

## INCIDENTS – Union Station Building and Garage – December 2023

DATE & TIME	TYPE	DESCRIPTION	POLICE CALLED	MEDICAL ASSISTANCE REQUIRED
		<b>LOCATION:</b>		
12.1.23 245am	Other Criminal Activity (trespass)	<b>USB Main Concourse</b> Male subject got off inbound train and left station and continued to sneak back in even though it was closed for cleaning. NHPD responded and arrested the subject.	NHPD	
12.1.23 12pm	Misc. Other – Code of Conduct	<b>USB Main Concourse – benches in west end</b> [REDACTED] refused to sit up even after being asked to by NHPA Security and NHPD. He was told to leave and did.	NHPD	
12.1.23 650pm	Medical	<b>USB Main Concourse – Benches in west end</b> Patron complained of stomach pain.		Yes
12.1.23 830pm	Medical	<b>USB Front Traffic Circle</b> Patron requested EMS as he did not want to be outside		Yes
12.2.23 805am	Misc. Other – Code of Conduct	<b>USB Main Concourse – benches</b> Male subject sleeping and there was a knife (kitchen) unsecured on bench next to him. 911 was notified and we secured the knife. The subject awakened and left prior to police arrival.	NHPD	
12.4.23 6am	Disorderly Conduct	<b>USB Main Concourse – near Dunkin</b> [REDACTED] created a disturbance yelling and swearing at another patron. NHPD Responded and she was told to leave.	NHPD	
12.4.23 230pm	MVA	<b>USB Front Traffic Circle</b> MVA between two vehicles. No injuries/minor damage	NHPD	
12.5.23 930am	Larceny – other	<b>USB Main Concourse</b> [REDACTED] reported that his bag and phone was taken.	MTAPD	
12.5.23 1010am	Disorderly Conduct	<b>USB Main Concourse</b> [REDACTED] was yelling and swearing at other patrons accusing them of stealing her bank card. She refused to quiet or leave. Amtrak PD and NHPD responded and advised her to leave the property	NHPD Amtrak PD	
12.5.23 130pm	Disorderly Conduct	<b>USB Main Concourse</b> A female patron was yelling and swearing at another patron and quieted when requested to initially but then continued to act out and would not quiet and stop bothering other patrons so was told to leave	NHPD	
12.5.23 755pm	Medical	<b>USB Main Concourse – benches</b> Male complaining of chest pain.		Yes
12.6.23 130pm	Disorderly Conduct	<b>USB Tunnels and Main Concourse</b> Male subject was creating a disturbance in the tunnel area and refused to quiet when asked by NHPA Security and NHPD. He was told to leave and did so	NHPD	

12.6.23 10 pm	Medical – OD	<b><u>USB Main Concourse – benches west end</u></b> A male patron was unresponsive. Appeared to have OD. MTAPD administered Narcan and 911 responded and administered a second dose.	MTAPD	Yes
12.7.23 340pm	Medical	<b><u>USB Front Traffic Circle near east entrance/exit</u></b> Stomach pain		Yes
12.8.23 1pm	MVA	<b><u>USB Front Traffic Circle</u></b> MVA between 2 vehicles, 1 fled. No injuries/minor damage.	NHPD	
12.8.23 812pm	MVA	<b><u>USB Front Traffic Circle</u></b> EMS ambulance responding to medical struck taxi in front traffic circle. Minor damage/No injuries		
12.8.23 800pm	Medical	<b><u>USB Main Concourse - benches near CT Rail Info Office</u></b> Male patron was unresponsive. MTAPD and EMS responded and subject was found to be intoxicated.	MTAPD	Yes
12.9.23 930am	Disorderly Conduct	<b><u>USB Main Concourse – near security desk</u></b> Female patron created disturbance and was yelling and swearing at other patrons and NHPA staff. She refused to quiet and 911 called. The subject was transported to ER after it was determined that she ran out of her medications.	NHPD	Yes
12.10.23 125pm	Other Criminal Activity – Fight	<b><u>USB Main Concourse – Benches</u></b> Two male subjects started to argue and it escalated to a physical confrontation where on subject broke a maintenance broom handle and stuck and jabbed the other subject with. Both fled prior to police arrival. NHPD located both and arrested one. Minor injury	NHPD Amtrak PD	Yes
12.10.23 8pm	Disorderly Conduct	<b><u>USB Main Concourse – lobby</u></b> Two males were involved in a verbal disagreement when one grabbed the other as to engage in a physical altercation. NHPA Security intervened and the aggressor fled prior to police arrival.	CSP MTAPD	
12.10.23 930pm	Disorderly Conduct	<b><u>USB Main Concourse – Lobby</u></b> A male was intoxicated and left his bags unattended. When spoken to him he became argumentative and wanted to fight security. 911 was called and the subject fled prior to police arrival	CSP MTAPD	
12.11.23 655am	Medical	<b><u>USB Main Concourse – Lobby</u></b> Patron complaining of pain. EMS responded and transported for evaluation		Yes
12.11.23 340pm	Medical	<b><u>USB Main Concourse – Lobby</u></b> Patron complained of back pain. EMS Responded and transported for evaluation		Yes
12.12.23 1015am	Medical	<b><u>USB Main Concourse – Bathroom</u></b> Male patron appeared to be passed out in the stall. EMS was called and the subject started to respond prior to their arrival. Subject transported to hospital for evaluation		Yes
12.13.23 845am	Disorderly Conduct	<b><u>USB Main Concourse – Main Lobby</u></b> Female patron who appeared to be intoxicated was creating a disturbance and was told to leave. She initially refused but left prior to police arrival	NHPD	

