



**UNION STATION
PARTNERSHIP**
NEW HAVEN



OPERATIONS COMMITTEE
50 UNION AVENUE, NEW HAVEN, CONNECTICUT 06519

March 22, 2024

NOTICE OF MEETING

A Meeting of the New Haven Union Station Partnership Operations Committee for Union Station Transportation Center will be held on Tuesday, March 26, 2024 at 4:00 PM via Zoom teleconference and at New Haven Parking Authority/Park New Haven's Office on 232 George Street. The Agenda for this meeting is attached.



**UNION STATION
PARTNERSHIP**
NEW HAVEN

**AGENDA
NEW HAVEN UNION STATION PARTNERSHIP
OPERATIONS COMMITTEE
MEETING**

MARCH 26, 2024

4:00 PM

***This will be a Hybrid Meeting Held via Zoom
and in person at NHPA's office at 232 George Street***

Dear Operations Committee Members:

You are invited to a Zoom webinar

Topic: OPERATIONS COMMITTEE MEETING

Time: March 26, 2024 at 4:00 PM Eastern Time (US and Canada)

<https://us06web.zoom.us/j/94312621748?pwd=UnhvUTQxVINmeUZNRWMyenFPMIMxUT09>

Topic: Union Station Partnership / Operations Committee

Time: This is a recurring meeting Meet anytime

Join Zoom Meeting

Meeting ID: 943 1262 1748

Passcode: 906094

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I. CALL TO ORDER

II. PUBLIC COMMENT

Please notify Fortunata Houde (fhoude@nhparking.com) in advance if you have a desire to speak during the Public Comment section or on a specific agenda item.

Please Note: This will be a remote meeting. Any member of the public may request, in writing, a physical location and any electronic equipment necessary to attend the meeting in real time no later than twenty-four (24) hours prior to the meeting. Said individual shall have the same opportunities to provide comment or otherwise participate in the meeting as would be afforded if the meeting was held in person with the following exception: Under law, if such person loses the ability to participate because of an interruption, failure or degradation of such person's connection to the meeting by electronic equipment, the committee is not required to adjourn or postpone the meeting. Access can be from anywhere by an electronic device that has Zoom program at the address provided above in the Agenda Notice or by phone at the number set forth above in the Agenda Notice.

III. APPROVAL OF THE MINUTES

-Approval of the Minutes from the February 28, 2024 Operations Committee Meeting

IV. APPROVAL OF MOTIONS OF THE OPERATIONS COMMITTEE

A. To Approve the Capital Agreement between the City of New Haven and Connecticut Department of Transportation

B. To Approve Scope of Work and Hiring of Union Station Capital Projects Manager

C. To Approve Extending the Extra Duty NHPD Services at Union Station Transportation Center through June 30, 2024

V. MONTHLY REPORTS

-Operations
-Finance
-Engineering

VI. LEASING AND TENANT UPDATES

-Rail Providers Giving Space Needs to USP Brokerage Manager

-Amtrak: October 17th

-Metro-North: TBD

-TASI: Walked Property September 12th

-New Haven Parking Authority's New Lease for 2nd Floor (East)

-Lease Template is Ready for OC Review and Action

-Peter Pan Bus Line – Interested in Bus Berths

-USP Brokerage Manager Met with Representatives

-Month-to-Month Agreements in Place for all Leaseholds in Station

VII. NEW BUSINESS

-Real Estate Support Services RFP Closed, Two Submissions
-Opening Day – Yankees, Mets, Red Sox

VIII. OLD BUSINESS

-Union Station Zoning – 4/2 Legislative Committee Public Hearing at the Board of Alders – use Table Changes
-Livery/M7 Agreement for State Street Station Utilizing Old Insurance Standards from Prior Lease Agreement
-OC Approved Actions: Ready for Electronic Signature
-NHPA Extra-Duty Monthly Report, Included in Reports
-Available Capital Monthly Report, Included in Reports

IX. EXECUTIVE SESSION

-Approval of RFQ for East Lot

X. ADJOURNMENT & CAMPUS TOUR (FOLLOWING)



**UNION STATION
PARTNERSHIP**
NEW HAVEN

**MINUTES
FROM THE NEW HAVEN UNION STATION TRANSPORTATION PARTNERSHIP
OPERATIONS COMMITTEE MEETING
FEBRUARY 28, 2024**

PARTICIPANTS:

Representing CTDOT: Deputy Commissioner King, Mr. Bergeron,
Attorney Bartek

Representing City of New Haven: Mr. Piscitelli, Ms. Hendricson

Representing New Haven Parking Authority: Mr. Hausladen, Mr. Parry, Mr. Seholm, Mr. Staniewicz,
Attorney Merin

I. CALL TO ORDER

Mr. Hausladen called the meeting to order at 4:00 PM.

II. PUBLIC COMMENT

There were no requests to speak from the public.

III. APPROVAL OF THE MINUTES

Mr. Hausladen asked if there were any exceptions or further discussion to the Minutes presented for the January 22, 2024 meeting. Deputy Commissioner King moved to approve, and Mr. Piscitelli seconded the Motion. A vote was taken.

Deputy Commissioner King	Approved
Mr. Bergeron	Approved
Ms. Hendricson	Approved
Mr. Piscitelli	Approved

The Minutes were approved.

IV. APPROVAL OF THE MOTIONS

MOTION A: TO APPROVE THE CAPITAL AGREEMENT BETWEEN THE CITY OF NEW HAVEN AND CONNECTICUT DEPARTMENT OF TRANSPORTATION.

Mr. Hausladen said Motion A was not ready for a vote.

In regard to the Capital Budget, Mr. Bergeron said Attorney Bartek and Mr. Piscitelli need to discuss further. He said lists for projects A and B are pending. Mr. Hausladen said they are ready and will be sent over after the meeting. It was agreed a meeting would be scheduled as soon as possible.

V. MONTHLY REPORTS

OPERATIONS REPORT

Mr. Parry reported on activity in Operations for the month of January.

•**OCCUPANCY:**

-**Average occupancy:** - January 2024 had the best average occupancy when compared to the last two years. The garage had to close one time.

-**Total cars parked:** - January's occupancy was lower than December due to the holiday traffic in December. YTD cumulatively the number of cars parked was ahead by 11% (135) compared to the previous year.

-**Tickets issued:**- This category represents the number of transient parkers. January numbers showed a shortfall from December; however, cumulatively there was an 11% increase.

-**Keycards:** show a positive 10% change cumulatively from last year.

-He reviewed the charts included in the report that show a daily sample of parking activity for one-week on an hourly basis. He explained the supporting charts from SMARKING that show monthly and transient breakdowns and length of stay – ten to eleven hours dominate.

•**SECURITY/INCIDENTS**

Mr. Parry said there was a total of 57 incidents at USTC for the month of January. The most populated categories were *Medical* and *Disorderly Conduct* followed by *Code of Conduct* violations that correlate to the unhoused population frequenting the Station. Incidents are being addressed by increasing the number of Security Officers and increasing NHPD police presence. The use of NHPD Extra duty officers has been approved to continue through the end of March, and will be reassessed after that. Mr. Parry called attention to the chart showing a monthly comparison of numbers for the unhoused population for 2022 to 2024. February numbers will be close to January; however, less than last year. Mr. Piscitelli also noted he is hearing that representatives from COMPASS will also be in the area in the later night hours to assist with the unhoused.

Mr. Piscitelli asked if there were any motor vehicle break-ins and/or property thefts. Mr. Parry said there were none of these types of incidents reported for the month of January at the Transportation Center; however, there have been some at the other facilities.

FINANCIAL REPORT

Mr. Seholm reported on the financial results for January 2024.

•**Consolidated Results:** Overall consolidated Net Operating Income was \$105,172 better than the loss that was budgeted for the month. Short-term costs are impacting the budget variances. Actual Contracted Snow Removal was \$20,000 for January versus a budget of \$75,000 for a positive variance of \$54,825. Security and Traffic Control is over budget by \$21,248, will be in place for a few more months and should return to break even after that.

•**Union Station Building Results:** The Building had higher costs than revenue due to planned renovations and re-tenanting. In addition, a higher CPIU was used than actually came in.

Total personnel costs were worse than budget mainly driven by the retroactive pay for the increased wages for the blue collar unit that were included in the new bargaining unit agreement. Benefits were \$12,010 better than budget and offset some of the retroactive pay. Administrative expenses were up driven by allocation.

Total operating expenses were \$31,745 less than budget. Security and traffic control costs of \$21,248 (schedule sent) and the cost of continued extra duty NHPD drove the over-budget situation for the month in that category. Utilities were \$22,518 less than budget driven by generation and buying at the natural gas rate. Repairs and maintenance costs are better by \$9,803 due to less plumbing, lighting and electrical work than budgeted and contracted snow removal was less than budgeted for.

Total Expenses were \$28,078 less than budget.

Net Operating Income was \$24,679 less than the loss that was budgeted. Actual expenses exceed revenue by \$216,611.

•Union Station Garage Results: Mr. Seholm emphasized that revenue from the garage offsets and supports the performance of the State Street Station and Union Station Building.

Revenue: Transient revenue came in at \$328,544 for the month against a budget of \$300,000 for a positive variance of \$28,544. Monthly revenue came in at \$43,553 against a budget of \$43,796 for a shortfall of \$243. Overall actual revenue came in at \$372,137 for the month against \$344,296 that was budgeted for a positive variance of \$27,841 for the month.

Expenses: Total personnel expenses were \$13,204 less than budget for the month and better than the building as there were fewer employees with retroactive pay than the building. Security had one open position. Benefits were \$9,438 better driven by the open position and less vacation taken.

Operating Expenses: Total operating expenses were \$35,776 better than budget driven by Utilities coming in \$4,352 less than budget; Contracted snow removal was \$25,921 less than budget; Administrative expenses were better due to personnel expenses driving the allocation down for the garage versus budget. Supplies were \$1,506 over budget due to extra cleaning supplies for the month and Bank fees were higher due to the higher number of transient parkers using credit cards.

Total Expenses were \$48,980 less than budget.

Actual Total Revenue against Actual Total Expenses was \$76,000 better for the Garage for the month.

Actual Net Operating Income of \$195,454 keeps the transportation center in the position to support the Building and State Street Station.

•State Street Station: There were no significant variances for the month of January except for contracted snow removal that was not used to the extent it was budgeted. Most all other items were within \$1,000 of budget.

•Budget: Mr. Seholm said Draft I of the Operating Budget is being finalized, and he hopes to have the budget for distribution by March 1 and tentatively could be presented at the March meeting.

ENGINEERING

Mr. Staniewicz presented updates on the major projects in his report for discussion.

•State of Good Repair Projects: The hazardous building materials abatement field work is completed. Consultants are working on their analysis and report.

•**Enabling Project - Phase I:** The draft RFP for professional engineering and architectural services is completed and ties in with relevant provisions of the draft Capital funding agreement. This is being reviewed by the City and will be sent to CTDOT.

•**Real Estate and Property Management RFP:** The due date for the brokerage services RFP has been extended by two days to March 8 to provide answers to questions that were received. Additional information was provided via a slide deck in lieu of a webinar.

•**East Lot:** The Board of Alders Legislative Committee meeting will be held on March 5 to consider the TOC zoning.

•**Wayfinding Signage:** The Consultants plan to present the draft signage package to the Facilities Renovation Projects Committee at the meeting on March 8.

VI. LEASING AND TENANT UPDATES – (None at this time)

VII. NEW BUSINESS

Mr. Piscitelli said he would like to have an event at the Station that focuses on opening day for baseball season. All agreed to go forward, and Mr. Hausladen said he would have the Mascola Group work on this.

VII. OLD BUSINESS

The new zoning for USTC will be presented to the Board of Alders on March 5. If it passes, it will go on to the full Board of Alders in April. Mr. Piscitelli asked if representatives from CTDOT could attend. Deputy Commissioner King said this will be discussed further.

IX. EXECUTIVE SESSION – (not needed)

X. ADJOURNMENT

Mr. Hausladen asked if there were any other items for discussion. Hearing none he asked for a Motion to adjourn. Deputy Commissioner King moved to adjourn, and Mr. Piscitelli seconded the Motion. A vote was taken.

Deputy Commissioner King	Approved
Mr. Bergeron	Approved
Ms. Hendricson	Approved
Mr. Piscitelli	Approved

The meeting was adjourned at 4:35 PM.



**UNION STATION
PARTNERSHIP
NEW HAVEN**



OPERATIONS COMMITTEE
50 UNION AVENUE, NEW HAVEN, CONNECTICUT 06519

March 25, 2024

RECOMMENDATION #:032524 (Motion A)

SUBJECT:

To Approve the Capital Funding Agreement Between the City of New Haven and the Connecticut Department of Transportation.

NARRATIVE:

CTDOT and the City of New Haven are parties to the Lease, Operating and Funding Agreement regarding the shared oversight by the Parties of the New Haven Union Station multi-modal transportation center campus. The Capital Funding Agreement concerns CT DOT's disbursement of Seventeen Million Dollars (\$17,000,000) to the City in appropriated funds to be used on a reimbursement basis to fund approved, allowable Project costs incurred and eligible for invoicing in accordance with an approved budget. The Parties agree to withdraw amounts from the Capital Improvement Account to fund Project costs, from time to time with prior Operations Committee approval, provided amounts do not exceed Five Million Dollars (\$5,000,000) in total over the duration of the Project. A copy of the Agreement is attached hereto.

