

**UNION STATION  
PARTNERSHIP**  
NEW HAVEN

**AGENDA**  
**OPERATIONS COMMITTEE MEETING**  
**January 23, 2025**  
**2:00 PM**

***This will be a Hybrid Meeting Held via Zoom  
and in person at NHPA's office at 232 George Street***

Join Zoom Meeting  
<https://us06web.zoom.us/j/88967199615?pwd=TFdS4DGKk1WTiByezgRGVjnuTFKg50.1&from=addon>

Meeting ID: 889 6719 9615  
Passcode: 131600

One tap mobile  
+13126266799,,88967199615#,,,,\*131600# US  
+16469313860,,88967199615#,,,,\*131600# US

Dial by your location  
+1 929 205 6099 US (New York)  
Find your local number:  
<https://us06web.zoom.us/j/kc6Eq2DDCa>

**I. CALL TO ORDER**

**II. PUBLIC COMMENT**

Please notify Fortunata Houde ([fhoude@nhparking.com](mailto:fhoude@nhparking.com)) in advance if you have a desire to speak during the Public Comment section or on a specific agenda item.

*Please Note:* This will be a remote meeting. Any member of the public may request, in writing, a physical location and any electronic equipment necessary to attend the meeting in real time no later than twenty-four (24) hours prior to the meeting. Said individual shall have the same opportunities to provide comment or otherwise participate in the meeting as would be afforded if the meeting was held in person with the following exception: Under law, if such person loses the ability to participate because of an interruption, failure or degradation of such person's connection to the meeting by electronic equipment, the committee is not required to adjourn or postpone the meeting. Access can be from anywhere by an electronic device that has Zoom program at the address provided above in the Agenda Notice or by phone at the number set forth above in the Agenda Notice.

**III. APPROVAL OF THE MINUTES**

**Approval of the Minutes from the December 18, 2024 Operations Committee Meeting**

**IV. APPROVAL OF MOTIONS OF THE OPERATIONS COMMITTEE**

**None anticipated**

## **V. MONTHLY STATION AND PARKING MANAGER REPORTS**

State of Good Repair projects – Engineer’s Opinion of Probable Construction Cost

-Desman and NHPA

NHPA Campus Manager Monthly Presentation

-Operations

-Finance

-Capital Projects

-New items this month

## **VI. CAMPUS PROJECTS**

**Enabling Project – Phase 1 #23-051**

**Kick off held 12/12/24**

**Draft designs presented 1/17/25 for comment**

**Next meeting of subcommittee scheduled for 2/7/25**

**SHPO page turn meeting scheduled for 2/20/25**

**Station – State of Good Repair #23-020**

**Final comments/approvals received, and wages will be requested from DOL**

**Ready to bid after 23-009**

**Garage – State of Good Repair #23-009**

**Final comments/approvals received, and wages received from DOL**

**Ready to bid by 1/31/25**

**Interior Wayfinding #23-054**

**Final design review meeting held 12/2/24**

**Finalizing bid documents for construction**

**East Lot**

**RFQ closed May 15, 2024**

**RFP ongoing**

**West Lot #0301-0562**

**CTDOT 30% design kick-off held on 12/3/24**

**30% design 2nd meeting 2/14/25**

## **VII. MONTHLY BROKERAGE MANAGER REPORT**

**-Rail Providers relocation design included in Enabling Project RFP**

**-Amtrak next meeting scheduled for January 29 at 9:00 AM**

**-NHPA meeting with City of New Haven to review office lease template**

**-BESB spaces needs meeting 12/5/24, awaiting comments from BESB**

**-Month-to-Month agreements in place for all Leaseholds at Union Station**

## **VIII. NEW / OLD BUSINESS**

**-Security Plan draft sent to OC 11/18/24 - follow-up meeting held on 1/8/25 to review CTDOT's comments and finalize, updated draft due for February Security meeting**

**-Facility Emergency Plan draft sent to OC on 11/18/24 – follow-up meeting held on 1/8/25 to review CTDOT's comments and finalize, updated draft due for February Security meeting**

**-Homeland Security Walk-Through & Cyber Security Assessment for Union Station 1/29/25**

**-Table Top Exercise with Emergency Operations Center and first responders**

**-Union Station will join City of New Haven and participate in International Holocaust Remembrance Day 1/27/25**

## **IX. EXECUTIVE SESSION**

**-Not Anticipated to be Used**

## **X. ADJOURNMENT & CAMPUS TOUR (FOLLOWING)**

**MINUTES FROM THE NEW HAVEN UNION STATION  
TRANSPORTATION CENTER**

**OPERATIONS COMMITTEE MEETING**

**DECEMBER 18, 2024**

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**•Representing CTDOT:**

Deputy Commissioner King, Mr. Bergeron, Mr. Bordiere, Ms. Cordero

**•Representing City of New Haven:**

Mr. Piscitelli, Attorney Pinto

**•Representing New Haven Parking Authority:**

Mr. Hausladen, Mr. Parry, Mr. Seholm, Mr. Staniewicz, Attorney Merin

**I. CALL TO ORDER**

Mr. Hausladen called the meeting to order at 1:00 PM.

**II. PUBLIC COMMENT**

Mr. Hausladen reported there were no requests for public comment.

**III. APPROVAL OF THE MINUTES**

Mr. Hausladen asked if there were any exceptions or further discussion to the Minutes of the November 25, 2024 meeting. Hearing none he asked for a Motion to approve. Mr. Bergeron moved to approve, and Mr. Piscitelli seconded the Motion. A vote was taken.

Deputy Commissioner King	approved
Mr. Bergeron	approved
Mr. Piscitelli	approved

**IV. APPROVAL OF THE MOTIONS OF THE OPERATIONS COMMITTEE**

There were no Motions for this month.

**V. MONTHLY REPORTS – NHPA CAMPUS MANAGER PRESENTATION**

Mr. Hausladen presented an overview on the following items which were included in his Campus Manager Report for discussion.

## **•UNION STATION HOLIDAY PREPARATIONS AND SECURITY**

-Mr. Hausladen thanked all that participated and contributed to making operations run smoothly and without incident over the Thanksgiving holiday at the Station.

-Holiday decorations have been installed at the transportation center. Mr. Piscitelli said he was especially pleased with the outside holiday lighting. He asked Mr. Hausladen if he could get a photo and send it to the Operations Committee for those who have not seen it.

-Several requests from the community to perform holiday music at the Station were received including the Salt & Pepper Choir that will be performing on December 9 and Betsy Ross Magnet School on December 10.

-A Chanukah celebration will take place at the Station on December 30, with the lighting of the Menorah and a cocktail reception to follow.

-Additional traffic control staffing from the New Haven Police Department has been requested for the New Year's holiday.

## **•SECURITY PLAN AND FACILITY EMERGENCY PLAN**

Mr. Hausladen provided the following points for discussion` including timelines for the steps as noted related to the Security and Facility Emergency Plans.

-The next step will be the stakeholders' meeting on January 8, 2025 where CTDOT's review comments on the plans will be discussed.

-On January 29, 2025 Homeland Security staff will be making a security assessment of the Station.

-A tabletop exercise will be held in March - a date has not been set yet.

## **•THE ENABLING PROJECT PHASE I**

A kick-off meeting with Svigals was held on December 3. The Amtrak tenant survey is in progress. The next meeting will be held on January 3, 2025 followed by meetings which will be scheduled the first and third Fridays of the month. The location of Amtrak is critical to the project.

Mr. Hausladen responded to Mr. Piscitelli's question regarding if the team is working on the critical path schedule from the last meeting. Mr. Hausladen said they are, and the notes from the last meeting have been received and will be distributed shortly.

## **•UNION STATION PARTNERSHIP FINANCIAL REPORT FOR THE MONTH OF NOVEMBER 2024**

Mr. Hausladen said the Net Operating Income for November was positive compared to budget and details on variances were included in the report. For expenses, elevators were the big item for this month. Mr. Seholf concurred most variances were nominal for November (under \$10,000) with the exception of the elevators. He said if there were any questions, to please contact him.

## **•REST (RAPID EVALUATION, STABILIZATION, AND TREATMENT CENTER) PILOT PROGRAM (for the unhoused) AT UNION STATION**

Mr. Hausladen reviewed the results provided by Elm City COMPASS and CONTINUUM for October 14, 2024 through December 15, 2024. There was a total of four clients served (in transitional bed respite) with 32 engaged through COMPASS. There are approximately 3.3 folks outside Union Station each night.

Mr. Piscitelli said the numbers are lower than they have been, and he asked if there is a plan on how to proceed with those left outside. Mr. Hausladen said we continue to use wellness checks; however, some choose to remain at the Station..

Mr. Piscitelli asked CTDOT if they agree the Authority is in line with the new Code of Conduct on this or if they would like us to go further. Mr. Bergeron commended the efforts being put forth that contributed to some progress being made; however, he does not know if there is a clear answer. There is some outlying concern on what the response will be from the Chief State's Attorney. Mr. Piscitelli suggested meeting at the Station to determine if we are compliant and consistent with what CTDOT wants. Deputy Commissioner King agreed.

## **•UPDATES AND QUESTIONS**

**•Wayfinding Project:** A meeting was held on December 2, 2024 to view the new proposed signage, and final comments are due on December 20, 2024.

**•Union Station Valet:** Mr. Parry said Valet Park America has been on site at Union Station, and feedback from them is pending in regard to moving forward with reinstating the valet.

Mr. Piscitelli reviewed the valet operation which was in place prior to COVID for the benefit of the Operations Committee members. He said this amenity makes people feel there will always be a space available at Union Station.

Deputy Commissioner King had some questions on the garage closures. Mr. Parry said the garage was closed six times in November and the duration of the closures varies from 45 minutes to one hour 30 minutes. This occurs mostly in the mornings between 9:45 AM and 11:30 AM. On average the garage was 96% full mid-day last month. Mr. Hausladen said overflow is directed to 270 State Street Garage and Temple St Garage. Deputy Commissioner King said although those locations are close, they will not work when people have time constraints.

Mr. Piscitelli said he is in favor of the valet, and he will reach out to LAZ in this regard since they are licensed with the City. Mr. Hausladen said he will speak with LAZ as well and have an update for the next meeting

**•Customer Complaint:** Discussion followed in regard to a complaint CTDOT received associated with a customer and parking availability. A customer drove into Gateway Garage, found out it was full after circling the garage, and was charged \$2 to exit. Mr. Hausladen will reach out to LAZ on how better the Parking Authority could coordinate with them on overflow. NHPA can also provide more information to our customers through our website on alternate parking when garages are full. Mr. Piscitelli asked if anyone has reached out to the customer. Mr. Hausladen said he will and will provide some sort of validation to them.

•**Union Station Wait list:** The possibility of adding more monthly parkers was previously discussed at other meetings; however, a decision was pending. . Deputy Commissioner King asked how many are currently on the wait list and how many more over the established number would we want to add. Mr. Seholm said 426 are on the wait list (to correct what was said at the meeting) that includes information on how long they have been on the list, and we are looking to add 50. She asked how often do the passes turn over. Mr. Seholm said typically ten passes are returned on the low end per month and twenty-five on the high end.

Deputy Commissioner King said she has had people come up to her complaining of how long they are on the wait list and how expensive it is to pay to park daily. She said she supports adding the 50 monthlies if we decide we can handle it.

•**Miscellaneous:** Mr. Piscitelli suggested the possibility of providing some tracking records for the various projects, i.e., Union Avenue, East Lot, etc. This will be given further consideration.

## **VI. LEASING AND TENANT UPDATES (NO UPDATES AVAILABLE)**

## **VII. NEW BUSINESS**

**-Problems with Daktronic Board at Union Station Building:** Mr. Bergeron wanted the Operations Committee to be aware that problems are being experienced with the Daktronic Board, and the company no longer supports it. CTDOT is discussing the problem with Metro-North and Mr. Bergeron will work with Mr. Bordiere to resolve. He wanted the Operations Committee to know it could need to be replaced and come up as a capital project. Mr. Piscitelli said it would be good to collaborate on this if we need to replace it.

**-Colored Lighting at Union Station:** Deputy Commissioner King asked if the Operations Committee has an approved list of holidays where the Station will have colored lighting displayed because a lot of requests are being received and boundaries should be established. Mr. Hausladen said it was only done for the Holocaust. Mr. Hausladen asked if CTDOT could share a list they use with other Stations, and she said the list for the Stamford Station will be shared.

## **VIII. OLD BUSINESS (ITEMS WERE DISCUSSED EARLIER IN THE MEETING)**

## **IX. EXECUTIVE SESSION (NOT REQUIRED)**

## **X. ADJOURNMENT**

Mr. Hausladen asked if there were any other items for discussion. Hearing none, he asked for a Motion to adjourn. Mr. Bergeron moved to adjourn and Deputy Commissioner King seconded. The meeting was adjourned at 1:44 PM.

