



March 21, 2025

NOTICE OF MEETING

A Meeting of the New Haven Union Station Partnership Operations Committee for Union Station Transportation Center will be held on Monday, March 24, 2025 at 1:00 PM via Zoom teleconference and at NHPA's Office on 232 George Street. The Agenda for this meeting is attached.



AGENDA
OPERATIONS COMMITTEE MEETING
March 24, 2025
1:00 PM

***This will be a Hybrid Meeting Held via Zoom
and In Person at NHPA's Office at 232 George Street***

Join Zoom Meeting

<https://us06web.zoom.us/j/85219023952?pwd=Rildb0OQRq3CdZAjoMlF5rowatP08Z.1&from=addon>

Meeting ID: 852 1902 3952

Passcode: 724798

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Dial by your location

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Find your local number: <https://us06web.zoom.us/u/kbkzXUWTYL>

I. CALL TO ORDER

II. PUBLIC COMMENT

Please notify Fortunata Houde (fhoude@nhparking.com) in advance if you have a desire to speak during the Public Comment section or on a specific agenda item.

Please Note: This will be a remote meeting. Any member of the public may request, in writing, a physical location and any electronic equipment necessary to attend the meeting in real time no later than twenty-four (24) hours prior to the meeting. Said individual shall have the same opportunities to provide comment or otherwise participate in the meeting as would be afforded if the meeting was held in person with the following exception: Under law, if such person loses the ability to participate because of an interruption, failure or degradation of such person's connection to the meeting by electronic equipment, the committee is not required to adjourn or postpone the meeting. Access can be from anywhere by an electronic device that has Zoom program at the address provided above in the Agenda Notice or by phone at the number set forth above in the Agenda Notice.

III. APPROVAL OF THE MINUTES

Approval of the Minutes from the February 24, 2025 Operations Committee Meeting

IV. APPROVAL OF MOTIONS OF THE OPERATIONS COMMITTEE

A. To approve the March 2025 update of the Security Plan for Union Station and State Street Station presented by the New Haven Parking Authority, including the USTC Code of Conduct Policy (Section 3.2) and USTC Demonstration Response Plan (Section 3.3)

B. To approve the March 2025 update of the Facility Emergency Plan (FEP) for Union Station and Station Street Station Presented by the New Haven Parking Authority

C. To approve additional funding for REST Pilot with Continuum of Care CT for services through June 30, 2025 in support of outreach, engagement, and emergency housing and care for unhoused individuals at New Haven Union Station

D. To enter into an agreement with Frank Capasso & Sons, Inc. for Repairs and Improvements at Union Station Parking Garage New Haven, CT – NHPA Project #23-009

V. MONTHLY STATION AND PARKING MANAGER REPORTS

NHPA Campus Manager Monthly Presentation

- Operations**
- Finance**
- Capital Projects**
- New items this month**

VI. CAMPUS PROJECTS

Enabling Project – Phase 1 #23-051

Draft Schematic Design presented 2/21/25 with pricing submitted 3/7/25

Comments on SD due 3/21/25

Next meeting of subcommittee scheduled for 3/21/25

CTDOT-SHPO coordination meeting notes shared 3/7/25

Repairs and improvements (State of Good Repair) Station #23-020

Invitation for bids released 2/19/25

Bids received 3/19/25 and shared with OC

Repairs and Improvements (State of Good Repair) Garage #23-009

Invitation for bids released 1/30/25

Bids received 2/27/25

Pre-Award Review held 3/14/25
OC vote scheduled for 3/24/25

Interior Wayfinding #23-054

Final design development submission review meeting held 12/2/24
Finalizing bid documents for construction
CTDOT-SHPO coordination meeting notes shared 3/7/25

East Lot

RFQ closed 5/15/24
Environmental Subsurface Boring started week of 3/17/25
RFP ongoing

West Lot #0301-0562

CTDOT 30% design kick-off held on 12/3/24
30% design second meeting held 2/14/25
Environmental Subsurface Boring to start week of 3/31/25

VII. MONTHLY BROKERAGE MANAGER REPORT

- Rail Providers relocation design included in Enabling Project RFP**
- Amtrak next meeting scheduled for March 25th at 1PM on-site**
- NHPA to meet with City of New Haven to review office lease template**
- BESB spaces needs meeting 12/5/24, awaiting comments from BESB**
- Month-to-Month agreements in place for all Leaseholds at Union Station**

VIII. NEW / OLD BUSINESS

- Security Plan final draft to be voted on during OC meeting 3/24/25**
- Facility Emergency Plan (FEP) final draft to be voted on during OC meeting 3/24/25**
- Homeland Security Walk-Through & Cyber Security Assessment for Union Station 1/29/25; report received by NHPA for review.**
- Table Top Exercise with Emergency Operations Center and first responders to be scheduled pending approval of FEP**

IX. EXECUTIVE SESSION

- Not Anticipated to be Used**

X. ADJOURNMENT & CAMPUS TOUR (FOLLOWING)



**MINUTES FROM THE
NEW HAVEN UNION STATION TRANSPORTATION CENTER PARTNERSHIP
OPERATIONS COMMITTEE MEETING OF FEBRUARY 24, 2025**

Representing CTDOT: Deputy Commissioner King,
Mr. Bordiere, Ms. Cordero

Representing City of New Haven: Mr. Piscitelli, Mr. Pinto

Representing New Haven Parking Authority: Mr. Hausladen, Mr. Parry, Mr. Seholm,
Mr. Staniewicz

I. CALL TO ORDER

Mr. Hausladen called the meeting to order at 1:05 PM.

Mr. Hausladen said a proxy was received from Mr. Bergeron indicating that Mr. Bordiere would be voting for him at today’s meeting.

II. PUBLIC COMMENT

Mr. Hausladen reported there were no requests for public comment.

III. APPROVAL OF THE MINUTES

Mr. Hausladen asked if there were any exceptions or further discussion required to approve the Minutes from the January 23, 2025 Operations Committee Meeting. Hearing none, he asked for a Motion to approve. Deputy Commissioner King moved to approve, and Mr. Piscitelli seconded the Motion. A vote was taken.

Deputy Commissioner King	Approved
Mr. Bordiere	Approved
Mr. Piscitelli	Approved

IV. APPROVAL OF THE MOTIONS OF THE OPERATIONS COMMITTEE

MOTION A. To extend participation in the Rapid Evaluation, Stabilization, and Treatment Center (REST) Pilot for the use of crisis beds for the unhoused at Union Station for one month through the winter/March.

Mr. Hausladen explained the pilot program for REST is running low on funds, and it is desired to request an extension of the program through the end of March. It was hoped to have more information before this meeting including the amount to service the program through winter.

The person who has been providing information from Continuum of Care has been out on FMLA and was not able to submit the latest report.

Mr. Seholm added we don't have the exact measure of what billing will be for an additional month. To extend funds to the highest level seen would not exceed \$30,000; however, there is an expectation it will not exceed another \$20 –\$21,000.

Deputy Commissioner King said she needs more information to approve; i.e., the amount of additional funds being requested, and how many people are being served. Mr. Hausladen said he believes four are currently in the program and the pilot has been approved for \$79,000 to date. We expect approximately another \$21,000 would be needed, and all but \$7,000 of the not to exceed amount has been used.

Deputy Commissioner King said her understanding was the amount of \$79,000 that was already approved was for one year. Mr. Piscitelli concurred with Deputy Commissioner King that it was expected funding would go further. He made the following points:

- It is an important program, and we owe them guidance as to the program extension;
- we need a head count and direct line of sight from the head count of those identified as being in the REST program at Union Station;
- we need a discharge rate relative to effectiveness of service on those in the program; and
- we need to determine our true line of sustainability - we had a little bit of money for this program, but don't know how long we can sustain it.

Deputy Commissioner King asked if there was any correlation seen with this program and the overall issues and number of unhoused at the station.

It was agreed it would be best to continue off-line when more information has been received, and the Motion could be approved by e-mail before the next meeting.

V. MONTHLY STATION AND PARKING MANAGER REPORTS

Mr. Hausladen presented an overview of the reports.

•**FINANCE:** Net operating Income for the month was \$76,000 versus a budget of \$71,000 almost \$5,000 worse than anticipated due to expenses.

Page 3 shows explanations on the larger variances.

•**OPERATIONS:** There was an average occupancy of 887 for January that was higher than the last two years for January, and he called attention to the supporting reports that were provided.

Mr. Piscitelli asked if any impact was seen from congestive pricing. Mr. Hausladen said not yet a few more months of information will help with an answer. We have more people on average from last year. Mr. Parry agreed no impact was seen.

Mr. Bordiere said the January numbers at the West Haven Station were less than December, and Ms. Cordero concurred.

Mr. Hausladen said transients were down 1,000 from last year.

VI. CAMPUS PROJECTS:

Enabling Projects Phase I:

Mr. Hausladen said a lot of progress was made over the last month. Schematic design was presented on February 21, and cost estimates are expected this week. There is a two-week comment period and comments will be reviewed along with cost estimates at the next internal meeting on March 21. SHPO analysis will be scheduled by CTDOT's environmental team.

Mr. Piscitelli had some concern on that large of a group making decisions on cost estimates. Deputy Commissioner King said comments will be collected with the larger group; however, the OC will make the decisions on the cost estimates. Mr. Piscitelli asked if we said we would wait for cost estimates before starting the design. Mr. Hausladen said yes to put the reality of the cost behind the task.

Mr. Piscitelli asked if the City is allowed to join CTDOT's meetings with SHPO. Deputy Commissioner King said it is fine for the City to join the meetings for this and the west lot, and will include him when they are scheduled.

Mr. Piscitelli said the team did a great job at the meeting last week.

Mr. Piscitelli generated discussion in regard to implications of closing the north corridor for a restaurant and noted the access point through the grab and go restaurant could be an emergency outlet if needed.

Deputy Commissioner King discussed concerns about congestion in that area although having new restrooms at the west end may alleviate congestion in the future.

Mr. Hausladen said that these comments should be reflected in the schematic design comments.

State of Good Repair projects: For the garage, bids are due February 27. For the building, the RFI is due March 7 and bids are due March 19.

VII. MONTHLY BROKERAGE MANAGER REPORT – No Updates Available

VIII. NEW BUSINESS/OLD BUSINESS

•**Security and Facility Emergency Plan:** The City and NHPA will have a final review of the comments on March 5 and that final draft will be sent to the OC and presented at the OC meeting for approval on March 24. This will push the table top exercise to April.

Mr. Piscitelli asked if it is definite that the final draft will be seen on March 5. Mr. Hausladen said yes it will be discussed at the meeting scheduled on March 5 at Economic Development with Mr. Piscitelli, Mr. Labuff, Mr. Parry, Mr. Cable and Mr. Hausladen where it will be approved to release to the Operations Committee.

•**Valet Parking:** LAZ has done a walkthrough last week at Union Station and will be submitting a proposal to restart the valet parking.

•**Micro-Transit Pilot:** Mr. Hausladen said this is a two-year pilot with CTDOT Transit Division. He thanked the City along with Sandeep Aysola the Director of Transportation, Traffic and

Parking and VIA for their work on the pilot. It is anticipated to be launched next month with a \$10 flat rate to Tweed Airport. Other rates mirror CT Transit fares at \$1.75. Children ride free and those over 60 and low income folks are half price.

•**Amtrak Relocation:** Mr. Piscitelli asked if there was any update on Amtrak relocation since the last meeting. Mr. Hausladen said we hope to have more information for the next meeting.

Mr. Piscitelli is interested to see how much Amtrak’s requirements will impact the scope of the enabling project.

IX. EXECUTIVE SESSION – Not Needed

X. ADJOURNMENT

Mr. Hausladen asked if there were any other items for discussion. Hearing none he asked for a Motion to adjourn. Deputy Commissioner King moved to adjourn, and Mr. Piscitelli seconded the Motion. A vote was taken.

Deputy Commission King	Approved
Mr. Bordiere	Approved
Mr. Piscitelli	Approved

The meeting was adjourned at 1:27 PM.



March 24, 2025

RECOMMENDATION: MOTION A

TO APPROVE THE MARCH 2025 UPDATE OF THE SECURITY PLAN FOR UNION STATION AND STATE STREET STATION PRESENTED BY THE NEW HAVEN PARKING AUTHORITY, INCLUDING THE USTC CODE OF CONDUCT POLICY (SECTION 3.2) AND USTC DEMONSTRATION RESPONSE PLAN (SECTION 3.3).

NARRATIVE

Existing security documents for Union Station Transportation Center Campus (including State Street Station) warranted revisions and updates to meet the existing increased operational demands. A comprehensive review has been done of the roles and objectives of Security, communication, and public safety services that are provided, and Campus Manager's interaction with NHPD, Amtrak PD, MTAPD and CT State Police. Additionally, NHPA Security General Procedures and Regulations and Post Procedures were reviewed along with creation and implementation of the USTC Demonstration Response Plan and USTC Code of Conduct Policy.

With the approval of this updated plan, the Operations Committee will actively work to improve interoperable communication between agencies, enhance the sharing of security camera data, and ensure full-day POST-certified security coverage at the station.

APPROVAL

At the March 24, 2025 Operations Committee meeting, members of the Operations Committee voted unanimously to approve the March 2025 update to the Security Plan for Union Station and State Street Station.

OPERATIONS COMMITTEE ENDORSEMENTS:

Laoise King
Deputy Commissioner
Connecticut Department of Transportation

Michael Piscitelli
Economic Development Administrator
City of New Haven

Eric Bergeron
Assistant Rail Administrator
Connecticut Department of Transportation



March 24, 2025

RECOMMENDATION: MOTION B

TO APPROVE THE MARCH 2025 UPDATE OF THE FACILITY EMERGENCY PLAN (FEP) FOR UNION STATION AND STATE STREET STATION PRESENTED BY THE NEW HAVEN PARKING AUTHORITY.

