



UNION STATION
PARTNERSHIP
NEW HAVEN

March 24, 2023

NOTICE OF MEETING

A Meeting of the New Haven Union Station Partnership Operations Committee for Union Station Transportation Center will be held on Monday, March 27, 2023 at 1:00 PM. It will be a hybrid meeting via Zoom teleconference and in person at NHV 4E.

The Agenda for this meeting is attached.



**UNION STATION
PARTNERSHIP**
NEW HAVEN

AGENDA
NEW HAVEN UNION STATION PARTNERSHIP
OPERATIONS COMMITTEE
MEETING
MARCH 27, 2023
1:00 PM
This will be a Hybrid Meeting Held via Zoom
and in person in conference room NHV 4E

Dear Operations Committee Members:

You are invited to a Zoom webinar

Topic: OPERATIONS COMMITTEE MEETING

Time: March 27, 2023 at 1:00 PM Eastern Time (US and Canada)

<https://us06web.zoom.us/j/94312621748?pwd=UnhvUTQxVINmeUZNRWMyenFPMIMxUT09>

Topic: Union Station Partnership / Operations Committee

Time: This is a recurring meeting Meet anytime

Join Zoom Meeting

Meeting ID: 943 1262 1748

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Meeting ID: 943 1262 1748

Passcode: 906094

Find your local number: <https://us06web.zoom.us/j/kejRC7d3CX>

I. CALL TO ORDER

II. PUBLIC COMMENT

Please notify Fortunata Houde (fhoude@nhparking.com) in advance if you have a desire to speak during the Public Comment section or on a specific agenda item.

Please Note: This will be a remote meeting. Any member of the public may request, in writing, a physical location and any electronic equipment necessary to attend the meeting in real time no later than twenty-four (24) hours prior to the meeting. Said individual shall have the same opportunities to provide comment or otherwise participate in the meeting as would be afforded if the meeting was held in person with the following exception: Under law, if such person loses the ability to participate because of an interruption, failure or degradation of such person's connection to the meeting by electronic equipment, the committee is not required to adjourn or postpone the meeting. Access can be from anywhere by an electronic device that has Zoom program at the address provided above in the Agenda Notice or by phone at the number set forth above in the Agenda Notice.

III. APPROVAL OF THE MINUTES

-Approval of Minutes from the February 27, 2023 Operations Committee Meeting

IV. APPROVAL OF CONTRACTS AND PLANS

- A. Motion to Approve a Professional Services Agreement with Tighe & Bond, Inc. to Conduct a Traffic Impact Study in Support of Various Union Station Campus Planned Development Activities Affecting the Roadway Network in Vicinity of New Haven Union Station (*Passed over at last meeting*)**
- B. Motion to Amend Budget, Staffing and Security Plan to Add a Security Guard Post for the US Building Concourse Immediately Upon Hiring (*Passed over at last meeting*)**
- C. Motion to Approve Livery M7 Agreement with TGI for service at State Street Station – (*Passed over at last meeting*)**

V. OPERATIONS REPORT

- Monthly Reports
- Monthly Security Meeting Update

VI. FINANCIAL REPORT

- Monthly Report
- FY2023/2024 Budget Review/Discussion

VII. CAPITAL REPORT

- Capital Projects

VIII. NEW BUSINESS

- DECD Bond Funding Announcements
- Amtrak Seating in Concourse
- Ticketed Passenger Seating Signage

IX. OLD BUSINESS

- Real Estate Brokerage RFP – *awaiting comments back*
- RFI Press Release
- New Revenue Initiatives

X. EXECUTIVE SESSION

- Not Anticipated to be Utilized

XI. ADJOURNMENT & CAMPUS TOUR



**UNION STATION
PARTNERSHIP**
NEW HAVEN

**MINUTES FROM THE USTC PARTNERSHIP
OPERATIONS COMMITTEE MEETING
FEBRUARY 27, 2023**

Representing CDOT: Eric Bergeron, Craig Bordiere, Diana Palmer, Marlene Cordero, Jeff Boice

Representing City of New Haven: Sandeep Aysola, Carlos Eyzaguirre

Representing Park New Haven: Douglas Hausladen, Brian Seholm, James Staniewicz, William Cable; Attorney Joseph Rini and Attorney Clifford Merin

I. CALL TO ORDER

Mr. Hausladen called the meeting to order at 1:10 PM.

II. PUBLIC COMMENT

Mr. Hausladen reported no requests to speak from the public have been received.

III. APPROVAL OF THE MINUTES

Mr. Hausladen asked for all to review the Minutes from the January 23, 2023 meeting for any exceptions or further discussion. Mr. Bordiere noted an exception on page 3 on the YTD Net Operating Income Consolidated Results that should read positive variance of \$659,363. (A corrected copy of the Minutes is attached). With that correction, Mr. Aysola moved to approve and Mr. Eyzaguirre seconded. A vote was taken:

Mr. Aysola	Approved
Mr. Bergeron	Approved
Mr. Bordiere	Approved
Mr. Eyzaguirre	Approved

IV. APPROVAL OF CONTRACTS AND PLANS

Motion A: To Approve a Professional Services Agreement with Tighe & Bond, Inc. to Conduct a Traffic Impact Study in Support of Various Union Station Campus Planned Development Activities Affecting the Roadway Network in Vicinity of New Haven Union Station (Passed over)

Mr. Bordiere asked if the agreement was sent to CDOT Traffic. Mr. Hausladen said it was, and a response from them is pending.