At the March 25, 2024 Operations Committee, the members of the Operations Committee voted unanimously to approve the Capital Agreement between the City of New Haven and the Connecticut Department of Transportation.

OPERATIONS COMMITTEE ENDORSEMENTS:

Laoise King
Deputy Commissioner
Connecticut Department of Transportation

Michael Piscitelli
Economic Development Administrator
City of New Haven

Eric Bergeron
Assistant Rail Administrator
Connecticut Department of Transportation

Courtney Hendricson
Deputy Economic Development Administrator
City of New Haven



**UNION STATION
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NEW HAVEN



OPERATIONS COMMITTEE
50 UNION AVENUE, NEW HAVEN, CONNECTICUT 06519

EXECUTIVE OVERSIGHT PANEL APPROVALS:

Garrett Eucalitto
Commissioner
Connecticut Department of Transportation

Justin Elicker
Mayor
City of New Haven



**UNION STATION
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NEW HAVEN**

OPERATIONS COMMITTEE
50 UNION AVENUE, NEW HAVEN, CONNECTICUT 06519



March 25, 2024

RECOMMENDATION #:032524 (*Motion B*)

SUBJECT:

Motion to enter into a professional services agreement with Economic Development Corporation of New Haven (EDC) for Capital Project Management Services at New Haven Union Station Campus.

NARRATIVE:

To provide a dedicated, full-time project manager for the capital construction program at Union Station Campus, in an amount not to exceed \$270,000 for the Initial Term of 15 Months, at \$18,000 per month, commencing April 1, 2024 and expiring on June 30, 2025. Thereinafter, for each Renewal Term, the annual compensation limit will be established per consultation with EDC and as approved by the Union Station Operations Committee in the annual Union Station capital budget, and documented by written notice from NHPA to EDC.

FUNDING: Union Station capital funds.

RECOMMENDATION:

MOVED THAT THE NEW HAVEN UNION STATION PARTNERSHIP OPERATIONS COMMITTEE AT THE MARCH 25, 2024 OC MEETING HEREBY AUTHORIZES THE PROFESSIONAL SERVICES AGREEMENT BY AND BETWEEN NEW HAVEN PARKING AUTHORITY AND ECONOMIC DEVELOPMENT CORPORATION OF NEW HAVEN FOR CAPITAL PROJECT MANAGEMENT SERVICES AT NEW HAVEN UNION STATION CAMPUS, IN AN AMOUNT NOT TO EXCEED \$270,000 FOR THE INITIAL TERM OF 15 MONTHS, AT \$18,000 PER MONTH, COMMENCING APRIL 1, 2024 AND EXPIRING ON JUNE 30, 2025.



**UNION STATION
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NEW HAVEN**



OPERATIONS COMMITTEE
50 UNION AVENUE, NEW HAVEN, CONNECTICUT 06519

OPERATIONS COMMITTEE ENDORSEMENTS:

Laoise King
Deputy Commissioner
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City of New Haven

Eric Bergeron
Assistant Rail Administrator
Connecticut Department of Transportation

Courtney Hendricson
Deputy Economic Development Administrator
City of New Haven

Scope of Services - Union Station Campus Capital Projects Manager

The Union Station Campus Capital Projects Manager shall assist with all aspects of design review, bidding, construction and start-up for capital projects at the Union Station Campus. The following is a representative, but not limited to, list of its duties:

1. Administer and manage capital projects at Union Station Campus in conformance with applicable provisions of the LOFA and the Capital Projects Funding Agreement.
2. Act as Municipal Administrator for the capital projects per CTDOT's Municipal Manual.
3. Execute, prepare and maintain a list of all active projects and projects in planning including project number, description, status, cost, schedule and priority.
4. Execute, prepare and maintain a risk analysis of current projects including such items as problems, costs and potential issues of concern.
5. Assist with financial planning such as capital project planning, budgeting, determining funding needs, and preparation of related documents, and oversee compliance with established budgets.
6. Assist NHPA with preparation and administration of design contracts.
7. Assist NHPA with the preparation and implementation of the special (supplementary) conditions of the bid documents of each project which includes, but is not limited to, such items as work hour restrictions, parking space restrictions, completion time requirements, storage space restrictions, access and other on-site restrictions, coordination needs with other projects, etc.
8. Coordinate the design review with Operations Committee, CTDOT, City and other authorities having jurisdiction, NHPA staff, and any other affected parties, and obtain their input and required approvals.
9. Review the design documents, and oversee that the designer makes the appropriate revisions.
10. Assist NHPA in developing or modifying scopes of work for the design consultant at any stage of the project.
11. Develop, implement and monitor a schedule of all Union Station Campus projects that is achievable, realistic and does not adversely impact with other relevant projects or constraints, in conjunction with the Construction Program Manager.
12. Review cost estimates prepared by designer and in consultation with Construction Program Manager.
13. Assist NHPA and oversee public bidding and award of the projects, in conjunction with Construction Program Manager.
14. Assist NHPA and oversee the services provided by the designer through the various stages of design, procurement and construction.
15. Coordinate and accomplish Union Station Campus projects with all affected parties and conduct project meetings and special coordination meetings as appropriate.
16. Oversee construction activities in conjunction with designer and Construction Program Manager.
17. Assist NHPA and its designer and Construction Program Manager with the review, negotiation and administration of all construction change order requests and the preparation of all approved construction change orders, and obtain approval by the Operations Committee, CTDOT, City and other required parties.

18. Oversee and implement project administration, development of project documents, management and related services regarding the work, in conjunction with designer and Construction Program Manager as applicable.
19. Assist designer and Construction Program Manager with coordination of construction activities among the various contractors and project coordination meetings.
20. Provide regular monitoring of the work and provide independent progress reports.
21. Review designer's and contractor's regular progress reports.
22. Review meeting notes by others (e.g., designer, contractor, owner, etc.) as appropriate.
23. Make periodic inspections and site visits of the work and review designer's periodic inspections and site visits reports to assure contract compliance.
24. Review all project related testing reports and follow-up as necessary.
25. Review and recommend approval of valid pay requisitions for design and construction contracts.
26. Review, track and oversee certified weekly payrolls in conjunction with City Department of Commission on Equal Opportunities (Chapter 12 1/2 of the City of New Haven Ordinances), CTDOT and CHRO.
27. Review proposed subcontractors, and coordinate with the NHPA's MBE Program and the City's MBE program (Chapter 12 1/4 of the City of New Haven Ordinances), and State of Connecticut SBE/MBE program, and CTDOT and CHRO requirements, as applicable.
28. Provide support to NHPA for public involvement, including coordination with local officials, Operations Committee, CTDOT, the Railroads, special interest groups, patrons, tenants and others who occupy the premises or are otherwise affected, and prepare related reports, public notices, and/or other documents and forms of communication.
29. Assist NHPA in negotiating any change in the design contract and preparing amendments.
30. Review and monitor contractor's safety plan program in conjunction with designer and Construction Program Manager.
31. Assist NHPA and/or designer and contractors as needed with obtaining all required permits and oversee that all required permits and licenses are in place.
32. Review insurance certificates and keep up to date in conjunction with Construction Program Manager.
33. Review shop drawings, submittals, and samples, etc. in conjunction with NHPA, designer and Construction Program Manager.
34. Monitor, record and implement progress of each project and its interrelationship with other projects.
35. Monitor and oversee construction storage and on-site needs in conjunction with Construction Program Manager.
36. Monitor use of NHPA-issued ID badges and parking permits, as applicable, to all on site personnel associated with the various projects in conjunction with Construction Program Manager.
37. Assist NHPA, designers and Construction Program Manager with review of all warranties, lien waivers, as-built record drawings, operations and maintenance manuals, and other project closeout documents.
38. Coordinate all start-up, commissioning and final approvals.
39. Assist NHPA with the review of any tenant improvements and coordinate any affected activities with other projects or activities, in conjunction with Brokerage Manager.

40. Provide, distribute and present daily reports, monthly status reports, PowerPoint slides, presentations, briefings, and other reports as necessary for NHPA staff and affected consultants and contractors, NHPA Board meetings, Union Station Operations Committee, various committee meetings, or as required. Attend meetings as necessary.
41. Assist NHPA to catalog, organize, and archive files, records and drawings.
42. Other services as may be requested or as applicable.



**UNION STATION
PARTNERSHIP**
NEW HAVEN



OPERATIONS COMMITTEE
50 UNION AVENUE, NEW HAVEN, CONNECTICUT 06519

March 25, 2024

RECOMMENDATION #: 032524 (Motion C)

SUBJECT:

It is desired to continue the use of extra duty NHPD officers through June 30, 2024 to assist with enforcing the code of conduct at USTC.

NARRATIVE:

Moved that the New Haven Union Station Transportation Center Partnership Operations Committee approves to extend the use of NHPD extra duty police through June 30, 2024 at Union Station Building to assist with enforcing the code of conduct at USTC.

At the March 25, 2024 Operations Committee Meeting, members of the Operations Committee voted unanimously to approve the extension of the use of NHPD extra duty police officers through June 30, 2024.

OPERATIONS COMMITTEE ENDORSEMENTS:

Laoise King
Deputy Commissioner
Connecticut Department of Transportation

Michael Piscitelli
Economic Development Administrator
City of New Haven

Eric Bergeron
Assistant Rail Administrator
Connecticut Department of Transportation

Courtney Hendricson
Deputy Economic Development Administrator
City of New Haven

NEW HAVEN PARKING AUTHORITY
 Union Station Consolidated
 For Fiscal Year Through February 29, 2024
 (Management Use Only)

	CURRENT				YEAR-TO-DATE				
	ACTUAL	BUDGET	VAR B/W	ACT LAST YR	ACTUAL	BUDGET	VAR B/W	ACT LAST YR	VAR B/W
REVENUE									
Monthly Parking Revenue	41,835	43,796	(1,961)	40,255	399,515	390,368	(9,147)	326,327	13,188
Transit Parking Revenue	324,945	250,000	74,945	284,212	2,815,373	2,490,000	325,373	2,534,973	280,400
Validation Revenue	0	0	0	0	0	0	0	0	0
Rental Income	128,572	131,971	(3,399)	124,441	1,028,578	1,055,768	(27,190)	995,530	33,048
Administrative Income	0	0	0	0	0	0	0	0	0
Special Events Income	0	0	0	0	0	0	0	0	0
Vallet Revenue	0	0	0	0	0	0	0	0	0
Advertising Revenue	0	0	0	0	0	0	0	0	0
Other Revenue	30	500	(470)	0	200	3,500	(3,300)	3,373	(3,173)
Revenue Due City of New Haven	0	0	0	0	0	0	0	0	0
Billed Expense Revenue	0	0	0	0	0	0	0	0	0
Total Revenue	495,383	426,267	69,116	448,908	4,183,666	3,899,636	284,030	3,860,203	323,463
EXPENSES									
Personnel:									
Administration Salaries - Straight-time	26,567	22,881	(3,686)	16,362	231,741	191,545	(40,196)	136,346	(95,396)
Administration Salaries - Overtime	1,739	684	(1,055)	1,548	12,735	5,764	(6,971)	8,988	(3,247)
Cashiers Salaries - Straight-time	12,920	12,840	(80)	11,232	98,386	109,047	10,661	95,633	(2,753)
Cashiers Salaries - Overtime	567	770	(203)	468	5,701	6,544	(843)	5,765	84
Maintenance Salaries - Straight-time	30,550	35,294	(4,744)	28,191	258,166	301,275	(42,109)	248,750	(10,416)
Maintenance Salaries - Overtime	9,086	4,139	(4,947)	5,214	51,206	32,784	(18,422)	38,963	(12,244)
Security Salaries - Straight-time	51,980	52,002	(22)	34,922	381,950	441,612	(59,662)	266,223	(115,727)
Security Salaries - Overtime	5,970	9,277	(3,308)	3,670	97,198	78,791	(18,407)	34,113	(63,085)
Benefits	89,713	108,229	(18,516)	88,756	808,083	897,039	(88,956)	726,820	(70,219)
Total Personnel	225,090	246,116	(21,026)	189,934	1,946,166	2,054,401	(108,235)	1,561,599	(384,567)
Operating:									
Security/Traffic Control	16,557	0	(16,557)	0	121,846	10,306	(111,540)	7,827	(114,019)
Utilities	48,881	68,720	(19,839)	45,580	308,371	441,430	(133,059)	403,244	(94,873)
Service Agreements	15,243	14,199	(1,044)	12,416	112,860	112,626	(234)	92,825	(20,035)
Professional Services	2,363	5,455	(3,092)	1,537	63,566	44,500	(18,666)	46,070	(17,496)
Repairs and Maintenance	21,791	27,858	(6,067)	19,885	211,842	240,364	(28,522)	199,145	(12,697)
Insurance - Liability	23,539	23,273	(266)	18,309	188,312	186,184	(2,128)	146,474	(41,838)
Building & Land Rental	0	0	0	0	0	0	0	0	0
Uniforms	2,257	1,727	(530)	2,074	16,691	14,886	(1,805)	15,236	(1,455)
Tickets and Tags	660	331	(329)	175	2,868	2,548	(320)	1,549	(1,319)
Supplies	14,035	16,109	(2,074)	17,762	117,891	109,094	(8,797)	109,561	(8,530)
Bank Fees	12,882	12,840	(42)	9,999	113,254	102,720	(10,534)	67,889	(45,365)
Contracted Snow Removal	10,513	75,000	(64,488)	9,900	30,688	262,500	(231,813)	9,900	(20,788)
Administrative Expenses	97,459	97,815	(356)	93,581	809,410	782,520	(26,890)	682,717	(126,693)
Vallet Expense	0	0	0	0	0	0	0	0	0
Other Expenses	11,871	12,951	(1,080)	12,600	102,402	98,338	(4,064)	90,448	(11,954)
Total Operating Expenses	278,131	356,278	(78,147)	247,651	2,200,000	2,408,516	(208,516)	1,872,686	(327,314)
Total Expenses	507,222	602,394	(95,172)	437,595	4,146,166	4,472,917	(326,751)	3,434,285	(711,881)
NET OPERATING INCOME	(11,839)	(176,127)	164,288	11,323	37,500	(573,281)	610,781	425,919	(388,419)