NARRATIVE

To ensure the safety and security of all New Haven Union Station and State Street Station occupants, a comprehensive review was made of the current FEP Plan, and it was updated to include the most current information and meet the most current requirements.

It provides a comprehensive framework for facility-wide emergency management during an emergency or disaster. Procedures for alerting, notifying and activating personnel during an emergency are outlined. It consists of two components a Base Plan and Incident-Specific and Operational Specific Appendices.

It was prepared in accordance with direction, guidance, standards and best practices from OSHA, Department of Homeland Security (DHS), Transportation Security Administration (TSA), Federal Emergency Management Agency (FEMA), American Public Transportation Association (APTA) and the Transportation Research Board (TRB).

This plan supersedes any previous FEP or Station Action Plan (SAP). It will be certified and recertified annually. Recipients are requested to advise the EAC and CTDOT of any changes which might result in its improvement or an increase in its effectiveness.

APPROVAL

At the March 24, 2025 Operations Committee meeting, members of the Operations Committee voted unanimously to approve the March 2025 update to the Facility Emergency Plan for Union Station and State Street Station.

OPERATIONS COMMITTEE ENDORSEMENTS:

Laoise King
Deputy Commissioner
Connecticut Department of Transportation

Michael Piscitelli
Economic Development Administrator
City of New Haven

Eric Bergeron
Assistant Rail Administrator
Connecticut Department of Transportation



March 24, 2025

RECOMMENDATION: Motion C

SUBJECT: TO APPROVE ADDITIONAL FUNDING FOR REST PILOT WITH CONTINUUM OF CARE CT FOR SERVICES THROUGH JUNE 30, 2025 IN SUPPORT OF OUTREACH, ENGAGEMENT, AND EMERGENCY HOUSING AND CARE FOR UNHOUSED INDIVIDUALS AT NEW HAVEN UNION STATION.

NARRATIVE: *SEE CLIENT REPORTS FROM CONTINUUM OF CARE CT FOR JANUARY AND FEBRUARY ATTACHED.*

COMPASS and Case Management Data from October 14, 2024 to March 4, 2025

- Total 3rd shift COMPASS engagements at Union station (including duplicate clients): 240
- Total number of clients triaged, serviced and discharged from REST Center: 39
- Total number of clients added to CAN shelter waitlist: 65
- Total number of Case Management contacts: 93 sessions
- Total clients served in REST transitional beds: 5

Restatement of Intent/Project Summary: These beds are designed as an alternative to inpatient care and have been Continuum's main source of referrals while offering a therapeutic environment for identified unhoused individuals. With the substantial increase in the homeless population, the lack of harm reduction beds in our community and the need for alternative community-based support, the service system is in dire need of better coordination and immediate access to emergency beds. Continuum of Care proposes to pilot two transitional crisis beds in New Haven for unhoused individuals at Union Station as a ***pilot fee-for-service use of bed***. Beds will be available at their REST program on Winthrop Avenue. This site has 24/7 staffing attached to it and will follow already established guidelines.

Restatement of support Service Design, Use of Beds and Data: A crisis outreach coordinator will be attached to clients utilizing these beds specifically to assist with intensive case management, outreach, transportation, referrals, support and more importantly data collection in conjunction with Yale Consultation Center's Jack Teebs and will track data in relation to client history, length-of-stay and outcomes. Clients utilizing the beds will have access to Continuum's housing navigator to explore permanent housing as well.



Payment for Services: A monthly communication will be sent to update **the identified contact person at Union Station** with a report of bed use and an invoice will be generated and submitted to identified contact person for payment.

Original funding authorized:	\$79,705
Services provided thru 02/28/2025	<u>68,860</u>
Pilot balance remaining	10,845
Requested additional funding	<u>58,740</u>
New balance available through June 30, 2025	<u>\$69,585</u>

APPROVAL:

At the March 24, 2025 Operations Committee Meeting, members of the Operations Committee voted unanimously to extend our participation in Continuum of Care’s pilot program (REST) and extend funding provided to them in an additional amount not to exceed \$58,740, for the three months remaining to the end of June 2025 the end of the current fiscal year. This amount is based on three months remaining at the highest level billed of \$19,580 per month.

OPERATIONS COMMITTEE ENDORSEMENTS:

Laoise King
 Deputy Commissioner
 Connecticut Department of Transportation

Michael Piscitelli
 Economic Development Administrator
 City of New Haven

Eric Bergeron
 Assistant Rail Administrator
 Connecticut Department of Transportation



Data report Union Station

Time Frame: October 14th, 2024 to March 4th, 2025

COMPASS and Case Management Data: To this date

Total 3rd shift COMPASS engagements at Union station (including duplicate clients): 240

Total number of clients triaged, serviced and discharged from REST Center: 39

Total number of clients added to CAN shelter waitlist: 65

Total number of Case Management contacts: 93 sessions

Total clients served in REST transitional beds: 5

Client 1: 10/15/24 to 12/6/24: LOS= 52 DAYS

38-year-old Nigerian male with chronic mental health illness, long history of homelessness.

No significant medical condition. No access to phone, or vital documents.

Barriers: Language and cultural barriers appeared to interfere with access

Discharge outcome: Admitted to Emergency Housing Program following CAN intervention and advocacy (operated by Continuum of Care) and transitioned case management services there.

During his stay, the main goals and objectives were to obtain vital documents and secure gainful employment. Staff assisted with placing him on waitlist, advocating for placement, completing resume and job applications and connecting to mental health treatment. His main barriers for housing were his mental health symptoms, tendency to self-isolate, lack of access and ability to navigate resources, lack of natural support, and inability to obtain vital documents due to his immigrant status.

Client 2: 10/16/24 to 1/12/25: = 118 DAYS

53-year-old Caucasian female with mental health and substance use issues. No significant medical condition. History of homelessness secondary to substance use.

Barrier: Stable placement motivated her to save money yet complex trauma interfered with engagements, Very guarded, possible more underlying mental health/ trauma. Not engaged with team lack of follow through.

Discharge outcome: Hotel

The staff focused on a list of goals which include searching affordable housing options, completing housing applications, employment services, money management and mental health treatment. Her main barriers for housing were mental health symptoms, lack of consistent communications and follow-up, and lack of natural support.



Client 3: 11/6/24 to 1/10/25 = 48 DAYS

84-year-old Caucasian male with chronic mental health and substance use issues. Extensive history of homelessness.

Discharge outcome: local warming center.

Barriers Was placed on waitlist. Has been to multiple shelters in past and administratively discharged for behaviors and active alcohol use,. Chronically homeless.

Staff focused on exploring affordable housing options, completing referrals for elderly and disabled housing across CT and PA, applying section 8 vouchers, completing homeless verification timeline. His main barriers include his legal status as a registered sex offender which significantly limited his shelter and housing options, mental health symptoms, active alcohol use, and lack of natural support.

Client 4: 12/10/24 to 3/1/25= 81 DAYS

24-year-old Caucasian male with both hx of mental health and substance use; Complicated medical issues including heart failure and kidney Failure. History of couch surfing 1st time homeless. Some legal issues. Active on probation.

Barriers: Could not navigate service system. Very engaged with staff and motivated

Discharge outcome: obtained section 8 voucher and discharged directly to the apartment

This client was able to achieve his main goal of obtaining stable and affordable housing. He successfully moved into his new apartment being a co-owner on the lease as well as accomplishing his goal of rekindling his relationship with his grandmother. While at REST, client received medication management and psychotherapy services, maintained his parole/probation appointments, and established enrollment to SNAP benefits. He also received employment assistance by connecting with the AJC in starting a real-estate course with the goal of obtaining his license.

Client 5: 1/23/25 to 2/18/25= 26 DAYS

42-year-old Caucasian male with extensive hx of mental health and substance use treatment. Due to his serious mental health condition, he was hospitalized more than 12 times in his lifetime. Prior to entering homelessness, he was staying Westville with Fellowship Place Low Income Housing program for about 4 months.

Barriers: Mental Health and active symptoms secondary to schizophrenia and marijuana abuse. Re-engaged in therapy continued without medications

Discharge outcome: New Beginning Sober House

This client was able to obtain his primary goal of obtaining stable and affordable housing. While at REST, he received medication management and psychotherapy services which significantly stabilized his mental health symptoms. Staff provided support for his maintenance of sobriety and connected him with other community resources. Staff worked closely with his conservator to



search for affordable housing options where he was able to transition to New Beginning Sober House.



Data report Union Station

Time Frame: January 2025

Information on transitional bed utilization:

Total clients served: 5

Active in bed:

Client 4: Admissions date 12/10/24. TF 24-year-old Caucasian male with both hx of Mental Health and Substance use; Complicated medical issues including heart failure and Kidney Failure. History of homelessness.

Discharge Plan: Reconnected with natural supports (Grandmother) and team worked to get him approved on grandmothers' voucher. In stages of lease approvals anticipated discharge mid-February

Client 5: Admissions date 1/23/25. DA is 42 yo Caucasian male with extensive hx of mental health and substance use treatment. Due to his schizophrenia, he was hospitalized more than 10 times in his lifetime. Client has been homeless for about 1 month and was staying Westville with Fellowship Place Low Income Housing program for about 4 months. Led to becoming homeless when he let someone live with him. Left before he could be evicted.

Discharge plan: Currently is on SSDI, was activated about 3-4 years ago due to diagnosed schizophrenia; receives about \$2100. Connected with REST's clinical providers while at REST. Goal is to continue to monitor his symptoms and provide support for his maintenance of sobriety. Staff also to work on affordable housing options.

Discharged:

Client 1: Admission date 10/15/24, 38-year-old Nigerian male Discharged to shelter on 12/6/2024. He was added to shelter waitlist and bridged to Foxon door to door

The main goals were to obtain vital documents and secure gainful employment. Staff assisted with completing resume and job applications. His main barriers for housing were mental health symptoms, tendency to self-isolate, lack of access and ability to navigate resources, lack of natural support, and being an immigrant.

Client 2: Admission date 10/16/24, 53-year-old Caucasian female client discharged on 1/12/25 to a hotel.

The staff focused on a list of goals which include searching affordable housing options, completing housing applications, employment services, money management. Her main barriers



for housing were mental health symptoms, lack of consistent communications and follow-up, and lack of natural support.

Client 3: Admission Date 11/6/24, 84-year-old Caucasian male discharged on 1/10/25 to warming center.

Staff focused on exploring affordable housing options, completing referrals for elderly and disabled housing across CT and PA, applying section 8 vouchers, completing homeless verification timeline. His main barriers include his legal status as a registered sex offender which significantly limited his shelter and housing options, mental health symptoms, active alcohol use, and lack of natural support.

COMPASS and Case Management Data:

3rd shift engagements for January: 67

Clients triaged, serviced and discharged from REST Center: 8

Clients serviced in beds: 5

Clients added to CAN shelter waitlist: 30

Case Management contacts: 12 sessions

including assistance on family reunification, collateral and getting approval for lease to legally live with grandmother.

MOTION D

March 24, 2025

REGARDING

Motion to enter into an Agreement with Frank Capasso & Sons, Inc. for Repairs and Improvements at the Union Station Parking Garage, New Haven, Connecticut, NHPA Project #23-009.

PURPOSE AND DISCUSSION

As per approved Capital Improvements Plan, concrete repairs (including post-tension tendon repair), brick and masonry repairs, waterproofing (including expansion joint replacement, cracks, control joints, construction joints, and cove joints), roofing replacement, finishes and related work (including painting and coatings), mechanical, electrical and plumbing repairs and improvements (including HVAC repairs), hazardous building materials abatement, miscellaneous coordination, are required at the New Haven Union Station Parking Garage.

A legal ad was placed in the New Haven Register, LaVoz, New Haven Independent, and Inner-City News. The invitation for bids was placed on the State DAS wide-reaching contracting portal. Turner Construction, our professional construction program manager, issued notices to numerous contractors, minority business associations and development agencies. Additionally, the invitation for bids was placed on the New Haven Union Station website as well as the NHPA website.

One bid was received on February 27, 2025. This bid was lower than the Engineer's Opinion of Cost of \$4,414,000. A pre-award meeting was held on March 14, 2025 with representatives of CTDOT, the Bidder, Desman, Turner and NHPA. The review was favorable to advancing a recommendation of award to the Operation Committee (OC).

Per action at the May 22, 2023 meeting of the OC, and subsequent approval by the Executive Oversight Panel (EOP), the EOP delegates to the OC the authorization of the award of the construction contract upon OC review and approval of the construction bids, in an amount consistent with available funding.

COST

Frank Capasso & Sons, Inc. of Northford, CT	\$3,655,145.00
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The following are the proposed subcontractors of the low bidder:

Greenwood Industries, Inc. of North Haven (roofing)	\$78,000.00
Parksco of Sylvania, OH (post-tensioning)	\$199,485.00
Spectrum Environmental, LLC of West Haven (universal waste removal)	\$4,500.00
Consolidated Construction Group of Northford WBE (coatings and finishes)	\$820,750.00
AVAZ Caulking, LLC of Ansonia MBE (painting and wet seal)	\$29,833.51
Wiremen, Inc. of Waterbury SBE (electrical)	\$80,000.00
Supreme Sealers of North Haven (line striping)	\$24,500.00
SignLite of North Haven, SBE (signage)	\$16,500.00
Ruotolo Mechanical of New Haven, SBE (mechanical and plumbing)	\$389,700.00
Johnny B's Sewer & Drain, LLC of New Haven, MBE (drain cleaning)	\$19,500.00
Synergy Elemental Supply of South Windsor WBE (plumbing/mechanical supplies)	\$55,000

The bidder has exceeded the minimum requirement for MBE/WBE, SBE and New Haven based businesses:

MBE/WBE Utilization = 25.3%

SBE Utilization = 38.6%

New Haven Based Businesses = 11.2%

Both the design consultant and the professional construction program manager have reviewed this matter together with staff and recommend acceptance of the bid. Due to the potential for unforeseen conditions, a contingency fee of \$365,000 is recommended.