Motion B: To Amend Budget, Staffing and Security Plan to Add a Security Guard Post for the Union Station Building Concourse Immediately Upon Hiring (Passed over)

Motion C: To Approve Livery M7 Agreement with TGI for Service at State Street Station (Passed over)

V. OPERATIONS REPORT

In Mr. Parry's absence, Mr. Hausladen presented a summary of the Operations Report and welcomed questions.

•**Unhoused and Hot Bus Counts:** He called attention to the chart that showed the total number of Unhoused by month at the Transportation Center from August 2022 through January 2023, and said the total number for January was the lowest seen since August. The Hot Bus chart showed the number of pick-ups made for the month of January at Union Station and other locations. The highest number of people picked up at USTC was ten.

•**Occupancy:** Average occupancy for the month of January was 730; slightly under December 2022 and still leaves 400 spaces available in the garage.

Total cars parked and the number of transients by month are down from the previous month; however, a significant increase is seen from the previous year. The number of tickets is down from December.

He asked those who were interested in additional statistics to please contact him for access to SMARKING information.

•**Director of Security:** He introduced William Cable as the new Director of Security for the Parking Authority. Mr. Cable said he was pleased to have the opportunity to work with the team, and he provided an overview of his background as a police officer for twenty-two years along with experience in the private sector holding the position of General Manager for Allied Security.

•**USTC Monthly Security Meetings:** Monthly security meetings are continuing. The February 28th meeting has been rescheduled to next Tuesday, March 7 at 10:0 AM when more information will be available.

VI. FINANCIAL REPORT

Mr. Seholm provided the Financial results for the month of January. Overall the **Consolidated** results for USTC were stronger than budget. For **Union Station Building** revenue was flat. The CPIU NE was unknown at the time the budget was compiled.

•UNION STATION BUILDING

Actual total Personnel Expenses were \$112,555 versus a budget of \$121,023 for the month resulting in a positive variance of \$8,468. Administrative Expense and Maintenance ST were the only lines that were slightly over budget.

Actual Total Operating Expenses were \$39,203 less than budget for the month. Service Agreements, Professional Services and Supplies were worse than budget.

Actual Net Operating Income for January for the Building was (\$139, 395) versus a budget of (\$185,857) for a variance of \$46,462 better than budget due to expenses being under control and open positions in personnel.

•STATE STREET STATION

Showed a number of modest variances. Actual Total Personnel Expenses were \$10,003 for the month versus a budget of \$8,804 with a variance of \$1,199 over. More history will provide information to develop better estimates.

Actual Total Operating Expenses were \$5,950 for the month and most lines were under a \$1,000 from budget with the exception of contracted snow removal that was not used. Administrative Expenses were \$1,637 over due to payroll allocations.

Net Operating Income for the month was \$738 better than budget.

•UNION STATION GARAGE

Revenue: A strong performance in revenue was realized.

Actual Monthly parking revenue was fairly flat and grew just slightly. Actual was \$40,473 versus a budget of \$36,547. Actual Transient revenue was \$303,434 versus a budget of \$145,000 for a variance of \$158,434 better than budget.

Personnel Expenses Total personnel expenses were \$12,046 less than budget for the month.

Most lines were positive. Cashier ST was \$2,441 better due to fewer hours worked than budget and hours covered with employees that were paid at a lower rate. Security ST had one shift uncovered. Benefits were \$6,440 better due to less vacation taken.

Operating Expenses: Total operating expenses were \$32,756 less than budget for the month.

Utilities were \$2,996 higher than budget due to generation rates and meter collection. Supplies were better driven by ice melt and salt products that were not needed. Bank Fee Allocation was \$2,497 over budget. The formula for transient parkers utilization of credit cards was under allocated and has been corrected. Contracted snow removal was not used. Administrative expenses were better than budget.

Total Expenses were \$44,802 better than budget for the month.

RESULTS WERE POSITIVE FOR EXPENSES AND POSITIVE FOR TOTAL REVENUE FOR THE GARAGE.

•FY 2023-2024 BUDGET

Mr. Seholm presented the assumptions used to develop the budget and some major highlights.

ASSUMPTIONS

- Payroll budget was blended across categories and reflects CPIU only for all NHPA employees
- Health insurance was budgeted at a contracted rate through December and an estimated 4.5 % increase on January 1
- Insurance was budgeted for an overall 9% increase
- CPIU rental increase of 6.8% to 7% was used
- Utilities were budgeted for a slight increase over previous twelve- month actuals for transmission and up to 31% increase in generation for electric
- Capital program is a plan and each project is approved separately

UNION STATION GARAGE

No changes in parking rates are proposed. The last increase for monthly rates was in 2019. The last increase for transient rates was in 2012 when the rate went from \$1 to \$2 per hour. In 2016 the 24-hour max went to \$18. It has been a number of years since the last monthly adjustment and over a decade since the transient adjustment.

For **Personnel expenses**—open positions including the three security officers for USTC lobby are included in the budget and impact the benefits line. The assumption is all open positions can be filled and the Director of Security position has been filled.

Operating Expenses: Administrative fee is up slightly over budget but less than CPIU.

He left it open for questions and will be setting up a meeting next week with the OC for further review.