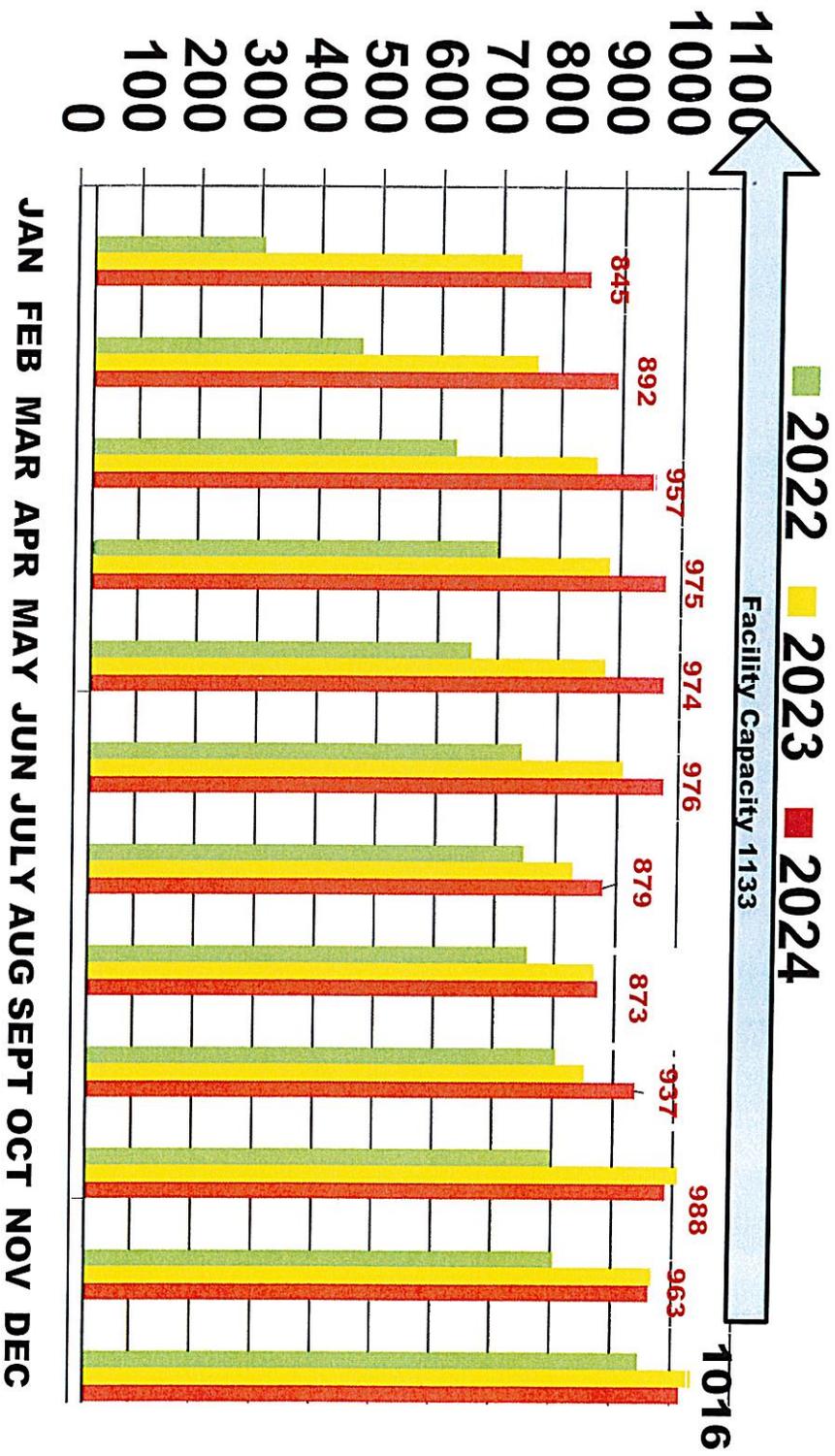


UNION STATION  
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NEW HAVEN

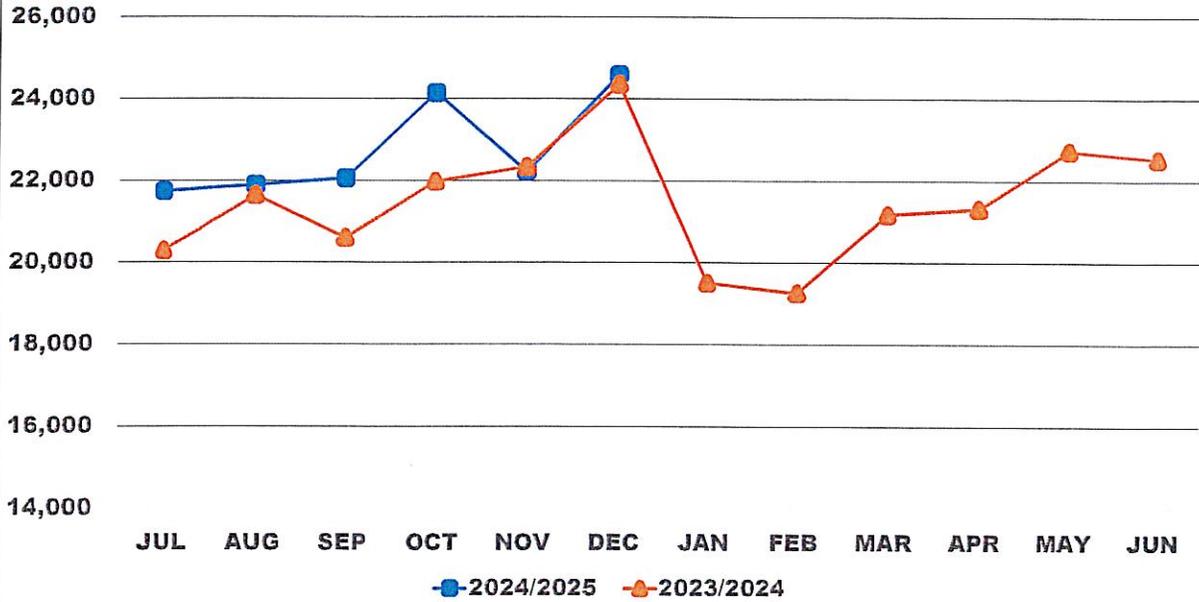
# Average Occupancy Statistics Union Station Garage

## Facility Capacity 1133

### Comparison of 2022 through 2024



## UNION STATION GARAGE TOTAL CARS PARKED



### TOTAL CARS PARKED

FY	Weekdays		COMPARISON BY MONTH			% CHANGE BY YEAR	CUMULATIVE COMPARISON		
	2024/2025	2023/2024	2024/2025	% CHANGE BY MONTH	2023/2024		2024/2025	2023/2024	% CHANGE
JUL	23	21	21,733	-4%	20,294	7%	21,733	20,294	7%
AUG	22	23	21,894	1%	21,635	1%	43,627	41,929	4%
SEP	21	21	22,058	1%	20,597	7%	65,685	62,526	5%
OCT	23	22	24,147	9%	21,972	10%	89,832	84,498	6%
NOV	21	22	22,223	-8%	22,337	-1%	112,055	106,835	5%
DEC	22	21	24,585	11%	24,356	1%	136,640	131,191	4%
JAN		23			19,494			150,685	
FEB		21			19,247			169,932	
MAR		21			21,172			191,104	
APR		22			21,311			212,415	
MAY		23			22,726			235,141	
JUN		20			22,527			257,668	
Total	132	260							

## UNION STATION GARAGE

<b>TOTAL TICKETS ISSUED</b>									
FY	Weekdays		COMPARISON BY MONTH			% CHANGE BY YEAR	CUMULATIVE COMPARISON		
	2024/2025	2023/2024	2024/2025	% CHANGE BY MONTH	2023/2024		2024/2025	2023/2024	% CHANGE
JUL	23	21	17,346	-5%	16,108	8%	17,346	16,108	8%
AUG	22	23	17,485	1%	16,931	3%	34,831	33,039	5%
SEP	21	21	17,485	0%	16,173	8%	52,316	49,212	6%
OCT	23	22	19,099	9%	17,105	12%	71,415	66,317	8%
NOV	21	22	17,736	-7%	17,647	1%	89,151	83,964	6%
DEC	22	21	20,273	14%	20,165	1%	109,424	104,129	5%
JAN		23			14,750			118,879	
FEB		21			14,740			133,619	
MAR		21			16,524			150,143	
APR		22			16,519			166,662	
MAY		23			17,776			184,438	
JUN		20			18,198			202,636	
<b>Total</b>	<b>132</b>	<b>260</b>							

<b>TOTAL KEYCARDS ENTERED</b>									
FY	Weekdays		COMPARISON BY MONTH			% CHANGE BY YEAR	CUMULATIVE COMPARISON		
	2024/2025	2023/2024	2024/2025	% CHANGE BY MONTH	2023/2024		2024/2025	2023/2024	% CHANGE
JUL	23	21	4,387	1%	4,186	5%	4,387	4,186	5%
AUG	22	23	4,409	1%	4,704	-6%	8,796	8,890	-1%
SEP	21	21	4,573	4%	4,424	3%	13,369	13,314	0%
OCT	23	22	5,048	10%	4,867	4%	18,417	18,181	1%
NOV	21	22	4,487	-11%	4,690	-4%	22,904	22,871	0%
DEC	22	21	4,312	-4%	4,191	3%	27,216	27,062	1%
JAN		23			4,744			31,806	
FEB		21			4,507			36,313	
MAR		21			4,648			40,961	
APR		22			4,792			45,753	
MAY		23			4,950			50,703	
JUN		20			4,329			55,032	
<b>Total</b>	<b>132</b>	<b>260</b>							

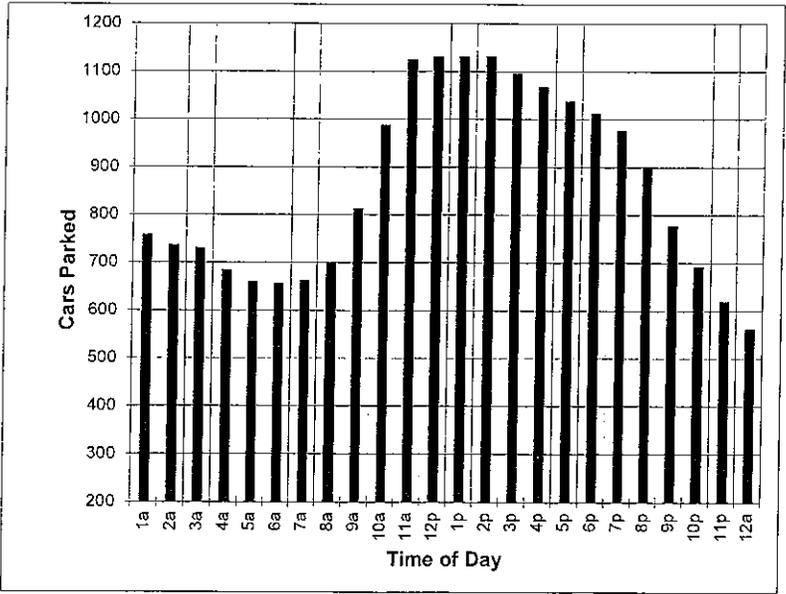
Note: adjusted keycard entries for PNH vehicles starting November 2022

DECEMBER 15, 2024

Sunday

Time of Day	Tickets	Keycards	Total
00:00-1:00a	655	104	759
1:00-2:00a	635	101	736
2:00-3:00a	629	101	730
3:00-4:00a	585	101	686
4:00-5:00a	560	100	660
5:00-6:00a	558	99	657
6:00-7:00a	563	101	664
7:00-8:00a	593	105	698
8:00-9:00a	705	109	814
9:00-10:00a	881	107	988
10:00-11:00a	1017	108	1125
11:00-12:00p	1021	111	1132
12:00-1:00p	1020	112	1132
1:00-2:00p	1022	110	1132
2:00-3:00p	984	111	1095
3:00-4:00p	960	108	1068
4:00-5:00p	922	116	1038
5:00-6:00p	902	111	1013
6:00-7:00p	864	113	977
7:00-8:00p	790	111	901
8:00-9:00p	667	112	779
9:00-10:00p	581	111	692
10:00-11:00p	508	112	620
11:00-12:00a	454	107	561

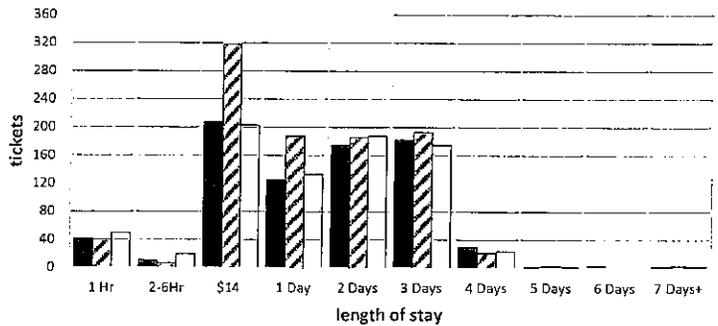
UNION STATION GARAGE  
OCCUPANCY REPORT



1132 Available Spaces

Transient Length of Stay	NOVEMBER 2024 # of Tickets	DECEMBER 2024 # of Tickets	DECEMBER 2023 # of Tickets
1 Hr \$3.00	41	40	50
2Hrs - 6 Hrs	11	7	20
\$15.00 Max	207	318	203
1 Day \$16 - \$19	125	188	133
2 Days \$20 - \$38	175	186	188
3 Days \$39 - \$57	182	193	175
4 Days \$58 - \$76	30	22	24
5 Days \$77 - \$95	1	3	1
6 Days \$96 - \$114	3	0	0
>7 Days > \$114	2	3	2
<b>Total</b>	<b>777</b>	<b>960</b>	<b>796</b>
<b>Avg Ticket =</b>	<b>\$30.21</b>	<b>\$27.74</b>	<b>\$27.48</b>
<b>Revenue</b>	<b>\$ 23,471.00</b>	<b>\$ 26,634.00</b>	<b>\$ 21,878.00</b>

Transient Length of Stay



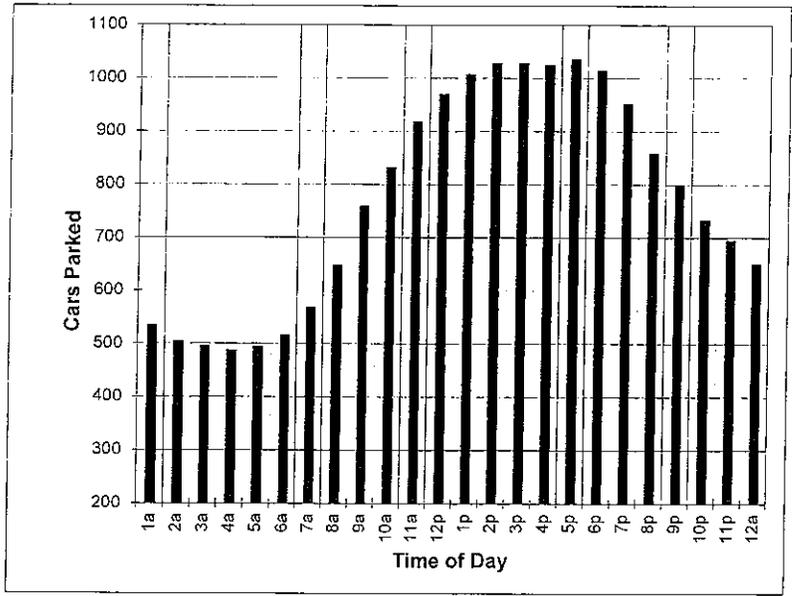
■ NOVEMBER 2024 ■ DECEMBER 2024 ■ DECEMBER 2023