NEW HAVEN PARKING AUTHORITY
 Union Station Building
 For Fiscal Year Through February 29, 2024
 (Management Use Only)

	CURRENT				YEAR-TO-DATE				
	ACTUAL	BUDGET	VAR B/W	ACT LAST YR	ACTUAL	BUDGET	VAR B/W	ACT LAST YR	VAR B/W
REVENUE									
Monthly Parking Revenue	0	0	0	0	0	0	0	0	0
Transient Parking Revenue	0	0	0	0	0	0	0	0	0
Validation Revenue	0	0	0	0	0	0	0	0	0
Rental Income	128,572	131,971	(3,399)	124,441	1,028,578	1,055,768	(27,190)	995,530	33,048
Administrative Income	0	0	0	0	0	0	0	0	0
Special Events Income	0	0	0	0	0	0	0	0	0
Valet Revenue	0	0	0	0	0	0	0	0	0
Advertising Revenue	0	0	0	0	0	0	0	0	0
Other Revenue	0	0	0	0	0	0	0	0	0
Revenue Due City of New Haven	0	0	0	0	0	0	0	0	0
Billed Expense Revenue	0	0	0	0	0	0	0	0	0
Total Revenue	128,572	131,971	(3,399)	124,441	1,028,578	1,055,768	(27,190)	995,530	33,048

	CURRENT				YEAR-TO-DATE				
	ACTUAL	BUDGET	VAR B/W	ACT LAST YR	ACTUAL	BUDGET	VAR B/W	ACT LAST YR	VAR B/W
EXPENSES									
Personnel:									
Administration Salaries - Straight-time	15,528	12,452	(3,076)	8,600	132,268	103,959	(28,309)	67,870	(64,398)
Administration Salaries - Overtime	657	273	(384)	653	5,035	2,301	(2,734)	3,730	(1,306)
Cashiers Salaries - Straight-time	0	0	0	0	0	0	0	0	0
Cashiers Salaries - Overtime	0	0	0	0	0	0	0	0	0
Maintenance Salaries - Straight-time	23,156	27,098	3,942	22,388	194,997	230,026	35,029	193,455	(1,541)
Maintenance Salaries - Overtime	7,423	3,058	(4,365)	4,848	45,733	24,792	(20,941)	36,339	(3,394)
Security Salaries - Straight-time	34,293	34,047	(246)	19,157	259,759	289,155	29,396	140,677	(119,082)
Security Salaries - Overtime	4,370	6,128	1,758	2,116	68,342	52,047	(16,295)	17,386	(50,956)
Benefits	57,460	67,471	10,011	53,774	506,743	558,260	51,517	418,791	(87,952)
Total Personnel	142,887	150,527	7,640	111,537	1,212,878	1,280,540	67,662	878,250	(334,629)

	CURRENT				YEAR-TO-DATE				
	ACTUAL	BUDGET	VAR B/W	ACT LAST YR	ACTUAL	BUDGET	VAR B/W	ACT LAST YR	VAR B/W
Operating:									
Security/Traffic Control	16,557	0	(16,557)	0	121,846	10,306	(111,540)	7,827	(114,019)
Utilities	36,715	53,009	16,294	34,843	245,414	351,511	116,097	328,045	82,631
Service Agreements	8,849	8,525	(324)	7,967	69,487	68,200	(1,287)	62,940	(6,547)
Professional Services	1,256	3,022	1,766	535	53,403	24,956	(28,447)	37,904	(15,498)
Repairs and Maintenance	19,125	22,055	2,930	15,525	185,322	190,440	5,118	160,036	(25,286)
Insurance - Liability	7,556	7,489	(67)	6,525	60,449	59,912	(537)	52,203	(8,246)
Building & Land Rental	0	0	0	0	0	0	0	0	0
Uniforms	1,487	1,126	(361)	1,208	11,602	9,706	(1,896)	9,409	(2,193)
Tickets and Tags	0	0	0	0	0	0	0	0	0
Supplies	8,733	10,553	1,820	13,056	82,114	76,084	(6,030)	78,478	(3,636)
Bank Fees	0	0	0	0	0	0	0	820	820
Contracted Snow Removal	4,731	35,000	30,269	9,900	13,809	122,500	108,691	9,900	(3,909)
Administrative Expenses	58,596	57,357	(1,239)	64,452	488,492	488,856	(366)	390,544	(87,948)
Valet Expense	0	0	0	0	0	0	0	0	0
Other Expenses	10,533	12,147	1,794	11,402	90,464	90,176	(288)	83,356	(7,107)
Total Operating Expenses	173,959	210,283	36,324	155,412	1,422,401	1,472,647	50,246	1,221,463	(200,983)
Total Expenses	316,846	360,810	43,964	286,949	2,635,279	2,753,187	117,908	2,059,712	(535,567)

NET OPERATING INCOME	(188,274)	(228,839)	40,565	(142,508)	(1,606,701)	(1,677,419)	70,718	(1,104,182)	(502,519)
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NEW HAVEN PARKING AUTHORITY
 State Street Station
 For Fiscal Year Through February 29, 2024
 (Management Use Only)

	CURRENT					YEAR-TO-DATE				
	ACTUAL	BUDGET	VAR B/W	ACT LAST YR	VAR B/W	ACTUAL	BUDGET	VAR B/W	ACT LAST YR	VAR B/W
REVENUE										
Monthly Parking Revenue	0	0	0	0	0	0	0	0	0	0
Transient Parking Revenue	0	0	0	0	0	0	0	0	0	0
Validation Revenue	0	0	0	0	0	0	0	0	0	0
Rental Income	0	0	0	0	0	0	0	0	0	0
Administrative Income	0	0	0	0	0	0	0	0	0	0
Special Events Income	0	0	0	0	0	0	0	0	0	0
Valet Revenue	0	0	0	0	0	0	0	0	0	0
Advertising Revenue	0	0	0	0	0	0	0	0	0	0
Other Revenue	0	0	0	0	0	0	0	0	0	0
Revenue Due City of New Haven	0	0	0	0	0	0	0	0	0	0
Billed Expense Revenue	0	0	0	0	0	0	0	0	0	0
Total Revenue	0	0	0	0	0	0	0	0	0	0

	CURRENT					YEAR-TO-DATE				
	ACTUAL	BUDGET	VAR B/W	ACT LAST YR	VAR B/W	ACTUAL	BUDGET	VAR B/W	ACT LAST YR	VAR B/W
EXPENSES										
Personnel:										
Administration Salaries - Straight-time	3,343	2,639	(704)	2,325	(1,018)	28,459	22,145	(6,314)	18,065	(10,395)
Administration Salaries - Overtime	345	97	(248)	243	(102)	2,253	814	(1,439)	1,475	(779)
Cashiers Salaries - Straight-time	0	0	0	0	0	0	0	0	0	0
Cashiers Salaries - Overtime	0	0	0	0	0	0	0	0	0	0
Maintenance Salaries - Straight-time	1,696	2,498	802	1,475	(221)	16,974	21,161	4,187	13,559	(3,415)
Maintenance Salaries - Overtime	0	250	250	0	0	464	2,116	1,652	(212)	(675)
Security Salaries - Straight-time	551	461	(90)	716	165	6,104	3,880	(2,224)	4,591	(1,513)
Security Salaries - Overtime	334	0	(334)	19	(316)	1,746	0	(1,746)	285	(1,460)
Benefits	3,150	4,318	1,168	4,643	1,493	36,235	34,902	(1,333)	33,058	(3,167)
Total Personnel	9,430	10,263	833	5,421	(9)	92,235	85,018	(7,217)	70,832	(21,403)
Operating:										
Security/Traffic Control	0	0	0	0	0	0	0	0	0	0
Utilities	0	101	101	58	58	228	707	479	753	525
Service Agreements	641	655	14	612	(29)	5,512	5,240	(272)	2,153	(3,359)
Professional Services	354	0	(354)	75	(279)	3,355	0	(3,355)	375	(2,980)
Repairs and Maintenance	0	1,428	1,428	562	562	5,877	11,424	5,547	14,732	8,855
Insurance - Liability	152	152	0	121	(30)	1,212	1,216	4	970	(243)
Building & Land Rental	0	0	0	0	0	0	0	0	0	0
Uniforms	0	61	61	0	0	0	526	526	0	0
Tickets and Tags	0	0	0	0	0	0	0	0	0	0
Supplies	126	570	444	489	363	2,111	4,560	2,449	7,168	5,058
Bank Fees	0	0	0	0	0	0	0	0	0	0
Contracted Snow Removal	1,051	5,000	3,949	0	(1,051)	3,068	17,500	14,431	0	(3,069)
Administrative Expenses	3,698	3,691	(7)	3,797	98	32,601	29,528	(3,073)	28,345	(4,256)
Valet Expenses	0	0	0	0	0	0	0	0	0	0
Other Expenses	780	39	(741)	371	(409)	4,904	312	(4,592)	495	(4,410)
Total Operating Expenses	6,802	11,697	4,895	6,085	(717)	58,870	71,013	12,143	54,981	(3,879)
Total Expenses	16,232	21,960	5,728	15,506	(726)	151,105	156,031	4,926	125,824	(25,281)

	ACTUAL	BUDGET	VAR B/W	ACT LAST YR	VAR B/W	ACTUAL	BUDGET	VAR B/W	ACT LAST YR	VAR B/W
NET OPERATING INCOME	(16,232)	(21,960)	5,728	(15,506)	(726)	(151,105)	(156,031)	4,926	(125,824)	(25,281)

NEW HAVEN PARKING AUTHORITY
 Union Station Garage
 For Fiscal Year Through February 29, 2024
 (Management Use Only)

	CURRENT				YEAR-TO-DATE				
	ACTUAL	BUDGET	VAR B/W	ACT LAST YR	ACTUAL	BUDGET	VAR B/W	ACT LAST YR	VAR B/W
REVENUE									
Monthly Parking Revenue	41,835	43,796	(1,961)	40,255	339,515	350,368	(10,853)	326,327	13,188
Transient Parking Revenue	324,945	250,000	74,945	284,212	2,815,373	2,490,000	325,373	2,534,973	280,400
Validation Revenue	0	0	0	0	0	0	0	0	0
Rental Income	0	0	0	0	0	0	0	0	0
Administrative Income	0	0	0	0	0	0	0	0	0
Special Events Income	0	0	0	0	0	0	0	0	0
Valet Revenue	0	0	0	0	0	0	0	0	0
Advertising Revenue	0	0	0	0	0	0	0	0	0
Other Revenue	30	500	(470)	0	200	3,500	(3,300)	3,373	(3,175)
Revenue Due City of New Haven	0	0	0	0	0	0	0	0	0
Billed Expense Revenue	0	0	0	0	0	0	0	0	0
Total Revenue	366,811	294,296	72,515	324,467	3,155,088	2,843,868	311,220	2,864,873	290,414

	CURRENT				YEAR-TO-DATE				
	ACTUAL	BUDGET	VAR B/W	ACT LAST YR	ACTUAL	BUDGET	VAR B/W	ACT LAST YR	VAR B/W
EXPENSES									
Personnel:									
Administration Salaries - Straight-time	7,696	7,790	94	5,436	71,014	65,441	(5,573)	50,410	(20,603)
Administration Salaries - Overtime	737	314	(423)	653	5,446	2,649	(2,797)	3,783	(1,664)
Cashiers Salaries - Straight-time	12,920	12,840	(80)	11,232	98,386	109,047	10,661	96,633	(2,753)
Cashiers Salaries - Overtime	567	770	203	468	5,701	6,544	843	5,765	64
Maintenance Salaries - Straight-time	5,697	5,698	1	4,328	47,195	50,088	2,893	41,736	(5,459)
Maintenance Salaries - Overtime	1,563	831	(732)	366	5,009	5,876	867	2,835	(2,175)
Security Salaries - Straight-time	17,135	17,494	359	14,619	116,087	148,577	32,490	120,955	(4,867)
Security Salaries - Overtime	1,266	3,148	1,883	1,536	27,110	26,744	(366)	16,441	(10,669)
Benefits	29,093	36,440	7,347	30,339	265,104	303,877	38,773	274,960	(9,855)
Total Personnel	76,773	85,326	8,553	68,976	641,053	718,843	77,790	612,517	(28,536)