FUNDING

Union Station capital reserves and/or State Bond Funds.

RECOMMENDATION

Enter into an Agreement with Frank Capasso & Sons, Inc. for Repairs and Improvements at the Union Station Parking Garage, NHPA Project #23-009, as a result of public bid.

March 24, 2025

MOVED THAT THE NEW HAVEN UNION STATION PARTNERSHIP OPERATIONS COMMITTEE HEREBY AUTHORIZES THE NEW HAVEN PARKING AUTHORITY, AS STATION MANAGER, PARKING MANAGER AND BROKERAGE MANAGER, TO ENTER INTO AN AGREEMENT WITH FRANK CAPASSO & SONS, INC. FOR REPAIRS AND IMPROVEMENTS AT THE UNION STATION PARKING GARAGE, NHPA PROJECT #23-009, IN AN AMOUNT NOT TO EXCEED \$3,655,145.00, AS A RESULT OF PUBLIC BID. FURTHERMORE, IT IS MOVED THAT A CONSTRUCTION CONTINGENCY ACCOUNT IN AN AMOUNT NOT TO EXCEED \$365,000.00 BE AND HEREBY IS APPROVED FOR THIS PROJECT, AND THAT THE NEW HAVEN PARKING AUTHORITY EXECUTIVE DIRECTOR BE AND HEREBY IS AUTHORIZED ON BEHALF OF THE OPERATIONS COMMITTEE TO EXECUTE CHANGE ORDERS AS MAY BE NECESSARY UPON CONFIRMATION BY THE OPERATIONS COMMITTEE.

At a Regular Meeting of the New Haven Union Station Partnership Operations Committee (OC) meeting, duly warned and open to the public, held at 232 George Street, New Haven, CT and via Zoom teleconference at 1:00 p.m. on Monday, March 24, 2025, Members of the OC being present, the above Motion was proposed by Member _____, seconded by Member _____, put to vote and unanimously adopted.

OPERATIONS COMMITTEE ENDORSEMENTS:

Laoise King
Deputy Commissioner
Connecticut Department of Transportation

Michael Piscitelli
Economic Development Administrator
City of New Haven

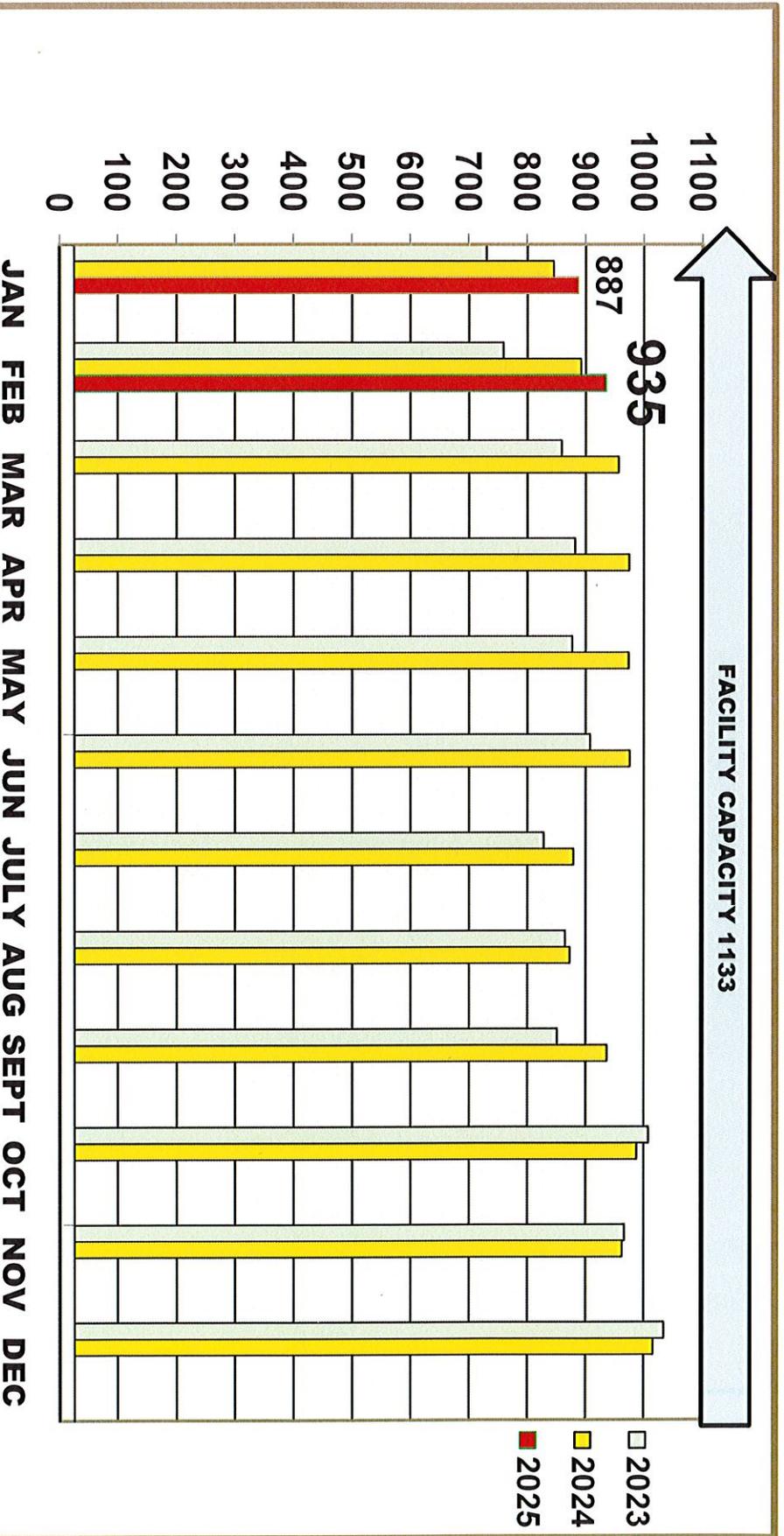
Eric Bergeron
Assistant Rail Administrator
Connecticut Department of Transportation



UNION STATION
PARTNERSHIP
NEW HAVEN

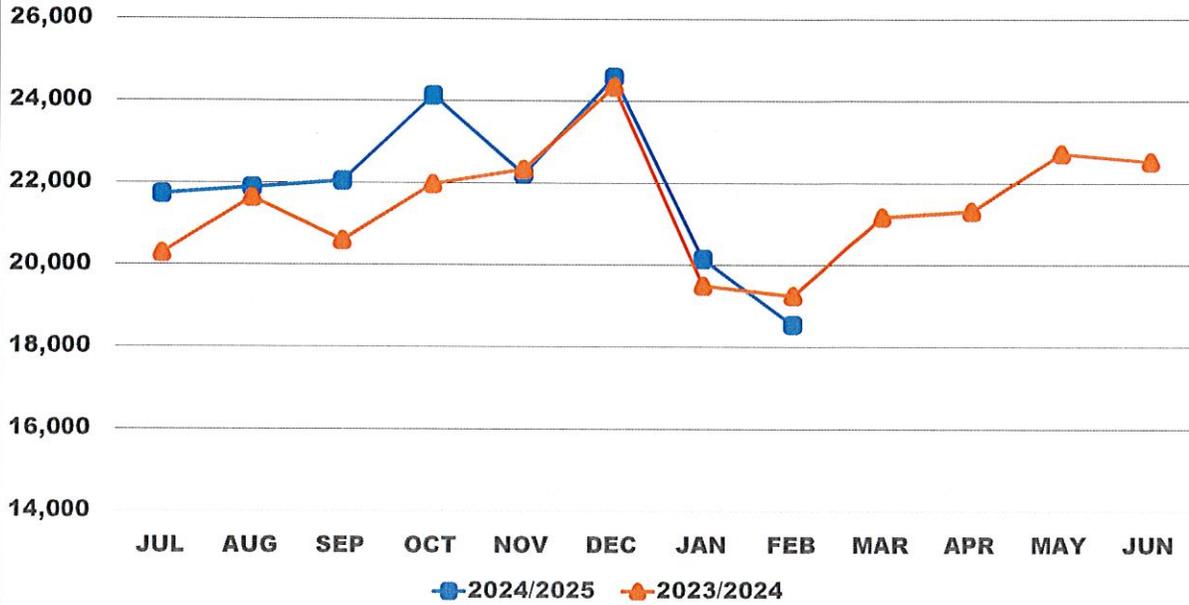


Average Occupancy Statistics Union Station Garage Facility Capacity 1133 Comparison of 2023 through 2025



UNION STATION GARAGE

TOTAL CARS PARKED



TOTAL CARS PARKED

FY	Weekdays		COMPARISON BY MONTH			% CHANGE BY YEAR	CUMULATIVE COMPARISON		
	2024/2025	2023/2024	2024/2025	% CHANGE BY MONTH	2023/2024		2024/2025	2023/2024	% CHANGE
JUL	23	21	21,733	-4%	20,294	7%	21,733	20,294	7%
AUG	22	23	21,894	1%	21,635	1%	43,627	41,929	4%
SEP	21	21	22,058	1%	20,597	7%	65,685	62,526	5%
OCT	23	22	24,147	9%	21,972	10%	89,832	84,498	6%
NOV	21	22	22,223	-8%	22,337	-1%	112,055	106,835	5%
DEC	22	21	24,585	11%	24,356	1%	136,640	131,191	4%
JAN	23	23	20,151	-18%	19,494	3%	156,791	150,685	4%
FEB	20	21	18,548	-8%	19,247	-4%	175,339	169,932	3%
MAR		21			21,172			191,104	
APR		22			21,311			212,415	
MAY		23			22,726			235,141	
JUN		20			22,527			257,668	
Total	175	260							

UNION STATION GARAGE

TOTAL TICKETS ISSUED										
FY	Weekdays		COMPARISON BY MONTH				% CHANGE BY YEAR	CUMULATIVE COMPARISON		
	2024/ 2025	2023/ 2024	2024/2025	% CHANGE BY MONTH	2023/2024	2024/2025		2023/2024	% CHANGE	
JUL	23	21	17,346	-5%	16,108	8%	17,346	16,108	8%	
AUG	22	23	17,485	1%	16,931	3%	34,831	33,039	5%	
SEP	21	21	17,485	0%	16,173	8%	52,316	49,212	6%	
OCT	23	22	19,099	9%	17,105	12%	71,415	66,317	8%	
NOV	21	22	17,736	-7%	17,647	1%	89,151	83,964	6%	
DEC	22	21	20,273	14%	20,165	1%	109,424	104,129	5%	
JAN	23	23	15,596	-23%	14,750	6%	125,020	118,879	5%	
FEB	20	21	14,168	-9%	14,740	-4%	139,188	133,619	4%	
MAR		21			16,524			150,143		
APR		22			16,519			166,662		
MAY		23			17,776			184,438		
JUN		20			18,198			202,636		
Total	175	260								

TOTAL KEYCARDS ENTERED										
FY	Weekdays		COMPARISON BY MONTH				% CHANGE BY YEAR	CUMULATIVE COMPARISON		
	2024/ 2025	2023/ 2024	2024/2025	% CHANGE BY MONTH	2023/2024	2024/2025		2023/2024	% CHANGE	
JUL	23	21	4,387	1%	4,186	5%	4,387	4,186	5%	
AUG	22	23	4,409	1%	4,704	-6%	8,796	8,890	-1%	
SEP	21	21	4,573	4%	4,424	3%	13,369	13,314	0%	
OCT	23	22	5,048	10%	4,867	4%	18,417	18,181	1%	
NOV	21	22	4,487	-11%	4,690	-4%	22,904	22,871	0%	
DEC	22	21	4,312	-4%	4,191	3%	27,216	27,062	1%	
JAN	23	23	4,555	6%	4,744	-4%	31,771	31,806	0%	
FEB	20	21	4,380	-4%	4,507	-3%	36,151	36,313	0%	
MAR		21			4,648			40,961		
APR		22			4,792			45,753		
MAY		23			4,950			50,703		
JUN		20			4,329			55,032		
Total	175	260								

