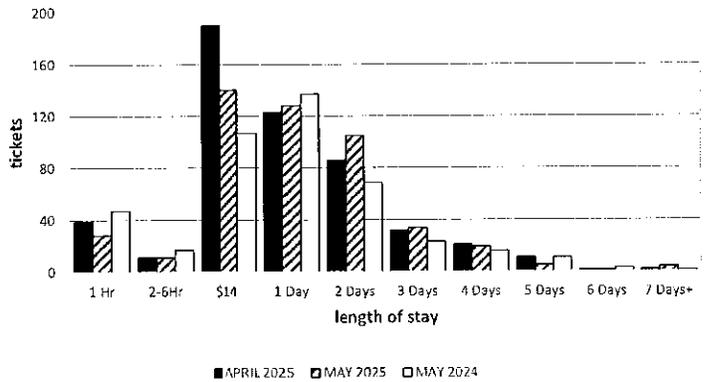
Time of Day	Tickets	Keycards	Total
00:00-1:00a	463	110	573
1:00-2:00a	443	104	547
2:00-3:00a	422	104	526
3:00-4:00a	418	103	521
4:00-5:00a	412	105	517
5:00-6:00a	414	112	526
6:00-7:00a	432	132	564
7:00-8:00a	467	137	604
8:00-9:00a	515	151	666
9:00-10:00a	589	151	740
10:00-11:00a	478	155	633
11:00-12:00p	503	161	664
12:00-1:00p	531	158	689
1:00-2:00p	553	161	714
2:00-3:00p	571	158	729
3:00-4:00p	586	146	732
4:00-5:00p	601	148	749
5:00-6:00p	600	139	739
6:00-7:00p	587	127	714
7:00-8:00p	552	111	663
8:00-9:00p	542	104	646
9:00-10:00p	519	103	622
10:00-11:00p	494	100	594
11:00-12:00a	468	95	563



1132 Available Spaces

Transient Length of Stay	APRIL 2025 # of Tickets	MAY 2025 # of Tickets	MAY 2024 # of Tickets
1 Hr \$3.00	39	28	47
2Hrs - 6 Hrs	11	11	17
\$15.00 Max	190	140	107
1 Day \$16 - \$19	123	128	137
2 Days \$20 - \$38	86	105	69
3 Days \$39 - \$57	32	34	23
4 Days \$58 - \$76	21	19	16
5 Days \$77 - \$95	11	5	11
6 Days \$96 - \$114	1	1	3
>7 Days > \$114	2	4	1
Total	516	475	431
Avg Ticket =	\$24.43	\$26.48	\$22.63
Revenue	\$ 12,607.00	\$ 12,579.00	\$ 9,754.00

Transient Length of Stay

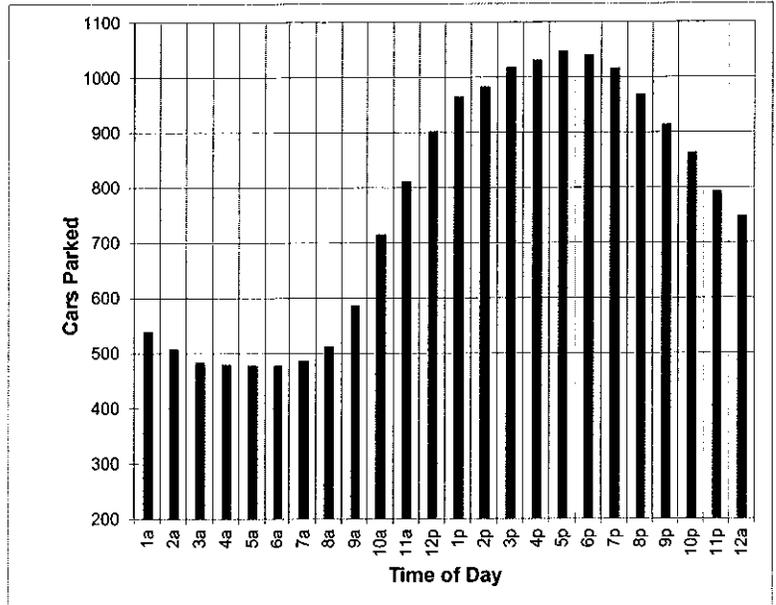


Length of Stay	MAY 2025 # of Tickets	MAY 2025 % of Total
1 Hr \$3.00	28	0.06
2Hrs - 6 Hrs	11	0.02
\$15.00 Max	140	0.29
1 Day \$16 - \$19	128	0.27
2 Days \$20 - \$38	105	0.22
3 Days \$39 - \$57	34	0.07
4 Days \$58 - \$76	19	0.04
5 Days \$77 - \$95	5	0.01
6 Days \$96 - \$114	1	0.00
>7 Days > \$114	4	0.01
Total	475	