	CURRENT				YEAR-TO-DATE				
	ACTUAL	BUDGET	VAR B/W	ACT LAST YR	ACTUAL	BUDGET	VAR B/W	ACT LAST YR	VAR B/W
Operating:									
Security/Traffic Control	0	0	0	0	0	0	0	0	0
Utilities	12,165	15,610	3,445	10,680	62,729	79,212	16,483	74,446	11,718
Service Agreements	5,753	5,019	(734)	3,838	37,861	39,186	1,325	27,732	(10,129)
Professional Services	753	2,433	1,680	927	6,808	19,944	13,135	7,791	982
Repairs and Maintenance	2,667	4,375	1,708	3,799	20,642	38,500	17,858	24,376	3,734
Insurance - Liability	15,831	15,632	(199)	11,663	126,651	125,056	(1,595)	93,302	(33,349)
Building & Land Rental	0	0	0	0	0	0	0	0	0
Uniforms	770	540	(230)	866	5,069	4,654	(435)	5,827	738
Tickets and Tags	660	331	(329)	175	2,868	2,648	(220)	1,549	(1,319)
Supplies	5,176	4,996	(180)	4,217	33,667	28,450	(5,217)	23,715	(9,952)
Bank Fees	12,862	12,840	(22)	13,832	113,254	102,720	(10,534)	67,069	(46,185)
Contracted Snow Removal	4,731	35,000	30,269	0	13,809	122,500	108,691	13,809	(13,809)
Administrative Expenses	35,165	35,767	1,602	35,332	288,317	294,136	5,819	263,826	(24,489)
Valet Expense	0	0	0	0	0	0	0	0	0
Other Expenses	838	765	(73)	827	7,034	7,850	816	6,598	(436)
Total Operating Expenses	97,371	134,238	36,867	86,154	718,730	854,856	146,126	596,232	(132,428)
Total Expenses	174,144	219,624	45,480	155,130	1,359,782	1,583,699	223,917	1,208,748	(151,034)

	ACTUAL	BUDGET	VAR B/W	ACT LAST YR	ACTUAL	BUDGET	VAR B/W	ACT LAST YR	VAR B/W
NET OPERATING INCOME	192,667	74,672	117,995	169,337	1,795,305	1,260,169	535,136	1,655,925	139,381

NEW HAVEN PARKING AUTHORITY
 NEW HAVEN POLICE DEPARTMENT CHARGES
 UNION STATION
 FEB 2024

INVOICE DATE	DATE OF SERVICE	HOURS	COST
Rev Jan accrual	Jan 21-31	88	(\$6,622.88)
1/30/24	Jan 21-27	56	\$4,214.56
2/6/24	Jan 28-Feb 2	46	\$3,461.96
Feb accrual	Feb 3-29	206	\$15,503.56
			\$16,557.20

UNION STATION PROFESSIONAL SERVICES

FEB 2024

Union Station Building - 50014

6125 - Other Professional Fees

Happy or Not	528.03	Customer Experience Services
Desman Inc	530.42	Condition Survey
Total	<u>1,058.45</u>	

6150 - Accounting/Auditing

TM Byxbee Co PC	62.00	Audit Services
Total	<u>62.00</u>	

6155 - Legal

Joseph L Rini	136.00	Attorney Services
Cohen & Wolf PC	0.00	Attorney Services
Total	<u>136.00</u>	

Union Station Building Total 1,256.45

State Street Station - 50017

6125 - Other Professional Fees

Desman Inc	353.75	Condition Survey
Total	<u>353.75</u>	

6135 - Other Contractual Services

Transportation General	0.00	Dispatch Fees
Total	<u>0.00</u>	

State Street Station Total 353.75

Union Station Garage - 50020

6125 - Other Professional Fees

Smarking	236.25	Parking Management Services
Desman Inc	454.38	Condition Survey
Total	<u>690.63</u>	

6150 - Accounting/Auditing

TM Byxbee Co PC	62.00	Audit Services
Total	<u>62.00</u>	

Union Station Garage Total 752.63

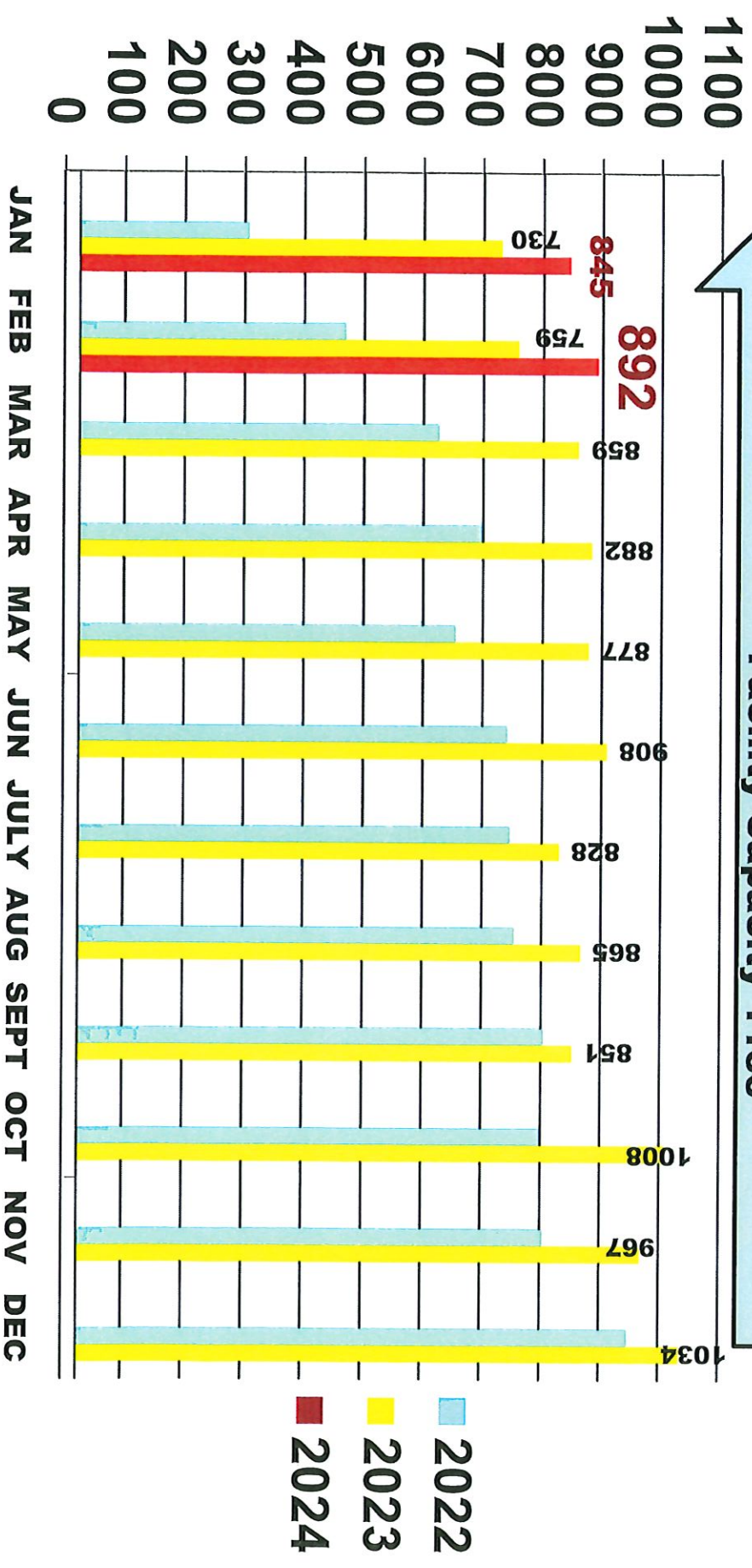
USTC Total 2,362.83



Average Occupancy Statistics Union Station Garage

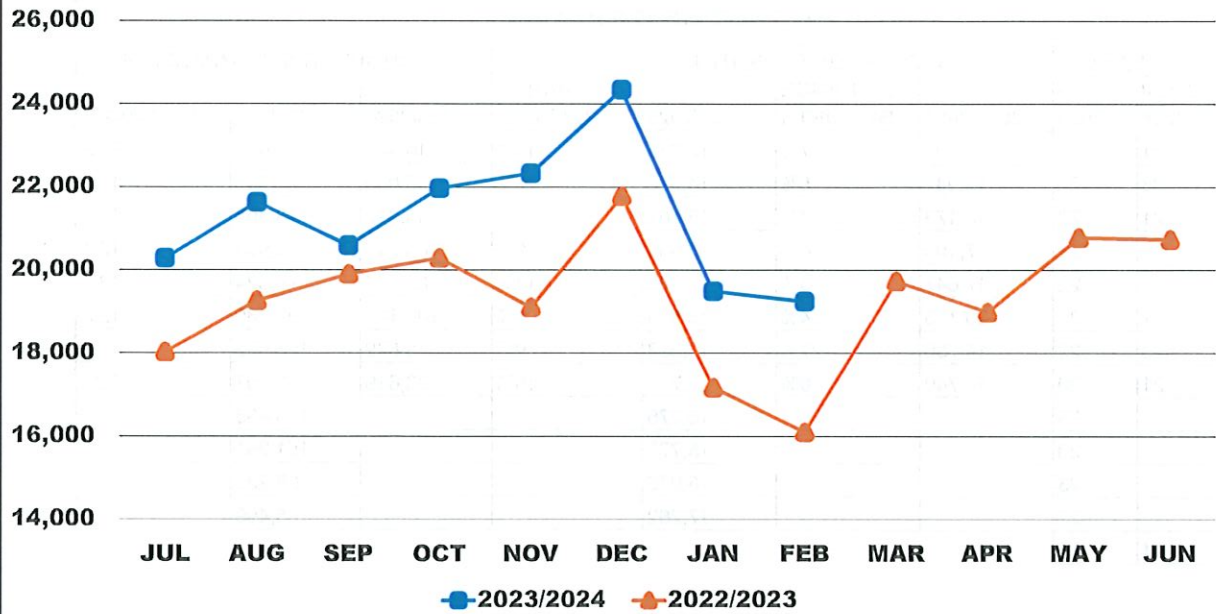
Facility Capacity 1133

Comparison of 2022 through 2024



UNION STATION GARAGE

TOTAL CARS PARKED



TOTAL CARS PARKED

FY	Weekdays		COMPARISON BY MONTH			% CHANGE BY YEAR	CUMULATIVE COMPARISON		
	2023/2024	2022/2023	2023/2024	% CHANGE BY MONTH	2022/2023		2023/2024	2022/2023	% CHANGE
JUL	21	22	20,294	-2%	18,034	13%	20,294	18,034	13%
AUG	23	23	21,635	7%	19,266	12%	41,929	37,300	12%
SEP	21	22	20,597	-5%	19,907	3%	62,526	57,207	9%
OCT	22	21	21,972	7%	20,289	8%	84,498	77,496	9%
NOV	22	22	22,337	2%	19,101	17%	106,835	96,597	11%
DEC	21	22	24,356	9%	21,782	12%	131,191	118,379	11%
JAN	23	22	19,494	-20%	17,176	13%	150,685	135,555	11%
FEB	21	20	19,247	-1%	16,105	20%	169,932	151,660	12%
MAR		23			19,735			171,395	
APR		20			18,987			190,382	
MAY		23			20,783			211,165	
JUN		22			20,742			231,907	
Total	174	262							

UNION STATION GARAGE

TOTAL TICKETS ISSUED									
FY	Weekdays		COMPARISON BY MONTH				CUMULATIVE COMPARISON		
	2023/ 2024	2022/ 2023	2023/2024	% CHANGE BY MONTH	2022/2023	% CHANGE BY YEAR	2023/2024	2022/2023	% CHANGE
JUL	21	22	16,108	-7%	13,618	18%	16,108	13,618	18%
AUG	23	23	16,931	5%	14,525	17%	33,039	28,143	17%
SEP	21	22	16,173	-4%	15,161	7%	49,212	43,304	14%
OCT	22	21	17,105	6%	15,634	9%	66,317	58,938	13%
NOV	22	22	17,647	3%	15,686	13%	83,964	74,624	13%
DEC	21	22	20,165	14%	18,506	9%	104,129	93,130	12%
JAN	23	22	14,750	-27%	13,558	9%	118,879	106,688	11%
FEB	21	20	14,740	0%	12,719	16%	133,619	119,407	12%
MAR		23			16,076			135,483	
APR		20			15,778			151,261	
MAY		23			16,976			168,237	
JUN		22			17,262			185,499	
Total	174	262							