Note: adjusted keycard entries for PNH vehicles starting November 2022

New Haven Parking Authority - Union Station Garage

OVERVIEW

REVENUE

OCCUPANCY

DURATION

COMPARISON

BUDGETS

OVERSELL

BENCHMARK

DAY OF WEEK

COMP. RATES

Duration

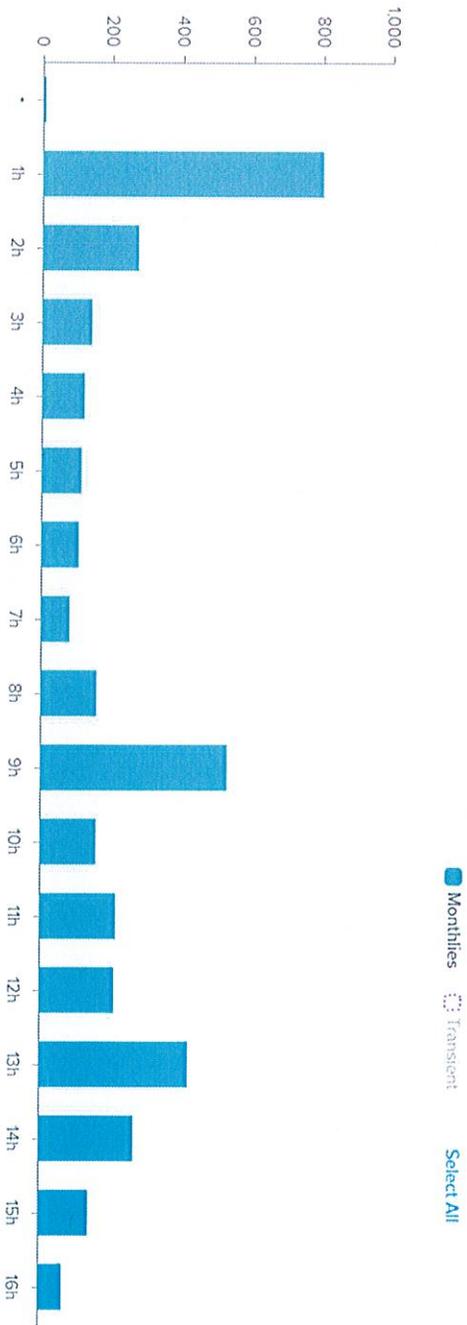
Show duration distribution **By Hour** on **All Days** entering at **All Hours**

for **Feb 1, 2025 - Feb 28, 2025** broken down by **User Type**

Compare to Last Year

Duration Distribution

Graph



New Haven Parking Authority - Union Station Garage

OVERVIEW

REVENUE

OCCUPANCY

DURATION

COMPARISON

BUDGETS

OVERSELL

% BENCHMARK

DAY OF WEEK

COMP. RATES

Duration

Show duration distribution **By Hour** on **All Days** entering at **All Hours**

for **Feb 1, 2025 - Feb 28, 2025** broken down by **User Type**

Compare to Last Year

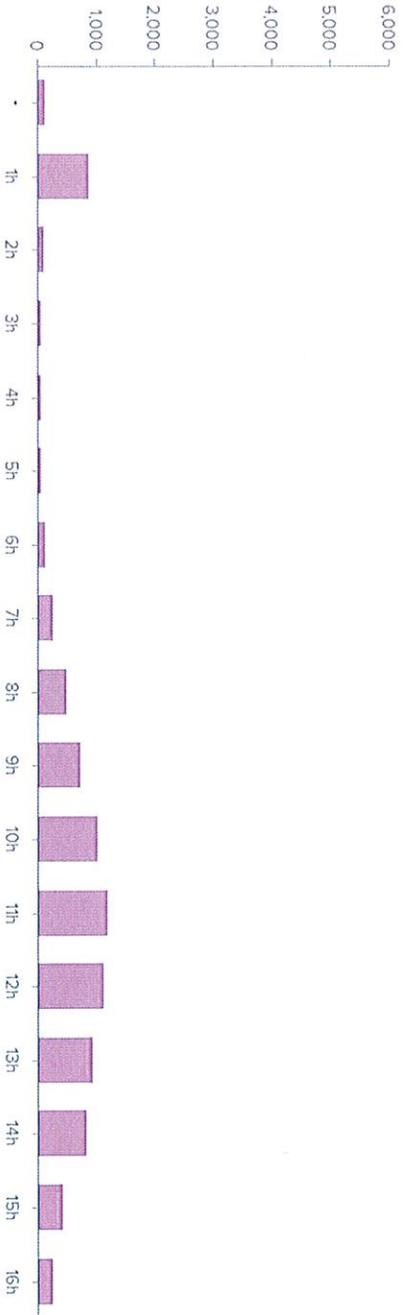
Duration Distribution

Graph

Monthlies

Transient

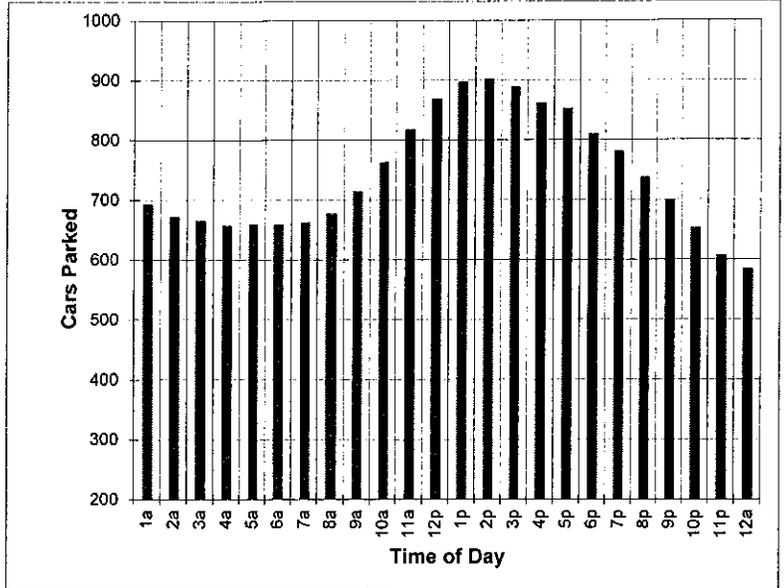
Select All



UNION STATION GARAGE OCCUPANCY REPORT

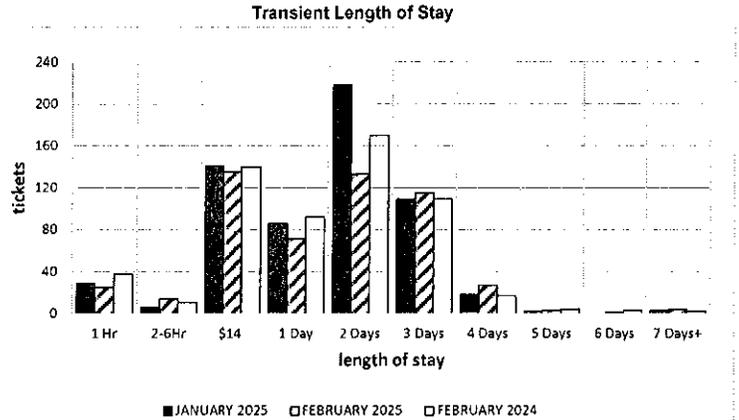
FEBRUARY 16, 2025
Sunday

Time of Day	Tickets	Keycards	Total
00:00-1:00a	586	107	693
1:00-2:00a	573	100	673
2:00-3:00a	566	100	666
3:00-4:00a	559	99	658
4:00-5:00a	559	100	659
5:00-6:00a	558	102	660
6:00-7:00a	560	103	663
7:00-8:00a	569	109	678
8:00-9:00a	602	113	715
9:00-10:00a	654	109	763
10:00-11:00a	706	112	818
11:00-12:00p	757	113	870
12:00-1:00p	784	114	898
1:00-2:00p	788	114	902
2:00-3:00p	774	115	889
3:00-4:00p	749	113	862
4:00-5:00p	736	117	853
5:00-6:00p	695	115	810
6:00-7:00p	667	114	781
7:00-8:00p	627	111	738
8:00-9:00p	592	108	700
9:00-10:00p	543	110	653
10:00-11:00p	501	106	607
11:00-12:00a	479	106	585



1132 Available Spaces

Transient Length of Stay	JANUARY 2025 # of Tickets	FEBRUARY 2025 # of Tickets	FEBRUARY 2024 # of Tickets
1 Hr \$3.00	29	25	38
2Hrs - 6 Hrs	6	14	11
\$15.00 Max	141	135	140
1 Day \$16 - \$19	86	71	92
2 Days \$20 - \$38	218	133	170
3 Days \$39 - \$57	109	115	109
4 Days \$58 - \$76	18	27	17
5 Days \$77 - \$95	2	3	4
6 Days \$96 - \$114	0	1	3
>7 Days > \$114	3	4	2
Total	612	528	586
Avg Ticket =	\$29.92	\$31.57	\$27.64
Revenue	\$ 18,308.00	\$ 16,667.00	\$ 16,198.00

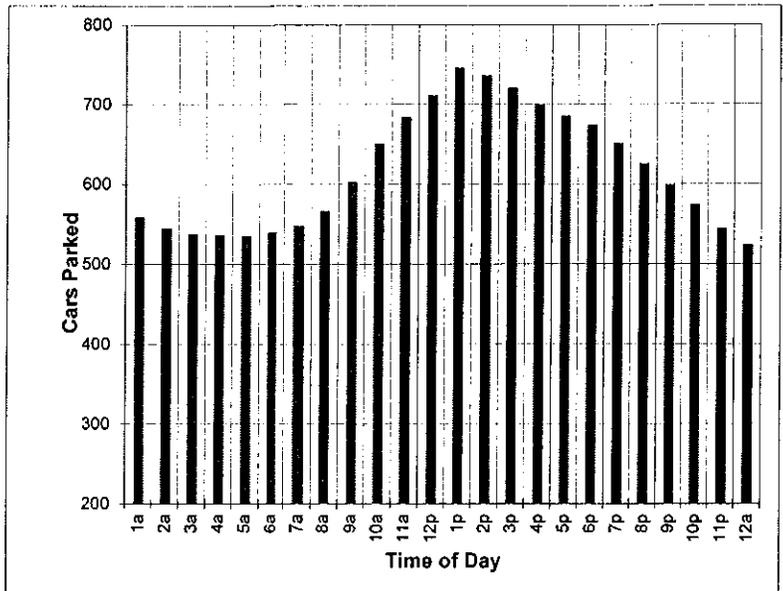


Length of Stay	FEBRUARY 2025 # of Tickets	FEBRUARY 2025 % of Total
1 Hr \$3.00	25	0.05
2Hrs - 6 Hrs	14	0.03
\$15.00 Max	135	0.26
1 Day \$16 - \$19	71	0.13
2 Days \$20 - \$38	133	0.25
3 Days \$39 - \$57	115	0.22
4 Days \$58 - \$76	27	0.05
5 Days \$77 - \$95	3	0.01
6 Days \$96 - \$114	1	0.00
>7 Days > \$114	4	0.01
Total	528	

**UNION STATION GARAGE
OCCUPANCY REPORT**

FEBRUARY 17, 2025
Monday

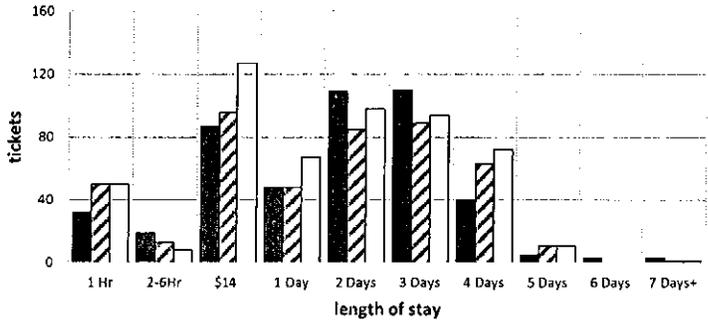
Time of Day	Tickets	Keycards	Total
00:00-1:00a	455	104	559
1:00-2:00a	445	100	545
2:00-3:00a	438	100	538
3:00-4:00a	436	101	537
4:00-5:00a	433	102	535
5:00-6:00a	434	106	540
6:00-7:00a	436	112	548
7:00-8:00a	451	116	567
8:00-9:00a	480	123	603
9:00-10:00a	525	126	651
10:00-11:00a	558	126	684
11:00-12:00p	586	126	712
12:00-1:00p	616	130	746
1:00-2:00p	600	136	736
2:00-3:00p	588	133	721
3:00-4:00p	567	133	700
4:00-5:00p	554	132	686
5:00-6:00p	541	133	674
6:00-7:00p	519	132	651
7:00-8:00p	501	125	626
8:00-9:00p	475	124	599
9:00-10:00p	451	124	575
10:00-11:00p	420	124	544
11:00-12:00a	404	120	524



1132 Available Spaces

Transient Length of Stay	JANUARY 2025 # of Tickets	FEBRUARY 2025 # of Tickets	FEBRUARY 2024 # of Tickets
1 Hr \$3.00	32	50	50
2Hrs - 6 Hrs	19	13	8
\$15.00 Max	87	96	127
1 Day \$16 - \$19	48	48	67
2 Days \$20 - \$38	109	85	98
3 Days \$39 - \$57	110	89	94
4 Days \$58 - \$76	40	63	72
5 Days \$77 - \$95	5	11	11
6 Days \$96 - \$114	3	0	0
>7 Days > \$114	3	1	1
Total	456	456	528
Avg Ticket =	\$33.84	\$34.42	\$31.14
Revenue	\$ 15,430.00	\$ 15,694.00	\$ 16,444.00

Transient Length of Stay



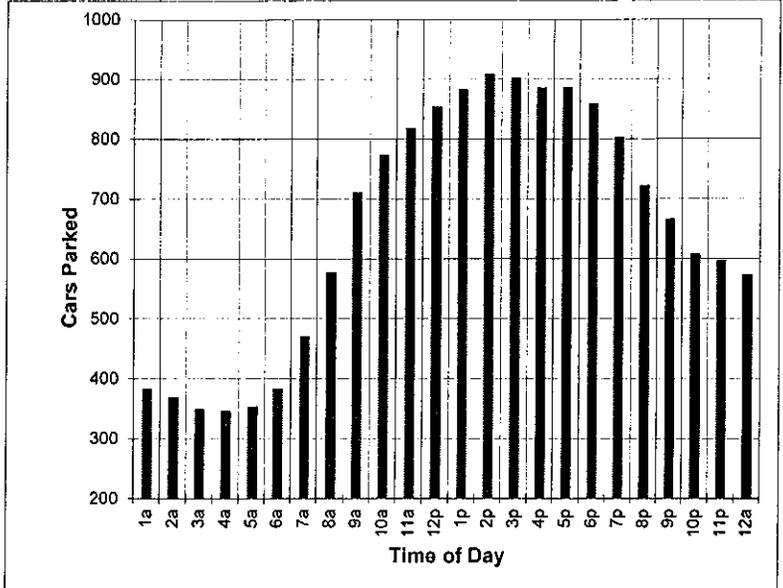
■ JANUARY 2025 □ FEBRUARY 2025 □ FEBRUARY 2024

Length of Stay	FEBRUARY 2025 # of Tickets	FEBRUARY 2025 % of Total
1 Hr \$3.00	50	0.11
2Hrs - 6 Hrs	13	0.03
\$15.00 Max	96	0.21
1 Day \$16 - \$19	48	0.11
2 Days \$20 - \$38	85	0.19
3 Days \$39 - \$57	89	0.20
4 Days \$58 - \$76	63	0.14
5 Days \$77 - \$95	11	0.02
6 Days \$96 - \$114	0	0.00
>7 Days > \$114	1	0.00
Total	456	