MAY 31, 2025
Saturday

Time of Day	Tickets	Keycards	Total
00:00-1:00a	444	96	540
1:00-2:00a	415	93	508
2:00-3:00a	393	92	485
3:00-4:00a	389	91	480
4:00-5:00a	386	92	478
5:00-6:00a	386	92	478
6:00-7:00a	392	95	487
7:00-8:00a	415	98	513
8:00-9:00a	483	104	587
9:00-10:00a	613	103	716
10:00-11:00a	708	104	812
11:00-12:00p	793	110	903
12:00-1:00p	857	109	966
1:00-2:00p	874	110	984
2:00-3:00p	908	112	1020
3:00-4:00p	924	109	1033
4:00-5:00p	938	111	1049
5:00-6:00p	933	108	1041
6:00-7:00p	910	108	1018
7:00-8:00p	867	103	970
8:00-9:00p	813	102	915
9:00-10:00p	763	101	864
10:00-11:00p	697	97	794
11:00-12:00a	657	92	749

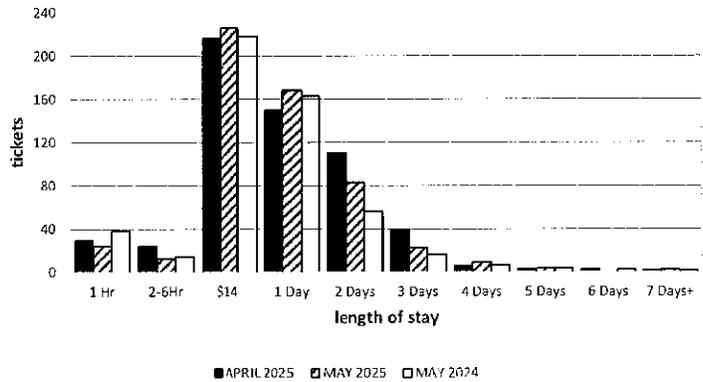
UNION STATION GARAGE OCCUPANCY REPORT



1132 Available Spaces

Transient Length of Stay	APRIL 2025 # of Tickets	MAY 2025 # of Tickets	MAY 2024 # of Tickets
1 Hr \$3.00	29	24	38
2Hrs - 6 Hrs	24	12	14
\$15.00 Max	217	226	218
1 Day \$16 - \$19	150	168	163
2 Days \$20 - \$38	110	83	56
3 Days \$39 - \$57	39	22	16
4 Days \$58 - \$76	6	9	6
5 Days \$77 - \$95	3	3	3
6 Days \$96 - \$114	3	0	2
>7 Days > \$114	2	2	1
Total	583	549	517
Avg Ticket =	\$22.52	\$21.22	\$18.55
Revenue	\$ 13,130.00	\$ 11,649.00	\$ 9,590.00

Transient Length of Stay



Length of Stay	MAY 2025 # of Tickets	MAY 2025 % of Total
1 Hr \$3.00	24	0.04
2Hrs - 6 Hrs	12	0.02
\$15.00 Max	226	0.41
1 Day \$16 - \$19	168	0.31
2 Days \$20 - \$38	83	0.15
3 Days \$39 - \$57	22	0.04
4 Days \$58 - \$76	9	0.02
5 Days \$77 - \$95	3	0.01
6 Days \$96 - \$114	0	0.00
>7 Days > \$114	2	0.00
Total	549	

INCIDENTS – Union Station Building and Garage – May 2025

DATE & TIME	TYPE	DESCRIPTION	POLICE CALLED	MEDICAL ASSISTANCE REQUIRED
		LOCATION:		
5.1.25 355am	Medical	USB Main Concourse – Lobby EMS responded for allergic reaction		Yes
5.1.25 725am	Misc. Other – CofC (sleeping)	USB Main Concourse – Lobby Amtrak PD assisted with a subject who was suspended for sleeping.	Amtrak PD	
5.2.25 225am	Medical	USB – Front of the Station EMS responded for a subject on the ground. Unknown medical		Yes
5.2.25 1040am	Misc. Other – CofC (sleeping etc.)	USB Main Concourse – Lobby and Men's Restroom Male was repeatedly spoken to for sleeping and then went into the bathroom and was observed by staff engaged in suspicious activity that appeared to be drug related. NHPD assisted. Subject suspended.	NHPD	
5.2.25 120pm	Misc. Other – CofC (panhandle etc.)	USB Main Concourse – Lobby and Women's Restroom A female was observed engaged in what was believed to be drug activity and ran out of the building when confronted by staff. She returned a short time later and was panhandling. She was suspended.		
5.2.25 345pm	Other Criminal Activity – Trespass	USB Main Concourse – Lobby [REDACTED] returned to the station during his period of suspension and was told to leave.		
5.4.25 845pm	Larceny	USB Main Concourse – Dunkin and Subway A young female and male stole tip money and a soda from Dunkin and Subway and fled. They were not identified and police were not contacted.		
5.4.25 1110pm	Medical	USB Main Concourse – Lobby EMS responded for patron having a diabetic episode.		Yes
5.5.25 540am	Disorderly Conduct	USB Main Concourse – Lobby The same female from the Larceny (5.4) was panhandling in the station and created a scene when confronted by NHPA Supervisor. She was suspended and left.		
5.6.25 135am	Vandalism – NHPA Property	USB – Platform MTAPD is investigating a vandalism where the doors to the platform were broken.	MTAPD	
5.6.25 515am	Misc. Other – CofC (Sleeping)	USB Main Concourse – Lobby A subject known as [REDACTED] refused to leave the station at end of the day (5.5) and was escorted out by Amtrak PD. She returned to the station and continued to sleep and was subsequently suspended	Amtrak PD	Yes
5.7.25 1145pm	Other Criminal Activity - Trespass	USB Main Concourse – Lobby A subject known as [REDACTED] returned to the station during her period of suspension and was verbally abusive to other patrons and staff. Amtrak PD assisted with her removal.	Amtrak PD	
5.8.25 345am	Medical	USB Main Concourse – Security Desk EMS responded for a sick patron		Yes
5.8.25 6am	Misc. Other – CofC (Sleeping)	USB Main Concourse – Lobby and Front of Station A subject known as [REDACTED] was found sleeping numerous times and was subsequently suspended.		