CAPITAL PLAN

The capital plan is just a plan and not a budget. It includes needs for USTC as outlined in the Condition Surveys provided by Desman Associates. -Associated with the Capital Plan is the December Bond Committee's vote that is not yet in hand and was not included.

Mr. Hausladen will forward Draft VI of the budget to Mr. Piscitelli and Mr. Gormany at the City. He thanked the team for their efforts to produce the budget to meet the deadline.

VII. CAPITAL REPORT

Mr. Staniewicz presented the status of projects that he has been working on.

•State of Good Repair Projects:

-Currently NHPA is only authorized to do the design for these.

-Mr. Hausladen shared the Gant chart for the State of Good Repair projects that shows the anticipated schedule, design phase, estimate of procurement process and construction.

•Summary of Work Performed in 2022:

-The new LED lighting installed in the handrails in the tunnel is a significant improvement along with the lights going to the stairs that were upgraded and also redone with LED lighting;

-As requested by CTDOT, the stairs were professionally deep cleaned;

-The lactation wellness room has been completed.

Mr. Bergeron said to make sure the executive team is aware of projects and schedule for the State of Good Repair projects. He asked if SHPO review was contemplated. Mr. Hausladen said that would be done in the design phase.

VIII. NEW BUSINESS

•Concourse Seating:

Mr. Hausladen said Amtrak has requested to have separate seating in the concourse for their passengers. Mr. Bordiere said his immediate concern is how or if this can be enforced. Mr. Cable said that rule will be a challenge for the Security Officers. They could ask people to comply, but would not be able to enforce it. Mr. Hausladen said if Amtrak is interested in enforcing the seating, NHPA would not be opposed. He said in regard to passenger seating in general he recognizes there are very few seats available for customers in the morning. Mr. Bordiere suggested assuming the OC is interested, we can include this in our discussions with Amtrak in regard to their leases.

•Bond Funding Announcement:

Mr. Hausladen reminded all of the schedule for the bond funding announcement.

IX. OLD BUSINESS

•Tweed Airport Agreement: Mr. Bordiere asked about the status of the agreement with Tweed Airport for their overflow parking. Mr. Hausladen said parking is now available to Tweed at the Temple Street Garage. He will have more updates on other possible partnerships.

•New Revenue Initiatives: Mr. Bordiere asked if there were any new revenue initiatives. There was nothing to report at this time.

•Mr. Bergeron requested a word version of the brokerage RFP to enable CTDOT to track changes.

X. EXECUTIVE SESSION None

XI. ADJOURNMENT & CAMPUS TOUR

Mr. Hausladen asked if there were any other items for discussion. Hearing none he asked for a Motion to adjourn. Mr. Eyzaguirre moved to adjourn and Mr. Bergeron seconded. A vote was taken.

Mr. Aysola	Approved
Mr. Bergeron	Approved
Mr. Bordiere	Approved
Mr. Eyzaguirre	Approved

The meeting was adjourned at 2:20 PM followed by a tour.



**UNION STATION
PARTNERSHIP
NEW HAVEN**

**MINUTES FROM THE USTC Partnership
OPERATIONS COMMITTEE MEETING
JANUARY 23, 2023 – CORRECTED COPY**

Representing CDOT: Mr. Bergeron, Mr. Bordiere, Ms. Palmer, Ms. Cordero
Representing City of New Haven: Mr. Aysola, Mr. Eyzaguirre
New Haven Parking Authority: Mr. Hausladen, Mr. Parry, Mr. Seholm, Mr. Staniewicz

I. CALL TO ORDER

Mr. Hausladen called the meeting to order at 1:05 PM.

II. PUBLIC COMMENT

No requests to speak from the public were received.

III. APPROVAL OF THE MINUTES

Mr. Hausladen asked for all to review the minutes of the November 28, 2022 meeting for any exceptions or further discussion. Hearing none he asked for a Motion to approve. Mr. Bordiere moved to approve and Mr. Eyzaguirre seconded. A vote was taken.

Mr. Aysola	Approved
Mr. Bergeron	Approved
Mr. Bordiere	Approved
Mr. Eyzaguirre	Approved

IV. APPROVAL OF CONTRACTS AND PLANS

MOTION A: To Ratify the Professional Services Agreement with Tighe & Bond, Inc. to Collect Traffic Data to Support a Traffic Impact Study of the Roadway Network in Vicinity of New Haven Union Station. This Motion was discussed at the last meeting and passed over.

Mr. Bordiere and Mr. Bergeron said the scope of the agreement needs to be shared with CDOT Traffic staff. The scope was sent to the OC and is included at the end of this Motion. Mr. Hausladen said it will be forwarded on to the traffic team that is assisting the right-of-way group.

MOTION A PASSED OVER

MOTION B: To amend budget, staffing and security plan to add a security guard post for the Union Station building concourse immediately upon hiring. This Motion was discussed at the last meeting and passed over.

Mr. Bordiere said after the NHPA Director of Security is on Board, staffing levels will be focused on, and the OC members agreed.

Mr. Parry said NHPA's Director of Security, William Cable, will be starting on February 17. His resume was sent to the Operations Committee and all stake holders. His background includes a combination of work in the public sector as a former Lieutenant in the Police Department as well as holding the position of Director of Security with supervisory capacity in the private sector.