Length of Stay	DECEMBER 2024	
	# of Tickets	% of Total
1 Hr \$3.00	40	0.04
2Hrs - 6 Hrs	7	0.01
\$15.00 Max	318	0.33
1 Day \$16 - \$19	188	0.20
2 Days \$20 - \$38	186	0.19
3 Days \$39 - \$57	193	0.20
4 Days \$58 - \$76	22	0.02
5 Days \$77 - \$95	3	0.00
6 Days \$96 - \$114	0	0.00
>7 Days > \$114	3	0.00
<b>Total</b>	<b>960</b>	

DECEMBER 16, 2024  
Monday

Time of Day	Tickets	Keycards	Total
00:00-1:00a	426	108	534
1:00-2:00a	400	105	505
2:00-3:00a	390	105	495
3:00-4:00a	383	105	488
4:00-5:00a	384	111	495
5:00-6:00a	390	127	517
6:00-7:00a	419	150	569
7:00-8:00a	477	171	648
8:00-9:00a	566	193	759
9:00-10:00a	635	197	832
10:00-11:00a	718	200	918
11:00-12:00p	768	203	971
12:00-1:00p	803	205	1008
1:00-2:00p	822	208	1030
2:00-3:00p	822	207	1029
3:00-4:00p	830	196	1026
4:00-5:00p	839	198	1037
5:00-6:00p	828	188	1016
6:00-7:00p	783	169	952
7:00-8:00p	710	149	859
8:00-9:00p	659	141	800
9:00-10:00p	603	131	734
10:00-11:00p	567	128	695
11:00-12:00a	529	122	651

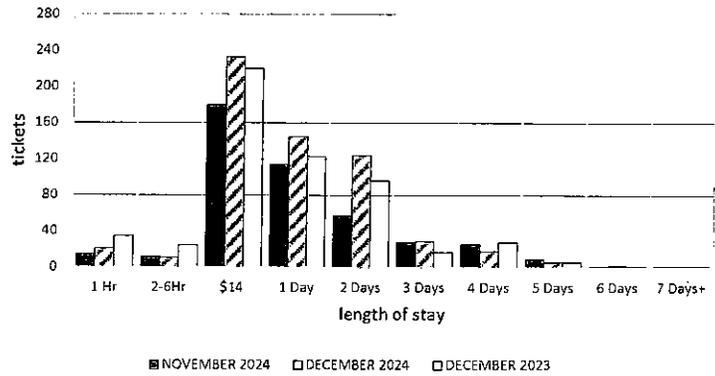
UNION STATION GARAGE  
OCCUPANCY REPORT



1132 Available Spaces

Transient Length of Stay	NOVEMBER 2024 # of Tickets	DECEMBER 2024 # of Tickets	DECEMBER 2023 # of Tickets
1 Hr \$3.00	15	21	35
2Hrs - 6 Hrs	12	11	25
\$15.00 Max	180	233	220
1 Day \$16 - \$19	114	145	123
2 Days \$20 - \$38	57	124	96
3 Days \$39 - \$57	28	29	17
4 Days \$58 - \$76	26	18	28
5 Days \$77 - \$95	9	6	6
6 Days \$96 - \$114	1	2	1
>7 Days > \$114	1	2	1
<b>Total</b>	<b>443</b>	<b>591</b>	<b>552</b>
<b>Avg Ticket =</b>	<b>\$25.10</b>	<b>\$24.31</b>	<b>\$21.39</b>
<b>Revenue</b>	<b>\$ 11,120.00</b>	<b>\$ 14,370.00</b>	<b>\$ 11,810.00</b>

Transient Length of Stay



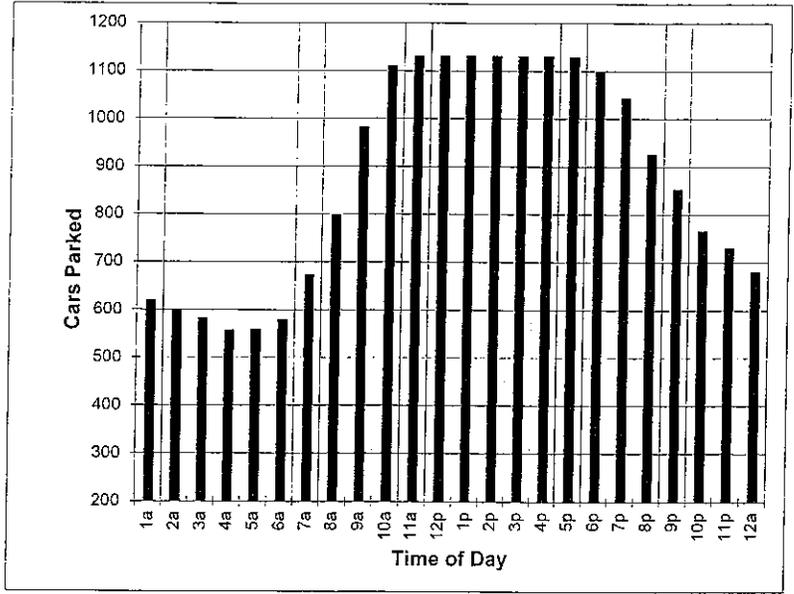
Length of Stay	DECEMBER 2024 # of Tickets	DECEMBER 2024 % of Total
1 Hr \$3.00	21	0.04
2Hrs - 6 Hrs	11	0.02
\$15.00 Max	233	0.39
1 Day \$16 - \$19	145	0.25
2 Days \$20 - \$38	124	0.21
3 Days \$39 - \$57	29	0.05
4 Days \$58 - \$76	18	0.03
5 Days \$77 - \$95	6	0.01
6 Days \$96 - \$114	2	0.00
>7 Days > \$114	2	0.00
<b>Total</b>	<b>591</b>	

## UNION STATION GARAGE OCCUPANCY REPORT

DECEMBER 17, 2024

Tuesday

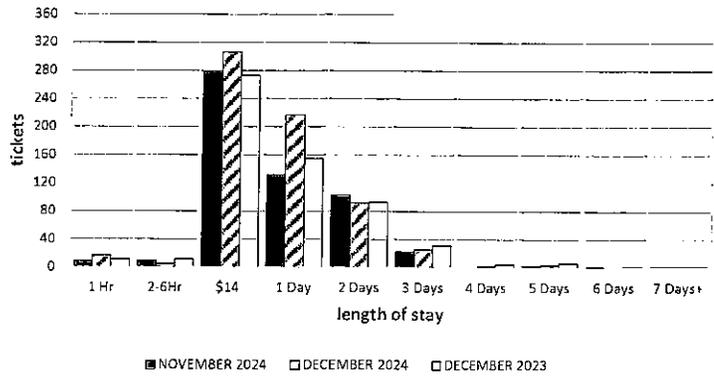
Time of Day	Tickets	Keycards	Total
00:00-1:00a	498	121	619
1:00-2:00a	482	118	600
2:00-3:00a	463	118	581
3:00-4:00a	439	118	557
4:00-5:00a	436	123	559
5:00-6:00a	447	133	580
6:00-7:00a	509	164	673
7:00-8:00a	612	187	799
8:00-9:00a	760	223	983
9:00-10:00a	886	226	1112
10:00-11:00a	907	225	1132
11:00-12:00p	902	230	1132
12:00-1:00p	903	229	1132
1:00-2:00p	896	236	1132
2:00-3:00p	899	233	1132
3:00-4:00p	902	230	1132
4:00-5:00p	903	226	1129
5:00-6:00p	882	217	1099
6:00-7:00p	847	197	1044
7:00-8:00p	754	174	928
8:00-9:00p	686	168	854
9:00-10:00p	608	158	766
10:00-11:00p	575	155	730
11:00-12:00a	532	149	681



1132 Available Spaces

Transient Length of Stay	NOVEMBER 2024 # of Tickets	DECEMBER 2024 # of Tickets	DECEMBER 2023 # of Tickets
1 Hr \$3.00	10	17	12
2Hrs - 6 Hrs	10	5	12
\$15.00 Max	279	306	273
1 Day \$16 - \$19	132	217	155
2 Days \$20 - \$38	103	92	93
3 Days \$39 - \$57	23	26	32
4 Days \$58 - \$76	0	2	5
5 Days \$77 - \$95	3	4	7
6 Days \$96 - \$114	1	0	2
>7 Days > \$114	2	2	2
<b>Total</b>	<b>563</b>	<b>671</b>	<b>593</b>
<b>Avg Ticket =</b>	<b>\$21.54</b>	<b>\$20.31</b>	<b>\$21.25</b>
<b>Revenue</b>	<b>\$ 12,127.00</b>	<b>\$ 13,628.00</b>	<b>\$ 12,602.00</b>

### Transient Length of Stay

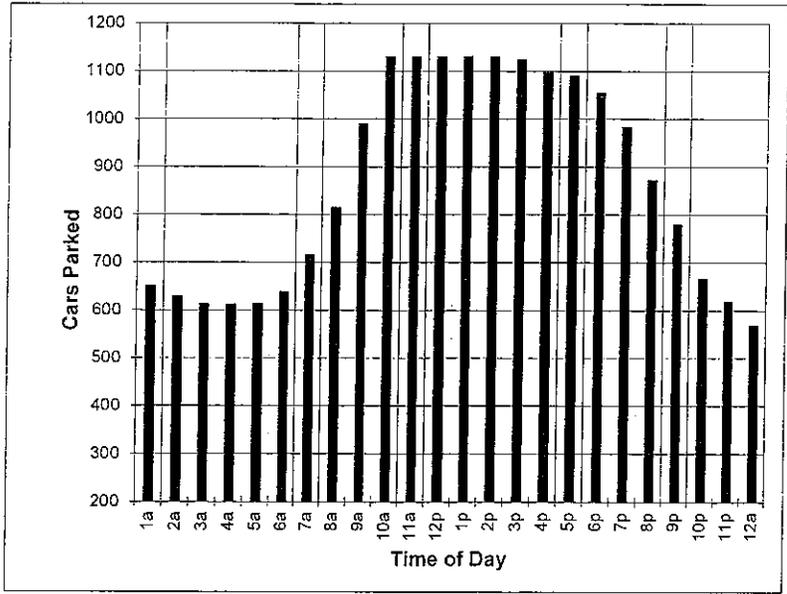


Length of Stay	DECEMBER 2024 # of Tickets	DECEMBER 2024 % of Total
1 Hr \$3.00	17	0.03
2Hrs - 6 Hrs	5	0.01
\$15.00 Max	306	0.46
1 Day \$16 - \$19	217	0.32
2 Days \$20 - \$38	92	0.14
3 Days \$39 - \$57	26	0.04
4 Days \$58 - \$76	2	0.00
5 Days \$77 - \$95	4	0.01
6 Days \$96 - \$114	0	0.00
>7 Days > \$114	2	0.00
<b>Total</b>	<b>671</b>	

DECEMBER 18, 2024  
Wednesday

Time of Day	Tickets	Keycards	Total
00:00-1:00a	508	144	652
1:00-2:00a	490	140	630
2:00-3:00a	477	137	614
3:00-4:00a	475	138	613
4:00-5:00a	473	143	616
5:00-6:00a	482	158	640
6:00-7:00a	537	179	716
7:00-8:00a	620	196	816
8:00-9:00a	765	226	991
9:00-10:00a	906	226	1132
10:00-11:00a	904	228	1132
11:00-12:00p	906	226	1132
12:00-1:00p	905	227	1132
1:00-2:00p	904	228	1132
2:00-3:00p	895	230	1125
3:00-4:00p	877	221	1098
4:00-5:00p	871	220	1091
5:00-6:00p	851	205	1056
6:00-7:00p	801	183	984
7:00-8:00p	711	163	874
8:00-9:00p	628	153	781
9:00-10:00p	531	136	667
10:00-11:00p	484	136	620
11:00-12:00a	438	132	570

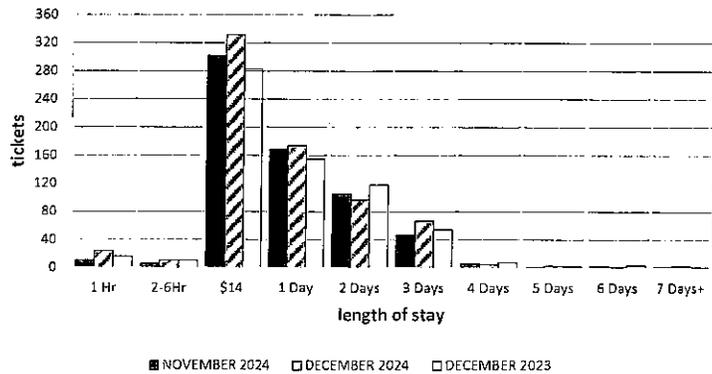
### UNION STATION GARAGE OCCUPANCY REPORT



1132 Available Spaces

Transient Length of Stay	NOVEMBER 2024 # of Tickets	DECEMBER 2024 # of Tickets	DECEMBER 2023 # of Tickets
1 Hr \$3.00	11	24	16
2Hrs - 6 Hrs	6	11	11
\$15.00 Max	302	332	283
1 Day \$16 - \$19	168	174	155
2 Days \$20 - \$38	105	97	118
3 Days \$39 - \$57	47	67	55
4 Days \$58 - \$76	6	5	8
5 Days \$77 - \$95	1	3	2
6 Days \$96 - \$114	3	1	4
>7 Days > \$114	2	3	1
<b>Total</b>	<b>651</b>	<b>717</b>	<b>653</b>
<b>Avg Ticket =</b>	<b>\$22.64</b>	<b>\$22.60</b>	<b>\$22.22</b>
<b>Revenue</b>	<b>\$ 14,739.00</b>	<b>\$ 16,204.00</b>	<b>\$ 14,512.00</b>