FEBRUARY 18, 2025
Tuesday

Time of Day	Tickets	Keycards	Total
00:00-1:00a	264	119	383
1:00-2:00a	255	114	369
2:00-3:00a	238	113	351
3:00-4:00a	233	114	347
4:00-5:00a	233	121	354
5:00-6:00a	242	141	383
6:00-7:00a	293	178	471
7:00-8:00a	374	204	578
8:00-9:00a	472	239	711
9:00-10:00a	526	248	774
10:00-11:00a	569	250	819
11:00-12:00p	606	249	855
12:00-1:00p	636	248	884
1:00-2:00p	659	250	909
2:00-3:00p	652	250	902
3:00-4:00p	642	244	886
4:00-5:00p	647	240	887
5:00-6:00p	627	233	860
6:00-7:00p	599	205	804
7:00-8:00p	544	179	723
8:00-9:00p	495	172	667
9:00-10:00p	456	151	609
10:00-11:00p	446	152	598
11:00-12:00a	427	147	574

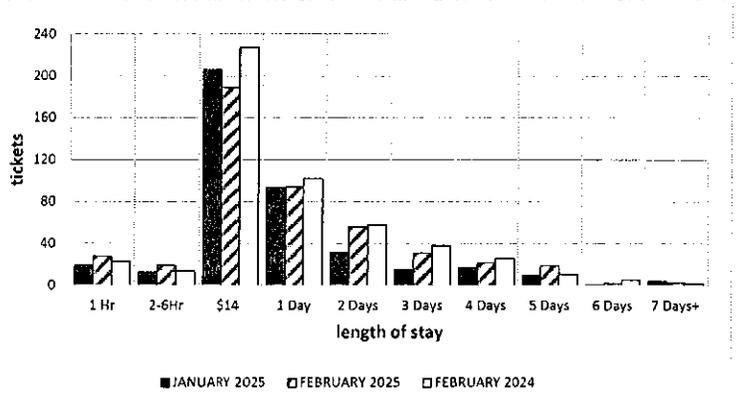
UNION STATION GARAGE
OCCUPANCY REPORT



1132 Available Spaces

Transient Length of Stay	JANUARY 2025 # of Tickets	FEBRUARY 2025 # of Tickets	FEBRUARY 2024 # of Tickets
1 Hr \$3.00	19	28	23
2Hrs - 6 Hrs	13	19	14
\$15.00 Max	206	189	227
1 Day \$16 - \$19	93	94	102
2 Days \$20 - \$38	32	56	58
3 Days \$39 - \$57	15	31	38
4 Days \$58 - \$76	17	22	26
5 Days \$77 - \$95	10	19	11
6 Days \$96 - \$114	1	2	6
>7 Days > \$114	4	3	2
Total	410	463	507
Avg Ticket =	\$23.67	\$26.13	\$24.10
Revenue	\$ 9,704.00	\$ 12,098.00	\$ 12,218.00

Transient Length of Stay



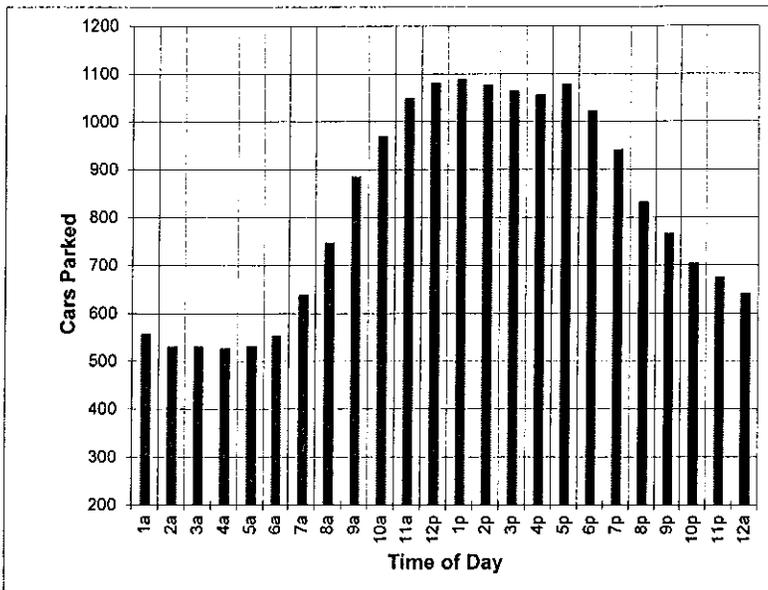
Length of Stay	FEBRUARY 2025 # of Tickets	FEBRUARY 2026 % of Total
1 Hr \$3.00	28	0.06
2Hrs - 6 Hrs	19	0.04
\$15.00 Max	189	0.41
1 Day \$16 - \$19	94	0.20
2 Days \$20 - \$38	56	0.12
3 Days \$39 - \$57	31	0.07
4 Days \$58 - \$76	22	0.05
5 Days \$77 - \$95	19	0.04
6 Days \$96 - \$114	2	0.00
>7 Days > \$114	3	0.01
Total	463	

FEBRUARY 19, 2025

Wednesday

Time of Day	Tickets	Keycards	Total
00:00-1:00a	414	144	558
1:00-2:00a	393	138	531
2:00-3:00a	392	139	531
3:00-4:00a	389	138	527
4:00-5:00a	388	144	532
5:00-6:00a	394	161	555
6:00-7:00a	445	194	639
7:00-8:00a	531	217	748
8:00-9:00a	636	250	886
9:00-10:00a	718	252	970
10:00-11:00a	798	252	1050
11:00-12:00p	825	256	1081
12:00-1:00p	832	257	1089
1:00-2:00p	819	258	1077
2:00-3:00p	807	258	1065
3:00-4:00p	806	251	1057
4:00-5:00p	833	246	1079
5:00-6:00p	786	238	1024
6:00-7:00p	733	209	942
7:00-8:00p	662	171	833
8:00-9:00p	613	154	767
9:00-10:00p	563	142	705
10:00-11:00p	536	140	676
11:00-12:00a	504	137	641

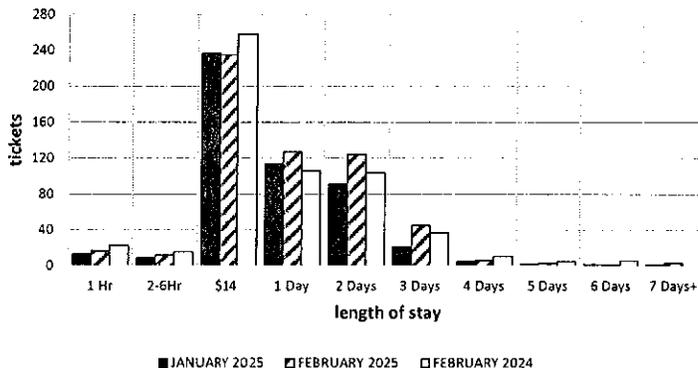
**UNION STATION GARAGE
OCCUPANCY REPORT**



1132 Available Spaces

Transient Length of Stay	JANUARY 2025 # of Tickets	FEBRUARY 2025 # of Tickets	FEBRUARY 2024 # of Tickets
1 Hr \$3.00	13	17	23
2Hrs - 6 Hrs	9	12	16
\$15.00 Max	237	235	258
1 Day \$16 - \$19	114	127	106
2 Days \$20 - \$38	91	124	104
3 Days \$39 - \$57	21	45	37
4 Days \$58 - \$76	5	6	11
5 Days \$77 - \$95	2	3	5
6 Days \$96 - \$114	2	1	6
>7 Days > \$114	1	3	0
Total	495	573	566
Avg Ticket =	\$21.69	\$23.98	\$21.86
Revenue	\$ 10,737.00	\$ 13,742.00	\$ 12,370.00

Transient Length of Stay

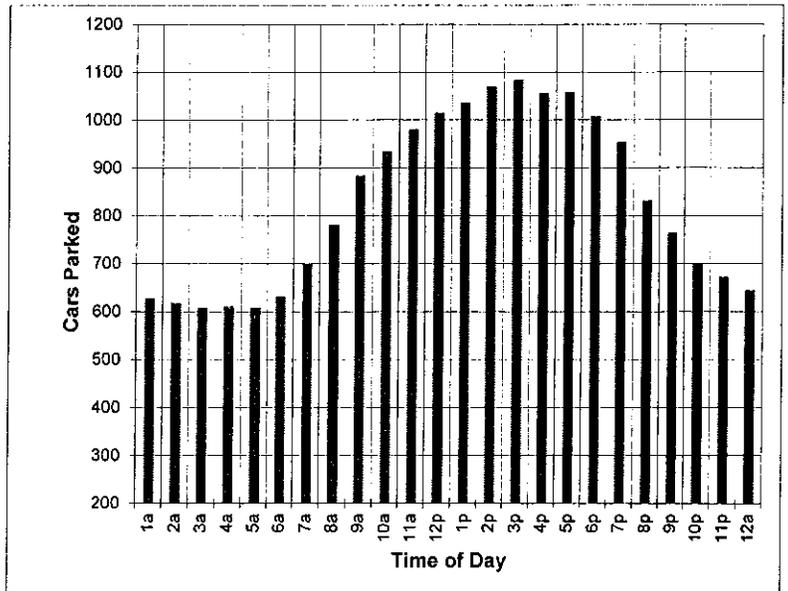


	FEBRUARY 2025	FEBRUARY 2025
Length of Stay	# of Tickets	% of Total
1 Hr \$3.00	17	0.03
2Hrs - 6 Hrs	12	0.02
\$15.00 Max	235	0.41
1 Day \$16 - \$19	127	0.22
2 Days \$20 - \$38	124	0.22
3 Days \$39 - \$57	45	0.08
4 Days \$58 - \$76	6	0.01
5 Days \$77 - \$95	3	0.01
6 Days \$96 - \$114	1	0.00
>7 Days > \$114	3	0.01
Total	573	

UNION STATION GARAGE OCCUPANCY REPORT

FEBRUARY 20, 2025
Thursday

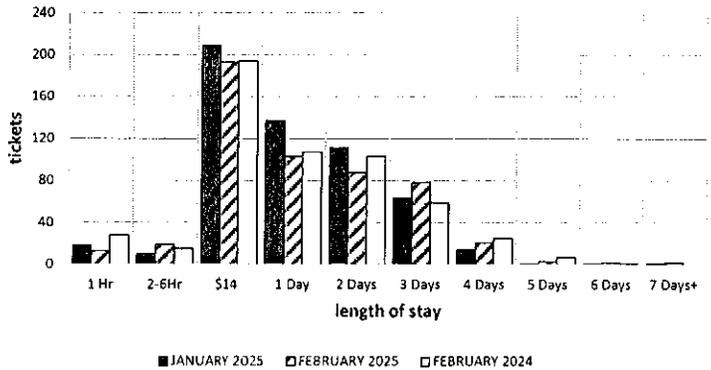
Time of Day	Tickets	Keycards	Total
00:00-1:00a	492	136	628
1:00-2:00a	484	135	619
2:00-3:00a	477	132	609
3:00-4:00a	478	133	611
4:00-5:00a	473	136	609
5:00-6:00a	483	149	632
6:00-7:00a	524	177	701
7:00-8:00a	585	197	782
8:00-9:00a	658	226	884
9:00-10:00a	708	227	935
10:00-11:00a	753	228	981
11:00-12:00p	788	227	1015
12:00-1:00p	809	228	1037
1:00-2:00p	836	235	1071
2:00-3:00p	856	229	1085
3:00-4:00p	840	216	1056
4:00-5:00p	842	216	1058
5:00-6:00p	807	201	1008
6:00-7:00p	762	193	955
7:00-8:00p	672	160	832
8:00-9:00p	619	146	765
9:00-10:00p	569	130	699
10:00-11:00p	543	129	672
11:00-12:00a	520	124	644



1132 Available Spaces

Transient Length of Stay	JANUARY 2025 # of Tickets	FEBRUARY 2025 # of Tickets	FEBRUARY 2024 # of Tickets
1 Hr \$3.00	18	13	28
2Hrs - 6 Hrs	10	19	15
\$15.00 Max	209	193	194
1 Day \$16 - \$19	137	103	107
2 Days \$20 - \$38	111	88	103
3 Days \$39 - \$57	63	78	59
4 Days \$58 - \$76	14	21	25
5 Days \$77 - \$95	1	3	7
6 Days \$96 - \$114	1	2	1
>7 Days > \$114	1	2	0
Total	565	522	539
Avg Ticket =	\$25.80	\$27.21	\$24.62
Revenue	\$ 14,578.00	\$ 14,204.00	\$ 13,272.00

Transient Length of Stay

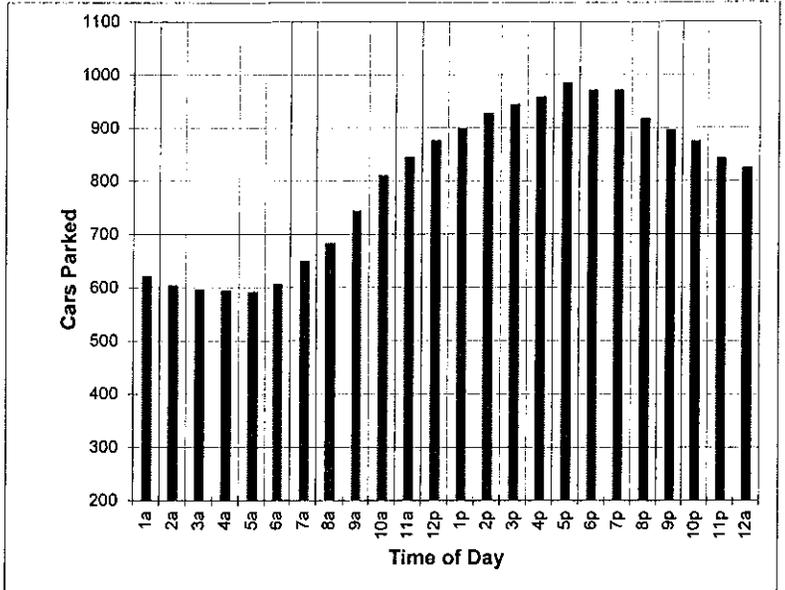


Length of Stay	FEBRUARY 2025 # of Tickets	FEBRUARY 2025 % of Total
1 Hr \$3.00	13	0.02
2Hrs - 6 Hrs	19	0.04
\$15.00 Max	193	0.37
1 Day \$16 - \$19	103	0.20
2 Days \$20 - \$38	88	0.17
3 Days \$39 - \$57	78	0.15
4 Days \$58 - \$76	21	0.04
5 Days \$77 - \$95	3	0.01
6 Days \$96 - \$114	2	0.00
>7 Days > \$114	2	0.00
Total	522	