MOTION B PASSED OVER

MOTION C: To Enter into a Livery/M7 Agreement with Transportation General (TGI) for Service at the State Street Station.

This Motion has been discussed at previous meetings and has been passed over. CTDOT requested additional time to review.

MOTION C PASSED OVER

V. OPERATIONS REPORT

Mr. Parry provided an overview of activity in Operations.

OCCUPANCY: Average occupancy for the month was the highest realized since prior to the pandemic. He called attention to the supporting charts that show an average of 947 cars parked for December compared to 804 for November.

The cumulative comparison of total cars parked for 2022/2023 compared to 2021/2022 showed an increase of 44% that can be attributed to the return of transient parkers.

All passes made by NHPA staff entering and exiting the garage were eliminated to provide a more accurate count and there still was an increase of 14%.from last month and cumulative increase of 44%.

The cumulative comparison for total tickets issued showed a 58% increase from last year.

Total keycards showed a 4% decrease from last month. On the cumulative level comparing 2022/2023 to the previous year, there was a positive 9% increase.

Overall cumulatively there were positive numbers with a slight decrease in monthly numbers.

The garage was full nine times in December.

There has also been a slight increase in the number of parkers seen after 7:00 PM; however, trends continue with highest levels seen between 9:00 AM and 3:00 PM.

For Length of Stay the daily max, one-day stay dominated.

Mr. Bergeron noted Tuesdays through Thursdays are trending as the busiest days for December. Mr. Parry agreed but the trends for previous months fluctuated.

SECURITY: Monthly Security Meetings continue. CDOT forwarded the Code of Conduct for rail stations and parking facilities throughout the State to Mr. Parry, and it has been posted at the Station and is in the implementation phase. Division of labor is continuing to be discussed at these meetings with other protocol.

Mr. Bordiere asked for additional information regarding the stolen vehicle mentioned in the November incident report. Mr. Parry said while a patron was making a quick run into the station to say goodbye to his family, his vehicle was stolen from in front of the station. The incident was captured on camera.

Requests for medical assistance by the unhoused dominate as the largest category of incidents.

Mr. Hausladen asked if there have been any problems with leaving the bathroom on the second floor unlocked for public use. It was reported there was one incident that someone was found who should not have been there; however, the area is now part of the Security Officer's rounds.

In relation to this, Mr. Bordiere asked if NHPA has looked into options of securing elevator access to the upper floors. Mr. Parry said he has consulted with Schindler Elevator and was given two options that are being reviewed. Option 1 relates to key access, and Option 2 involves a FOB system. The key system would take approximately three weeks from ordering to installation. The FOB system could take several months. Cost for the key system has been received and costs for the FOB system are pending.

Mr. Bordiere noted that personnel requiring access could be different each day depending on assignments, i.e., (Amtrak crews). He requested this be held until the Director of Security comes on board, and it was agreed. Mr. Bordiere said adjustments to post assignments could be made until something is in place.

Unhoused Population: This issue continues to be a challenge with November having the highest number of unhoused seen in the Station to date as shown in the chart. There are multiple contributing factors, and the "Hot Bus" initiative that is stopping at the Station will provide a way to get them to warming shelters as well as reduce the numbers at the Station. Additionally, NHPA staff is distributing information on warming centers.

VI. FINANCIAL REPORT

Mr. Seholm presented an overview of the Financial Statements and major variances for the month of December and YTD.

NHPA Audited Financial Statements: Mr. Seholm reported T.M. Byxbee has completed their audit and gave NHPA an unqualified opinion, which is the highest rating you can achieve. The financial statements will be forwarded to the OC for review today and he will address questions next month. The capital distributions, as required under the old Lease and Funding Agreement, will be made after review is completed.

CONSOLIDATED RESULTS: Positive results were seen across all lines for the Station as a whole.

- Actual Total Consolidated Revenue YTD was \$2,942,297 that was \$504,605 better than budget.
- Total Expenses YTD were \$154,758 less than budget.
- Actual Net Operating Income for the month of December came in at \$79,658.
- Net Operating Income YTD had a positive variance of \$659,363 that was better than a budgeted loss of \$277,470.

•UNION STATION BUILDING:

-Total Revenue for the month was in line with budget coming in at \$124,441 versus a budget of \$125,650 (CPIU was used).

-Total Personnel Expenses for the month were \$3,637 worse than budget. Although Security ST was \$1,367 better than budget due to an open bid, Security OT was \$1,728 worse than budget to cover the open position and traffic control.. Total Benefits were \$2,796 worse than budget due to vacation time and pension..

-Total Operating Expenses for the month were \$33,299 better than budget.

Utilities came in slightly lower due to generation costs,

Service agreements were \$1,608 worse than budget due to various items across the board,

The biggest variance was in contracted snow removal that did not have any charges against it to date this year.

Administrative costs were \$5,828 worse than budget for the month due to a YTD adjustment; however, YTD administrative costs were \$14,101 below budget.

-Total Expenses for the month were \$29,662 less than budget.

-Actual Net Operating Income for the month was (\$149,972) versus a budget of (\$178,426) making it \$28,454 less than the loss that was anticipated.

•STATE STREET STATION

-No revenue to report.

-**Total Personnel expenses** were \$1,762 over budget for the month. . Benefits were \$1,298 over budget due to more vacation and sick days taken .than were budgeted.