### Transient Length of Stay



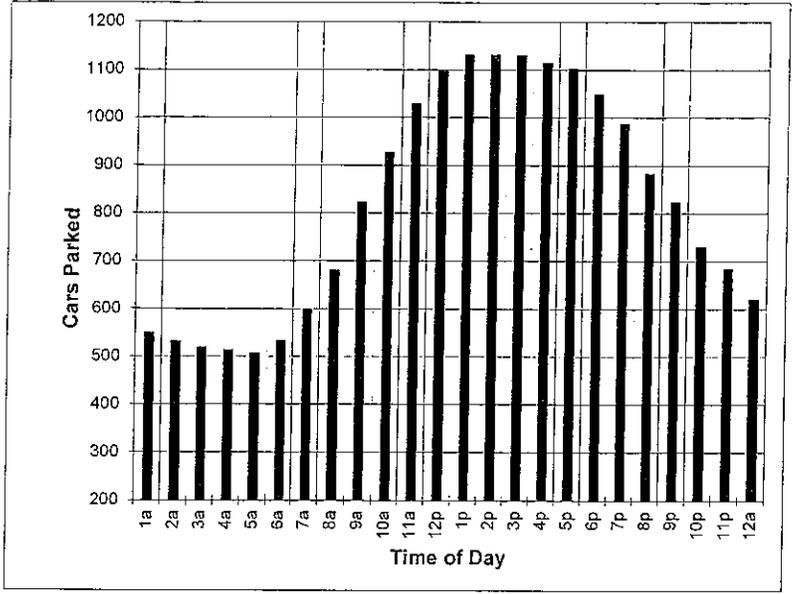
Length of Stay	DECEMBER 2024 # of Tickets	DECEMBER 2024 % of Total
1 Hr \$3.00	24	0.03
2Hrs - 6 Hrs	11	0.02
\$15.00 Max	332	0.46
1 Day \$16 - \$19	174	0.24
2 Days \$20 - \$38	97	0.14
3 Days \$39 - \$57	67	0.09
4 Days \$58 - \$76	5	0.01
5 Days \$77 - \$95	3	0.00
6 Days \$96 - \$114	1	0.00
>7 Days > \$114	3	0.00
<b>Total</b>	<b>717</b>	

DECEMBER 19, 2024

Thursday

Time of Day	Tickets	Keycards	Total
00:00-1:00a	417	133	550
1:00-2:00a	405	127	532
2:00-3:00a	394	126	520
3:00-4:00a	387	127	514
4:00-5:00a	380	128	508
5:00-6:00a	388	146	534
6:00-7:00a	427	172	599
7:00-8:00a	495	186	681
8:00-9:00a	620	204	824
9:00-10:00a	725	203	928
10:00-11:00a	826	204	1030
11:00-12:00p	891	206	1097
12:00-1:00p	921	211	1132
1:00-2:00p	918	214	1132
2:00-3:00p	923	209	1132
3:00-4:00p	914	201	1115
4:00-5:00p	906	198	1104
5:00-6:00p	865	186	1051
6:00-7:00p	816	173	989
7:00-8:00p	733	151	884
8:00-9:00p	682	143	825
9:00-10:00p	601	130	731
10:00-11:00p	553	133	686
11:00-12:00a	494	127	621

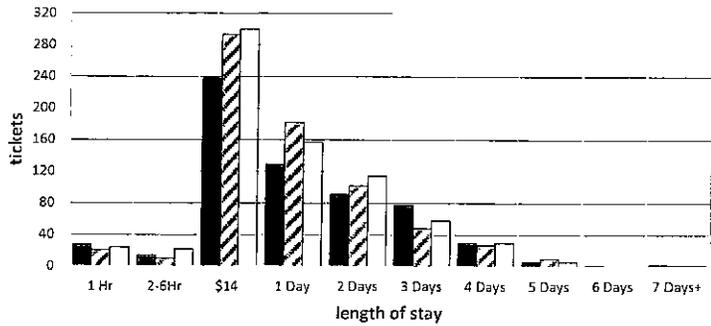
UNION STATION GARAGE  
OCCUPANCY REPORT



1132 Available Spaces

Transient Length of Stay	NOVEMBER 2024 # of Tickets	DECEMBER 2024 # of Tickets	DECEMBER 2023 # of Tickets
1 Hr \$3.00	28	21	24
2Hrs - 6 Hrs	14	10	22
\$15.00 Max	238	293	300
1 Day \$16 - \$19	129	182	157
2 Days \$20 - \$38	91	102	114
3 Days \$39 - \$57	78	48	58
4 Days \$58 - \$76	30	27	30
5 Days \$77 - \$95	6	10	6
6 Days \$96 - \$114	1	0	0
>7 Days > \$114	2	1	1
<b>Total</b>	<b>617</b>	<b>694</b>	<b>712</b>
<b>Avg Ticket =</b>	<b>\$26.64</b>	<b>\$24.18</b>	<b>\$22.80</b>
<b>Revenue</b>	<b>\$ 16,434.00</b>	<b>\$ 16,783.00</b>	<b>\$ 16,236.00</b>

Transient Length of Stay



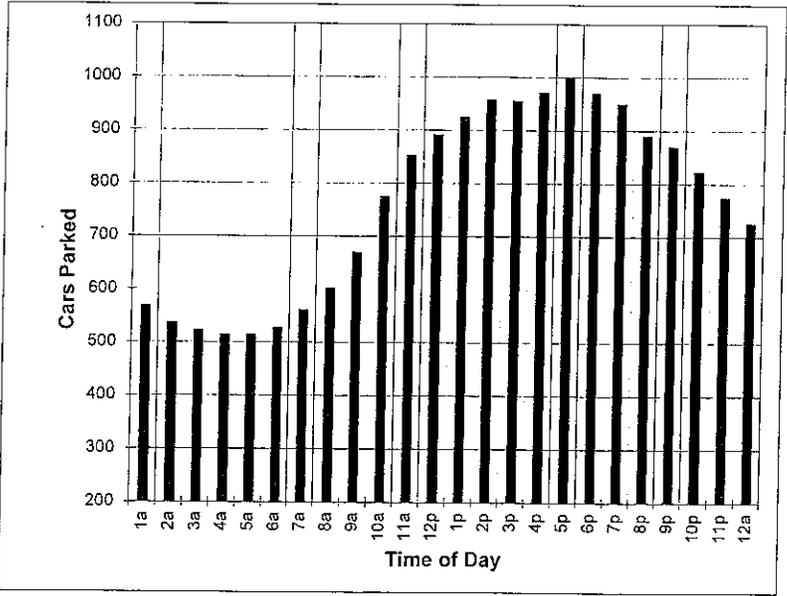
■ NOVEMBER 2024 □ DECEMBER 2024 □ DECEMBER 2023

Length of Stay	DECEMBER 2024	
	# of Tickets	% of Total
1 Hr \$3.00	21	0.03
2Hrs - 6 Hrs	10	0.01
\$15.00 Max	293	0.42
1 Day \$16 - \$19	182	0.26
2 Days \$20 - \$38	102	0.15
3 Days \$39 - \$57	48	0.07
4 Days \$58 - \$76	27	0.04
5 Days \$77 - \$95	10	0.01
6 Days \$96 - \$114	0	0.00
>7 Days > \$114	1	0.00
<b>Total</b>	<b>694</b>	

DECEMBER 20, 2024  
Friday

Time of Day	Tickets	Keycards	Total
00:00-1:00a	445	124	569
1:00-2:00a	416	120	536
2:00-3:00a	403	120	523
3:00-4:00a	399	117	516
4:00-5:00a	395	120	515
5:00-6:00a	399	129	528
6:00-7:00a	419	143	562
7:00-8:00a	453	150	603
8:00-9:00a	512	158	670
9:00-10:00a	615	161	776
10:00-11:00a	691	162	853
11:00-12:00p	731	161	892
12:00-1:00p	762	163	925
1:00-2:00p	800	158	958
2:00-3:00p	800	156	956
3:00-4:00p	830	142	972
4:00-5:00p	855	145	1000
5:00-6:00p	839	132	971
6:00-7:00p	832	119	951
7:00-8:00p	781	109	890
8:00-9:00p	760	111	871
9:00-10:00p	717	106	823
10:00-11:00p	673	100	773
11:00-12:00a	625	100	725

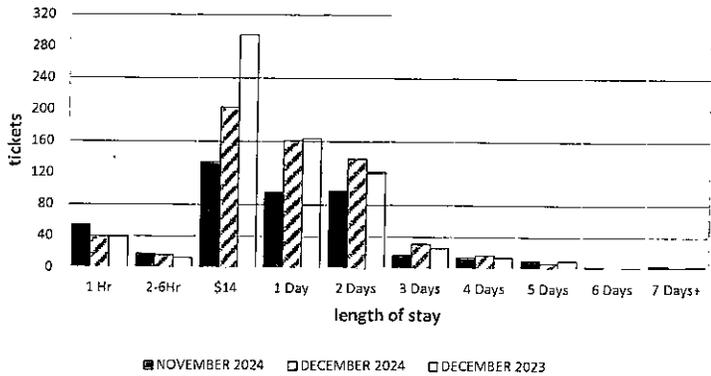
UNION STATION GARAGE  
OCCUPANCY REPORT



1132 Available Spaces

Transient Length of Stay	NOVEMBER 2024 # of Tickets	DECEMBER 2024 # of Tickets	DECEMBER 2023 # of Tickets
1 Hr \$3.00	54	40	40
2Hrs - 6 Hrs	18	16	13
\$15.00 Max	134	203	295
1 Day \$16 - \$19	96	161	164
2 Days \$20 - \$38	98	138	122
3 Days \$39 - \$57	17	31	26
4 Days \$58 - \$76	14	17	14
5 Days \$77 - \$95	10	7	10
6 Days \$96 - \$114	3	0	1
>7 Days > \$114	4	2	3
<b>Total</b>	<b>448</b>	<b>615</b>	<b>688</b>
<b>Avg Ticket =</b>	<b>\$24.49</b>	<b>\$23.33</b>	<b>\$21.39</b>
<b>Revenue</b>	<b>\$ 10,973.00</b>	<b>\$ 14,349.00</b>	<b>\$ 14,714.00</b>

Transient Length of Stay



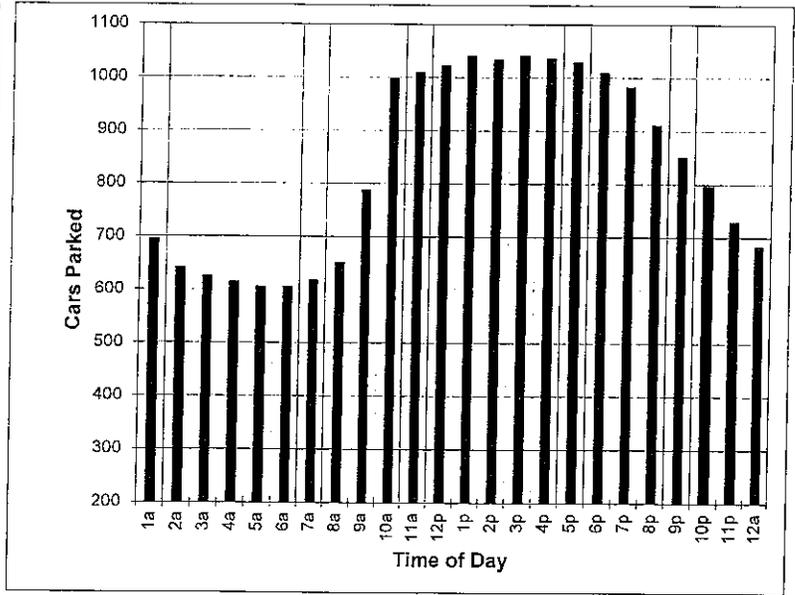
Length of Stay	DECEMBER 2024 # of Tickets	DECEMBER 2024 % of Total
1 Hr \$3.00	40	0.07
2Hrs - 6 Hrs	16	0.03
\$15.00 Max	203	0.33
1 Day \$16 - \$19	161	0.26
2 Days \$20 - \$38	138	0.22
3 Days \$39 - \$57	31	0.05
4 Days \$58 - \$76	17	0.03
5 Days \$77 - \$95	7	0.01
6 Days \$96 - \$114	0	0.00
>7 Days > \$114	2	0.00
<b>Total</b>	<b>615</b>	

DECEMBER 21, 2024

Saturday

Time of Day	Tickets	Keycards	Total
00:00-1:00a	594	102	696
1:00-2:00a	545	96	641
2:00-3:00a	530	96	626
3:00-4:00a	520	94	614
4:00-5:00a	511	96	607
5:00-6:00a	510	97	607
6:00-7:00a	516	103	619
7:00-8:00a	550	103	653
8:00-9:00a	681	107	788
9:00-10:00a	893	106	999
10:00-11:00a	902	108	1010
11:00-12:00p	917	108	1025
12:00-1:00p	933	109	1042
1:00-2:00p	930	105	1035
2:00-3:00p	938	104	1042
3:00-4:00p	934	103	1037
4:00-5:00p	934	96	1030
5:00-6:00p	915	95	1010
6:00-7:00p	887	96	983
7:00-8:00p	820	92	912
8:00-9:00p	762	90	852
9:00-10:00p	711	86	797
10:00-11:00p	646	84	730
11:00-12:00a	601	82	683