12.13.23 1035am	Larceny – other	<b><u>USB Main Concourse – Subway</u></b> A male stole a bag from a female patron inside of Subway. The female did not want to report the incident to the police		
12.13.23 1115am	Misc. Other – Code of Conduct	<b><u>USB Main Concourse – Benches</u></b> Female subject repeatedly laid down on the benches and was told to leave the property.		
12.13.23 3pm	Misc. Other – Code of Conduct	<b><u>USB Main Concourse – Main Lobby</u></b> [REDACTED] refused to put her shoes on and was told to leave the property to which she refused. Police were contacted and assisted with her removal	NHPD	
12.14.23 930am	Misc. Other – Lost Property	<b><u>USB Main Concourse – Bathroom</u></b> Subject reported to security that he lost his cell phone.		
12.14.23 1230pm	Disorderly Conduct	<b><u>USB Main Concourse – Main Lobby</u></b> [REDACTED] appeared intoxicated and was yelling and swearing at other patrons. NHPD advised her to leave.	NHPD	
12.14.23 730pm	Misc. Other – Suspicious Activity	<b><u>USB Main Concourse – Lobby and platform to tracks</u></b> A male patron was acting erratically and was told to leave the property by MTAPD. He returned later and was told to leave by NHPD. He returned later and went to the tracks where MTAPD requested that the subject be taken to the hospital for a psych evaluation	MTAPD NHPD	Yes
12.14.23 920pm	Medical	<b><u>USB Main – Front Traffic Circle</u></b> A patron was in front of the station and appeared to be intoxicated. EMS was requested and transported the subject to the hospital for evaluation.		Yes
12.18.23 1am	Medical	<b><u>USB Tunnell and Tracks 12,14</u></b> Patron was sleeping on the train and believed to be unresponsive. Awakened an no further issue.		Yes
12.18.23 540am	Medical	<b><u>USB Main Concourse – Main Lobby</u></b> Patron complained that he did not feel well and wanted to hurt himself		Yes
12.18.23 345pm	MVA	<b><u>USB Front Traffic Circle</u></b> NHPD investigated an accident. No injuries	NHPD	
12.18.23 629pm	Medical	<b><u>USB Front Traffic Circle</u></b> Patron complained of chest pain. EMS responded		Yes
12.19.23 6pm	Disorderly Conduct	<b><u>USB Main Concourse – Restrooms</u></b> [REDACTED] was in the bathroom yelling, swearing at, and threatening other patrons and staff. NHPD was called and told her to leave. She boarded a train and left	NHPD	
12.20.23 630am	Misc. Other – Larceny/Medical	<b><u>USB Main Concourse – Dunkin Donuts</u></b> A patron stole a drink from Dunkin and when NHPA Security spoke with him they learned that his CC was denied. Subject then complained of a medical and EMS responded. Dunkin wanted him not to return to store		Yes
12.20.23 1010am	Disorderly Conduct	<b><u>USB Main Concourse – West Lobby</u></b> [REDACTED] was throwing garbage and clothing causing a disturbance. MTAPD and NHPD assisted with her removal from the property. MTAPD applying for an arrest warrant as there is a condition of release barring her from the property unless riding the train.		