-**Total Operating expenses** were \$185 over budget for the month. Repairs and Maintenance costs were \$3,000 over and were not budgeted for. Under service agreements, the Maintenance agreement with Schindler elevator for July through December was not budgeted. Contracted snow removal was \$5,000 under budget because it was not used.

-**Total Expenses** were \$19,863 over budget YTD driven by repairs and maintenance.

•UNION STATION GARAGE

•**YTD Total Revenue** was \$511,957 better than budget mainly driven by transient parking being \$482,328 better than budget. Conservative numbers were used and revenue came in \$757,835 better than last December.

•**Total Personnel Expenses** came in \$3,440 better than budget for the month due to fewer hours of Cashier ST and an employee on the second shift who was at a lower rate of pay. For Security ST, the 12 midnight to 8:00 AM shift is open and came in under budget that was covered by Security OT and offset it.

•**Total Operating Expenses for the month** came in \$30,131 less than budget. Supplies were \$2,709 worse than budget due to shipments of cleaning supplies; however, we are on budget YTD.. Bank fees are \$2,407 worse than budget as we continue to see the impact of bank fees for credit cards. This year all fees are in the proper location. The bulk of \$31,000 for contracted snow removal was not used.

•**Net Operating Income** is \$608,217 better YTD and \$619,788 better than last year.

OVERALL FUNDS ARE MORE THAN ADEQUATE TO MEET CURRENT OPERATIONAL NEEDS OF THE STATION FOR THE FIRST SIX MONTHS OF THE FISCAL YEAR.

VII. CAPITAL REPORT – CONCEPTUAL PLAN

Mr. Staniewicz provided an update on the capital projects and said there were no significant changes from last month.

•**Brokerage Services:** The draft proposal for a real estate advisor has been sent to the OC for review and is pending OC comments and approval.

•**East Lot:** A meeting is scheduled for tomorrow with the City and NHPA in regard to the preparation of the zoning application.

•**Community Stakeholder Interviews** are done and on the website. Recommendations and a number of questions that were generated from the website were responded to. There was discussion in regard to which agency would be the releasing party of record for the RFP.

There was discussion in regard to which agency would be the releasing party of record for zoning.

•**West Lot:** Two issues are the 1) traffic study and 2) the next stage is to do the comprehensive conceptual design.

•**Union Avenue Roadway and Streetscape Improvements:** Need to advance the conceptual design; the traffic study would be of value.

•**interior Building Wayfinding Signage** :: The OC needs to choose logo and design concepts.

•**State of Good Repairs Projects:** The design team has been authorized to start design on the State of Good Repairs projects and the study of building ventilation improvements - all are in progress. Mr. Bordiere asked what the timing is for the improvements.. Mr. Staniewicz said the design phase is anticipated to be ready sometime later this spring.

•**Architectural Repairs:** Mr. Bordiere asked for a status on this project and said there has been some additional work that was identified in this past year's condition survey. Additionally, the terracotta cornices need attention. Mr. Staniewicz said NHPA is working with the State Historical Preservation Office on this. The Desman team needs to do some additional exploration to determine some conditions in the cornices which are hidden and may have been affected by the weather. Small exploratory penetrations will be placed in the grout and video cameras will be used to look inside.

Mr. Bordiere asked about the contingency for this and how it would affect the capital budget. Mr. Staniewicz said the design team will attempt to complete its probes during the design phase, but if unable will include an allowance for repairs. Some triaging could be done if funding is limited. Mr. Hausladen asked Mr. Staniewicz to have Turner work on updating the flow chart. Mr. Bordiere said CTDOT desires to have projects underway in 2023.

VIII. CAPITAL REPORT

The website is ready to launch and anticipated to be done next month. NHPA will coordinate announcements on the website as projects start.

IX. NEW BUSINESS

OC Membership Status: Mr. Bordiere reported that Mr. Bergeron and he will remain as voting members of the OC and Ms. Palmer will replace Ms. Cordero as the non-voting member.

X. OLD BUSINESS

XI. EXECUTIVE SESSION – NOT REQUIRED

XII. ADJOURNMENT & CAMPUS TOUR

Mr. Hausladen asked if there were any further items for discussion. Hearing none he called for a Motion to adjourn. Mr. Bordiere moved to adjourn and Mr. Eyzaguirre seconded. The meeting was adjourned at 2:45 PM followed by a tour of the campus.



**UNION STATION
PARTNERSHIP**
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INCIDENT STATISTICS by Category February 2023

Details of Each Incident are Attached - Includes Union Station Building and Garage

MONTH	MOTOR VEHICLE BREAK-IN	CAR ACCIDENT MINOR/HIT & RUN	STOLEN AUTO	PERSONAL INJURY/FALL	PROPERTY DAMAGE PNH/ Vandalism	PROPERTY DAMAGE PRIVATE	FELONY OR MIS-DEMEANOR CRIME	REQUEST FOR MEDICAL ASSISTANCE/ HOMELESS ISSUES	Disorderly Conduct	Stolen Bike	ELEVATOR ENTRAPMENT With Medical Assistance	MISC.	TOTAL
JAN	0	0	0	0	1	0	0	12	6	0	0	0	19
FEB	0	1	0	1	0	0	1 robbery 2 assaults	11	2	1	0	0	19
TOTAL	0	1	0	1	1	0	3	23	8	1	0	0	38