UNION STATION GARAGE OCCUPANCY REPORT

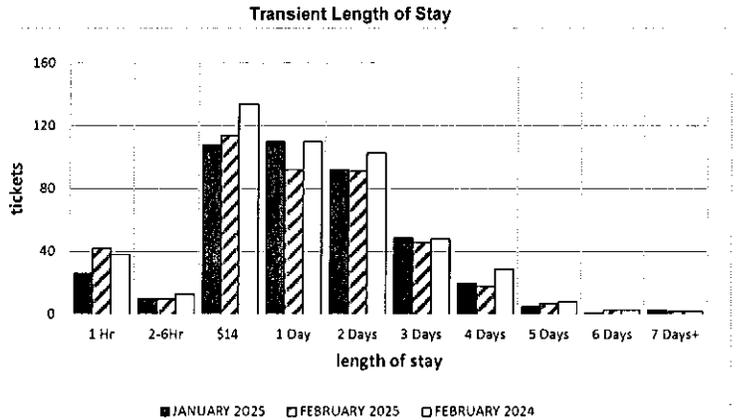
FEBRUARY 21, 2025
Friday

Time of Day	Tickets	Keycards	Total
00:00-1:00a	498	124	622
1:00-2:00a	485	120	605
2:00-3:00a	479	118	597
3:00-4:00a	476	119	595
4:00-5:00a	473	119	592
5:00-6:00a	477	130	607
6:00-7:00a	499	151	650
7:00-8:00a	527	156	683
8:00-9:00a	576	168	744
9:00-10:00a	643	168	811
10:00-11:00a	678	168	846
11:00-12:00p	708	169	877
12:00-1:00p	729	171	900
1:00-2:00p	756	172	928
2:00-3:00p	777	168	945
3:00-4:00p	799	160	959
4:00-5:00p	826	160	986
5:00-6:00p	825	147	972
6:00-7:00p	839	133	972
7:00-8:00p	800	118	918
8:00-9:00p	778	118	896
9:00-10:00p	761	114	875
10:00-11:00p	731	113	844
11:00-12:00a	716	110	826



1132 Available Spaces

Transient Length of Stay	JANUARY 2025 # of Tickets	FEBRUARY 2025 # of Tickets	FEBRUARY 2024 # of Tickets
1 Hr \$3.00	26	42	38
2Hrs - 6 Hrs	10	10	13
\$15.00 Max	108	114	134
1 Day \$16 - \$19	110	92	110
2 Days \$20 - \$38	92	91	103
3 Days \$39 - \$57	49	46	48
4 Days \$58 - \$76	20	18	29
5 Days \$77 - \$95	5	7	8
6 Days \$96 - \$114	1	3	3
>7 Days > \$114	3	2	2
Total	424	425	488
Avg Ticket =	\$27.50	\$26.80	\$26.35
Revenue	\$ 11,658.00	\$ 11,392.00	\$ 12,858.00

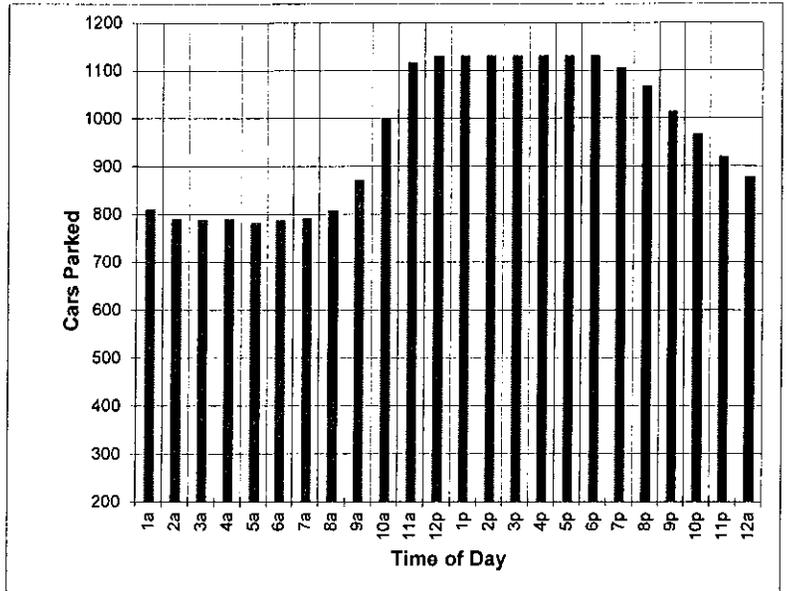


Length of Stay	FEBRUARY 2025 # of Tickets	FEBRUARY 2025 % of Total
1 Hr \$3.00	42	0.10
2Hrs - 6 Hrs	10	0.02
\$15.00 Max	114	0.27
1 Day \$16 - \$19	92	0.22
2 Days \$20 - \$38	91	0.21
3 Days \$39 - \$57	46	0.11
4 Days \$58 - \$76	18	0.04
5 Days \$77 - \$95	7	0.02
6 Days \$96 - \$114	3	0.01
>7 Days > \$114	2	0.00
Total	425	

UNION STATION GARAGE OCCUPANCY REPORT

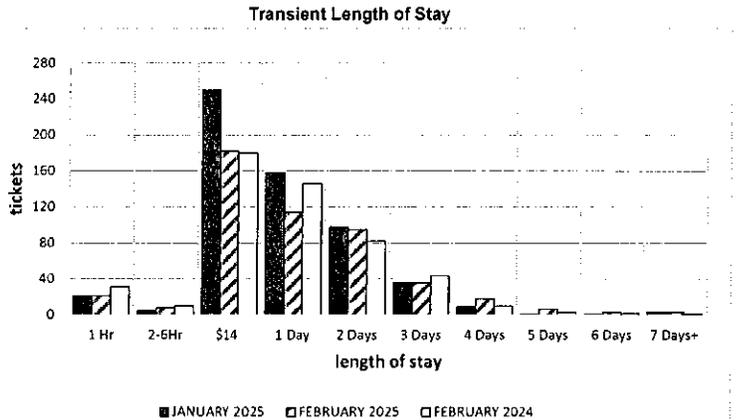
FEBRUARY 22, 2025
Saturday

Time of Day	Tickets	Keycards	Total
00:00-1:00a	699	112	811
1:00-2:00a	686	105	791
2:00-3:00a	685	104	789
3:00-4:00a	685	105	790
4:00-5:00a	679	104	783
5:00-6:00a	682	105	787
6:00-7:00a	685	107	792
7:00-8:00a	699	109	808
8:00-9:00a	758	114	872
9:00-10:00a	885	114	999
10:00-11:00a	999	119	1118
11:00-12:00p	1011	121	1132
12:00-1:00p	1014	118	1132
1:00-2:00p	1017	115	1132
2:00-3:00p	1012	120	1132
3:00-4:00p	1012	120	1132
4:00-5:00p	1013	119	1132
5:00-6:00p	1017	115	1132
6:00-7:00p	994	112	1106
7:00-8:00p	958	111	1069
8:00-9:00p	903	111	1014
9:00-10:00p	857	110	967
10:00-11:00p	811	109	920
11:00-12:00a	769	109	878



1132 Available Spaces

Transient Length of Stay	JANUARY 2025 # of Tickets	FEBRUARY 2025 # of Tickets	FEBRUARY 2024 # of Tickets
1 Hr \$3.00	21	21	31
2Hrs - 6 Hrs	5	8	10
\$15.00 Max	250	182	180
1 Day \$16 - \$19	158	114	146
2 Days \$20 - \$38	98	95	82
3 Days \$39 - \$57	36	36	44
4 Days \$58 - \$76	9	18	10
5 Days \$77 - \$95	1	7	3
6 Days \$96 - \$114	1	3	2
>7 Days > \$114	3	3	1
Total	582	487	509
Avg Ticket =	\$22.40	\$25.67	\$21.72
Revenue	\$ 13,036.00	\$ 12,501.00	\$ 11,058.00



	FEBRUARY 2025	FEBRUARY 2025
Length of Stay	# of Tickets	% of Total
1 Hr \$3.00	21	0.04
2Hrs - 6 Hrs	8	0.02
\$15.00 Max	182	0.37
1 Day \$16 - \$19	114	0.23
2 Days \$20 - \$38	95	0.20
3 Days \$39 - \$57	36	0.07
4 Days \$58 - \$76	18	0.04
5 Days \$77 - \$95	7	0.01
6 Days \$96 - \$114	3	0.01
>7 Days > \$114	3	0.01
Total	487	

USTC Incident Reports by Category - February 2025



Month	Motor Vehicle Accident	Larceny Motor Vehicle	Larceny Bicycle	Larceny - all other	Vandalism Private Property	Vandalism NHPA Property	Medical	Trip/Fall Injury	Disorderly Conduct	Other Criminal Activity	Other Miscellaneous	Alarms Elevator Entrapment	Total	
JAN						2	37	2	10	25	13	9 Code of Conduct	1	90
FEB	2		1	1	1		14	3	13	16	19	13 Code of Conduct	1	71
MAR														
APR														
MAY														
JUN														
JULY														
AUG														
SEPT														
OCT														
NOV														
DEC														
TOTAL														

Other Criminal Activity Reports mostly attributed to suspended subject returning during their period of suspension. Several arrests during the month. Fire in garbage can, damage to a vehicle, disturbance. John Pendleton, Carlos Lopez, and Natalia Haywood contributed to numerous reports being generated.

INCIDENTS – Union Station Building and Garage – February 2025

DATE & TIME	TYPE	DESCRIPTION	POLICE CALLED	MEDICAL ASSISTANCE REQUIRED
		LOCATION:		
2.1.25 144pm	Other Criminal Activity – Trespass	USB Main Concourse – West End Lobby [Redacted] who had previously been suspended for violating the code of conduct was arrested by NHPD for returning to the property and engaging in similar activity.	NHPD	
2.1.25 1120pm	Trip and Fall	USB Main Concourse – In front of Subway EMS responded for a subject who fell		Yes
2.2.25 230pm	Disorderly Conduct	USB Main Concourse – Woman's Restroom [Redacted] was panhandling in the woman's restroom and was threatening toward staff when advised to stop. She was subsequently suspended.		
2.3.25 1130am	Misc. Other – Code of Conduct	USB Main Concourse – Lobby [Redacted] was suspended for drinking in the lobby.		
2.5.25 305am	Disorderly Conduct	USB Main Concourse – Lobby [Redacted] was suspended from the property as she was disruptive, abusive, and threatening toward staff while station was closed.		
2.5.25 310am	Disorderly Conduct	USB Main Concourse – Lobby [Redacted] entered the station while it was closed and refused to leave. They were suspended for non-compliance and finally left several hours later.		
2.5.25 915pm	Medical – Overdose	USB Main Concourse – Lobby Amtrak PD requested EMS for a subject who overdosed	Amtrak PD	Yes
2.6.25 9am	Other Criminal Activity – Trespass	USB – Front of the Station [Redacted] was told to leave as he was panhandling in the front pick up / drop off area.		
2.6.25 915am	Misc. Other – Code of Conduct	USB Main Concourse – West Lobby A subject who identified himself as [Redacted] was suspended for violating the CofC. (sleeping)		
2.6.25 920am	Misc. Other – Code of Conduct	USB Main Concourse – Lobby A subject was suspended for violation of the CofC. (Sleeping)		
2.6.25 925am	Misc. Other – Code of Conduct	USB Main Concourse – Lobby A subject was suspended for violation of the CofC (sleeping). NHPD assisted with her removal as she refused to comply, leave, and threatened staff.		
2.7.25 9am	Other Criminal Activity - Trespass	USB Main Concourse – Lobby and Front of Station [Redacted] was found panhandling in the main lobby and returned after being told to leave and was panhandling in the pick-up/drop off area.		
2.7.25 1045am	Disorderly Conduct	USB Main Concourse – Lobby and Front of Station [Redacted] was suspended for 6 months for code of conduct violations and threatening behavior toward staff.		
2.7.25 1050am	Misc. Other – Code of Conduct	USB Main Concourse – Lobby A female was suspended for panhandling.		
2.9.25 1225am	Medical	USB Main Concourse – Lobby EMS responded for difficulty breathing.		
2.10.25 4pm	Found Property	USB Main Concourse – Security Desk Patron turned in a wallet and it was turned over to Amtrak PD	Amtrak PD	