5.8.25 6am	Other Criminal Activity – Trespass	USB Main Concourse – Lobby and Woman’s Restroom [Name] returned to the station and refused to leave. NHPD responded and trespass warned her for 3 months.	NHPD	
5.8.25 225pm	Medical	USB – Tunnel EMS responded for a subject who passed out.		Yes
5.9.25 540am	Medical	USB Main Concourse – Lobby EMS responded for a patron with swollen feet		Yes
5.9.25 1015am	Other Criminal Activity – Trespass	USB Main Concourse – Union News [Name] was found inside Union News and was told to leave as he is suspended.		
5.9.25 1020am	Other Criminal Activity - Trespass	USB Main Concourse – Lobby A male subject who was suspended in March returned to the station and was told to leave and issued a suspension notice.		
5.12.25 305am	Medical	USB – Front of the Station EMS and NHPD responded for a patron/mental health	NHPD	Yes
5.12.25 1030pm	Medical – Overdose	USB Main Concourse – Restroom Amtrak PD and EMS assisted with an patron overdose in the bathroom	Amtrak PD	Yes
5.13.25 230am	Misc. Other – CofC (Sleeping)	USB Main Concourse – Lobby and Tunnel A male was suspended from the property for sleeping and refusing to leave the building while it was closed. He created a disturbance prior to leaving using abusive language toward staff.		
5.13.25 514am	Misc. Other – CofC (sleeping)	USB Main Concourse – Garage A subject known as [Name] was found suspended for sleeping in the garage and then in the main lobby. He was verbally abusive toward staff prior to leaving.		
5.13.25 9am	Other Criminal Activity – Trespass	USB Main Concourse – Lobby and Front of the Station [Name] was told to leave the station and property		
5.14.25 910am	Other Criminal Activity – Trespass	USB - Front of the Station [Name] was told to leave. Panhandling out front		
5.15.25 402am	Misc. Other – Animal Complaint	USB Main Concourse - Lobby A stray dog was corralled by security and held until the owner returned.		
5.16.25 845am	Medical	USB Main Concourse – Security Desk EMS responded for a patron mental health complaint.		Yes
5.16.25 140pm	Medical	USB Main Concourse – Lobby EMS responded for a patron pain complaint		
5.16.25 1040pm	Misc. Other – CofC (sleeping)	USB Main Concourse – West Lobby A subject known as [Name] was suspended for sleeping		
5.18.25 9am	Other Criminal Activity – Trespass	USB Maion Concourse – Lobby [Name] was discovered in the building and asked security and Amtrak PD for a bandage. He then left.	Amtrak PD	
5.18.25 9am	Misc. Other – CofC (sleeping)	USB Main Concourse – Lobby and restroom A subject known as [Name] was suspended for sleeping.		
5.18.25 220pm	Disorderly Conduct	USB Main Concourse – Lobby A subject known as [Name] was suspended for creating a disturbance.		
5.19.25 830am	Medical	USB Main Concourse – Lobby Amtrak PD and EMS assisted with a mental wellbeing complaint	Amtrak PD	Yes
5.19.25 915am	Other Criminal Activity – (Larceny)	USB Main Concourse – Dunkin and Subway [Name] was involved in an attempted larceny		
5.19.25 955am	Other Criminal Activity – Trespass	USB Main Concourse – Lobby [Name] was found in the lobby and told to leave. He was given antibiotic ointment for a hand injury prior to leaving.		