INCIDENTS – Union Station Building and Garage– February 2023

DATE & TIME	TYPE	DESCRIPTION	POLICE CALLED	MEDICAL ASSISTANCE REQUIRED
2-4-23 11:30 PM	Disorderly Conduct	<u>LOCATION: Lobby</u> Man claiming to own the building was causing a disturbance with NHPA Security Officer and the Facility Manager when an unknown man stepped in telling him to stop, got involved and the situation escalated and got physical. NHPA Security notified MTA PD of the situation and they removed the man causing the problem from the building.	MTA PD	No
2-10-23 5:30 AM	Assault (one patron punching another)	<u>LOCATION: Lobby</u> Facility Manager was informed by NHPA Security Officer that a male patron punched another male patron. Both men were intoxicated. NHPA Security notified MTA PD who made contact with the man who punched the other man and he ended up being transported to the Hospital. When the second man got up he did not remember anything and was banned from the building for the remainder of the day.	MTA PD	Yes
2-12-23 4:00 AM	Medical Assistance Required	<u>LOCATION: Front of USB</u> Supervisor received a call from NHPA Security informing her that one of the unhoused individuals was lying on the ground and not fully responsive and shivering. EMS arrived and transported him to the Hospital. The 911 call was made by another unhoused individual.	No	Yes
2-14-23 6:30 AM	Robbery	<u>LOCATION: On the Train</u> A patron was taking his train ticket out of his wallet when another patron grabbed the wallet and ran off the train and out of the station. MTA PD and NHPA Security chased him but were not able to get him to stop.	MTA PD	No
2-17-23 5:50 AM	Medical Assistance Required	<u>LOCATION: USB Lobby</u> Male was standing by the charging station and seemed to be in discomfort. He called NHPA Security over and asked for medical assistance as he was having a difficult time breathing. He showed security some discharge papers from the hospital where he was treated for broken ribs, and it was getting more difficult for him to breathe. Security radioed for help, EMS was called and transported him to the Hospital.	No	Yes
2-18-23 10:00 PM	Trip and Fall	<u>LOCATION: Track 12 Stairs</u> Female student got off the train and entered the building from Track12. She missed a step and fell down the stairs injuring her ankle and claimed to have waves of tingling pain. Amtrak PD were on site, took her info and called for EMS.	Amtrak PD	Yes

Date & Time	Type	Description	Police Called	Medical Assistance Required
2-19-23 6:00 PM	Medical Assistance Required	LOCATION: Platform Tracks 8 & 10 Woman attempted to jump onto Tracks 8 & 10. Patron nearby notified the police. MTAPD, NHPD and EMS arrived on site. Female patron was transported to the hospital.	Yes	Yes
2-20-23 8:05 AM	Assault	LOCATION: LOBBY NHPA Security requested one of the unhoused individuals who was lying down on the bench to sit up. Male responded with a threat that he was going to shoot NHPA Security. Security escorted the male out of the building. When they got outside the male punched NHPA Security on the left side of his face. Manager was notified and was told suspect was across the street. Manager called 911. NHPD arrived and took info on NHPA Security Officer while Manager checked the video cameras and viewed footage to ID the suspect. Manager was informed that the suspect had been arrested on Columbus Avenue, Manager spoke with NHPD district manager who verified arrest was made.		
2-22-23 12:40 PM	Medical Assistance Required	LOCATION: USB LOBBY NHPA Security saw male lying down on the bench When Security made contact with him he stated he was feeling sick and requested medical assistance. Manager was notified and he called 911. NHFD an EMS arrived and male was taken to the Hospital.	No	Yes
2-23-23 3:35 PM	Medical Assistance Required	LOCATION: USB LOBBY Manager received a call from NHPA Security telling him an intoxicated male was lying on the lobby floor unresponsive and that he called 911. NHFD and EMS arrived and Amtrak PD was also on site. Male was transported to the Hospital.	No	Yes
2-22-23 11:30 AM	Disorderly Conduct	LOCATION: USB LOBBY NHPA Security approached male lying down on the bench and asked him to sit up. Male started to make smart remarks. Security walked away and found him lying down again. Male started using profanity and raised his voice. This happened several times throughout the time period. Amtrak and Metro PD were not available. Security then notified 911 and two NHPD officers arrived. Security pointed the man out to NHPD who escorted him out of the building where he boarded the shuttle bus to go downtown. NHPD then left. No case number was given.	Yes	No
2-23-23 2:24 PM	Medical Assistance Required	LOCATION: USB Lobby Male approached Manager stating he called 911 and requested medical assistance for himself. He stated he had high blood pressure and needed to go to the VA Hospital. Shortly after EMS and NHFD arrived and he was transported to the Hospital.	No	Yes