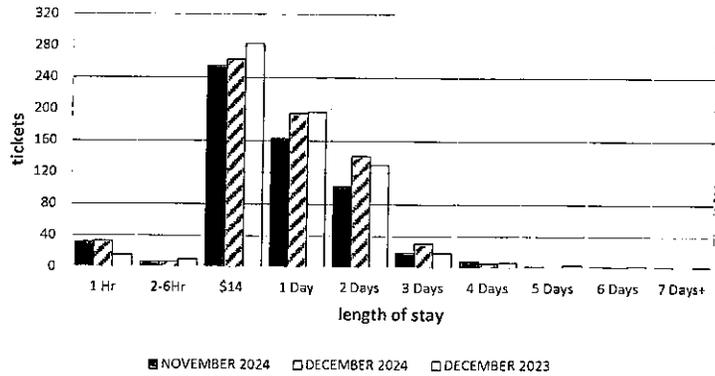
UNION STATION GARAGE  
OCCUPANCY REPORT



1132 Available Spaces

Transient Length of Stay	NOVEMBER 2024 # of Tickets	DECEMBER 2024 # of Tickets	DECEMBER 2023 # of Tickets
1 Hr \$3.00	32	33	15
2Hrs - 6 Hrs	7	7	10
\$15.00 Max	255	263	283
1 Day \$16 - \$19	163	195	197
2 Days \$20 - \$38	103	141	130
3 Days \$39 - \$57	19	31	19
4 Days \$58 - \$76	9	6	7
5 Days \$77 - \$95	2	0	4
6 Days \$96 - \$114	2	1	3
>7 Days > \$114	1	0	1
<b>Total</b>	<b>593</b>	<b>677</b>	<b>669</b>
<b>Avg Ticket =</b>	<b>\$20.88</b>	<b>\$21.03</b>	<b>\$20.18</b>
<b>Revenue</b>	<b>\$ 12,444.00</b>	<b>\$ 14,235.00</b>	<b>\$ 13,502.00</b>

Transient Length of Stay



Length of Stay	DECEMBER 2024 # of Tickets	DECEMBER 2024 % of Total
1 Hr \$3.00	33	0.05
2Hrs - 6 Hrs	7	0.01
\$15.00 Max	263	0.39
1 Day \$16 - \$19	195	0.29
2 Days \$20 - \$38	141	0.21
3 Days \$39 - \$57	31	0.05
4 Days \$58 - \$76	6	0.01
5 Days \$77 - \$95	0	0.00
6 Days \$96 - \$114	1	0.00
>7 Days > \$114	0	0.00
<b>Total</b>	<b>677</b>	

## New Haven Parking Authority - Union Station Garage

OVERVIEW

REVENUE

OCCUPANCY

**DURATION**

COMPARISON

BUDGETS

OVERSELL

% BENCHMARK

DAY OF WEEK

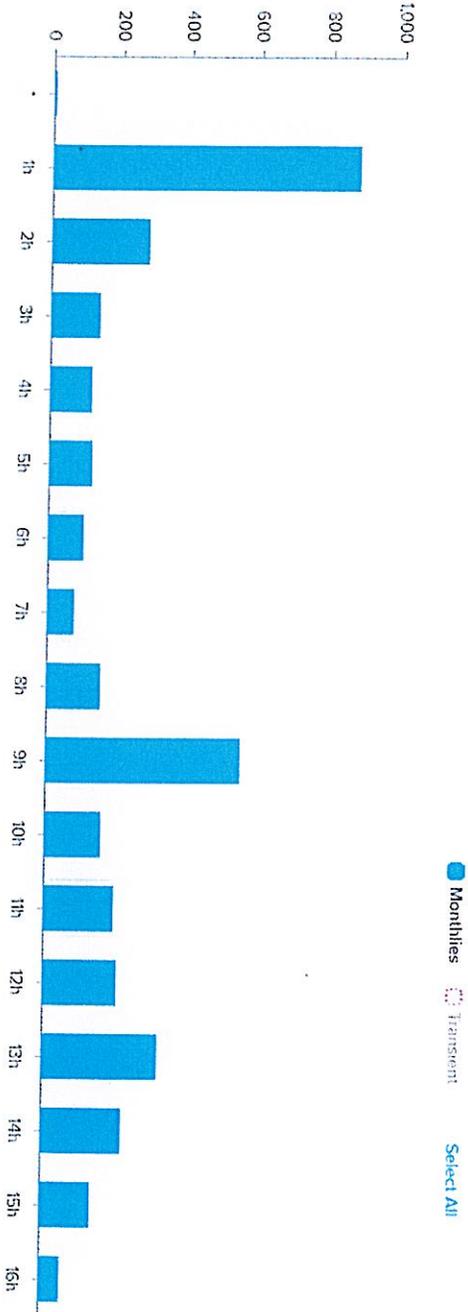
COMP. RATES

### Duration

Show duration distribution **By Hour** on **All Days** entering at **All Hours** for **Dec 1, 2024 - Dec 31, 2024** broken down by **User Type**

Compare to Last Year

Duration Distribution **Graph**



Monthlies

Transient

Select All

## New Haven Parking Authority - Union Station Garage

OVERVIEW

REVENUE

OCCUPANCY

**DURATION**

COMPARISON

BUDGETS

OVERSELL

% BENCHMARK

DAY OF WEEK

COMP. RATES

### Duration

Show duration distribution **By Hour** on **All Days** entering at **All Hours** for **Dec 1, 2024 - Dec 31, 2024** broken down by **User Type**

Compare to Last Year

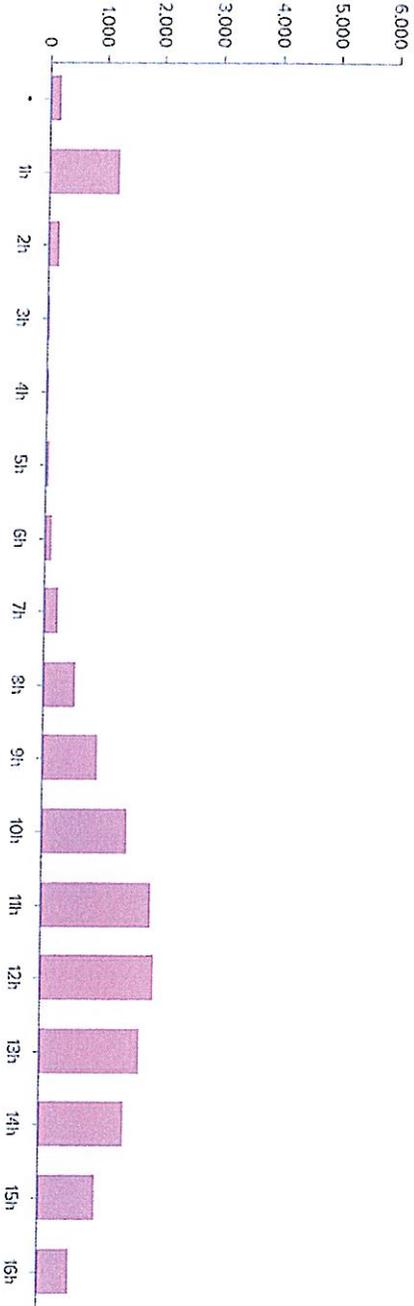
Duration Distribution

Graph

Months

Transient

Select All



# USTC Incident Statistics by Category - December 2024



Month	Motor Vehicle Accident	Larceny Motor Vehicle	Larceny Bicycle	Larceny - all other	Vandalism Private Property	Vandalism NHPA Property	Medical	Trip/Fall Injury	Disorderly Conduct	Other Criminal Activity	Other Miscellaneous	Alarms Elevator Entrapment	Total	
JAN	1						24	2	17		12	9 Code of Conduct	1	57
FEB				1			26		15	3	8	5 Code of Conduct		53
MAR	1			1			21		5	4	4	Code of Conduct 3		36
April	5					2	19	3	8		4	2 Code of Conduct		41
MAY	1			1	1	1	22	3	4		8	7 Code of Conduct	1	42
JUN	3			1	1		14	3	9	2	12	5 Code of Conduct	2	47
JULY	1			1		1	14	5	7	2	10	9 Code of Conduct	1	42
AUG	2						21	2	6	4	11	6 Code of Conduct	5	51
SEPT	1	1	3	1			15	3	7	2	13	11 Code of Conduct		46
OCT	1			1			18	3	10	8	17	10 Code of Conduct	1	59
NOV							21		9	10	23	20 Code of Conduct		63
DEC				3			26	4	5	15	20	12 Code of Conduct	1	74
<b>TOTAL</b>	<b>16</b>	<b>1</b>	<b>3</b>	<b>10</b>	<b>2</b>	<b>4</b>	<b>241</b>	<b>28</b>	<b>102</b>	<b>50</b>	<b>142</b> <i>(97 Code of Conduct)</i>	<b>12</b>	<b>611</b>	

Amtak PD arrested Diane Burzynski for stealing another patrons bags  
 Willie Dundie arrested by NHPD after altercation with Robert Moye. It is believed that Dundie stabbed Moye and also himself during the altercation  
 John Pendleton continues to frequent the station while suspended to parhandle  
 (12) Code of Conduct Violations - attributed primarily to sleeping.

INCIDENTS – Union Station Building and Garage – December 2024

DATE & TIME	TYPE	DESCRIPTION	POLICE CALLED	MEDICAL ASSISTANCE REQUIRED
		<b>LOCATION:</b>		
12.1.24 526am	Medical	<u>USB Main Concourse – Lobby</u> EMS responded for a subject experiencing a seizure		Yes
12.1.24 715pm	Medical	<u>USB Main Concourse – Lobby</u> Amtrak PD and EMS assisted with a sick patron	Amtrak PD	Yes
12.2.24 210am	Medical	<u>USB Main Concourse – Lobby</u> EMS Responded for patron with chest pains		Yes
12.2.24 350am	Disorderly Conduct/Trespass	<u>USB Main Concourse – Lobby and Tunnel</u> [REDACTED] returned to the station after being suspended. When issued the suspension letter she ripped it up and threw it out creating a disturbance and being verbally abusive toward staff.		
12.2.24 630am	Misc. Other – Code of Conduct	<u>USB Main Concourse – Lobby</u> A female who was not identified was suspended for 3 days for sleeping		
12.2.24 840am	Trip and Fall	<u>USB Main Concourse – Lobby</u> A patron tripped on the rug near the main entrance. No injuries reported and refused medical attention		
12.3.24 120am	Medical	<u>USB – Front of the station</u> EMS responded for a patron with chest pains		Yes
12.3.24 515am	Medical	<u>USB Main Concourse – Lobby</u> EMS responded for a patron with leg pain		Yes
12.3.24 840am	Fire Alarm	<u>USB – Entire Station</u> Fire tech set off alarm when working on the system.		
12.3.24 110pm	Medical	<u>USB Main Concourse – Lobby</u> EMS responded for a subject who called 911. Undisclosed		Yes
12.4.24 1220am	Medical	<u>USB – Front of the Station</u> EMS responded for a patron with chest pains		Yes
12.4.24 530am	Misc. Other – Code of Conduct	<u>USB Main Concourse – Lobby</u> A subject who was not identified was suspended for sleeping		
12.4.24 630am	Misc. Other – Code of Conduct	<u>USB Main Concourse – Lobby</u> A subject who was not identified was suspended for sleeping		
12.4.24 1015am	Misc. Other – Wellness check	<u>USB Main Concourse – Hallway to restrooms</u> A subject unexpectedly released his bowels before he made it to the bathroom. Amtrak PD and COMPASS assisted	Amtrak PD COMPASS	
12.4.24 1215pm	Misc. Other – Code of Conduct	<u>USB Main Concourse – Lobby</u> A subject known as [REDACTED] was suspended for panhandling.		
12.4.24 244pm	Trip and Fall	<u>USB Tunnel – Stairs from Platform to Tunnel</u> A subject fell on the landing area in the stairwell. No injuries reported and declined medical attention.		
12.4.24 1115pm	Medical	<u>USB Main Concourse – West Lobby</u> Amtrak PD and EMS responded for a sick patron	Amtrak PD	Yes
12.5.24 430am	Larceny – Other	<u>USB – West Parking Lot by Entrance/Exit</u> A delivery driver reported that a box of Thaw and Bake Bagels was stolen when he was preparing order.		