5.19.25 225pm	Misc. Other – Suspicious Activity	USB Main Concourse – Tunnel and Sbarro A subject reported that a [REDACTED] who has a history of harassing/following her and Yale Students followed her to the station. He was not located and the information was forwarded to the PD's who service the station as well as Yale University PD		
5.20.25 1230am	Medical	USB Main Concourse – Lobby [REDACTED] who is suspended from the station, entered the building and requested medical attention. EMS responded.		Yes
5.20.25 735am	Other Criminal Activity – Trespass	USB Main Concourse – Tunnel, Lobby, Front of Station [REDACTED] was found in the tunnel trespassing and was told to leave. He walked out and fell to the ground having a seizure. EMS responded		Yes
5.20.25 8am	Misc. Other – CofC (sleeping)	USB Main Concourse – Lobby and Restroom A male subject was suspended for sleeping.		
5.20.25 750am	MVA – Car v Ped	USB – Front of the Station A patron reported that his foot was run over by a vehicle. NHPD and EMS responded	NHPD	Yes
5.20.25 945am	Other Criminal Activity – Trespass	USB Main Concourse – Lobby [REDACTED] returned to the station and was issued a suspension notice for a prior incident.		
5.20.25 744pm	Trip and Fall	USB Main Concourse – Lobby A female entered the station and fell onto the mat. EMS responded		Yes
5.21.25 605am	Other Criminal Activity - Trespass	USB Main Concourse – Lobby AMTRAK PD assisted with the removal of William Cyrta who was trespassing.	Amtrak PD	
5.21.25 345pm	Disorderly Conduct	USB Main Concourse – Lobby A male was suspended for creating a disturbance using abusive language toward staff and initially refusing to leave. Amtrak PD saw the activity on the cameras and responded to assist	Amtrak PD	
5.22.25 949om	Misc. Other – CofC (sleeping)	USB Main Concourse – Lobby A subject know as [REDACTED] was suspended for sleeping.		
5.24.25 1120pm	Medical	USB Main Concourse – Lobby EMS responded for a sick call		Yes
5.25.25 915pm	Medical	USB Main Concourse – Lobby Amtrak PD assisted with contacting EMS for a sick call.	Amtrak PD	Yes
5.27.25 1am	Medical	USB – Rear Parking Lot NHPD and EMS responded for a mental health complaint	NHPD	Yes
5.29.25 431pm	Disorderly Conduct	USB – Front of the Station An uber driver created a disturbance when asked to move out of the taxi lane. He used abusive language toward the guard, spit at her, and threw his coffee at her.		
5.29.25 935pm	Disorderly Conduct	USB Main Concourse – Lobby Two females were involved in a verbal dispute with a male which led to the females punching and kicking the male. NHPD and EMS responded and the male refused medical attention. The females left prior.	NHPD	Yes
5.30.25 1120a,	Misc. Other – CofC (sleeping)	USB Main Concourse – West Lobby bench A male was suspended for sleeping and not putting his shoes on.		
5.30.25 1150am	Misc. Other – Lost/Found Prop.	USB Main Concourse – Lobby near red cap service Several items were found unattended and appeared to be left behind.		

		<u>LOCATION: UNION STATION GARAGE</u>		
5.1.25 835am	Trip and Fall	<u>USG - Walkway near Bike Coral</u> Subject tripped and fell. No injuries or medical		
5.20.25 1045am	Misc. Other - Suspicious Activity	<u>USG - Level 1</u> James Wilkerson was found wandering around the garage on several occasions and indicated his car was stolen. He was unable to identify his vehicle or provide decipherable information. There was no indication of a theft found in the garage and NHPD responded further	NHPD	
5.23.25 1145am	Larceny - Bicycle	<u>USG - Bike Coral (Closer to Union Avenue)</u> Female reported her bicycle stolen. No video of bike being taken but there was footage of one not reported	NHPD	
5.30.25 115pm	Misc. Other - Damage to Vehicle	<u>USG - Level 1 near the maintenance area</u> NHPA team member reported that their vehicle was damaged while parked.		

NEW HAVEN PARKING AUTHORITY
 Union Station Consolidated
 For Fiscal Year Through May 31, 2025
 (Management Use Only)