Date & Time	Type	Description	Police Called	Medical Assistance Required
2-23-2023 1:00 AM	Medical Assistance required	<u>LOCATION: USB Lobby</u> Manager received a call from NHPA Security stating there was a male passed out and intoxicated and asked Manager to request medical assistance for him. Manager called 911 and male was transported to the Hospital.	No	Yes
2-23-2023 1:00 AM	Medical Assistance Required	<u>LOCATION: USB – walkway in front of restrooms and water fountain</u> Male was assisted after slumping onto the floor. Security tried to awaken him to close the Station but he barely responded. As Security was taking him down the hallway he stumbled and collapsed to the floor and was unresponsive. Security called Supervisor and requested 911 be called. NHFD and EMS personnel were unable to get a coherent response from him, picked him up off the floor and transported him to the Hospital.	No	Yes
2-25-23 7:47 PM	Medical Assistance Required	<u>LOCATION: USB last bench by Greyhound Office</u> Male complained he was having trouble breathing, and he called emergency services himself. EMS transported him to the Hospital.	No	Yes
2-26-23 7:40 PM	Medical Assistance Required	<u>LOCATION: West Side of Building</u> NHPA Security was informed by an Amtrak employee that an unresponsive male was lying on the ground outside and that 911 was already notified. Security made contact with the male and EMS arrived. Person refused medical assistance but EMS personnel told him he had no choice but to go with them and he was taken to the Hospital.	No	Yes
2-28-23 12:25 PM	Medical Assistance Required	<u>LOCATION: USB East Hallway near restrooms</u> Manager received a call from NHPA Security stating EMS was taking a patron to the hospital and no information was able to be taken. Manager spoke to NHFD and was told his condition was “unknown illness”.	No	Yes
		<u>UNION STATION GARAGE</u>		
2-1-23 2:00 PM	Motor Vehicle Accident – hit and run	<u>LOCATION: USB – Level 4 Street Side</u> When patron returned to her vehicle she noticed scratches on her rear bumper. Manager arrived and took her information as well as the vehicle next to her. NHPD arrived and issued a case number.	Yes	No
2-18-23 6:30 PM	Stolen Bike	<u>LOCATION: Bike Rack USG</u> Patron locked his bike in bike rack at 6:00 AM on 2/18 and when he returned at 6:30 PM his bike was missing. Security contacted patron to complete incident report and notified manager.	No	No