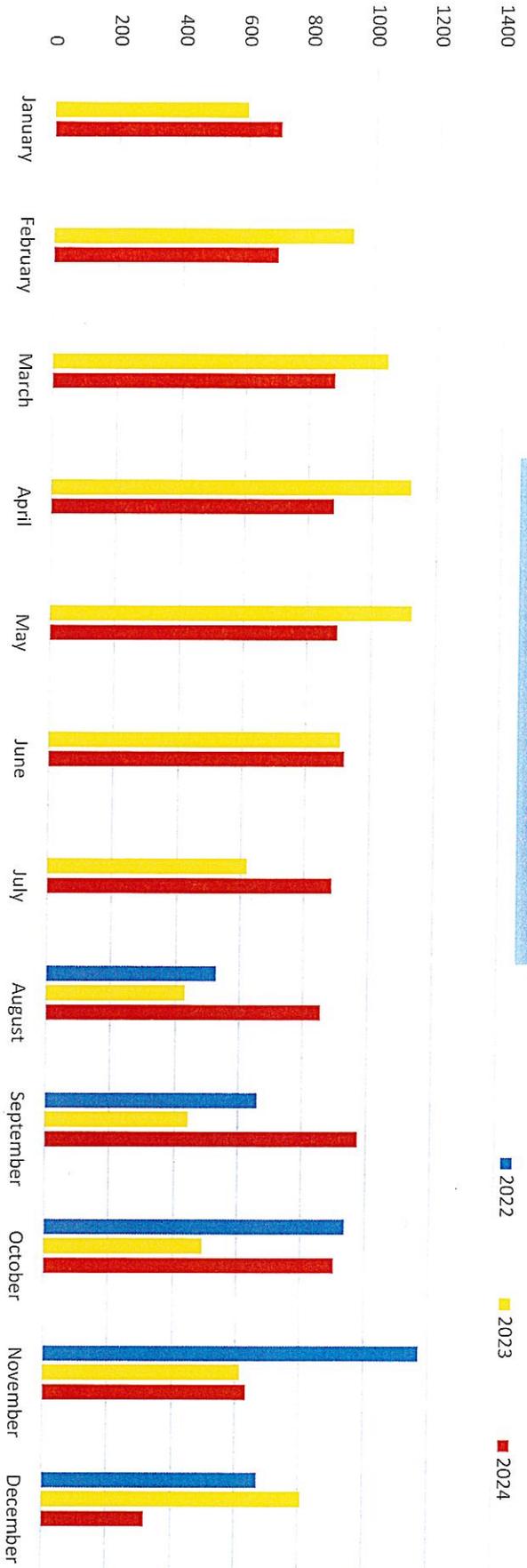
12.5.24 6am	Misc. Other – Code of Conduct	<u>USB Main Concourse – Lobby</u> A subject who was not identified was suspended for sleeping		
12.5.24 945am	Misc. Other – Damage NHPA Property	<u>USB – Door to track 8/10 Platform</u> Window was found with a small crack.		
12.5.24 945am	Medical	<u>USB Main Concourse – Lobby</u> NHPD and EMS assisted with an unresponsive patron	NHPD	Yes
12.6.24 145am	Medical	<u>USB – Tunnel</u> EMS responded for leg pain and dizziness		Yes
12.6.24 1215pm	Disorderly Conduct	<u>USB Main Concourse and West Lobby</u> A male who identifies as either [REDACTED] and a female who identifies as [REDACTED] were involved in a physical confrontation. They fled when encountered. Amtrak PD responded but the subjects were already gone.	Amtrak PD	
12.6.24 1050am	Other Criminal Activity – Assault	<u>USB Main Concourse – Lobby</u> A subject who goes by the name of [REDACTED] spit on a NHPA Custodian and fled. Amtrak PD responded	Amtrak PD	
12.7.24 940pm	Medical	<u>USB Main Concourse – Lobby</u> EMS responded for a sick call.		EMS
12.9.24 735am	Other Criminal Activity – Trespass	<u>USB – Tunnel Area</u> [REDACTED] returned to the station and was panhandling/refused to leave. Amtrak PD assisted	Amtrak PD	
12.9.24 830am	Other Criminal Activity – Trespass	<u>USB Main Concourse – Lobby</u> [REDACTED] returned to the station and was issued her suspension notice. She left without incident		
12.9.24 910am	Other Criminal Activity – Trespass	<u>USB – Front of the Station</u> [REDACTED] returned to the station and was panhandling. He was issued a suspension notice from a previous altercation. NHPD was on scene.	NHPD	
12.10.24 645am	Misc. Other – Code of Conduct	<u>USB Main Concourse – Lobby</u> A subject with a bicycle was repeatedly warned about sleeping in the main lobby and responded with verbal abuse toward NHPA team members. A suspension notice was completed and the subject eventually left. The notice will be issued upon return. Amtrak PD responded	Amtrak PD	
12.10.24 825am	Misc. Other – Code of Conduct	<u>USB Main Concourse – Lobby</u> A subject became verbally aggressive toward NHPD team members when they spoke to him for sleeping. He eventually left and will be issued a suspension notice upon return.		
12.10.24 9am	Misc. Other – COMPASS Call	<u>USB Main Concourse – Lobby</u> COMPASS responded for a subject seeking assistance.	COMPASS	
12.10.24 905am	Trip and Fall	<u>USB – Escalator</u> A subject fell down the escalator. Declined medical		
12.10.24 955am	Misc. Other – Code of Conduct	<u>USB Main Concourse – Lobby</u> A subject was suspended for sleeping. NHPD was on scene	NHPD	
12.10.24 10am	Other Criminal Activity – Trespass	<u>USB Main Concourse – Lobby and Front of the Station.</u> [REDACTED] returned to the station and was panhandling. He was advised to leave as he was trespassing. NHPD was on scene.	NHPD	
12.10.24 1130am	Other Criminal Activity – Trespass	<u>USB Main Concourse – Lobby and Front of the Station</u> [REDACTED] was told to leave the property as he was panhandling and trespassing.		
12.10.24 1120am	Disorderly Conduct	<u>USB Main Concourse – West Lobby, Lobby, and Front</u> A subject who goes by the name [REDACTED] was talking loudly using profanity while walking around. She was suspended. NHPD assisted.	NHPD	

12.11.24 1245pm	Trip and Fall	<u>USB – Front of Station</u> A subject fell getting out of a cab. EMS responded		Yes
12.11.24 455pm	Medical	<u>USB Main Concourse – Hallway near Restrooms</u> NHPD and EMS assisted with a patron having a seizure	NHPD	Yes
12.13.24 545am	Other Criminal Activity – Trespass	<u>USB Main Concourse – Lobby</u> [REDACTED] returned to the station and was trespassing. CSP responded to assist	CSP	
12.13.24 625am	Medical	<u>USB Main Concourse – Hallway near Restroom</u> A subject was creating a disturbance swearing and when NHPD encountered him he indicated he needed medical assistance. NHPD and EMS responded		Yes
12.13.24 630am	Disorderly Conduct	<u>USB Main Concourse – Lobby</u> A subject verbally abusive towards the NHPA Supervisor who was dealing with another issue. A suspension notice was completed for the subject to be issued upon return.		
12.14.24 1250pm	Medical	<u>USB Main Concourse – Lobby</u> EMS responded for a subject who was unresponsive. The subject responded to them and then left.		Yes
12.16.24 1230am	Medical	<u>USB – Front of Station</u> EMS responded for a pain complaint.		Yes
12.16.24 955am	Other Criminal Activity – Trespass	<u>USB Main Concourse – Lobby</u> [REDACTED] was told to leave as he was panhandling and trespassing.		
12.17.24 940am	Other Criminal Activity – Trespass	<u>USB – Front of the Station</u> [REDACTED] was trespassing and told to leave.		
12.18.24 1214am	Medical	<u>USB Main Concourse – Lobby</u> EMS responded for a general pain complaint		Yes
12.18.24 130am	Medical - Intoxicated	<u>USB – Front of the Station</u> EMS responded for an intoxicated subject		Yes
12.18.24 850pm	Medical	<u>USB Main Concourse – East Lobby</u> Amtrak PD called EMS for a known subject with a pain complaint	Amtrak PD	Yes
12.18.24 235pm	Other Criminal Activity – Trespass	<u>USB – Front of the Station</u> [REDACTED] was told to leave the property. He was trespassing and panhandling.		
12.19.24 930pm	Medical	<u>USB – Front of the Station</u> EMS responded for a pain complaint		Yes
12.19.24 11pm	Medical - Intoxicated	<u>USB – Front of the Station</u> EMS responded for an intoxicated subject		Yes
12.20.24 620am	Larceny – Pocketbook	<u>USB Main Concourse – Lobby</u> A patron complained that someone stole her purse while she was sitting with her eyes closed. CSP was called but the subject left on her train prior to arrival.		
12.24.24 9am	Medical	<u>USB Main Concourse – Lobby</u> EMS responded for patron with dizziness		Yes
12.24.24 915am	Misc. Other – attempted theft	<u>USB – Lower-Level Amtrak Office</u> Amtrak PD reported that someone tried to break into a locker within Amtrak Tenant Space. Entry was not made and nothing was missing.	Amtrak PD	
12.25.24 310am	Disorderly Conduct	<u>USB Main Concourse – Lobby</u> [REDACTED] entered the station during the hours of closing and refused to leave claiming medical issue. EMS responded and he threatened the EMS personnel who were trying to assist him and also NHPA Staff. He was subsequently suspended from the property and went to the hospital		Yes
12.25.24 630am	Misc. Other – Code of Conduct	<u>USB Main Concourse – Lobby</u> A subject known as [REDACTED] was suspended from the station for sleeping and initially refused to comply of leave. He finally left but returned a short time later.	NHPD	

12.25.24 8am	Other Criminal Activity - Trespass	<u>USB Main Concourse - Lobby</u> A subject known previously as [REDACTED] returned to the station after being suspended for spitting on a team member. She was told to leave and refused. NHPD escorted her off the property. She was identified as [REDACTED]	NHPD	
12.25.24 750pm	Medical	<u>USB - Front of the Station</u> NHPD requested EMS assistance for a subject with a pain complaint in front of the station. [REDACTED]	NHPD	Yes
12.26.24 1230pm	Other Criminal Activity - Trespass	<u>USB - Men's Room</u> [REDACTED] was found hanging out in the bathroom. He refused to leave and spewed expletives at staff as they tried to get him to leave. NHPD escorted him off the property	NHPD	
12.26.24 745pm	Medical	<u>USB Main Concourse - Lobby</u> EMS responded for patron with a fever.		
12.27.24 1115am	Misc. Other - Code of Conduct	<u>USB Main Concourse - Lobby</u> [REDACTED] refused to comply with requests to abide by the code of conduct. Ticketed passenger section and sleeping. NHPD responded and was unable to wake the subject so requested EMS. They responded and the subject left on a train and returned a short time later and was issued a suspension notice	NHPD	Yes
12.27.24 325pm	Larceny - Other	<u>USB Main Concourse - Lobby</u> Amtrak PD arrested a [REDACTED] for stealing another patrons bags. The subject was released on a PTA and will be suspended from the property if she returns.	Amtrak PD	
12.27.24 645pm	Medical - Intoxicated	<u>USB Main Concourse - Lobby</u> EMS responded for an intoxicated subject		Yes
12.28.24 1020pm	Medical - Intoxicated	<u>USB Main Concourse - Lobby</u> [REDACTED] was suspended from the property for being intoxicated. Amtrak PD assisted with his removal. EMS was requested and the subject declined medical prior to leaving	Amtrak PD	Yes
12.28.24 1025pm	Other Criminal Activity - Threatening	<u>USB - Front of the Station</u> [REDACTED] was suspended form the property for 6 months for threatening NHPA team members and refusing to leave the property. Amtrak PD assisted with his removal	Amtrak PD	
12.29.24 750am	Misc. Other - Suspicious Activity	<u>USB Main Concourse - Female Restroom</u> A female who was not identified created a disturbance in the restroom with another patron and reported that a caustic fluid was thrown in her face. She requested that CSP respond to investigate. CSP and MTAPD responded and it was determined that the incident did not occur and the subject is known for similar complaints at other stations	CSP MTAPD	
12.30.24 230pm	Medical - Intoxicated	<u>USB Main Concourse - Benches in West Lobby</u> A subject was found in the lobby intoxicated and not responding to security. Amtrak PD assisted and EMS responded for transport.	Amtrak PD	Yes
12.31.24 430am	Misc. Other - Code of Conduct	<u>USB Main Concourse - Lobby</u> A subject who was not identified was suspended from the property for code of conduct violation (sleeping).		
12.31.24 630am	Misc. Other - Code of Conduct	<u>USB Main Concourse - Lobby</u> A subject who was not identified was suspended from the property for code of conduct violation (sleeping).		

12.31.24 555pm	Other Criminal Activity - Assault	<u>USB Main Concourse - Lobby</u> [REDACTED] reportedly stabbed [REDACTED] a couple time after a brief verbal exchange. [REDACTED] sustained a knife wound as well and was subsequently arrested by NHPD.	NHPD MTAPD Amtrak PD	Yes
12.31.24				
		<u>LOCATION: UNION STATION GARAGE</u>		
12.17.24	Misc. Other - Damage to NHPA Property	<u>USG - 4<sup>th</sup> Level North</u> Railing discovered damaged. Work order submitted.		
12.30.24 220pm	Misc. Other - Suspicious Activity	<u>USG - Open Lot</u> A vehicle was found parked in the exterior lot with the window down. Left an attention notice to verify oversight		
12.30.24 445pm	MVA	<u>USG - Level 1 South Side</u> A patron reported that another vehicle had struck his while it was parked in the garage. The offending vehicle was not located.		
12.31.24 1230pm	Misc. Other - Damage to Private Property	<u>USG - Level 1 Ramp</u> A patron reported that there was damage to their vehicle that occurred while it was parked in the garage. It appeared that another vehicle may have struck it while engage in a parking maneuver. Other vehicle not located		

## UNHOUSED COMPARISON 2022 THRU 2024



	January	February	March	April	May	June	July	August	September	October	November	December
2022								526	660	937	1171	671
2023	596	931	1043	1120	1126	907	620	429	442	491	614	809
2024	702	696	879	880	895	921	886	855	974	905	634	<b>318</b>

NEW HAVEN PARKING AUTHORITY  
 Union Station Consolidated  
 For Fiscal Year Through December 31, 2024  
 (Management Use Only)

	CURRENT			
	ACTUAL	BUDGET	VAR B/W	ACT LAST YR
<b>REVENUE</b>				
Monthly Parking Revenue	41,953	43,359	(1,407)	43,117
Transient Parking Revenue	444,250	415,057	29,193	392,364
Validation Revenue	0	0	0	0
Rental Income	132,064	132,300	(236)	128,572
Administrative Income	0	0	0	0
Special Events Income	0	0	0	0
Valet Revenue	0	0	0	0
Advertising Revenue	0	0	0	0
Other Revenue	0	0	0	0
Revenue Due City of New Haven	40	4,020	(3,980)	40
Billed Expense Revenue	0	0	0	0
Total Revenue	618,306	594,746	23,560	564,112

	YEAR-TO-DATE			
	ACTUAL	BUDGET	VAR B/W	ACT LAST YR
ACTUAL	258,629	260,154	(1,525)	254,126
BUDGET	2,449,420	2,195,248	254,172	2,191,893
VAR B/W	0	0	0	0
ACT LAST YR	792,361	793,800	(1,439)	771,434
VAR B/W	0	0	0	0
ACT LAST YR	0	0	0	0
VAR B/W	0	0	0	0
ACT LAST YR	0	0	0	0
VAR B/W	0	0	0	0
ACT LAST YR	300	24,120	(23,820)	130
VAR B/W	0	0	0	0
ACT LAST YR	0	0	0	0
VAR B/W	0	0	0	0
ACT LAST YR	3,500,730	3,273,322	227,408	3,187,573
VAR B/W	0	0	0	0