	CURRENT					YEAR-TO-DATE				
	ACTUAL	BUDGET	VAR B/W	ACT LAST YR	VAR B/W	ACTUAL	BUDGET	VAR B/W	ACT LAST YR	VAR B/W
REVENUE										
Monthly Parking Revenue	43,262	43,359	(97)	43,330	(89)	471,986	476,949	(4,963)	470,495	1,491
Transient Parking Revenue	418,105	409,544	8,561	378,704	39,401	4,394,101	4,075,527	318,574	3,931,156	462,945
Validation Revenue	0	0	0	0	0	0	0	0	0	0
Rental Income	132,064	132,300	(236)	128,572	3,491	1,452,699	1,455,300	(2,601)	1,414,295	38,404
Administrative Income	0	0	0	0	0	0	0	0	0	0
Special Events Income	0	0	0	0	0	0	0	0	0	0
Vallet Revenue	0	0	0	0	0	0	0	0	0	0
Advertising Revenue	0	0	0	0	0	0	0	0	0	0
Other Revenue	40	4,020	(3,980)	40	0	1,100	44,220	(43,120)	310	790
Revenue Due City of New Haven	0	0	0	0	0	0	0	0	0	0
Billed Expense Revenue	0	0	0	0	0	0	0	0	0	0
Total Revenue	593,471	589,223	4,248	550,647	42,824	6,319,887	6,051,996	267,891	5,816,256	503,630
EXPENSES										
Personnel:										
Administration Salaries - Straight-time	30,286	31,236	970	32,506	2,240	308,196	330,677	22,481	317,401	9,204
Administration Salaries - Overtime	1,313	1,408	95	2,788	1,474	17,786	17,858	72	18,613	827
Cashiers Salaries - Straight-time	13,509	13,406	(103)	13,128	(381)	141,195	143,905	2,710	135,770	(5,425)
Cashiers Salaries - Overtime	105	804	699	942	837	4,429	8,631	4,202	8,491	4,062
Maintenance Salaries - Straight-time	35,519	35,181	(338)	27,797	(7,722)	362,284	375,473	13,189	346,257	(16,027)
Maintenance Salaries - Overtime	4,698	3,297	(1,401)	12,553	7,855	47,084	37,655	(9,229)	77,822	(30,737)
Security Salaries - Straight-time	57,034	49,974	(7,060)	50,889	(6,345)	591,899	\$39,688	(52,211)	534,330	(57,568)
Security Salaries - Overtime	9,770	8,907	(863)	9,690	(90)	89,814	96,192	6,378	119,646	29,832
Benefits	110,202	111,422	1,220	106,932	(3,270)	1,174,274	1,173,833	(441)	1,112,169	(62,105)
Total Personnel	262,416	255,635	(6,781)	257,024	(5,392)	2,736,961	2,724,112	(12,849)	2,670,498	(66,463)
Operating:										
Security/Traffic Control	17,832	18,622	790	20,170	2,338	191,517	215,827	24,310	175,055	(16,462)
Utilities	43,194	37,655	(5,539)	35,386	(7,809)	604,440	498,021	(106,419)	416,606	(188,434)
Service Agreements	11,986	14,718	2,722	13,954	1,958	157,708	161,674	3,966	157,639	(70)
Professional Services	6,401	5,755	(646)	2,696	(3,705)	85,254	61,570	(23,684)	78,322	(6,933)
Repairs and Maintenance	42,126	28,155	(13,971)	52,734	10,608	411,346	327,705	(83,641)	304,541	(106,805)
Insurance - Liability	23,573	30,761	7,188	23,539	(6,034)	327,546	338,371	10,825	258,929	(68,617)
Building & Land Rental	0	0	0	0	0	0	0	0	0	0
Uniforms	4,780	1,992	(2,788)	2,253	(2,526)	41,159	23,181	(17,978)	25,467	(15,692)
Tickets and Tags	1,297	340	(957)	(214)	(1,511)	7,599	3,740	(3,859)	3,973	(3,625)
Supplies	23,029	17,365	(5,664)	11,915	(11,114)	148,882	182,965	34,083	151,467	(2,585)
Bank Fees	16,346	15,526	(820)	15,252	(1,095)	180,893	170,786	(10,107)	157,620	(23,274)
Contracted Snow Removal	0	0	0	0	0	37,394	150,000	112,606	30,688	(6,706)
Administrative Expenses	101,274	101,310	36	102,021	747	1,162,789	1,114,402	(48,387)	1,113,837	(48,952)
Vallet Expense	0	0	0	0	0	0	0	0	0	0
Other Expenses	13,819	13,498	(321)	12,342	(1,476)	222,157	147,668	(74,489)	143,705	(78,452)
Total Operating Expenses	311,665	285,697	(25,968)	292,047	(19,619)	3,578,654	3,385,910	(182,744)	3,017,247	(561,437)
Total Expenses	574,081	541,332	(32,749)	549,071	(25,010)	6,315,645	6,120,122	(195,623)	5,697,745	(627,900)