12.20.23 8pm	Medical	<b><u>USB Main Concourse – benches</u></b> A patron complained of chest pain. NHPD and EMS assisted	NHPD	Yes
12.21.23 12pm	Misc. Other – Suspicious Activity	<b><u>USB Main Concourse – Main Lobby</u></b> A patron complained of a mysterious loss of money, ticket, and other items. NHPD investigated	NMHPD	
12.21.23 6pm	Medical	<b><u>USB Main Concourse – West Lobby</u></b> Patron complained of chest pain		Yes
12.21.23 625pm	Trip and Fall	<b><u>USB – Escalator to/from Tunnel</u></b> Patron fell going down the escalator. Declined medical attention.		
12.21.23 603pm	Other Criminal Activity – Trespass	<b><u>USB Main Concourse – Main Lobby</u></b> [REDACTED] was in the station in violation of a court order. Amtrak PD assisted initially and MTAPD responded and had her leave	Amtrak PD MTAPD	
12.22.23 330am	Disorderly Conduct	<b><u>USB Main Concourse – Women's Restroom</u></b> A female patron got off the train and caused a disturbance in the bathrooms. She left getting on a train		
12.23.23 8am	Medical	<b><u>USB Main Concourse – West Lobby</u></b> Male patron found lying on floor in west lobby in need of medical attention as he appeared intoxicated		Yes
12.25.23 815am	Medical	<b><u>USB Main Concourse – benches</u></b> Patron with chest pain		Yes
12.25.23 830am	Other Criminal Activity – Trespass	<b><u>USB Main Concourse</u></b> [REDACTED] was in the station not using the train. She refused to leave and was vocally aggressive towards NHPA Staff. MTAPD responded and told her to leave	MTAPD	
12.25.23 11am	Disorderly Conduct	<b><u>USB Main Concourse – Main Lobby</u></b> Male and female were yelling and swearing at each other and refused to quiet or leave. MTAPD responded and assisted the female with boarding a train. The male had left on his own separately.	MTAPD	
12.26.23 230am	Disorderly Conduct	<b><u>USB – Restrooms/tunnel/platform</u></b> Female [REDACTED] clogged toilets and created a disturbance. NHPA called CMHC for assistance and the woman is repeat offender and has known mental illness. MTAPD was dispatched and they determined that an emergency evaluation was not warranted.	MTAPD CMHC Clinician	
12.26.23 12am/345am/9am	Misc. Other – Code of Conduct	<b><u>USB - West End, Rear, Main Concourse</u></b> [REDACTED] was sleeping on the windowsill and then by the AC Condensers and refused to leave. NHPD spoke with during the day shift and told him to leave.	NHPD	
12.26.23 1045am	Trip and Fall	<b><u>USB – East Hallway</u></b> Female patron tripped and fell over rug. Claimed shoulder pain but declined medical attention. NHPD assisted	NHPD	
12.26.23 142pm	Medical	<b><u>USB Main Concourse – Restroom</u></b> Male in bathroom stall not responding. NHPD assisted and woke the subject who declined medical attention.	NHPD	
12.26.23 250pm	Disorderly Conduct	<b><u>USB Main Concourse and restroom</u></b> [REDACTED] was involved in a verbal dispute with another male patron near the bathroom. Amtrak PD assisted and both parties left	Amtrak PD	