2.11.25 3am	Medical	<u>USB Track 8 and Main Concourse</u> MTAPD and EMS responded to remove a subject from the train. They escorted her out of the station and she reentered after they left and was challenging violating the code of conduct (sleeping)	MTAPD	Yes
2.11.25 810am	Other Criminal Activity – Trespass	<u>USB Main Concourse – Lobby and front of the Station</u> [REDACTED] was panhandling and not leaving. He left as NHPD responded.	NHPD	
2.11.25 955am	Misc. Other – Code of Conduct	<u>USB Main Concourse – Lobby</u> [REDACTED] was suspended for code of conduct violations (sleeping)		
2.11.25 955am	Disorderly Conduct	<u>USB Main Concourse – Lobby and front of the Station</u> NHPD assisted with removal of a subject who was suspended for code of conduct violations and was disruptive, threatening, and was using racial slurs	NHPD	
2.11.25 955am	Misc. Other – Code of Conduct	<u>USB Main Concourse – Lobby</u> A subject was suspended for code of conduct violations		
2.11.25 955am	Misc. other – Code of Conduct	<u>USB Main Concourse – Lobby</u> A subject was suspended for code of conduct violations. COMPASS responded and the subject left	COMPASS	
2.11.25 355pm	Medical – Intoxicated	<u>USB Main Concourse – Lobby</u> EMS responded for an intoxicated subject		
2.12.25 2pm	Disorderly Conduct	<u>USB Main Concourse – Lobby</u> [REDACTED] was suspended for one month for being disruptive and swearing when confronted for code of conduct issues.		
2.12.25 855pm	Medical	<u>USB Main Concourse – West Lobby</u> EMS responded for a general sick call.		
2.13.25 11354am	Other Criminal Activity – Trespass	<u>USB – Front of the Station</u> John Pendleton was told to leave as he was panhandling		
2.14.25 930am	Other Criminal Activity – Trespass	<u>USB Main Concourse – Front of the Station</u> [REDACTED] was told to leave several time for panhandling/trespass		
2.14.25 215pm	Disorderly Conduct	<u>USB Platforms, Tunnel, Main Concourse</u> Amtrak PD stood by as [REDACTED] was yelling, swearing, and acting erratically. He was suspended and did leave on his own.	Amtrak PD	
2.15.25 135pm	Disorderly Conduct	<u>USB – Front of the Station</u> 2 males engaged in a fight. NHPD responded.	NHPD	
2.15.25 630pm	Medical	<u>USB Main Concourse – Restrooms</u> Amtrak PD assisted and called EMS for a subject passed out in the bathroom	Amtrak PD	Yes
2.17.25 255am	Vandalism – Private Property	<u>USB Main Concourse – East Corridor</u> Subject broke the glass on the vending machine.		
2.17.25 1250pm	Other Criminal Activity – Trespass	<u>USB Main Concourse – Lobby</u> NHPD assisted with [REDACTED] who was trespassing	NHPD	
2.17.25 725pm	Medical - Intoxicated	<u>USB Main Concourse – West Lobby</u> Amtrak PD assisted with calling EMS for an intoxicated	Amtrak PD	Yes
2.18.25 1230am	Medical	<u>USB Main Concourse – Lobby</u> Amtrak PD requested EMS for a mental wellness issue	Amtrak PD	Yes
2.18.25 335am	Medical	<u>USB Main Concourse – Lobby</u> EMS responded for a general wellbeing check		Yes
2.18.25 810am	Medical	<u>USB Main Concourse – Lobby</u> EMS responded for a general sick call		Yes
2.18.25 1040am	Misc. Other – Code of Conduct	<u>USB Main Concourse – Lobby</u> [REDACTED] was suspended for code of conduct violations. (Sleeping)		
2.18.25 1040am	Misc. Other – Code of Conduct	<u>USB Main Concourse – Lobby</u> Subject was suspended for code of conduct violations and being disruptive (Sleeping)		

2.18.25 1125 am	Other Criminal Activity – Trespass	USB Main Concourse – Lobby [REDACTED] was panhandling in the lobby and was previously suspended.		
2.19.25 355am	Medical – Code of Conduct	USB Main Concourse – Lobby Male was sleeping and then took shoes and sock off and would not put them back on. EMS responded and gave him chips and drink. He refused further and continued to disregard the code of conduct. NHPD and Amtrak PD assisted with getting him to leave	NHPD Amtrak PD	Yes
2.19.25 840am	Other Criminal Activity – Trespass	USB Main Concourse – Lobby [REDACTED] returned to the station and was told to leave		
2.19.25 9am	Misc. Other – COMPASS	USB Main Concourse – Lobby COMPASS responded for a subject with no shoes.		
2.19.25 1130am	Other Criminal Activity – Trespass	USB Main Concourse – Lobby [REDACTED] was told to leave as he was trespassing.		
2.19.25 145pm	Misc. Other – Code of Conduct	USB Main Concourse – West Front Entrance/Exit [REDACTED] was suspended from property for blocking the walkway		
2.20.25 455am	Misc. Other – Suspicious Activity	USB Main Concourse – West Lobby Patron reported that another patron may have touched another patron inappropriately. Amtrak PD and NHPD assisted and investigated. EMS responded as well	NHPD Amtrak PD	Yes
2.20.25 9am	Other Criminal Activity – Trespass	USB Main Concourse – Lobby [REDACTED] was told to leave as he was trespassing.		
2.20.25 145pm	Other Criminal Activity – Trespass	USB Main Concourse – Lobby [REDACTED] was told to leave several times.		
2.22.25 230pm	Disorderly Conduct	USB – Front of the Station Patron reported a fight occurring in front of the station. A known subject had visible injuries and the other subject [REDACTED] fled. NHPD and EMS responded.	NHPD	Yes
2.24.25 1220am	Medical	USB Main Concourse – Lobby EMS responded for a patron with chest pains		Yes
2.24.25 320am	Disorderly Conduct	USB Main Concourse – Platform, Lobby, Front of Station An intoxicated subject exited a train and was told to leave the station as it was closed. He requested medical and began to agitate others in front of the station which almost led to a physical altercation.		Yes
2.24.25 2pm	Disorderly Conduct	USB Main Concourse – West Lobby 2 females were involved in a physical altercation and were subsequently suspended		
2.24.25 4pm	MVA	USB – Front of the Station NHPD responded to investigate an MVA	NHPD	
2.25.25 830am	Misc. Other	USB Main Concourse – Lobby [REDACTED] from previous disorderly incident was identified and subsequently suspended for 6 months	NHPD	
2.25.25 1000am	Disorderly Conduct	USB Main Concourse – Lobby A subject know as [REDACTED] was suspended from due to causing a disturbance. NHPD assisted w removal	NHPD	
2.25.25 230pm	Larceny	USB Main Concourse – Subway [REDACTED] took a soda without paying for it. He was told to leave as he was trespassing as well. Subway did not want to pursue an arrest.		
2.25.25 4pm	Medical	USB Main Concourse – Lobby EMS responded for sick and general wellness complaint		Yes
2.26.25 820am	Other Criminal Activity – Trespass	USB Main Concourse – Lobby [REDACTED] returned to the station and initially refused to leave. She left after tearing up notice		
2.26.25 1135am	Other Criminal Activity – Trespass	USB Main Concourse – Lobby and Front of Station [REDACTED] was told to leave several time during the day and suspension was extended as a result.		

2.26.25 420pm	Trip and Fall	<u>USB – Tunnel</u> Amtrak PD and EMS assisted a subject who fell	Amtrak PD	Yes
2.26.25 545pm	MVA	<u>USB – Front of the Station</u> NHPD investigated a MVA in the traffic circle which resulted in a disturbance. [REDACTED] was issued a summons.	NHPD	
2.27.25 830am	Disorderly Conduct	<u>USB Front of the Station and Main Concourse – Lobby</u> Four subjects were involved in a disturbance that escalated to two fighting. Amtrak PD, MTAP, and NHPD responded. The subject left and were suspended	NHPD Amtrak PD MTAPD	
2.27.25 1010am	Misc. Other – Code of Conduct	<u>USB Main Concourse – Lobby</u> A subject was suspended for panhandling and swearing.		
2.27.25 1145am	Medical – Overdose	<u>USB Main Concourse – Men’s Restroom</u> EMS responded for a subject who was responding slowly and was believed to be overdosing.		Yes
2.28.25 0330am	Other Criminal Activity – Fire	<u>USB Front of the Station</u> NHPD arrested a subject believed to be [REDACTED] for setting garbage on fire in the can in front of station	NHPD	
2.28.25 0930am	Other Criminal Activity – Trespass	<u>USB Main Concourse – Lobby</u> [REDACTED] suspension was extended after she returned to the station today and initially refused to leave		
		<u>LOCATION: UNION STATION GARAGE</u>		
2.7.25 210pm	Fire Alarm	<u>USG</u> Fire alarm activation NHFD responded and reset/all clear		
2.10.25 625am	Trip and Fall	<u>USG – Ground Level</u> TASI employee reported a fall in the garage.		
2.12.25 2pm	Misc. Other – Abandoned Vehicle	<u>USG</u> Two vehicles were removed that were determined to be abandoned.		
2.18.25 9am	Larceny Bicycle	<u>USG – Bike Shelter</u> Subject reported his bicycle stolen.		
2.19.25 145am	Misc. Other – Parking Violation	<u>USG – Level 1 Trackside</u> Ticket was issue for a parking violation.		
2.24.25 1024am	Misc. Other	<u>USG – Level 5 Trackside</u> Patron reported that a liquid substance dripped onto their vehicle discoloring the paint		

NEW HAVEN PARKING AUTHORITY
 Union Station Consolidated
 For Fiscal Year Through February 28, 2025
 (Management Use Only)

	CURRENT				YEAR-TO-DATE				
	ACTUAL	BUDGET	VAR B/W	ACT LAST YR	ACTUAL	BUDGET	VAR B/W	ACT LAST YR	VAR B/W
REVENUE									
Monthly Parking Revenue	43,262	43,359	(97)	41,835	343,696	346,872	(3,174)	339,515	4,183
Transient Parking Revenue	336,783	324,520	12,263	324,945	3,156,666	2,965,279	291,389	2,815,373	341,295
Validation Revenue	0	0	0	0	0	0	0	0	0
Rental Income	132,064	132,300	(236)	128,572	1,056,508	1,058,400	(1,892)	1,028,578	27,930
Administrative Income	0	0	0	0	0	0	0	0	0
Special Events Income	0	0	0	0	0	0	0	0	0
Valet Revenue	0	0	0	0	0	0	0	0	0
Advertising Revenue	0	0	0	0	0	0	0	0	0
Other Revenue	40	4,020	(3,980)	30	380	32,180	(31,780)	200	180
Revenue Due City of New Haven	0	0	0	0	0	0	0	0	0
Billed Expense Revenue	0	0	0	0	0	0	0	0	0
Total Revenue	512,149	504,199	7,950	495,363	4,557,255	4,302,711	254,544	4,183,668	373,589
EXPENSES									
Personnel:									
Administration Salaries - Straight-time	26,011	28,343	2,332	26,567	220,248	239,295	18,987	231,741	11,493
Administration Salaries - Overtime	894	1,938	1,044	1,739	14,356	13,480	(876)	12,735	(1,621)
Cashiers Salaries - Straight-time	11,888	11,828	241	12,920	101,096	104,509	3,413	98,386	(2,711)
Cashiers Salaries - Overtime	930	716	(214)	567	4,449	6,268	1,819	5,701	1,252
Maintenance Salaries - Straight-time	29,781	31,095	1,314	30,550	262,768	272,490	9,722	259,166	(3,602)
Maintenance Salaries - Overtime	3,739	3,458	(281)	3,066	34,662	27,901	6,761	51,206	18,524
Security Salaries - Straight-time	51,678	44,478	(7,200)	51,980	431,841	392,416	(39,425)	381,950	(49,891)
Security Salaries - Overtime	4,667	7,926	3,259	5,970	60,867	69,945	9,078	97,198	36,330
Benefits	101,939	100,154	(1,785)	89,713	860,948	848,361	(12,587)	808,083	(52,865)
Total Personnel	231,328	230,037	(1,291)	229,030	1,981,256	1,974,605	(6,651)	1,946,165	(45,090)
Operating:									
Security/Traffic Control	17,621	19,243	1,622	16,557	144,005	159,340	15,335	121,846	(22,159)
Utilities	80,536	54,270	(26,266)	48,881	446,407	359,658	(86,749)	303,571	(138,036)
Service Agreements	15,533	14,718	(815)	15,243	115,271	117,443	2,172	112,860	(2,410)
Professional Services	10,326	5,455	(4,871)	2,363	69,504	44,595	(24,599)	63,566	(3,938)
Repairs and Maintenance	16,871	28,155	11,284	21,791	291,253	243,240	(48,013)	211,842	(79,411)
Insurance - Liability	29,573	30,761	1,188	23,590	238,828	246,088	7,260	188,363	(50,465)
Building & Land Rental	0	0	0	0	0	0	0	0	0
Uniforms	4,754	1,992	(2,762)	2,257	27,558	17,205	(10,353)	16,691	(10,866)
Tickets and Tags	1,369	340	(1,029)	660	3,505	2,720	(785)	2,868	(637)
Supplies	8,930	18,165	9,235	14,061	93,099	132,420	39,321	117,917	24,818
Bank Fees	13,087	15,526	2,439	12,862	130,269	124,208	(6,041)	113,254	(16,995)
Contracted Snow Removal	29,921	38,000	8,079	10,513	37,394	133,000	95,606	30,688	(6,706)
Administrative Expenses	109,748	101,309	(8,439)	97,459	851,408	810,472	(40,936)	809,410	(41,998)
Valet Expense	0	0	0	0	0	0	0	0	0
Other Expenses	35,786	14,097	(21,689)	11,971	179,879	107,476	(72,403)	102,402	(77,477)
Total Operating Expenses	374,054	342,031	(32,023)	278,208	2,628,360	2,498,175	(130,185)	2,200,076	(428,283)
Total Expenses	605,382	572,068	(33,314)	507,238	4,619,615	4,472,780	(146,835)	4,146,242	(473,373)
NET OPERATING INCOME	(93,234)	(67,869)	(25,365)	(11,915)	(62,360)	(170,069)	107,709	37,424	(99,784)

NEW HAVEN PARKING AUTHORITY
 Union Station Building
 For Fiscal Year Through February 28, 2025
 (Management Use Only)