NET OPERATING INCOME	19,390	47,891	(28,501)	1,576	17,814	4,242	(8,126)	72,268	128,511	(124,270)

NEW HAVEN PARKING AUTHORITY
 Union Station Building
 For Fiscal Year Through May 31, 2025
 (Management Use Only)

	CURRENT					YEAR-TO-DATE				
	ACTUAL	BUDGET	VAR B/W	ACT LAST YR	VAR B/W	ACTUAL	BUDGET	VAR B/W	ACT LAST YR	VAR B/W
REVENUE										
Monthly Parking Revenue	0	0	0	0	0	0	0	0	0	0
Transient Parking Revenue	0	0	0	0	0	0	0	0	0	0
Validation Revenue	0	0	0	0	0	0	0	0	0	0
Rental Income	132,064	132,300	(236)	128,572	3,491	1,452,699	1,455,300	(2,601)	1,414,295	38,404
Administrative Income	0	0	0	0	0	0	0	0	0	0
Special Events Income	0	0	0	0	0	0	0	0	0	0
Valet Revenue	0	0	0	0	0	0	0	0	0	0
Advertising Revenue	0	0	0	0	0	0	0	0	0	0
Other Revenue	0	4,000	(4,000)	0	0	600	44,000	(43,400)	0	600
Revenue Due City of New Haven	0	0	0	0	0	0	0	0	0	0
Billed Expense Revenue	0	0	0	0	0	0	0	0	0	0
Total Revenue	132,064	136,300	(4,236)	128,572	3,491	1,453,299	1,459,300	(6,001)	1,414,295	39,004
EXPENSES										
Personnel:										
Administration Salaries - Straight-time	17,294	17,915	621	18,360	1,065	174,610	180,693	16,023	181,667	7,057
Administration Salaries - Overtime	571	650	79	1,137	566	7,075	7,025	(50)	7,440	365
Cashiers Salaries - Straight-time	0	0	0	0	0	0	0	0	0	0
Cashiers Salaries - Overtime	0	0	0	0	0	0	0	0	0	0
Maintenance Salaries - Straight-time	27,169	27,140	(29)	20,309	(6,860)	280,289	291,202	10,913	262,424	(17,865)
Maintenance Salaries - Overtime	4,282	2,711	(1,571)	12,079	7,797	44,493	31,534	(12,959)	70,283	25,790
Security Salaries - Straight-time	38,354	33,845	(4,509)	34,317	(4,037)	389,334	366,517	(32,817)	361,671	(27,663)
Security Salaries - Overtime	6,841	6,092	(749)	7,883	1,042	60,794	65,973	5,179	84,666	23,872
Benefits	68,520	67,258	(1,262)	66,534	(1,986)	731,670	722,368	(9,302)	696,229	(35,441)
Total Personnel	163,032	155,611	(7,421)	160,619	(2,413)	1,638,264	1,675,252	(36,988)	1,664,379	(33,885)
Operating:										
Security/Traffic Control	17,832	18,622	790	20,170	2,338	181,517	215,827	24,310	175,055	(16,462)
Utilities	32,132	28,571	(3,561)	27,413	(4,719)	450,628	384,179	(66,449)	328,335	(122,294)
Service Agreements	6,504	9,002	2,498	8,901	2,397	97,702	99,253	1,551	95,874	(1,828)
Professional Services	5,455	3,442	(2,013)	1,120	(4,335)	73,440	35,642	(37,798)	64,180	(9,261)
Repairs and Maintenance	34,695	22,730	(11,965)	49,808	15,113	325,020	268,030	(56,990)	268,004	(57,016)
Insurance - Liability	9,039	9,392	353	7,556	(1,482)	100,111	103,312	3,201	83,117	(16,994)
Building & Land Rental	0	0	0	0	0	0	0	0	0	0
Uniforms	3,285	1,278	(2,007)	1,549	(1,737)	29,025	14,872	(14,153)	17,788	(11,237)
Tickets and Tags	0	0	0	0	0	0	0	0	0	0
Supplies	14,426	11,400	(3,026)	8,993	(5,432)	106,469	117,700	11,231	106,698	429
Bank Fees	0	0	0	0	0	0	0	0	0	0
Contracted Snow Removal	0	0	0	0	0	16,827	70,000	53,173	13,809	(3,018)
Administrative Expenses	58,657	58,655	(2)	59,295	638	688,072	645,205	(42,867)	668,189	(19,883)
Valet Expense	0	0	0	0	0	0	0	0	0	0
Other Expenses	11,789	11,898	109	11,199	(591)	204,855	127,888	(76,967)	127,601	(77,253)
Total Operating Expenses	193,814	174,990	(18,824)	186,004	2,190	2,263,666	2,081,898	(201,778)	1,948,650	(334,816)
Total Expenses	356,846	330,601	(26,245)	356,622	(224)	3,961,930	3,757,140	(224,790)	3,513,229	(368,701)
NET OPERATING INCOME	(224,782)	(194,301)	(30,481)	(228,050)	3,268	(2,528,631)	(2,287,840)	(270,791)	(2,198,934)	(328,697)