12.27.23 830pm	Medical	<b><u>USB - Outside by Flagpole</u></b> Male patron yelling in pain. NHPA called 911 and police and EMS responded	NHPD Amtrak PD MTAPD	Yes
12.27.23 1040pm	Medical	<b><u>USB Main Concourse - Men's Room</u></b> Male patron intoxicated in stall. 911 was call and police and EMS responded.	Amtrak PD MTAPD	Yes
12.27.23 1045pm	Medical	<b><u>USB Main Concourse - benches</u></b> Intoxicated patron on benches who couldn't stand up on his own. Amtrak PD and EMS assisted	Amtrak PD	Yes
12.28.23 345am	Medical	<b><u>USB Main Concourse - Main Lobby</u></b> Male patron [REDACTED] was banging on doors demanding entry. When he came in he continued to yell and scream creating a disturbance. 911 was called and NHPD was familiar with the subject and it was believed that he was under the influence so was transported to ER by EMS	NHPD	Yes
12.28.23 11am	Misc. Other - Found Property	<b><u>USB Main Concourse</u></b> MTA employee turned over a knife that he located on a train. MTAPD was called to retrieve the knife which we secured in the lockbox until they arrived	MTAPD	
12.28.23 215pm	Larceny - Other (bag w personal belongings)	<b><u>USB Front Traffic Circle</u></b> A Male patron reported that a female named [REDACTED] stole his bag and went across the street to the apartment building. Amtrak PD was in the building and assisted. The officer viewed security footage, located the suspect across the street and recovered the stolen property. The female was issued a summons for Larceny 6 <sup>th</sup>	Amtrak PD	
12.28.23 210pm	Misc. Other - Attempted Larceny	<b><u>USB West Parking Lot</u></b> A patron complained that another patron tried to steal his bag and then entered the station. Amtrak PD and NHPD were notified regarding the subject but there was not enough information to pursue a criminal complaint	Amtrak PD NHPD	
12.28.23 730pm	Medical	<b><u>USB Main Concourse</u></b> Patron with swollen feet. EMS responded		Yes
12.29.23 4am	Disorderly Conduct	<b><u>USB Main Concourse - Lobby</u></b> A patron complained that another [REDACTED] had punched him in the face. The subject [REDACTED] was extremely agitated so 911 was called. CSP and then NHPD responded and de-escalated the subject. He was then sent to the hospital with EMS for an emergency evaluation. This is the second day in a row that this subject was an issue.	CSP NHPD	Yes
12.30.23 1103pm	Medical	<b><u>USB Main Concourse - Lobby</u></b> General sick call. EMS Responded		Yes
		<b><u>LOCATION: UNION STATION GARAGE</u></b>		
12.1.23 210pm	MVA	<b><u>USG - Maintenance Garage area</u></b> NHPA security vehicle collided with Maintenance gas locker.	NHPD/NHFD	YES
12.5.23 230pm	Misc. Other - Vehicle tow	<b><u>USG Level 1</u></b> Vehicle would not start and required tow.		

12.12.23 11am	Larceny – other	<b><u>USG - Bike Shelter</u></b> Larceny of tire.		
12.18.23 1250pm	Misc. Other – Suspicious Activity	<b><u>USG Main Garage Exit</u></b> Vehicle was exiting and a male subject through a bag into the path of the vehicle and claimed that the person damaged his belongings and demanded money. NHPD was notified and the subject fled. It is believed that the subject was trying to scam money.	<b>NHPD</b>	
12.21.23 410pm	Larceny – Bicycle	<b><u>USG - Bike Shelter</u></b> Subject complained that he locked his bike up a couple days ago and it was gone when he returned		
12.26.23 735pm	Fire Alarm	<b><u>USG Garage – Level 6</u></b> False Fire alarm activation.		

# NHPA Incident Statistics by Category USTC

DECEMBER 2023



Month	Motor Vehicle Accident	Larceny Motor Vehicle	Larceny Bicycle	Larceny - all other	Vandalism Private Property	Vandalism NHPA Property	Medical	Trip/Fall Injury	Disorderly Conduct	Other Criminal Activity	Other Miscellaneous	Alarms Elevator Entrapment	Total
JAN													
FEB													
MAR													
APR													
MAY	1			3			21	2	14	4	12	1	58
JUN							11	3	13		11		38
JULY			1	1	1		15	3	12	2	24		59
AUG	1		2	1		1	11	3	12	1	13		45
SEPT	2		1	1	1		4	1	8	3	9	2	32
OCT	3				1		19	2	17		10	1	53
NOV	4			2			20	4	17	5	8	1	61
DEC	5		1	4			24	2	16	5	13		70
TOTAL	16		5	12	3	1	125	20	109	20	100	5	416

Medicals increased but only saw one OD. General sick call increased significantly and several intoxicated subjects that required PD assistance.  
 5 MVA's and 2 Trip and Falls with no major damage reported or significant injuries.  
 Other Criminal Activity included woman violating conditions (warrant), Male subject for Trespassing/Interfering (arrest), Male subject for fight (arrest), and male for trespass (no arrest)  
 Larceny - female stole bag (arrest)