	CURRENT			
	ACTUAL	BUDGET	VAR B/W	ACT LAST YR
<b>EXPENSES</b>				
Personnel:				
Administration Salaries - Straight-time	23,157	29,834	6,677	28,297
Administration Salaries - Overtime	1,580	2,079	499	2,367
Cashiers Salaries - Straight-time	12,885	13,406	521	13,083
Cashiers Salaries - Overtime	562	804	242	816
Maintenance Salaries - Straight-time	34,148	34,722	574	32,283
Maintenance Salaries - Overtime	3,556	4,073	517	3,253
Security Salaries - Straight-time	58,806	51,178	(7,628)	8,510
Security Salaries - Overtime	7,932	9,124	1,192	57,649
Benefits	107,186	106,014	(1,172)	11,824
Total Personnel	249,612	251,234	1,622	258,042

	YEAR-TO-DATE			
	ACTUAL	BUDGET	VAR B/W	ACT LAST YR
ACTUAL	165,327	179,412	14,085	176,560
BUDGET	10,960	9,456	(1,504)	8,239
VAR B/W	76,080	79,174	3,094	71,829
ACT LAST YR	3,360	4,748	1,388	4,099
VAR B/W	196,888	206,883	10,015	183,630
ACT LAST YR	28,878	20,823	(8,255)	37,159
VAR B/W	323,090	297,964	(25,126)	274,805
ACT LAST YR	50,358	53,112	2,754	80,174
VAR B/W	646,041	633,049	(12,992)	619,990
ACT LAST YR	1,500,973	1,484,421	(16,552)	1,456,486
VAR B/W	0	0	0	0

	CURRENT			
	ACTUAL	BUDGET	VAR B/W	ACT LAST YR
Operating:				
Security/Traffic Control	21,540	19,743	(1,797)	17,310
Utilities	59,607	46,549	(13,058)	38,727
Service Agreements	14,117	14,730	613	15,018
Professional Services	16,157	6,420	(9,737)	16,591
Repairs and Maintenance	53,209	28,155	(25,054)	38,393
Insurance - Liability	29,573	30,761	1,188	23,539
Building & Land Rental	0	0	0	0
Uniforms	3,761	1,992	(1,769)	2,399
Tickets and Tags	207	340	133	660
Supplies	9,811	16,315	6,504	17,154
Bank Fees	15,526	15,526	0	7,343
Contracted Snow Removal	0	39,000	39,000	14,307
Administrative Expenses	110,938	101,309	(9,629)	0
Valet Expense	0	0	0	103,953
Other Expenses	36,570	13,097	(23,473)	0
Total Operating Expenses	372,726	333,937	(38,789)	301,102
Total Expenses	622,339	585,171	(37,168)	559,145

	YEAR-TO-DATE			
	ACTUAL	BUDGET	VAR B/W	ACT LAST YR
ACTUAL	101,099	122,716	21,617	82,109
BUDGET	300,621	254,736	(45,885)	223,086
VAR B/W	78,133	88,072	9,939	83,323
ACT LAST YR	57,269	33,395	(23,274)	58,901
VAR B/W	253,217	186,930	(66,287)	173,734
ACT LAST YR	179,683	184,566	4,883	141,234
VAR B/W	0	0	0	0
ACT LAST YR	20,525	13,221	(7,304)	12,826
VAR B/W	186	2,040	1,854	1,547
ACT LAST YR	68,961	96,080	27,129	83,526
VAR B/W	95,179	93,156	(2,023)	86,506
ACT LAST YR	0	56,000	56,000	0
VAR B/W	635,271	607,854	(27,417)	617,514
ACT LAST YR	0	0	0	0
VAR B/W	102,692	80,282	(22,310)	77,000
ACT LAST YR	1,892,795	1,819,658	(73,137)	1,841,806
VAR B/W	3,393,768	3,304,079	(89,689)	3,097,792
ACT LAST YR	0	0	0	0
VAR B/W	106,962	(30,757)	(137,719)	89,781

NET OPERATING INCOME				
	(4,033)	9,575	(13,608)	4,988
				(9,001)

NEW HAVEN PARKING AUTHORITY  
 Union Station Building  
 For Fiscal Year Through December 31, 2024  
 (Management Use Only)

	CURRENT				YEAR-TO-DATE					
	ACTUAL	BUDGET	VAR (B/W)	ACT LAST YR	VAR (B/W)	ACTUAL	BUDGET	VAR (B/W)	ACT LAST YR	VAR (B/W)
<b>REVENUE</b>										
Monthly Parking Revenue	0	0	0	0	0	0	0	0	0	0
Transient Parking Revenue	0	0	0	0	0	0	0	0	0	0
Validation Revenue	0	0	0	0	0	0	0	0	0	0
Rental Income	132,064	132,300	(236)	128,572	3,491	792,381	793,800	(1,419)	771,434	20,948
Administrative Income	0	0	0	0	0	0	0	0	0	0
Special Events Income	0	0	0	0	0	0	0	0	0	0
Valet Revenue	0	0	0	0	0	0	0	0	0	0
Advertising Revenue	0	0	0	0	0	0	0	0	0	0
Other Revenue	0	4,000	(4,000)	0	0	0	0	0	0	0
Revenue Due City of New Haven	0	0	0	0	0	0	24,000	(24,000)	0	0
Billed Expense Revenue	0	0	0	0	0	0	0	0	0	0
Total Revenue	132,064	136,300	(4,236)	128,572	3,491	792,381	817,800	(25,419)	771,434	20,948

	CURRENT				YEAR-TO-DATE					
	ACTUAL	BUDGET	VAR (B/W)	ACT LAST YR	VAR (B/W)	ACTUAL	BUDGET	VAR (B/W)	ACT LAST YR	VAR (B/W)
<b>EXPENSES</b>										
Personnel:										
Administration Salaries - Straight-time	13,347	17,216	3,869	16,406	3,059	93,233	104,062	10,829	99,782	6,549
Administration Salaries - Overtime	632	650	18	943	311	4,328	3,858	(470)	3,233	(1,095)
Cashiers Salaries - Straight-time	0	0	0	0	0	0	0	0	0	0
Cashiers Salaries - Overtime	0	0	0	0	0	0	0	0	0	0
Maintenance Salaries - Straight-time	26,337	27,113	776	23,343	(2,994)	152,008	160,233	8,225	134,813	(17,194)
Maintenance Salaries - Overtime	3,556	3,487	(69)	7,989	4,433	28,502	17,160	(11,342)	33,985	5,482
Security Salaries - Straight-time	38,857	35,049	(3,808)	40,128	1,271	219,027	202,694	(16,333)	186,522	(32,505)
Security Salaries - Overtime	5,905	6,309	403	10,049	4,143	33,812	36,486	2,674	56,505	22,693
Benefits	65,051	65,724	673	64,780	(271)	404,917	390,129	(14,788)	386,203	(18,714)
Total Personnel	153,688	155,548	1,860	163,639	9,951	935,828	914,612	(21,216)	901,043	(34,785)

	CURRENT				YEAR-TO-DATE					
	ACTUAL	BUDGET	VAR (B/W)	ACT LAST YR	VAR (B/W)	ACTUAL	BUDGET	VAR (B/W)	ACT LAST YR	VAR (B/W)
Operating:										
Security/Traffic Control	21,540	19,743	(1,797)	17,310	(4,230)	101,099	122,716	21,617	82,109	(18,990)
Utilities	46,113	36,239	(9,874)	30,493	(15,620)	232,706	202,998	(29,708)	181,442	(51,264)
Service Agreements	8,621	9,079	458	9,476	855	46,580	54,166	7,586	51,884	5,314
Professional Services	15,287	3,622	(11,665)	15,409	122	50,330	19,632	(30,698)	51,025	695
Repairs and Maintenance	45,712	22,790	(22,982)	36,094	(9,618)	204,253	154,380	(49,873)	153,946	(50,309)
Insurance - Liability	9,039	9,392	353	7,556	(1,482)	54,918	56,352	1,434	45,336	(9,581)
Building & Land Rental	0	0	0	0	0	0	0	0	0	0
Uniforms	2,776	1,278	(1,498)	1,649	0	14,740	8,482	(6,258)	9,010	(5,731)
Tickets and Tags	0	0	0	0	0	0	0	0	0	0
Supplies	8,064	10,300	2,236	14,553	6,489	51,308	62,200	10,892	60,458	9,150
Bank Fees	0	0	0	0	0	0	0	0	0	0
Contracted Snow Removal	0	18,000	18,000	0	0	0	26,000	26,000	0	0
Administrative Expenses	70,796	58,655	(12,141)	63,358	(7,439)	378,603	351,930	(26,673)	368,836	(9,767)
Valet Expense	0	0	0	0	0	0	0	0	0	0
Other Expenses	35,258	11,487	(23,761)	11,216	(24,042)	94,270	68,992	(25,288)	68,150	(28,120)
Total Operating Expenses	283,205	200,535	(82,670)	207,114	(56,092)	1,228,808	1,127,638	(100,970)	1,072,207	(156,601)
Total Expenses	416,893	386,083	(60,810)	370,753	(46,140)	2,164,636	2,042,450	(122,186)	1,973,250	(191,386)
<b>NET OPERATING INCOME</b>	<b>(284,830)</b>	<b>(219,783)</b>	<b>(65,047)</b>	<b>(242,181)</b>	<b>(42,649)</b>	<b>(1,372,254)</b>	<b>(1,224,650)</b>	<b>(147,604)</b>	<b>(1,201,816)</b>	<b>(170,439)</b>

NEW HAVEN PARKING AUTHORITY  
State Street Station  
For Fiscal Year Through December 31, 2024  
(Management Use Only)

	ACTUAL	BUDGET	CURRENT		ACT LAST YR	VAR B/(W)
			VAR B/(W)			
<b>REVENUE</b>						
Monthly Parking Revenue	0	0	0	0	0	0
Transient Parking Revenue	0	0	0	0	0	0
Validation Revenue	0	0	0	0	0	0
Rental Income	0	0	0	0	0	0
Administrative Income	0	0	0	0	0	0
Special Events Income	0	0	0	0	0	0
Valet Revenue	0	0	0	0	0	0
Advertising Revenue	0	0	0	0	0	0
Other Revenue	0	0	0	0	0	0
Revenue Due City of New Haven	0	0	0	0	0	0
Billed Expense Revenue	0	0	0	0	0	0
Total Revenue	0	0	0	0	0	0

**EXPENSES**

**Personnel:**

Administration Salaries - Straight-time	3,044	3,692	648	3,531	487
Administration Salaries - Overtime	268	186	(82)	423	156
Cashiers Salaries - Straight-time	0	0	0	0	0
Cashiers Salaries - Overtime	0	0	0	0	0
Maintenance Salaries - Straight-time	2,677	1,909	(768)	1,967	(709)
Maintenance Salaries - Overtime	0	191	191	0	0
Security Salaries - Straight-time	541	489	(52)	897	356
Security Salaries - Overtime	75	0	(75)	134	59
Benefits	4,639	4,572	(67)	4,955	317
Total Personnel	11,243	11,039	(204)	11,908	665

**Operating:**

Security/Traffic Control	0	0	0	0	0
Utilities	1,680	1,209	(471)	0	(1,680)
Service Agreements	436	666	230	726	290
Professional Services	354	383	29	429	75
Repairs and Maintenance	3,061	1,195	(1,866)	175	(2,906)
Insurance - Liability	217	225	8	152	(65)
Building & Land Rental	0	0	0	0	0
Uniforms	0	84	84	0	0
Tickets and Tags	0	0	0	0	0
Supplies	0	990	990	0	0
Bank Fees	0	0	0	0	0
Contracted Snow Removal	0	3,000	3,000	0	0
Administrative Expenses	3,080	4,070	990	5,030	1,950
Valet Expense	0	0	0	0	0
Other Expenses	520	700	180	624	104
Total Operating Expenses	9,358	12,522	3,164	7,135	(2,223)
Total Expenses	20,611	23,561	2,950	19,043	(1,568)

**NET OPERATING INCOME**

	(20,611)	(23,561)	2,950	(19,043)	(1,568)
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	ACTUAL	BUDGET	YEAR-TO-DATE		ACT LAST YR	VAR B/(W)
			VAR B/(W)			
Monthly Parking Revenue	0	0	0	0	0	0
Transient Parking Revenue	0	0	0	0	0	0
Validation Revenue	0	0	0	0	0	0
Rental Income	0	0	0	0	0	0
Administrative Income	0	0	0	0	0	0
Special Events Income	0	0	0	0	0	0
Valet Revenue	0	0	0	0	0	0
Advertising Revenue	0	0	0	0	0	0
Other Revenue	0	0	0	0	0	0
Revenue Due City of New Haven	0	0	0	0	0	0
Billed Expense Revenue	0	0	0	0	0	0
Total Revenue	0	0	0	0	0	0

Administration Salaries - Straight-time	21,829	22,102	273	21,836	7
Administration Salaries - Overtime	1,945	1,104	(841)	1,524	(422)
Cashiers Salaries - Straight-time	0	0	0	0	0
Cashiers Salaries - Overtime	0	0	0	0	0
Maintenance Salaries - Straight-time	9,769	11,274	1,505	13,034	3,266
Maintenance Salaries - Overtime	(0)	1,128	1,128	464	464
Security Salaries - Straight-time	4,030	2,902	(1,128)	4,572	342
Security Salaries - Overtime	459	0	(459)	1,406	947
Benefits	31,453	27,260	(4,203)	28,927	(2,536)
Total Personnel	69,485	65,770	(3,725)	71,563	2,068

Security/Traffic Control	0	0	0	0	0
Utilities	11,030	7,264	(3,776)	228	(10,802)
Service Agreements	2,795	3,986	1,201	4,140	1,345
Professional Services	2,423	2,288	(125)	2,673	150
Repairs and Maintenance	7,751	7,170	(581)	5,877	(1,874)
Insurance - Liability	1,321	1,360	29	909	(412)
Building & Land Rental	0	0	0	0	0
Uniforms	0	557	557	0	0
Tickets and Tags	0	0	0	0	0
Supplies	0	6,140	6,140	1,070	798
Bank Fees	0	0	0	0	0
Contracted Snow Removal	0	4,000	4,000	0	0
Administrative Expenses	23,795	24,420	625	25,718	1,923
Valet Expense	0	0	0	0	0
Other Expenses	3,571	4,200	629	3,500	(72)
Total Operating Expenses	52,957	61,385	8,428	44,015	(8,942)
Total Expenses	122,452	127,155	4,703	115,577	(6,875)