NEW HAVEN PARKING AUTHORITY
 State Street Station
 For Fiscal Year Through May 31, 2025
 (Management Use Only)

	CURRENT					YEAR-TO-DATE				
	ACTUAL	BUDGET	VAR B/W	ACT LAST YR	VAR B/W	ACTUAL	BUDGET	VAR B/W	ACT LAST YR	VAR B/W
REVENUE										
Monthly Parking Revenue	0	0	0	0	0	0	0	0	0	0
Transient Parking Revenue	0	0	0	0	0	0	0	0	0	0
Validation Revenue	0	0	0	0	0	0	0	0	0	0
Rental Income	0	0	0	0	0	0	0	0	0	0
Administrative Income	0	0	0	0	0	0	0	0	0	0
Special Events Income	0	0	0	0	0	0	0	0	0	0
Valet Revenue	0	0	0	0	0	0	0	0	0	0
Advertising Revenue	0	0	0	0	0	0	0	0	0	0
Other Revenue	0	0	0	0	0	0	0	0	0	0
Revenue Due City of New Haven	0	0	0	0	0	0	0	0	0	0
Billed Expense Revenue	0	0	0	0	0	0	0	0	0	0
Total Revenue	0	0	0	0	0	0	0	0	0	0

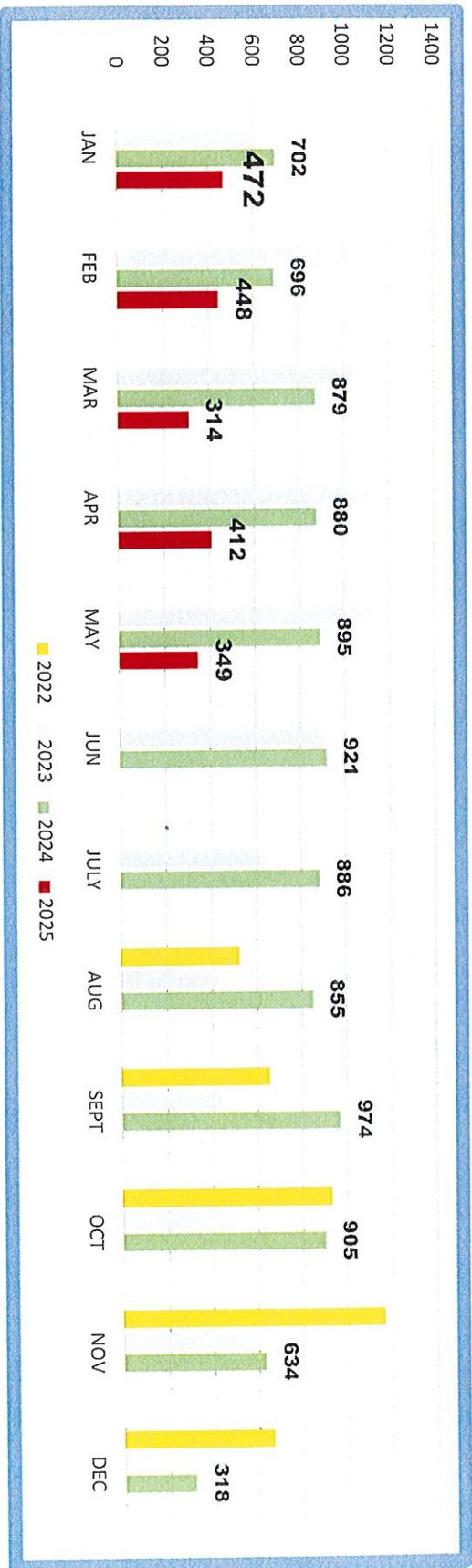
	CURRENT					YEAR-TO-DATE				
	ACTUAL	BUDGET	VAR B/W	ACT LAST YR	VAR B/W	ACTUAL	BUDGET	VAR B/W	ACT LAST YR	VAR B/W
EXPENSES										
Personnel:										
Administration Salaries - Straight-time	3,747	3,763	16	3,914	167	39,680	40,359	679	38,680	(1,000)
Administration Salaries - Overtime	160	186	26	492	332	3,031	2,010	(1,021)	3,252	221
Cashiers Salaries - Straight-time	0	0	0	0	0	0	0	0	0	0
Cashiers Salaries - Overtime	0	0	0	0	0	0	0	0	0	0
Maintenance Salaries - Straight-time	1,971	1,908	(62)	1,681	(290)	17,690	20,482	2,802	21,049	3,359
Maintenance Salaries - Overtime	0	191	191	0	0	48	2,002	2,002	464	415
Security Salaries - Straight-time	915	489	(426)	769	(147)	7,186	5,284	(1,902)	8,367	1,181
Security Salaries - Overtime	3	0	(3)	(58)	(62)	971	0	(971)	1,317	345
Benefits	4,730	4,691	(39)	5,601	871	56,495	50,289	(6,226)	50,094	(6,401)
Total Personnel	11,526	11,229	(297)	12,398	872	126,102	120,464	(4,638)	123,222	(1,880)
Operating:										
Security/Traffic Control	0	0	0	0	0	0	0	0	0	0
Utilities	1,449	1,209	(240)	0	(1,449)	21,791	13,289	(8,482)	228	(21,552)
Service Agreements	536	666	130	259	(777)	5,654	7,326	1,672	7,309	1,655
Professional Services	429	383	(46)	579	150	4,716	4,213	(503)	4,716	0
Repairs and Maintenance	788	1,195	408	0	(789)	17,491	13,145	(4,346)	9,491	(8,000)
Insurance - Liability	217	225	8	152	(66)	2,408	2,475	67	1,667	(741)
Building & Land Rental	0	0	0	0	0	0	0	0	0	0
Uniforms	0	84	84	0	0	0	977	977	0	0
Tickets and Tags	0	0	0	0	0	0	0	0	0	0
Supplies	0	1,290	1,290	0	0	272	11,390	11,118	2,458	2,186
Bank Fees	0	0	0	0	0	0	0	0	0	0
Contracted Snow Removal	0	0	0	0	0	3,739	10,000	6,261	3,069	(671)
Administrative Expenses	3,286	4,070	784	4,117	831	44,857	44,770	(87)	43,829	(1,028)
Valet Expenses	0	0	0	0	0	0	0	0	0	0
Other Expenses	895	700	(195)	312	(583)	6,656	7,700	1,044	6,465	(190)
Total Operating Expenses	7,601	9,822	2,221	5,418	(2,182)	107,574	115,285	7,721	79,233	(28,341)
Total Expenses	19,127	21,051	1,924	17,816	(1,311)	232,676	235,759	3,083	202,454	(30,222)
NET OPERATING INCOME	(19,127)	(21,051)	1,924	(17,816)	(1,311)	(232,676)	(235,759)	3,083	(202,454)	(30,222)

NEW HAVEN PARKING AUTHORITY
 Union Station Garage
 For Fiscal Year Through May 31, 2025
 (Management Use Only)