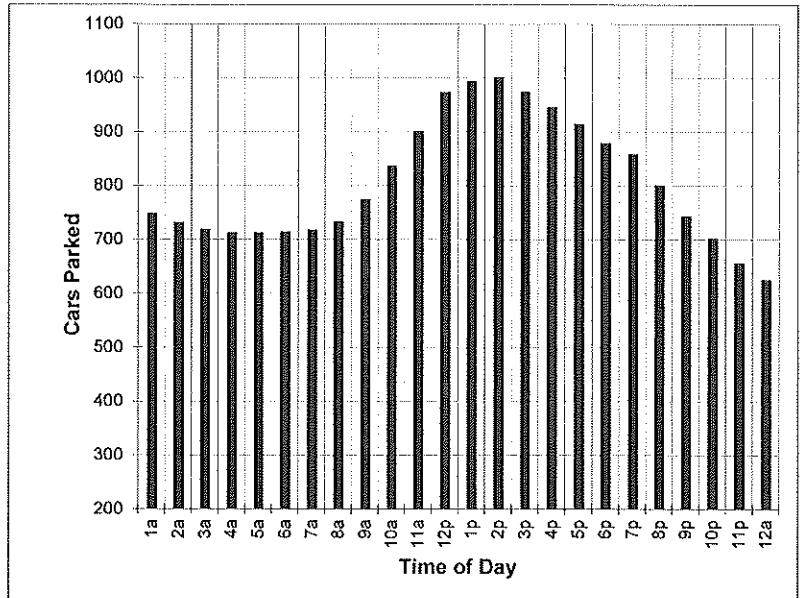
TOTAL KEYCARDS ENTERED									
FY	Weekdays		COMPARISON BY MONTH				CUMULATIVE COMPARISON		
	2023/ 2024	2022/ 2023	2023/2024	% CHANGE BY MONTH	2022/2023	% CHANGE BY YEAR	2023/2024	2022/2023	% CHANGE
JUL	21	22	4,186	20%	4,416	-5%	4,186	4,416	-5%
AUG	23	23	4,704	12%	4,741	-1%	8,890	9,157	-3%
SEP	21	22	4,424	-6%	4,746	-7%	13,314	13,903	-4%
OCT	22	21	4,867	10%	4,655	5%	18,181	18,558	-2%
NOV	22	22	4,690	-4%	3,415	37%	22,871	21,973	4%
DEC	21	22	4,191	-11%	3,276	28%	27,062	25,249	7%
JAN	23	22	4,744	13%	3,618	31%	31,806	28,867	10%
FEB	21	20	4,507	-5%	3,386	33%	36,313	32,253	13%
MAR		23			3,659			35,912	
APR		20			3,209			39,121	
MAY		23			3,807			42,928	
JUN		22			3,480			46,408	
Total	174	262							

Note: adjusted keycard entries for PNH vehicles starting November 2022

UNION STATION GARAGE OCCUPANCY REPORT

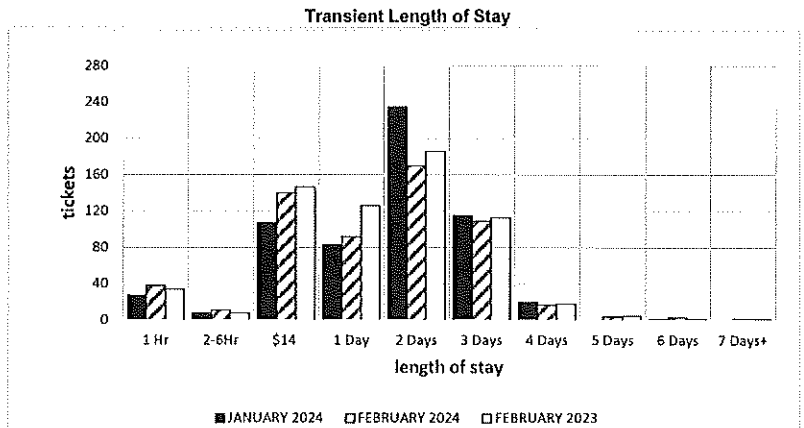
FEBRUARY 18, 2024
Sunday

Time of Day	Tickets	Keycards	Total
00:00-1:00a	638	111	749
1:00-2:00a	624	108	732
2:00-3:00a	612	108	720
3:00-4:00a	606	107	713
4:00-5:00a	605	108	713
5:00-6:00a	607	108	715
6:00-7:00a	609	110	719
7:00-8:00a	623	111	734
8:00-9:00a	662	113	775
9:00-10:00a	725	113	838
10:00-11:00a	790	112	902
11:00-12:00p	861	113	974
12:00-1:00p	877	117	994
1:00-2:00p	885	117	1002
2:00-3:00p	861	114	975
3:00-4:00p	836	110	946
4:00-5:00p	805	110	915
5:00-6:00p	773	107	880
6:00-7:00p	747	112	859
7:00-8:00p	694	107	801
8:00-9:00p	637	107	744
9:00-10:00p	601	102	703
10:00-11:00p	554	103	657
11:00-12:00a	522	104	626



1133 Available Spaces

Transient Length of Stay	JANUARY 2024 # of Tickets	FEBRUARY 2024 # of Tickets	FEBRUARY 2023 # of Tickets
1 Hr \$2.00	27	38	34
2Hrs - 6 Hrs	8	11	8
\$14.00 Max	107	140	147
1 Day \$16 - \$18.	83	92	126
2 Days \$20 - \$36	235	170	186
3 Days \$38 - \$54	115	109	113
4 Days \$56 - \$72	20	17	18
5 Days \$74 - \$90	0	4	5
6 Days \$92 - \$108	1	3	1
>7 Days > \$110	0	2	1
Total	596	586	639
Avg Ticket =	\$28.43	\$27.64	\$27.05
Revenue	\$ 16,946.00	\$ 16,198.00	\$ 17,286.00

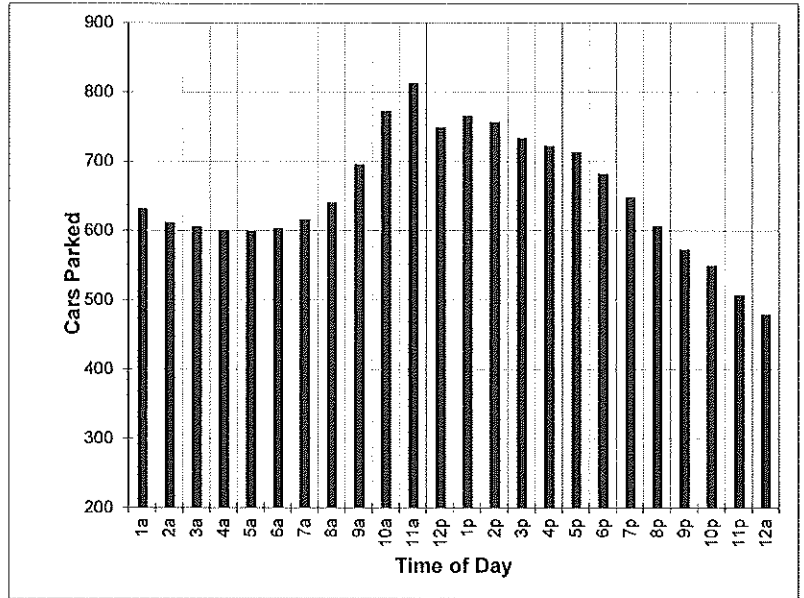


Length of Stay	FEBRUARY 2024 # of Tickets	FEBRUARY 2024 % of Total
1 Hr \$2.00	38	0.06
2Hrs - 6 Hrs	11	0.02
\$14.00 Max	140	0.24
1 Day \$16 - \$18.	92	0.16
2 Days \$20 - \$36	170	0.29
3 Days \$38 - \$54	109	0.19
4 Days \$56 - \$72	17	0.03
5 Days \$74 - \$90	4	0.01
6 Days \$92 - \$108	3	0.01
>7 Days > \$110	2	0.00
Total	586	

UNION STATION GARAGE OCCUPANCY REPORT

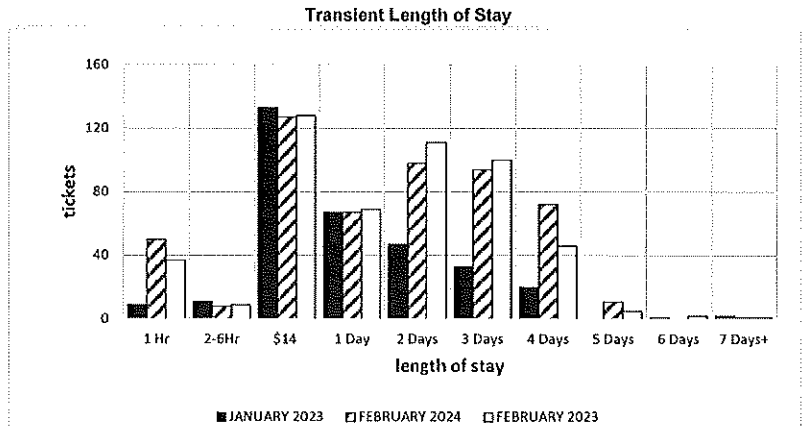
FEBRUARY 19, 2024
Monday

Time of Day	Tickets	Keycards	Total
00:00-1:00a	526	106	632
1:00-2:00a	513	99	612
2:00-3:00a	505	101	606
3:00-4:00a	500	101	601
4:00-5:00a	499	101	600
5:00-6:00a	500	104	604
6:00-7:00a	506	111	617
7:00-8:00a	524	117	641
8:00-9:00a	572	124	696
9:00-10:00a	645	128	773
10:00-11:00a	682	131	813
11:00-12:00p	619	130	749
12:00-1:00p	632	134	766
1:00-2:00p	619	138	757
2:00-3:00p	599	135	734
3:00-4:00p	590	133	723
4:00-5:00p	574	140	714
5:00-6:00p	545	138	683
6:00-7:00p	511	138	649
7:00-8:00p	478	129	607
8:00-9:00p	441	132	573
9:00-10:00p	420	130	550
10:00-11:00p	382	126	508
11:00-12:00a	356	124	480



1133 Available Spaces

Transient Length of Stay	JANUARY 2023 # of Tickets	FEBRUARY 2024 # of Tickets	FEBRUARY 2023 # of Tickets
1 Hr \$2.00	9	50	37
2Hrs - 6 Hrs	11	8	9
\$14.00 Max	133	127	128
1 Day \$16 - \$18.	67	67	69
2 Days \$20 - \$36	47	98	111
3 Days \$38 - \$54	33	94	100
4 Days \$56 - \$72	20	72	46
5 Days \$74 - \$90	0	11	5
6 Days \$92 - \$108	1	0	2
>7 Days > \$110	2	1	1
Total	323	528	508
Avg Ticket =	\$24.19	\$31.14	\$29.98
Revenue	\$ 7,812.00	\$ 16,444.00	\$ 15,230.00

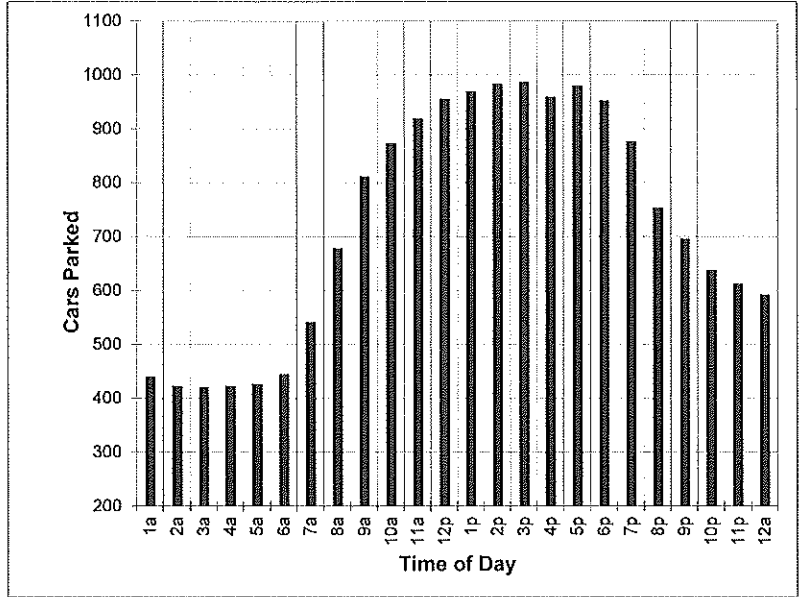


Length of Stay	FEBRUARY 2024 # of Tickets	FEBRUARY 2024 % of Total
1 Hr \$2.00	50	0.09
2Hrs - 6 Hrs	8	0.02
\$14.00 Max	127	0.24
1 Day \$16 - \$18.	67	0.13
2 Days \$20 - \$36	98	0.19
3 Days \$38 - \$54	94	0.18
4 Days \$56 - \$72	72	0.14
5 Days \$74 - \$90	11	0.02
6 Days \$92 - \$108	0	0.00
>7 Days > \$110	1	0.00
Total	528	