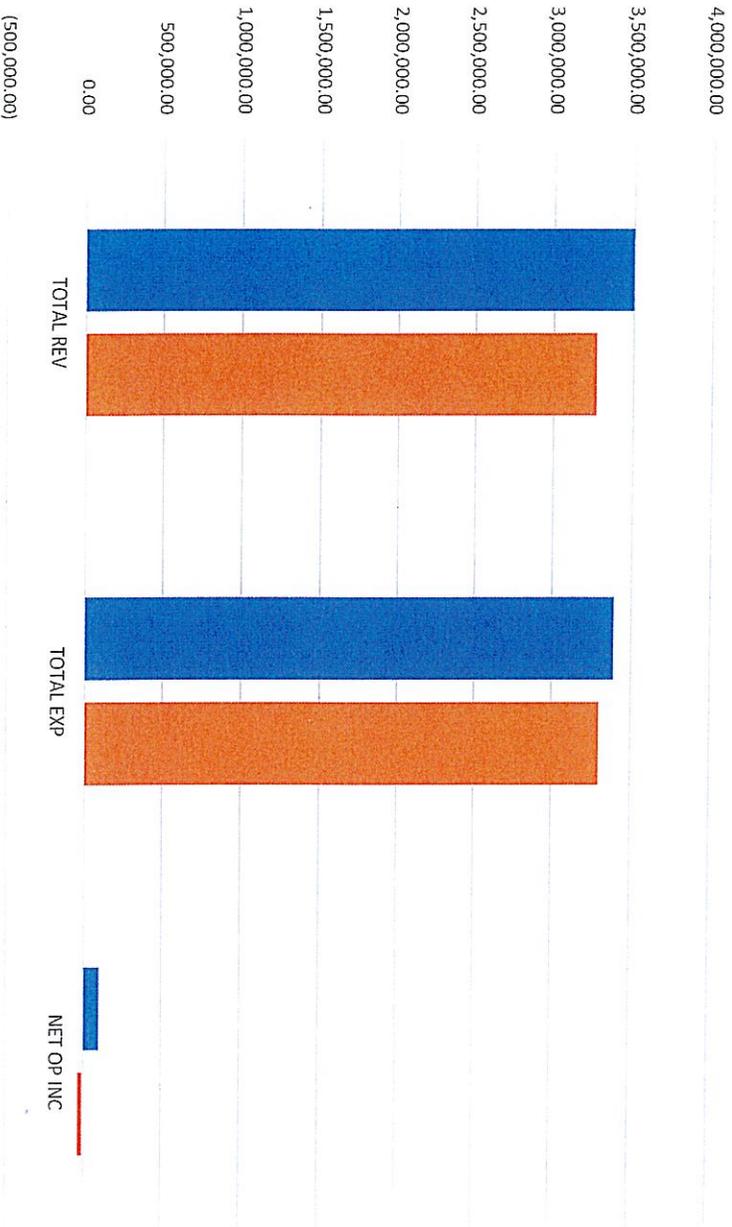
	(122,452)	(127,155)	4,703	(115,577)	(6,875)
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UNION STATION TRANSPORTATION CENTER  
 DECEMBER 2024 AND YTD 2024

	MONTHLY RESULTS			YTD RESULTS		
	ACTUAL	BUDGET	VARIANCE	ACTUAL	BUDGET	VARIANCE
TOTAL REVENUE	\$618,306	\$594,746	\$23,560	\$3,500,730	\$3,273,322	\$227,408
TOTAL EXPENSES	\$622,339	\$585,171	(\$37,168)	\$3,393,768	\$3,304,079	(\$89,689)
NET OPERATING INCOME	(\$4,033)	\$9,575	(\$13,608)	\$106,962	(\$30,757)	\$137,719

YTD USTC RESULTS



■ ACTUAL ■ BUDGET

NEW HAVEN PARKING AUTHORITY  
 INCOME STATEMENT VARIANCE REPORT  
 Union Station Transportation Center Only  
 MONTH OF DEC 2024

	ACTUAL	BUDGET	VARIANCE	REASON
<u>UNION STATION BUILDING</u>				
Admin-ST	13,347	17,216	3,869	Allocated Director of Maint position is open (\$3,100).
Security-ST	38,857	35,049	(3,808)	One-half full-timer was removed during the budget process. And extra shifts during holidays impacted December versus budget.
Utilities	46,113	36,239	(9,874)	Electricity generation up \$900 and distribution up \$4300, water up \$1700 (Includes Nov). Diesel fuel purchase of \$1150 not in budget.
Pro Services	15,287	3,622	(11,665)	Mascota holiday décor - \$9000, legal up \$2300.
R&M	45,712	22,730	(22,982)	Plumbing up \$13,200 (booster system pump replaced-men's restroom), elevators up \$2000 and escalators up \$4100.
Admin Fee	70,796	58,655	(12,141)	Nov expenses at USB over budget that impacted allocation across facilities, particularly R&M (elevators and escalators). Note USG and SSG were both under budget in this category.
Other Exp	35,258	11,497	(23,761)	Continuum of Care crisis beds (\$26K) not in budget.
<u>UNION STATION GARAGE</u>				
Monthly Rev	41,953	43,359	(1,407)	Replacement parkers not able to be added timely. Picked up levels again in Jan.
Transient Rev	444,250	415,067	29,183	Volume flat to last year, and up 12% from last month. Average ticket value up 13% from last year.
Admin-ST	6,765	8,926	2,161	More PTO than budgeted.
Security-ST	19,208	15,640	(3,568)	Extra shifts during holidays.
Benefits	37,496	35,718	(1,778)	More PTO than budgeted.
Utilities	11,813	9,101	(2,712)	Electricity distribution up \$2500.
Supplies	1,747	5,025	3,278	Field supplies down \$900, cleaning down \$700, other down \$900 and ice melt/sand/salt down \$700.
Bank Fees	17,237	15,526	(1,711)	Increased transient activity.

NEW HAVEN PARKING AUTHORITY  
 NEW HAVEN POLICE DEPARTMENT CHARGES  
 UNION STATION  
 DEC 2024

INVOICE DATE	DATE OF SERVICE	HOURS	COST
Nov accrual	Nov 17-30	102	(\$7,827.48)
11/19/24	Nov 10-16	48	\$474.24
11/27/24	Nov 17-23	46	\$3,530.04
12/3/24	Nov 24-25, 27-30	42	\$3,836.84
12/10/24	Dec 1-2	32	\$2,455.68
12/10/24	Dec 1-5, 7	44	\$3,376.56
12/17/24	Dec 8-14	50	\$3,837.00
12/24/24	Dec 16, 18, 19, 21	30	\$2,302.20
Dec accrual	Dec 22-31	116	\$9,554.42
			\$21,539.50

**UNION STATION PROFESSIONAL SERVICES  
DEC 2024**

**Union Station Building - 50014**

<u>6125 - Other Professional Fees</u>		
Happy Or Not	771.68	Complaint and customer feedback system
Desman Inc	530.42	Condition Survey
Michael Robinson	1,475.00	Achive /organize engineering documents
Mascola	9,000.00	Holiday décor
Total	<u>11,777.10</u>	

<u>6150 - Accounting/Auditing</u>		
TM Byxbee Co PC	62.00	Audit Services
Total	<u>62.00</u>	

<u>6155 - Legal</u>		
Cohen and Wolf	3,448.00	Attorney Services
Total	<u>3,448.00</u>	

Union Station Building Total 15,287.10

**State Street Station - 50017**

<u>6125 - Other Professional Fees</u>		
Desman Inc	353.75	Condition Survey
Total	<u>353.75</u>	

<u>6135 - Other Contractual Services</u>		
Transportation General	0.00	Dispatch Fees
Total	<u>0.00</u>	

<u>6155 - Legal</u>		
n/a	0.00	
Total	<u>0.00</u>	

State Street Station Total 353.75

**Union Station Garage - 50020**

<u>6125 - Other Professional Fees</u>		
Desman Inc	454.38	Condition Survey
Total	<u>454.38</u>	

<u>6150 - Accounting/Auditing</u>		
TM Byxbee Co PC	62.00	Audit Services
Total	<u>62.00</u>	

Union Station Garage Total 516.38

USTC Total 16,157.23

**NEW HAVEN PARKING AUTHORITY  
UNION STATION INVOICE BY GL ACCOUNT  
DEC 2024**

P&L LINE	ACCT NBR	AMOUNT
Admin Salaries-ST	5000	23,157
Admin Salaries-OT	5005	1,580
Cashiers Salaries-ST	5040	12,885
Cashiers Salaries-OT	5045	562
Maintenance Salaries-ST	5010	34,148
Maintenance Salaries-OT	5015	3,556
Security Salaries-ST	5030	58,606
Security Salaries-OT	5035	7,932
<b>Benefits</b>		
Payroll - Other	5100	2,132
Holiday Pay	5110	6,078
Sick Pay	5120	2,885
Vacation Pay	5130	13,079
Medical Insurance	5200	54,565
Life Insurance	5205	0
Retirement	5210	26,375
Benefits-Other	5220	0
Payroll Taxes	5230	2,072
Total Benefits		107,186
<b>Utilities</b>		
Natural Gas	5310	9,179
Electricity-generation	5320	18,919
Electricity-distribution	5321	25,509
Water	5350	3,254
Telephone-land lines	5370	201
Telephone-Cellular	5372	0
Internet	5374	410
Fuel Oil	5380	1,151
Sewage	5390	984
Total Utilities		59,607
<b>Service Agreements</b>		
Maintenance	6120	2,009
Extermination	6121	532
Elevators	6160	2,768
Generators	6161	0
Air Conditioners	6162	3,585
Escalators	6163	1,750
Automatic Doors	6164	0
Boilers	6165	163
Fire Alarm	6167	1,179
Revenue Control	6169	2,131
Total Service Agreements		14,117
<b>Professional Services</b>		
Payroll Processing	6124	0
Other Prof. Fees	6125	12,585
Other Contractual Services	6135	0
Temporary Help	6140	0
Accounting/Auditing	6150	124
Legal	6155	3,448
Total Professional Services		16,157
<b>Repairs and Maintenance</b>		
Office Equipment	5410	0

Revenue Control Equipment	5450	2,254
Glass	5455	625
Plumbing	5460	17,220
Lighting/Electrical	5462	3,082
Signs	5464	0
Structures	5477	4,242
Window Cleaning	5478	0
Cleaning Equipment	5479	1,091
Elevators	5481	9,219
Communication Equipment	5482	201
Vehicles	5483	630
Other Equipment	5484	6,559
Escalators	5491	8,086
Total Repairs and Maintenance		53,209
Insurance	5638	29,573
Uniforms	5586	3,761
Tickets and Tags	5573	207
<u>Supplies</u>		
General Office	5520	567
Field	5521	795
Signage	5565	165
Cleaning	5568	6,943
Grounds	5571	0
Sand/Salt	5572	0
Ice Melt	5574	850
Other	5575	216
Gasoline	5930	275
Total Supplies		9,811
<u>Bank Fees</u>		
Service Fees	7040	0
Credit Card Fees	7060	17,237
Total Bank Fees		17,237
Contracted Snow Removal	6070	0
Admin Expenses	7150	110,938
Valet Expense	6030	0
<u>Other Expenses</u>		
Equipment Rental	5756	2,921
Advertising	5810	0
Mileage	5910	0
Travel Fares	5920	0
Lodging	5940	0
Meals & Entertainment	5950	0
General Meetings	6010	0
Professional Development	6020	0
Incinerator/Trash Removal	6105	7,730
Management Fees	6110	0
Security/Traffic Control	6145	21,540
Books & Subscriptions	7010	0
Postage Due	7020	0
Professional Dues	7030	0
Purchase Discount Account	7080	0
Bad Debt Expense	7090	0
Miscellaneous Expense	7099	25,919
Total Other Expenses		58,110
<b>TOTAL EXPENSES</b>		<b>622,339</b>



**New Haven Union Station Capital Projects Status Report – January 23, 2025**

<b>Project Number</b>	<b>Project Name</b>	<b>Status</b>	<b>Next Action</b>
23-009	Repairs and Improvements at Union Station Parking Garage (SOGR)	Responded to CTDOT on their final draft bid document review comments.	Issue bid documents once cleared by CTDOT and receipt of prevailing wages from Labor Dept.
23-020	Architectural Repairs and Improvements at Union Station Building (SOGR)	Responded to CTDOT on their final draft bid document review comments.	Issue bid documents once cleared by CTDOT and receipt of prevailing wages from Labor Dept.
23-051	Enabling Project – Phase 1	Conducted an initial meeting on October 16, 2024 with Amtrak regarding relocations. Twice-monthly meetings with OC representatives are conducted.	Amtrak to provide its inventory of office space needs. Meeting with Amtrak scheduled for January 29, 2025. Design team will prepare schematic design for the various tasks.
23-054	Interior Wayfinding	Design development drawings were distributed to the OC for review.	Design review meeting conducted on December 2, 2024. No additional review comments have been received. Proceeding to preparation of final design / bid documents.
24-001	Condition Surveys for FY 24/25	Reports were presented at May 2024 OC meeting.	Program projects for advancement based on funding availability. Items not budgeted will be carried over to next year.

<b>Project Number</b>	<b>Project Name</b>	<b>Status</b>	<b>Next Action</b>
25-001	Condition Surveys for FY 25/26	The draft condition surveys are nearing completion.	Review Consultant's draft reports.
Work by others:			
20-021	Amtrak Ticket Window Modifications	Amtrak is obtaining start-up documents from their new contractor.	Amtrak to provide required project documents. Consider any conflicts with Enabling Project.
23-043	NHPA 2 <sup>nd</sup> Floor East Office Fit-out	Design is in progress.	Submit design for review by CTDOT once ready.

JMS 1-21-2025