	CURRENT				YEAR-TO-DATE				
	ACTUAL	BUDGET	VAR B/W	ACT LAST YR	ACTUAL	BUDGET	VAR B/W	ACT LAST YR	VAR B/W
REVENUE									
Monthly Parking Revenue	43,262	43,339	(97)	43,330	471,986	476,949	(4,963)	470,495	1,491
Transient Parking Revenue	418,105	409,544	8,561	378,704	4,394,101	4,075,527	318,574	3,931,156	462,945
Validation Revenue	0	0	0	0	0	0	0	0	0
Rental Income	0	0	0	0	0	0	0	0	0
Administrative Income	0	0	0	0	0	0	0	0	0
Special Events Income	0	0	0	0	0	0	0	0	0
Valet Revenue	0	0	0	0	0	0	0	0	0
Advertising Revenue	0	0	0	0	0	0	0	0	0
Other Revenue	40	20	20	40	500	220	280	310	190
Revenue Due City of New Haven	0	0	0	0	0	0	0	0	0
Billed Expense Revenue	0	0	0	0	0	0	0	0	0
Total Revenue	461,407	452,923	8,484	422,074	4,866,588	4,552,696	313,892	4,401,961	464,626
EXPENSES									
Personnel:									
Administration Salaries - Straight-time	9,224	9,558	334	10,232	93,907	99,695	5,778	97,054	3,147
Administration Salaries - Overtime	582	572	(10)	1,158	7,681	8,823	1,142	7,922	241
Cashiers Salaries - Straight-time	13,509	13,406	(103)	13,128	141,195	143,905	2,710	135,770	(5,425)
Cashiers Salaries - Overtime	105	804	699	942	4,429	8,631	4,202	8,491	4,062
Maintenance Salaries - Straight-time	6,390	6,132	(248)	5,808	64,305	63,779	526	62,785	1,521
Maintenance Salaries - Overtime	416	395	(21)	474	2,543	4,271	1,728	7,075	4,532
Security Salaries - Straight-time	17,765	15,640	(2,125)	15,803	185,378	167,887	(17,491)	164,292	(21,086)
Security Salaries - Overtime	2,925	2,815	(110)	1,865	28,049	30,219	2,170	33,664	5,614
Benefits	38,952	39,473	2,521	34,798	386,108	401,156	15,048	365,846	(20,263)
Total Personnel	87,857	88,795	938	84,007	913,596	928,356	14,800	882,898	(30,699)
Operating:									
Security/Traffic Control	0	0	0	0	0	0	0	0	0
Utilities	9,614	7,875	(1,739)	7,973	132,031	100,543	(31,488)	87,443	(44,589)
Service Agreements	4,956	5,050	94	4,794	54,352	55,095	743	54,455	103
Professional Services	516	1,930	1,414	997	7,098	21,715	14,617	9,425	2,328
Repairs and Maintenance	6,643	4,230	(2,413)	2,926	68,835	46,530	(22,305)	27,045	(41,789)
Insurance - Liability	20,317	21,144	827	15,831	225,028	232,584	7,556	174,145	(50,882)
Building & Land Rental	0	0	0	0	0	0	0	0	0
Uniforms	1,494	630	(864)	705	12,135	7,332	(4,803)	7,680	(4,455)
Tickets and Tags	1,297	340	(957)	(214)	7,599	3,740	(3,859)	3,973	(3,625)
Supplies	8,603	4,675	(3,928)	2,522	42,140	53,875	11,735	42,110	(30)
Bank Fees	16,346	15,526	(820)	15,252	180,893	170,786	(10,107)	157,620	(23,274)
Contracted Snow Removal	0	0	0	0	15,827	70,000	54,173	13,809	(3,018)
Administrative Expenses	39,331	38,585	(746)	38,609	429,890	424,427	(5,463)	401,819	(28,041)
Valet Expense	0	0	0	0	0	0	0	0	0
Other Expenses	1,134	900	(234)	832	10,647	12,100	1,453	9,639	(1,008)
Total Operating Expenses	110,251	100,885	(9,366)	90,625	1,187,444	1,198,727	11,283	989,164	(198,280)
Total Expenses	198,108	189,680	(8,428)	174,632	2,101,040	2,127,123	26,083	1,872,062	(228,978)
NET OPERATING INCOME	263,299	263,243	56	247,442	2,765,548	2,425,573	339,975	2,529,899	235,649

UNHOUSED - UNION STATION TRANSPORTATION CENTER 2022- 2025

	January	February	March	April	May	June	July	August	September	October	November	December
2022								526	660	937	1171	671
2023	596	931	1043	1120	1126	907	620	429	442	491	614	809
2024	702	696	879	880	895	921	886	855	974	905	634	318
2025	472	448	314	412	349							





New Haven Union Station Capital Projects Status Report – June 23, 2025

Project Number	Project Name	Status	Next Action
23-009	Repairs and Improvements at Union Station Parking Garage (SOGR)	Construction contract was awarded to low bidder on March 24, 2025.	Issue Notice to Proceed with construction once all award documents have been received and on-site oversight issues settled.
23-020	Architectural Repairs and Improvements at Union Station Building (SOGR)	Construction contract was awarded to low bidder on April 24, 2025.	Issue Notice to Proceed with construction once all award documents have been received and on-site oversight issues settled.
23-051	Enabling Project – Phase 1	Design team is progressing the Design Development phase; some revisions to the scope are being discussed. On-site meeting with Amtrak was held on March 25, 2025. Last met with City reps on February 6, 2025 at MEP meeting to discuss their geothermal program. Twice-monthly meetings with OC representatives are scheduled.	In design development phase. Some options for restaurants/food service, ticket windows, security/info desk, and public restrooms are being discussed with the OC.

Project Number	Project Name	Status	Next Action
23-054	Interior Wayfinding	The 90% draft design progress set review meeting was held on April 11, 2025. Finalizing bid documents for construction.	Prepare final draft bid documents for review once bidding schedule is determined. Revisions will be necessary due to areas affected by the enabling project.
25-001	Condition Surveys for FY 25/26	Condition survey reports are complete and have been distributed to the OC.	Program projects for advancement based on funding availability.
Work by others:			
20-021	Amtrak Ticket Window Modifications	Amtrak is obtaining start-up documents from their new contractor.	Amtrak to provide required project documents. Consider any conflicts with Enabling Project.
23-043	NHPA 2 nd Floor East Office Fit-out	Design is in progress.	Submit design for review by CTDOT once ready.

JMS 6-18-2025