UNION STATION GARAGE OCCUPANCY REPORT

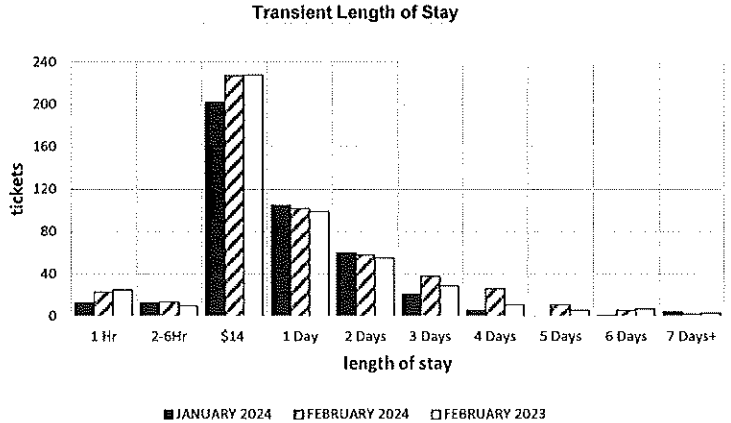
FEBRUARY 20, 2024
Tuesday

Time of Day	Tickets	Keycards	Total
00:00-1:00a	313	127	440
1:00-2:00a	304	119	423
2:00-3:00a	302	119	421
3:00-4:00a	302	121	423
4:00-5:00a	303	124	427
5:00-6:00a	311	134	445
6:00-7:00a	363	178	541
7:00-8:00a	479	200	679
8:00-9:00a	570	242	812
9:00-10:00a	628	246	874
10:00-11:00a	669	250	919
11:00-12:00p	709	247	956
12:00-1:00p	725	245	970
1:00-2:00p	734	250	984
2:00-3:00p	742	245	987
3:00-4:00p	724	236	960
4:00-5:00p	739	242	981
5:00-6:00p	721	232	953
6:00-7:00p	666	211	877
7:00-8:00p	577	177	754
8:00-9:00p	524	172	696
9:00-10:00p	480	158	638
10:00-11:00p	458	155	613
11:00-12:00a	440	153	593



1133 Available Spaces

Transient Length of Stay	JANUARY 2024 # of Tickets	FEBRUARY 2024 # of Tickets	FEBRUARY 2023 # of Tickets
1 Hr \$2.00	13	23	25
2Hrs - 6 Hrs	13	14	10
\$14.00 Max	202	227	228
1 Day \$16 - \$18.	105	102	99
2 Days \$20 - \$36	60	58	55
3 Days \$38 - \$54	21	38	29
4 Days \$56 - \$72	6	26	11
5 Days \$74 - \$90	0	11	6
6 Days \$92 - \$108	1	6	7
>7 Days > \$110	4	2	3
Total	425	507	473
Avg Ticket =	\$20.08	\$24.10	\$22.51
Revenue	\$ 8,532.00	\$ 12,218.00	\$ 10,648.00

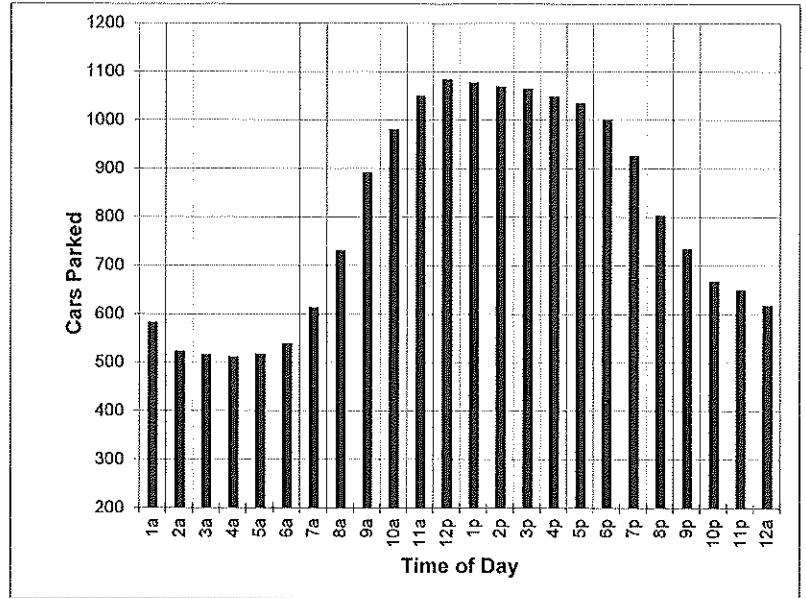


Length of Stay	FEBRUARY 2024 # of Tickets	FEBRUARY 2024 % of Total
1 Hr \$2.00	23	0.05
2Hrs - 6 Hrs	14	0.03
\$14.00 Max	227	0.45
1 Day \$16 - \$18.	102	0.20
2 Days \$20 - \$36	58	0.11
3 Days \$38 - \$54	38	0.07
4 Days \$56 - \$72	26	0.05
5 Days \$74 - \$90	11	0.02
6 Days \$92 - \$108	6	0.01
>7 Days > \$110	2	0.00
Total	507	

FEBRUARY 21, 2024
Wednesday

Time of Day	Tickets	Keycards	Total
00:00-1:00a	428	156	584
1:00-2:00a	375	149	524
2:00-3:00a	368	149	517
3:00-4:00a	363	149	512
4:00-5:00a	365	153	518
5:00-6:00a	377	163	540
6:00-7:00a	415	199	614
7:00-8:00a	515	217	732
8:00-9:00a	639	253	892
9:00-10:00a	728	253	981
10:00-11:00a	796	255	1051
11:00-12:00p	830	255	1085
12:00-1:00p	821	257	1078
1:00-2:00p	814	256	1070
2:00-3:00p	809	256	1065
3:00-4:00p	805	244	1049
4:00-5:00p	793	243	1036
5:00-6:00p	769	233	1002
6:00-7:00p	716	211	927
7:00-8:00p	623	181	804
8:00-9:00p	566	169	735
9:00-10:00p	517	151	668
10:00-11:00p	500	151	651
11:00-12:00a	474	145	619

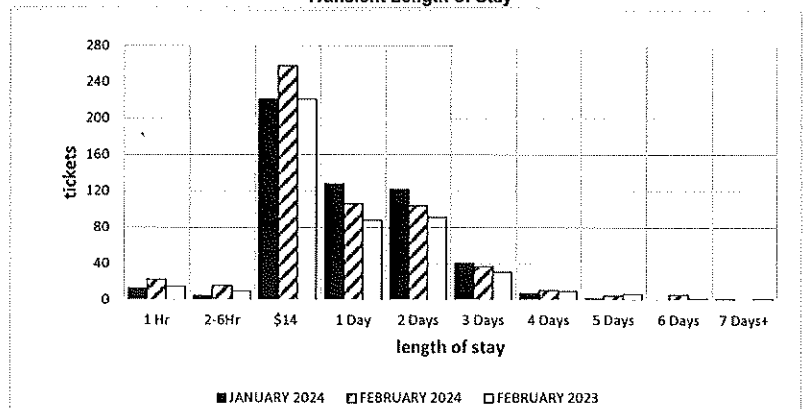
UNION STATION GARAGE OCCUPANCY REPORT



1133 Available Spaces

Transient Length of Stay	JANUARY 2024 # of Tickets	FEBRUARY 2024 # of Tickets	FEBRUARY 2023 # of Tickets
1 Hr \$2.00	13	23	15
2Hrs - 6 Hrs	5	16	10
\$14.00 Max	221	258	221
1 Day \$16 - \$18.	128	106	88
2 Days \$20 - \$36	122	104	91
3 Days \$38 - \$54	41	37	31
4 Days \$56 - \$72	8	11	10
5 Days \$74 - \$90	2	5	7
6 Days \$92 - \$108	0	6	2
>7 Days > \$110	1	0	2
Total	541	566	477
Avg Ticket =	\$22.41	\$21.86	\$22.55
Revenue	\$ 12,126.00	\$ 12,370.00	\$ 10,756.00

Transient Length of Stay

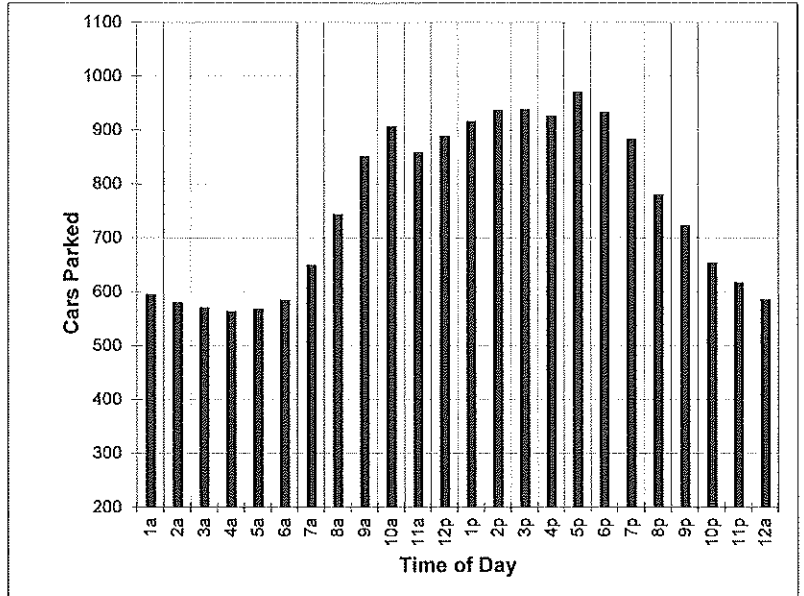


Length of Stay	FEBRUARY 2024	
	# of Tickets	% of Total
1 Hr \$2.00	23	0.04
2Hrs - 6 Hrs	16	0.03
\$14.00 Max	258	0.46
1 Day \$16 - \$18.	106	0.19
2 Days \$20 - \$36	104	0.18
3 Days \$38 - \$54	37	0.07
4 Days \$56 - \$72	11	0.02
5 Days \$74 - \$90	5	0.01
6 Days \$92 - \$108	6	0.01
>7 Days > \$110	0	0.00
Total	566	

FEBRUARY 22, 2024
Thursday

Time of Day	Tickets	Keycards	Total
00:00-1:00a	450	146	596
1:00-2:00a	439	142	581
2:00-3:00a	428	143	571
3:00-4:00a	424	140	564
4:00-5:00a	424	145	569
5:00-6:00a	431	154	585
6:00-7:00a	467	183	650
7:00-8:00a	538	206	744
8:00-9:00a	617	235	852
9:00-10:00a	671	236	907
10:00-11:00a	621	239	860
11:00-12:00p	654	236	890
12:00-1:00p	677	240	917
1:00-2:00p	699	239	938
2:00-3:00p	707	232	939
3:00-4:00p	701	227	928
4:00-5:00p	743	229	972
5:00-6:00p	718	216	934
6:00-7:00p	685	199	884
7:00-8:00p	615	166	781
8:00-9:00p	572	152	724
9:00-10:00p	525	129	654
10:00-11:00p	494	124	618
11:00-12:00a	466	120	586

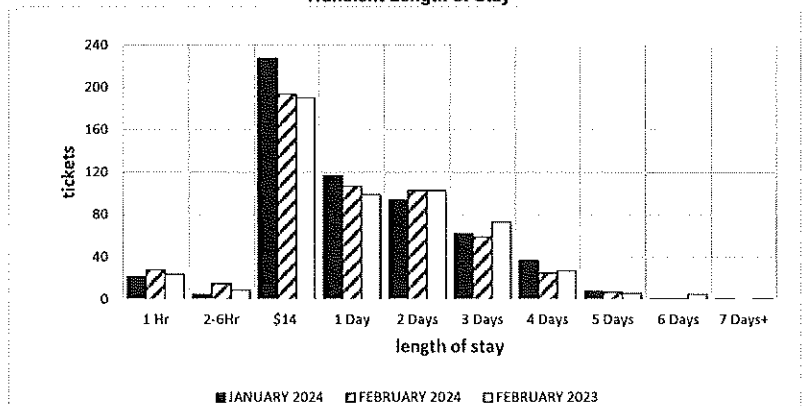
UNION STATION GARAGE OCCUPANCY REPORT



1133 Available Spaces

Transient Length of Stay	JANUARY 2024 # of Tickets	FEBRUARY 2024 # of Tickets	FEBRUARY 2023 # of Tickets
1 Hr \$2.00	22	28	24
2Hrs - 6 Hrs	5	15	9
\$14.00 Max	228	194	190
1 Day \$16 - \$18.	117	107	99
2 Days \$20 - \$36	94	103	103
3 Days \$38 - \$54	62	59	73
4 Days \$56 - \$72	37	25	27
5 Days \$74 - \$90	8	7	6
6 Days \$92 - \$108	1	1	5
>7 Days > \$110	1	0	1
Total	575	539	537
Avg Ticket =	\$25.72	\$24.62	\$26.44
Revenue	\$ 14,790.00	\$ 13,272.00	\$ 14,198.00

Transient Length of Stay

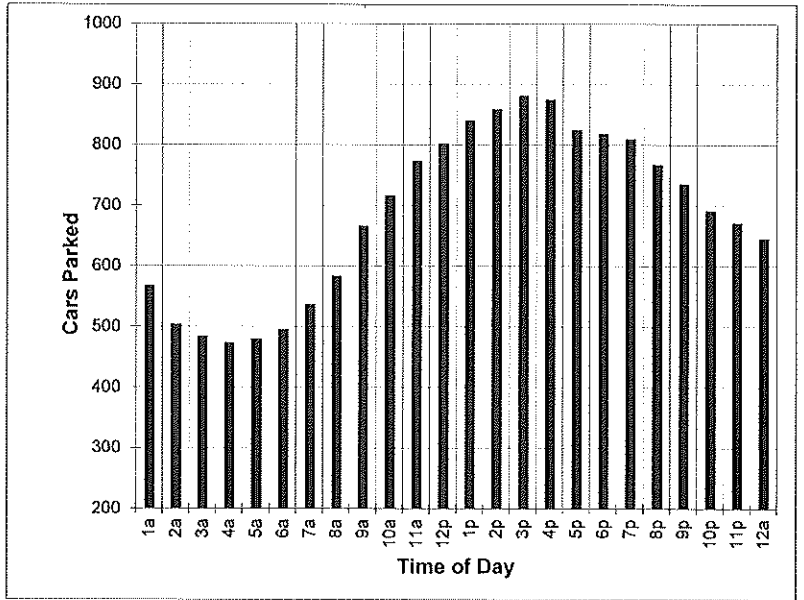


Length of Stay	FEBRUARY 2024	
	# of Tickets	% of Total
1 Hr \$2.00	28	0.05
2Hrs - 6 Hrs	15	0.03
\$14.00 Max	194	0.36
1 Day \$16 - \$18.	107	0.20
2 Days \$20 - \$36	103	0.19
3 Days \$38 - \$54	59	0.11
4 Days \$56 - \$72	25	0.05
5 Days \$74 - \$90	7	0.01
6 Days \$92 - \$108	1	0.00
>7 Days > \$110	0	0.00
Total	539	