	CURRENT				YEAR-TO-DATE			
	ACTUAL	BUDGET	VAR B/W	ACT LAST YR	VAR B/W	ACT LAST YR	VAR B/W	
REVENUE								
Monthly Parking Revenue	0	0	0	0	0	0	0	
Transient Parking Revenue	0	0	0	0	0	0	0	
Validation Revenue	0	0	0	0	0	0	0	
Rental Income	132,064	132,300	(236)	128,572	3,491	1,028,578	27,930	
Administrative Income	0	0	0	0	0	0	0	
Special Events Income	0	0	0	0	0	0	0	
Valer Revenue	0	0	0	0	0	0	0	
Advertising Revenue	0	0	0	0	0	0	0	
Other Revenue	0	4,000	(4,000)	0	0	32,000	(32,000)	
Revenue Due City of New Haven	0	0	0	0	0	0	0	
Billed Expense Revenue	0	0	0	0	0	0	0	
Total Revenue	132,064	136,300	(4,236)	128,572	3,491	1,028,578	27,930	

	CURRENT				YEAR-TO-DATE			
	ACTUAL	BUDGET	VAR B/W	ACT LAST YR	VAR B/W	ACT LAST YR	VAR B/W	
EXPENSES								
Personnel:								
Administration Salaries - Straight-time	14,567	16,271	1,704	15,528	962	124,301	7,968	
Administration Salaries - Overtime	345	588	243	657	312	5,722	(621)	
Cashiers Salaries - Straight-time	0	0	0	0	0	0	0	
Cashiers Salaries - Overtime	0	0	0	0	0	0	0	
Maintenance Salaries - Straight-time	22,984	24,127	1,143	23,198	172	202,987	8,486	
Maintenance Salaries - Overtime	3,038	2,930	(108)	7,423	4,385	33,605	(10,287)	
Security Salaries - Straight-time	33,461	30,118	(3,343)	34,293	833	281,291	(24,634)	
Security Salaries - Overtime	2,572	5,421	2,849	4,370	1,797	40,321	7,678	
Benefits	62,967	62,102	(865)	57,460	(5,506)	536,720	(13,418)	
Total Personnel	139,933	141,557	1,624	142,887	2,955	1,234,946	(18,780)	
Operating:								
Security/Traffic Control	17,621	19,243	1,622	16,557	(1,064)	144,005	15,335	
Utilities	57,297	39,930	(17,367)	36,715	(20,582)	336,959	(55,979)	
Service Agreements	9,507	9,002	(505)	8,849	(657)	70,922	1,248	
Professional Services	9,381	3,142	(6,239)	1,256	(8,124)	60,526	25,916	
Repairs and Maintenance	9,619	22,730	13,111	19,125	9,505	223,059	(99,840)	
Insurance - Liability	9,039	9,392	353	7,570	(1,469)	72,995	75,136	
Building & Land Rental	0	0	0	0	0	0	0	
Uniforms	3,267	1,278	(1,989)	1,487	(1,780)	19,676	11,038	
Tickets and Tags	0	0	0	0	0	0	0	
Supplies	7,062	11,200	4,138	8,733	1,670	69,217	15,383	
Bank Fees	0	0	0	0	0	84,600	0	
Contracted Snow Removal	13,465	18,000	4,535	4,731	(8,734)	16,827	0	
Administrative Expenses	60,392	58,655	(1,737)	58,595	(1,796)	504,815	(469,240)	
Valer Expense	0	0	0	0	0	0	0	
Other Expenses	36,092	12,497	(23,595)	10,353	(25,739)	167,405	92,976	
Total Operating Expenses	232,742	205,069	(27,673)	173,973	(58,769)	1,656,446	(153,210)	
Total Expenses	372,674	346,626	(26,048)	316,860	(55,814)	2,921,392	(171,970)	

NET OPERATING INCOME	(240,611)	(210,326)	(30,285)	(188,288)	(52,323)	(1,864,883)	(1,659,022)	(205,861)	(1,606,715)	(258,168)
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NEW HAVEN PARKING AUTHORITY
State Street Station
For Fiscal Year Through February 28, 2025
(Management Use Only)

REVENUE	CURRENT				YEAR-TO-DATE			
	ACTUAL	BUDGET	VAR B/W	ACT LAST YR	VAR B/W	ACT LAST YR	VAR B/W	
Monthly Parking Revenue	0	0	0	0	0	0	0	
Transient Parking Revenue	0	0	0	0	0	0	0	
Validation Revenue	0	0	0	0	0	0	0	
Rental Income	0	0	0	0	0	0	0	
Administrative Income	0	0	0	0	0	0	0	
Special Events Income	0	0	0	0	0	0	0	
Valet Revenue	0	0	0	0	0	0	0	
Advertising Revenue	0	0	0	0	0	0	0	
Other Revenue	0	0	0	0	0	0	0	
Revenue Due City of New Haven	0	0	0	0	0	0	0	
Billed Expense Revenue	0	0	0	0	0	0	0	
Total Revenue	0	0	0	0	0	0	0	

EXPENSES	CURRENT				YEAR-TO-DATE			
	ACTUAL	BUDGET	VAR B/W	ACT LAST YR	VAR B/W	ACT LAST YR	VAR B/W	
Personnel:								
Administration Salaries - Straight-time	3,239	3,406	167	28,739	29,303	564	28,459	
Administration Salaries - Overtime	182	188	(14)	2,452	1,460	(992)	2,253	
Cashiers Salaries - Straight-time	0	0	0	0	0	0	0	
Cashiers Salaries - Overtime	0	0	0	0	0	0	0	
Maintenance Salaries - Straight-time	1,445	1,881	436	13,542	14,854	1,312	16,974	
Maintenance Salaries - Overtime	0	170	170	(0)	1,489	1,489	484	
Security Salaries - Straight-time	562	442	(120)	5,189	3,833	(1,356)	6,104	
Security Salaries - Overtime	79	0	(79)	667	0	(667)	1,746	
Benefits	4,417	4,304	(113)	41,781	38,552	(5,229)	36,235	
Total Personnel	9,924	10,371	447	92,349	87,491	(4,858)	92,235	
Operating:								
Security/Traffic Control	0	0	0	0	0	0	0	
Utilities	2,932	1,209	(1,723)	16,359	9,672	(6,687)	228	
Service Agreements	627	686	38	4,047	5,328	1,281	5,512	
Professional Services	429	383	(46)	3,430	3,084	(346)	3,355	
Repairs and Maintenance	930	1,195	265	11,537	9,580	(1,957)	5,877	
Insurance - Liability	217	225	8	1,756	1,800	44	1,212	
Building & Land Rental	0	0	0	0	0	0	0	
Uniforms	0	84	84	0	725	725	0	
Tickets and Tags	0	0	0	0	0	0	0	
Supplies	0	0	0	0	0	0	0	
Bank Fees	0	1,090	1,090	272	8,320	8,048	2,111	
Contracted Snow Removal	0	0	0	0	0	0	0	
Administrative Expenses	2,992	2,000	(992)	3,738	9,000	5,261	3,069	
Valet Expense	5,016	4,070	(946)	32,965	32,580	(405)	32,601	
Other Expenses	0	0	0	0	0	0	0	
Total Operating Expenses	517	700	183	4,782	5,600	818	4,904	
Total Revenue	13,650	11,622	(2,028)	78,887	85,628	6,742	58,870	
Total Expenses	23,584	21,983	(1,591)	171,236	173,120	1,884	151,105	
NET OPERATING INCOME	(23,584)	(21,983)	(1,591)	(171,236)	(173,120)	1,884	(151,105)	

NEW HAVEN PARKING AUTHORITY
 Union Station Garage
 For Fiscal Year Through February 28, 2025
 (Management Use Only)

	CURRENT					YEAR-TO-DATE				
	ACTUAL	BUDGET	VAR B/W	ACT LAST YR	VAR B/W	ACTUAL	BUDGET	VAR B/W	ACT LAST YR	VAR B/W
REVENUE										
Monthly Parking Revenue	43,262	43,359	(97)	41,835	1,427	343,698	346,872	(3,174)	339,515	4,183
Transient Parking Revenue	336,783	324,520	12,263	324,945	11,838	3,156,668	2,865,279	291,389	2,815,373	341,295
Validation Revenue	0	0	0	0	0	0	0	0	0	0
Rental Income	0	0	0	0	0	0	0	0	0	0
Administrative Income	0	0	0	0	0	0	0	0	0	0
Special Events Income	0	0	0	0	0	0	0	0	0	0
Valet Revenue	0	0	0	0	0	0	0	0	0	0
Advertising Revenue	0	0	0	0	0	0	0	0	0	0
Other Revenue	40	20	20	30	10	380	160	220	200	180
Revenue Due City of New Haven	0	0	0	0	0	0	0	0	0	0
Billed Expense Revenue	0	0	0	0	0	0	0	0	0	0
Total Revenue	380,085	367,899	12,186	366,811	13,274	3,500,746	3,212,311	288,435	3,155,088	345,658
EXPENSES										
Personnel:										
Administration Salaries - Straight-time	8,205	8,666	461	7,696	(509)	67,209	71,586	4,377	71,014	3,805
Administration Salaries - Overtime	368	1,182	814	737	369	6,183	6,919	736	5,446	(736)
Cashiers Salaries - Straight-time	11,688	11,929	241	12,320	1,231	101,096	104,509	3,413	98,386	(2,711)
Cashiers Salaries - Overtime	930	716	(214)	567	(364)	4,449	6,268	1,819	5,701	1,252
Maintenance Salaries - Straight-time	5,352	5,087	(265)	5,697	345	46,239	46,163	(76)	47,195	956
Maintenance Salaries - Overtime	701	358	(343)	1,663	962	1,078	4,104	3,104	5,009	3,932
Security Salaries - Straight-time	17,655	13,818	(3,737)	17,135	(520)	135,382	121,926	(13,456)	116,087	(19,295)
Security Salaries - Overtime	2,016	2,505	489	1,266	(750)	19,879	21,946	2,067	21,110	7,231
Benefits	34,556	33,748	(808)	29,093	(5,463)	282,447	288,507	6,060	265,104	(17,342)
Total Personnel	81,471	78,109	(3,362)	76,773	(4,698)	663,961	670,928	6,967	641,053	(22,908)
Operating:										
Security/Traffic Control	0	0	0	0	0	0	0	0	0	0
Utilities	20,307	13,131	(7,176)	12,165	(9,142)	93,089	69,005	(24,083)	62,729	(30,361)
Service Agreements	5,419	5,050	(369)	5,753	334	40,301	39,945	(356)	37,861	(2,440)
Professional Services	516	1,930	1,414	753	236	5,549	15,925	10,376	6,809	1,260
Repairs and Maintenance	6,322	4,230	(2,092)	2,667	(3,655)	56,617	33,840	(22,777)	20,642	(35,975)
Insurance - Liability	20,317	21,144	827	15,968	(4,449)	164,078	169,152	5,074	126,688	(37,390)
Building & Land Rental	0	0	0	0	0	0	0	0	0	0
Uniforms	1,486	630	(856)	770	(717)	7,882	5,442	(2,440)	5,089	(2,794)
Tickets and Tags	1,369	340	(1,029)	660	(709)	3,505	2,720	(785)	2,868	(637)
Supplies	1,867	5,875	4,008	5,202	3,334	23,610	39,500	15,890	33,692	10,082
Bank Fees	13,087	15,526	2,439	12,862	(225)	130,249	124,208	(6,041)	113,254	(16,995)
Contracted Snow Removal	13,465	18,000	4,731	4,731	(6,734)	16,827	62,000	45,173	13,809	(3,018)
Administrative Expenses	44,340	38,584	(5,756)	35,165	(9,175)	313,628	308,672	(4,956)	288,317	(25,311)
Valet Expense	0	0	0	0	0	0	0	0	0	0
Other Expenses	(843)	900	1,743	838	1,682	7,693	8,900	1,207	7,034	(659)
Total Operating Expenses	127,653	125,340	(2,313)	97,433	(30,220)	863,027	879,310	16,283	718,792	(144,235)
Total Expenses	209,124	203,449	(5,675)	174,206	(34,918)	1,526,988	1,530,238	23,250	1,359,844	(167,144)
NET OPERATING INCOME	170,961	164,450	6,511	192,605	(21,643)	1,973,759	1,662,073	311,686	1,795,243	178,515



New Haven Union Station Capital Projects Status Report – March 24, 2025

Project Number	Project Name	Status	Next Action
23-009	Repairs and Improvements at Union Station Parking Garage (SOGR)	One bid received on February 27, 2025. Recommended for award.	Award of construction agreement on March 24, 2025 OC agenda.
23-020	Architectural Repairs and Improvements at Union Station Building (SOGR)	Three (3) bids received on March 19, 2025.	Review bids and schedule pre-award meeting.
23-051	Enabling Project – Phase 1	Design team presented schematic design at the February 21, 2023 OC meeting, and distributed for final review comments. Amtrak to provide its inventory of office space needs. Last met with City reps on February 6, 2025 at MEP meeting to discuss their geothermal program. Twice-monthly meetings with OC representatives are conducted.	Review comments of Schematic Design due on March 21, 2025. On-site meeting with Amtrak scheduled for March 25, 2025.

Project Number	Project Name	Status	Next Action
23-054	Interior Wayfinding	Final design and draft bid documents are being prepared.	Review final design and draft bid documents.
25-001	Condition Surveys for FY 25/26	The draft condition surveys have been submitted.	Reviewing Consultant's draft reports.
Work by others:			
20-021	Amtrak Ticket Window Modifications	Amtrak is obtaining start-up documents from their new contractor.	Amtrak to provide required project documents. Consider any conflicts with Enabling Project.
23-043	NHPA 2 nd Floor East Office Fit-out	Design is in progress.	Submit design for review by CTDOT once ready.

JMS 3-20-2025