UNION STATION GARAGE OCCUPANCY REPORT

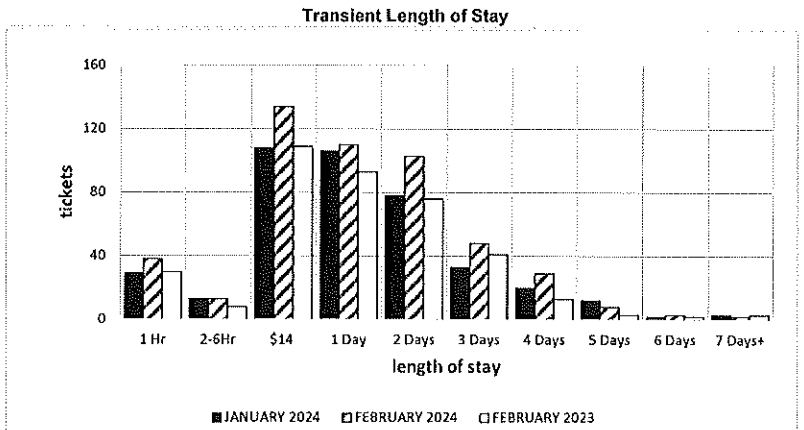
FEBRUARY 23, 2024
Friday

Time of Day	Tickets	Keycards	Total
00:00-1:00a	448	120	568
1:00-2:00a	391	113	504
2:00-3:00a	373	112	485
3:00-4:00a	362	112	474
4:00-5:00a	363	117	480
5:00-6:00a	370	126	496
6:00-7:00a	393	144	537
7:00-8:00a	434	150	584
8:00-9:00a	497	170	667
9:00-10:00a	554	163	717
10:00-11:00a	610	164	774
11:00-12:00p	637	166	803
12:00-1:00p	670	170	840
1:00-2:00p	686	173	859
2:00-3:00p	708	174	882
3:00-4:00p	711	164	875
4:00-5:00p	665	160	825
5:00-6:00p	668	151	819
6:00-7:00p	669	141	810
7:00-8:00p	642	126	768
8:00-9:00p	621	115	736
9:00-10:00p	585	107	692
10:00-11:00p	566	106	672
11:00-12:00a	545	101	646



1133 Available Spaces

Transient Length of Stay	JANUARY 2024 # of Tickets	FEBRUARY 2024 # of Tickets	FEBRUARY 2023 # of Tickets
1 Hr \$2.00	29	38	30
2Hrs - 6 Hrs	13	13	8
\$14.00 Max	108	134	109
1 Day \$16 - \$18.	106	110	93
2 Days \$20 - \$36	78	103	76
3 Days \$38 - \$54	33	48	41
4 Days \$56 - \$72	20	29	13
5 Days \$74 - \$90	12	8	3
6 Days \$92 - \$108	2	3	2
>7 Days > \$110	3	2	3
Total	404	488	378
Avg Ticket =	\$25.50	\$26.35	\$26.49
Revenue	\$ 10,304.00	\$ 12,858.00	\$ 10,012.00

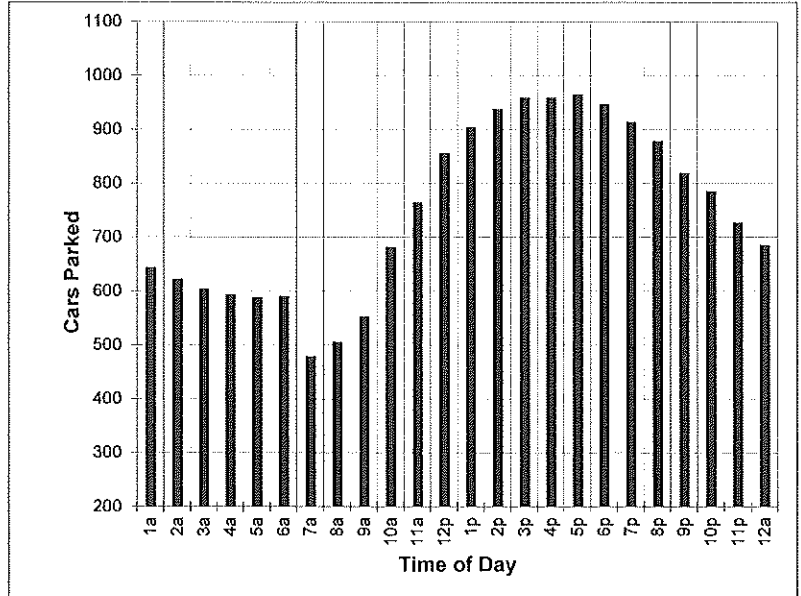


Length of Stay	FEBRUARY 2024 # of Tickets	FEBRUARY 2024 % of Total
1 Hr \$2.00	38	0.08
2Hrs - 6 Hrs	13	0.03
\$14.00 Max	134	0.27
1 Day \$16 - \$18.	110	0.23
2 Days \$20 - \$36	103	0.21
3 Days \$38 - \$54	48	0.10
4 Days \$56 - \$72	29	0.06
5 Days \$74 - \$90	8	0.02
6 Days \$92 - \$108	3	0.01
>7 Days > \$110	2	0.00
Total	488	

FEBRUARY 24, 2024
Saturday

Time of Day	Tickets	Keycards	Total
00:00-1:00a	541	103	644
1:00-2:00a	524	99	623
2:00-3:00a	507	98	605
3:00-4:00a	496	98	594
4:00-5:00a	491	98	589
5:00-6:00a	491	100	591
6:00-7:00a	375	104	479
7:00-8:00a	401	105	506
8:00-9:00a	446	107	553
9:00-10:00a	571	111	682
10:00-11:00a	652	113	765
11:00-12:00p	742	114	856
12:00-1:00p	793	112	905
1:00-2:00p	825	113	938
2:00-3:00p	848	111	959
3:00-4:00p	850	109	959
4:00-5:00p	853	112	965
5:00-6:00p	837	110	947
6:00-7:00p	806	108	914
7:00-8:00p	774	105	879
8:00-9:00p	715	104	819
9:00-10:00p	684	102	786
10:00-11:00p	625	102	727
11:00-12:00a	586	100	686

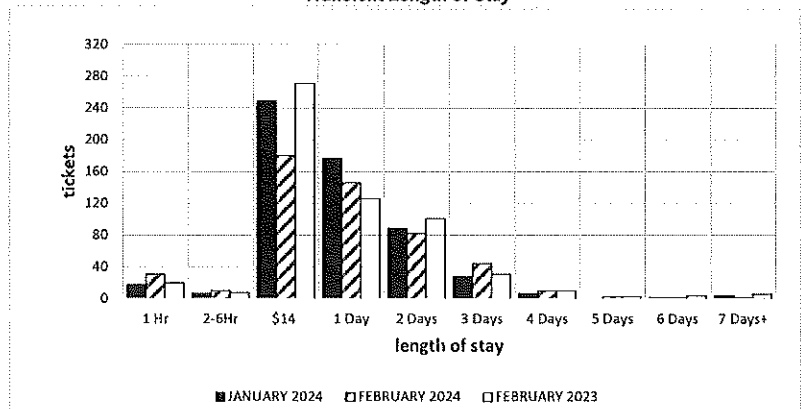
UNION STATION GARAGE OCCUPANCY REPORT



1133 Available Spaces

Transient Length of Stay	JANUARY 2024 # of Tickets	FEBRUARY 2024 # of Tickets	FEBRUARY 2023 # of Tickets
1 Hr \$2.00	18	31	20
2Hrs - 6 Hrs	7	10	8
\$14.00 Max	249	180	271
1 Day \$16 - \$18.	177	146	126
2 Days \$20 - \$36	89	82	101
3 Days \$38 - \$54	28	44	31
4 Days \$56 - \$72	7	10	10
5 Days \$74 - \$90	0	3	3
6 Days \$92 - \$108	2	2	4
>7 Days > \$110	4	1	6
Total	581	509	580
Avg Ticket =	\$20.76	\$21.72	\$21.71
Revenue	\$ 12,064.00	\$ 11,058.00	\$ 12,592.00

Transient Length of Stay



Length of Stay	FEBRUARY 2024 # of Tickets	FEBRUARY 2024 % of Total
1 Hr \$2.00	31	0.06
2Hrs - 6 Hrs	10	0.02
\$14.00 Max	180	0.35
1 Day \$16 - \$18.	146	0.29
2 Days \$20 - \$36	82	0.16
3 Days \$38 - \$54	44	0.09
4 Days \$56 - \$72	10	0.02
5 Days \$74 - \$90	3	0.01
6 Days \$92 - \$108	2	0.00
>7 Days > \$110	1	0.00
Total	509	

- OVERVIEW
- OCCUPANCY
- REVENUE
- DAY OF WEEK
- DURATION**
- OVERSELL
- ONLINE RATE SURVEY
- BUDGETS
- BENCHMARK
- Advanced Analytics
- COMPARISON

Duration

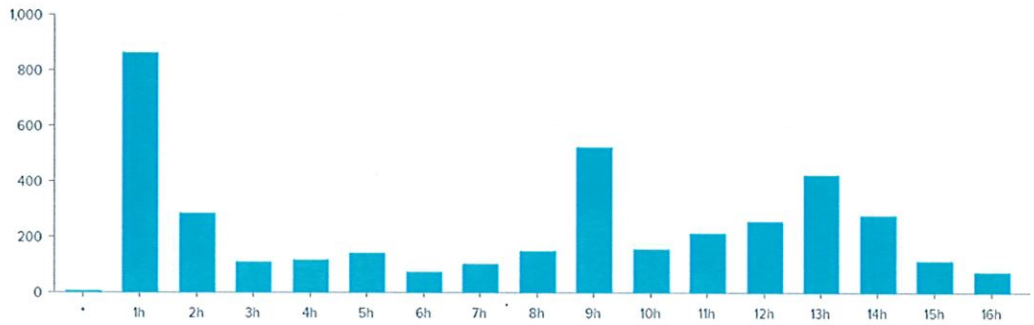
Show duration distribution **By Hour** on **All Days** entering at **All Hours**

for **Feb 1, 2024 - Feb 29, 2024** broken down by **User Type**

Compare to Last Year

Duration Distribution **Graph**

Monthlies Transient **Select All**



- OVERVIEW
- ▣ OCCUPANCY
- ▣ REVENUE
- ▣ DAY OF WEEK
- DURATION
- ▣ OVERSELL
- ▣ ONLINE RATE SURVEY
- BUDGETS
- % BENCHMARK
- Advanced Analytics
- ▣ COMPARISON

Duration

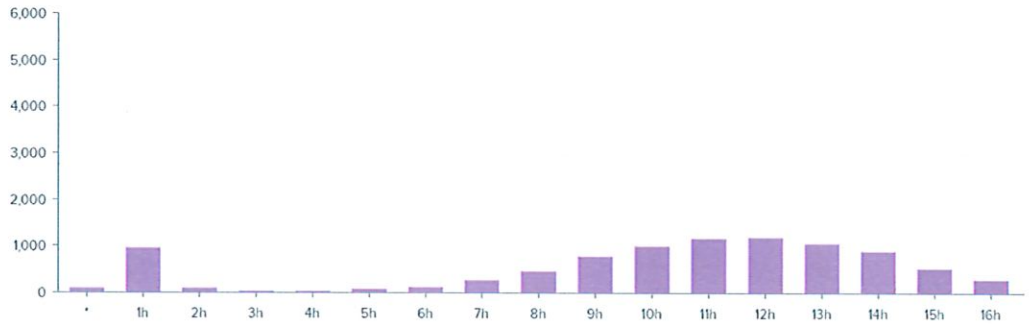
Show duration distribution **By Hour** ▾ on **All Days** ▾ entering at **All Hours** ▾

for **Feb 1, 2024 - Feb 29, 2024** ▾ broken down by **User Type** ▾

Compare to Last Year ⓘ

Duration Distribution ▣ Graph ▾

Monthlies Transient [Select All](#)



NHPA Incident Statistics by Category -

February 2024



Month	Motor Vehicle Accident	Larceny Motor Vehicle	Larceny Bicycle	Larceny - all other	Vandalism Private Property	Vandalism NHPA Property	Medical	Trip/Fall Injury	Disorderly Conduct	Other Criminal Activity	Other Miscellaneous	Alarms Elevator Entrapment	Total
JAN	1						24	2	17		12 9 Code of Conduct	1	57
FEB				1			26		15		8 5 Code of Conduct		53
MAR													
APR													
MAY													
JUN													
JULY													
AUG													
SEPT													
OCT													
NOV													
DEC													
TOTAL	1			1			50	2	32		20	1	110

Total calls for service dropped from from 57 to 53 but this can be attributed to fewer days in the month. Very consistent with last several months.

INCIDENTS – Union Station Building and Garage – February 2024

DATE & TIME	TYPE	DESCRIPTION	POLICE CALLED	MEDICAL ASSISTANCE REQUIRED
		LOCATION:		
2.1.24 435am	Medical	USB Main Concourse – Lobby EMS responded for chest pain.		Yes
2.1.24 850am	Medical	USB Main Concourse – Lobby Patron complained of chest pain. NHPD called for EMS	NHPD	Yes
2.1.24 7pm	Medical	USB – Front of Station by Mailbox EMS responded for chest pain.		Yes
2.4.24 1130am	Disorderly Conduct	USB Main Concourse – Lobby NHPD was called due to a male subject yelling and screaming and falling to the floor acting erratically. EMS responded to transport subject for evaluation	NHPD	Yes
2.4.24 655pm	Medical	USB Main Concourse – Benches Patron complained of chest pain and crying.		Yes
2.5.24 5am	Disorderly Conduct	USB Tunnel and Main Concourse ██████████ was involved in a disturbance with a male patron. The male complained that she had threatened him and he reported it to MTAPD. We spoke with ██████████ and she did not want to report the incident to police and left on the train.	MTAPD	
2.5.24 436pm	Medical - Intoxicated	USB – Front Traffic Circle Female complained of leg pain and was clearly intoxicated. EMS was requested and she refused medical		Yes
2.5.24 705pm	Medical - Intoxicated	USB Main Concourse – Benches NHPD called EMS for a male lying on the benches who was not able to properly care for themselves and was indicating he was having a medical issue.	NHPD	Yes
2.5.24 805pm	Disorderly Conduct	USB Main Concourse – bathroom ██████████ ██████████ was in the bathroom creating a disturbance. NHPD assisted with her removal	NHPD	
2.6.24 830pm	Misc. Other – Missing Person	USB Main Concourse, Tunnels, Platforms NHPD was looking for a missing juvenile. Not at station	NHPD	
2.8.24 0345am	Disorderly Conduct	USB Main Concourse – lobby ██████████ was rambling somewhat incoherently but patron heard him talking about shooting a gun so he was told to leave. He returned a short time later and was not responding to security so MTAPD Officers in the building told him to leave.	MTAPD	
2.8.24 1230pm	Other Criminal Activity – Arrest	USB Main Concourse – Restrooms Detective were checking the station for a subject who had a violation of probation warrant. Located and taken into custody without incident.	NHPD	
2.9.24 1am	Medical	USB Main Concourse – Entrance Male subject kept trying to enter the building and then complained of needing medical for diabetic related issues. MTAPD and EMS responded/assisted.	MTAPD	Yes
2.9.24 845am	Disorderly Conduct	USB Main Concourse – Lobby Area ██████████ was walking the lobby are muttering to himself using vulgar language. NHPD and Mobile Crisis responded and he agreed to leave the station on his own.	NHPD	Mobile Crisis

2.9.24 645pm	Medical	<u>USB Main Concourse – Lobby Area</u> Male with suicidal thoughts. NHFD, NHPD, Mobile Crisis and EMS responded and transported the subject.	NHPD	NHFD, EMS, Mobile Crisis
2.11.24 750pm	Medical - Intoxicated	<u>USB Main Concourse – Benches</u> Male complained of shoulder pain and falling off the bench. He was intoxicated and transported for treatment		Yes
2.11.24 11pm	Medical	<u>USB Main Concourse – Lobby</u> Male found lying on the floor with slow responses. EMS responded and transported for treatment.		Yes
2.12.24 940am	Medical	<u>USB Main Concourse – Lobby</u> EMS responded for leg pain.		Yes
2.12.24 3pm	Disorderly Conduct	<u>USB Main Concourse – Lobby and Front of Station</u> ██████████ appeared to be intoxicated and was causing a disturbance yelling and swearing at another patron. She refused to quiet or leave. Amtrak PD assisted and EMS responded for detox	Amtrak PD	Yes
2.13.24 315pm	Medical	<u>USB Main Concourse – Lobby</u> Amtrak PD assisted with a male who had a serious leg infection and was bleeding. EMS responded for transport	Amtrak PD	Yes
2.14.24 540am	Medical	<u>USB Main Concourse Lobby</u> Patron sick complaint. EMS responded for transport.		Yes
2.14.24 11am	Disorderly Conduct	<u>USB Main Concourse – Lobby</u> Male creating a disturbance was asked to leave and NHPD assisted	NHPD	
2.14.24 9pm	Medical	<u>USB Main Concourse – Lobby</u> Male complained of chest pain. EMS responded.		Yes
2.15.24 150am	Medical	<u>USB – Front of Station</u> Male complained of chest and leg pain. EMS responded		Yes
2.17.24 950am	Medical	<u>USB Main Concourse - Lobby</u> Female complained of possible stroke. EMS responded.		Yes
2.17.24 542pm	Medical	<u>USB Main Concourse – Lobby</u> Male sick call. Amtrak PD and EMS assisted	Amtrak PD	Yes
2.18.24 820am	Medical	<u>USB – Front of Station</u> Male called 911 for general sickness. EMS responded		Yes
2.18.24 1145am	Larceny	<u>USB – Subway</u> Male patron stole a bag of chips and fled.		
2.18.24 520pm	Disorderly Conduct	<u>USB Main Concourse – Restrooms</u> ██████████ was in the restroom yelling and swearing at other patrons. NHPD advised her to leave	NHPD	
2.18.24 540pm	Misc. Other – Code of Conduct	<u>USB – Front of Station</u> ██████████ was panhandling and told to leave the station for the second time on this day.		
2.19.24 735am	Misc. Other – Missing person	<u>USB</u> NHPD, MTAPD, Amtrak PD and EMS all responded regarding a report of a missing juvenile being at the station. She was located elsewhere in the city	NHPD MTAPD Amtrak PD	Yes
2.19.24 1050am	Misc. Other _ Code of Conduct	<u>USB Main Concourse – Lobby</u> ██████████ was asked to leave for repeatedly lying down and not complying with requests from security. NHPD assisted with his removal.	NHPD	
2.20.24 345pm	Disorderly Conduct	<u>USB Main Concourse and Front of the Station</u> Male subject took the broom and dustpan from the custodian and started to create a disturbance swearing and saying he was going to stab and cut people. NHPD assisted.	NHPD	
2.21.24 0345am	Medical – Intoxicated	<u>USB – West Lobby Area</u> Intoxicated male subject was detoxed. EMS responded		Yes

2.21.24 5am	Other Criminal Activity – (Assault)	<u>USB Main Concourse – Lobby</u> An unidentified male subject accused two other of stealing from his friend who was not there. He then punched one of the subjects and fled prior to police arrival. NHPD responded and the victim did not want to pursue a complaint	NHPD	
2.22.24 1145pm	Medical	<u>USB Main Concourse – Lobby</u> Male with leg cramps. EMS Responded		Yes
2.23.24 710am	Disorderly Conduct	<u>USB Main Concourse – Lobby</u> ██████████ was panhandling and became irate when approached and asked to stop. Amtrak PD was in the building and escorted her to the train to leave	Amtrak PD	
2.23.24 1025am	Misc. Other – Code of Conduct	<u>USB Tunnels and Platform Area</u> ██████████ ██████████ was in the tunnel and platform area panhandling and was told to leave.		
2.23.24 245pm	Misc. Other – Code of Conduct	<u>USB Main Concourse – Lobby</u> ██████████ was told to leave for repeatedly lying down. NHPD assisted.	NHPD	
2.23.24 1025pm	Misc. Other – False Report/Theft	<u>USB Main Concourse – Benches</u> Male complained that his wallet was stolen while on the benches. MTAPD assisted and confirmed no such incident occurred as reported. The male left the station	MTAPD	
2.24.24 730am	Disorderly Conduct – Fight	<u>USB Front of Station.</u> Two subjects were involved in an altercation and one punched the other in the mouth. Both left and the one who was punched returned when NHPD arrived. He refused medical and to did not want to file a report.	NHPD	
2.24.24 930pm	Disorderly Conduct	<u>USB Main Concourse – Lobby</u> ██████████ was panhandling in the lobby and created a scene when asked to stop. Amtrak PD responded and assisted with her removal.	Amtrak PD	
2.24.24 1030pm	Medical	<u>USB Main Concourse – Lobby</u> Male with chest pain. EMS responded		Yes
2.25.24 820pm	Medical – Intoxicated	<u>USB Main Concourse – West Lobby</u> ██████████ was asked to leave for repeatedly lying down. Another subject was doing the same but started to not respond so 911 was called. CSP and EMS responded and the subject refused medical and left.	CSP	Yes
2.25.24 1025pm	Misc. Other – Code of Conduct	<u>USB Main Concourse</u> Male was drinking alcohol and refused to leave when told. CSP responded and the subject had left.	CSP	
2.26.24 510pm	Disorderly Conduct	<u>USB Main Concourse</u> ██████████ ██████████ was intoxicated and yelling and swearing. NHPD assisted with her removal	NHPD	
2.26.24 610pm	Medical – Intoxicated	<u>USB Main Concourse</u> Male subject reported he was intoxicated and having chest pains. EMS responded and NHPD assisted	NHPD	Yes
2.27.24 1255am	Medical	<u>USB – Front of Station</u> Male sick complaint. EMS responded		Yes
2.27.24 1030am	Other Criminal Activity – Warrant Arrest	<u>USB – Tunnel area</u> ██████████ was in the tunnel panhandling and asked to leave for Code of Conduct. Amtrak PD assisted and served an outstanding arrest warrant for her.	Amtrak PD	
2.28.24 1pm	Disorderly Conduct	<u>USB Main Concourse</u> ██████████ ██████████ was creating a disturbance yelling, swearing, and throwing food. She refused NHPA Security request to leave so NHPD assisted with her removal	NHPD	

2.29.24 445pm	Disorderly Conduct	<u>USB Main Concourse – womens bathroom</u> [REDACTED] was in the bathroom yelling and swearing at other patrons. Amtrak PD assisted with her removal.	Amtrak PD	
2.29.24 930pm	Medical – Trip and Fall	<u>USB – Front of the Station</u> A subject complained that another had broke his wrist in some type of altercation in front of the station. MTAPD assisted and viewed the camera footage and determined the subject fell while the other one was walking away and that there was no altercation. The subject called 911 a short time later and CSP responded to investigate. They determined call was already investigated and requested EMS.	MTAPD CSP	Yes
		<u>LOCATION: UNION STATION GARAGE</u>		
2.21.24 210am	Medical	<u>USG Ground Level near inside Cashier Booth</u> Female sick call. EMS responded		Yes



New Haven Union Station

Capital Projects Report

March 25, 2024

State of Good Repair (SOGR):

- Final draft design submissions reflecting review comments submitted by the Union Station Facility Renovation Program Committee for architectural repairs and improvements at Union Station Building and repairs and improvements at Union Station Garage and integration of new “front-end” requirements related to capital funding are being prepared. SHPO has reviewed and approved the Building project; they have previously reviewed and approved the Garage project. Technical specifications for the hazardous building material management are being added to the bid documents.

Enabling Project – Phase I:

- The Enabling Project - Phase 1 includes a variety of items listed in the State Bond Commission submission of December 2022 such as restrooms, main waiting room seating, removal of storefronts, casual/semi-self-service restaurant, pizza kitchen, outdoor patio, bicycle station/garage concession space (design only), and mechanical, electrical & plumbing (MEP) improvements. The Proposal Documents for the selection of a design services consultant have been drafted for review.

Brokerage Services:

- Two proposals for Real Estate and Property Management Support Services were received: Owens, Renz & Lee Co., Inc. dba Owens Realty Services of Branford; and IJP Consultant Group, LLC of Norwalk. The proposals are being reviewed and summarized.

East Lot:

- Zoning Application – The zoning application for a proposed Transit Oriented Development (TOD) district, to be known as a Transit Oriented Community Zone (TOC), will be presented to the Legislative Committee of the Board of Alders at their April 2, 2024 meeting.

Interior Building Wayfinding Signage:

- The design services with Desman, Inc. using MERJE as its graphic/signage subconsultant, are in progress. The Consultants presented a progress update at the Facility Renovation Projects Committee meeting on March 8, 2024.

Annual Condition Surveys

- Draft condition survey reports are being reviewed.

Work by Others

- Amtrak Ticket Window Modifications – Amtrak plans to modify the ticket window area to enhance ADA accessibility. They terminated their first contractor due to its failure to properly progress the work. Amtrak has selected a new contractor; awaiting insurance certificates and other relevant start-up documents from Amtrak.
- NHPA Office Fit-out on 2nd Floor East – The design for the office fit-out for the 2nd Floor East to relocate some of the NHPA administrative offices to Union Station is in progress. The work will also include some public access areas such as a conference room and locker storage area.

JMS 03-20-2024