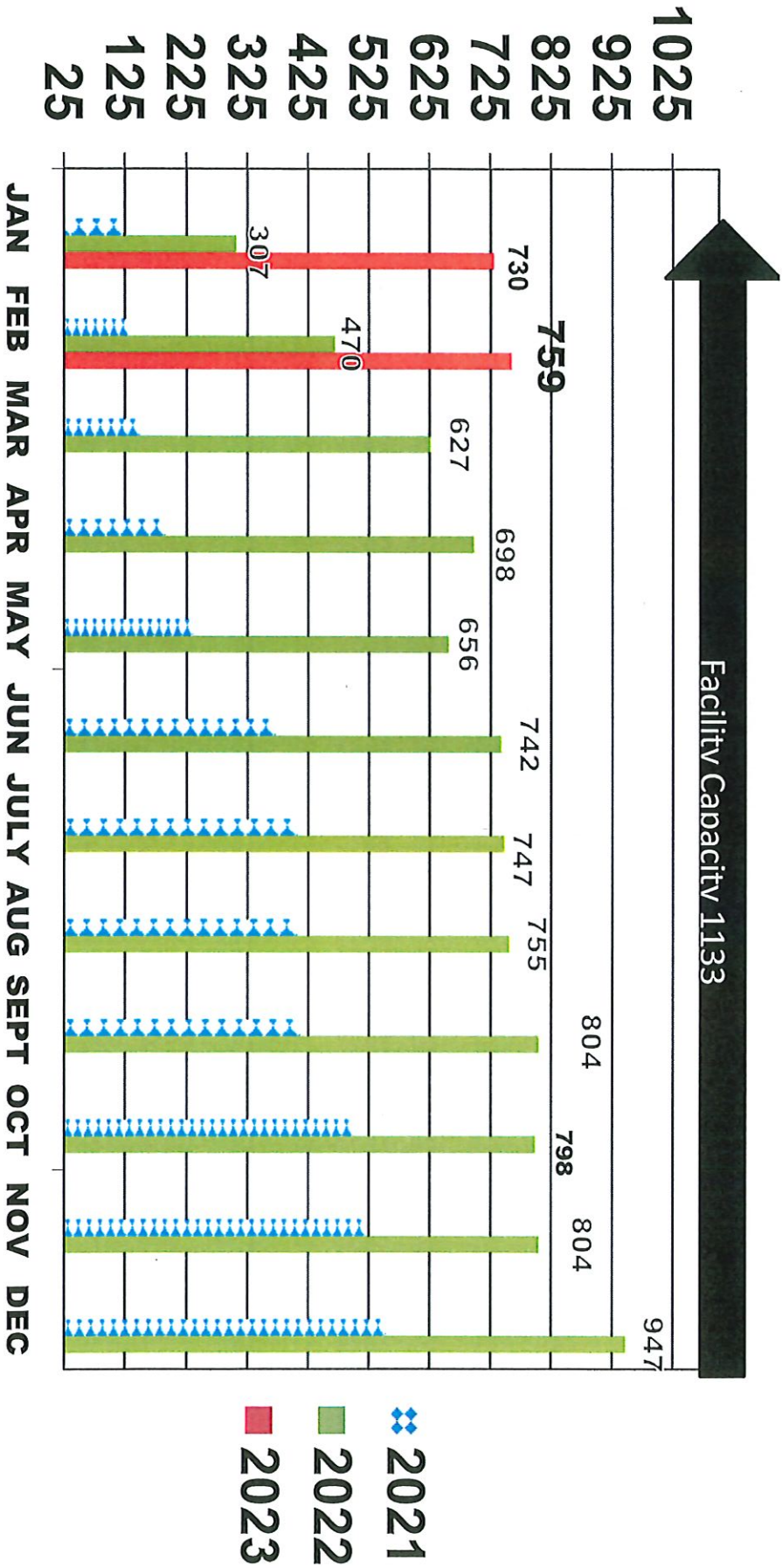


UNION STATION
PARTNERSHIP
NEW HAVEN

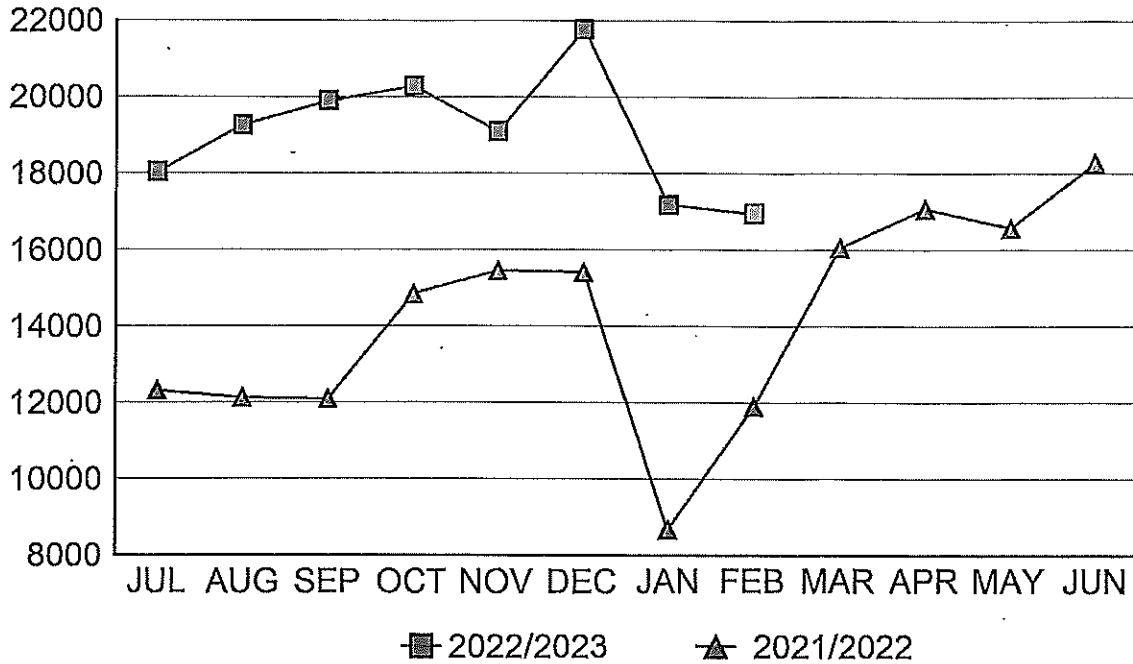
Average Occupancy Statistics Union Station Garage

Facility Capacity 1133

Comparison of 2021 through 2023



UNION STATION GARAGE TOTAL CARS PARKED



TOTAL CARS PARKED									
FY	Weekdays		COMPARISON BY MONTH				CUMULATIVE COMPARISON		
	2022/ 2023	2021/ 2022	2022/2023	% CHANGE BY MONTH	2021/2022	% CHANGE BY YEAR	2022/2023	2021/2022	% CHANGE
JUL	22	22	18,034	-1%	12,324	46%	18,034	12,324	46%
AUG	23	22	19,266	7%	12,131	59%	37,300	24,455	53%
SEP	22	22	19,907	3%	12,103	64%	57,207	36,558	56%
OCT	21	21	20,289	2%	14,847	37%	77,496	51,405	51%
NOV	22	22	19,101	-6%	15,457	24%	96,597	66,862	44%
DEC	22	23	21,782	14%	15,412	41%	118,379	82,274	44%
JAN	22	21	17,176	-21%	8,681	98%	135,555	90,955	49%
FEB	20	20	16,956	-1%	11,906	42%	152,511	102,861	48%
MAR		23			16,057			118,918	
APR		21			17,075			135,993	
MAY		22			16,576			152,569	
JUN		22			18,285			170,854	
Total	174	261							

UNION STATION GARAGE

TOTAL TICKETS ISSUED									
FY	Weekdays		COMPARISON BY MONTH				CUMULATIVE COMPARISON		
	2022/ 2023	2021/ 2022	2022/2023	% CHANGE BY MONTH	2021/2022	% CHANGE BY YEAR	2022/2023	2021/2022	% CHANGE
	JUL	22	22	13,618	-1%	8,757	56%	13,618	8,757
AUG	23	22	14,525	7%	8,496	71%	28,143	17,253	63%
SEP	22	22	15,161	4%	8,278	83%	43,304	25,531	70%
OCT	21	21	15,634	3%	10,683	46%	58,938	36,214	63%
NOV	22	22	15,686	0%	11,417	37%	74,624	47,631	57%
DEC	22	23	18,506	18%	11,485	61%	93,130	59,116	58%
JAN	22	21	13,558	-27%	5,003	171%	106,688	64,119	66%
FEB	20	20	12,719	-6%	7,957	60%	119,407	72,076	66%
MAR		23			11,324			83,400	
APR		21			12,867			96,267	
MAY		22			12,204			108,471	
JUN		22			13,815			122,286	
Total	174	261							

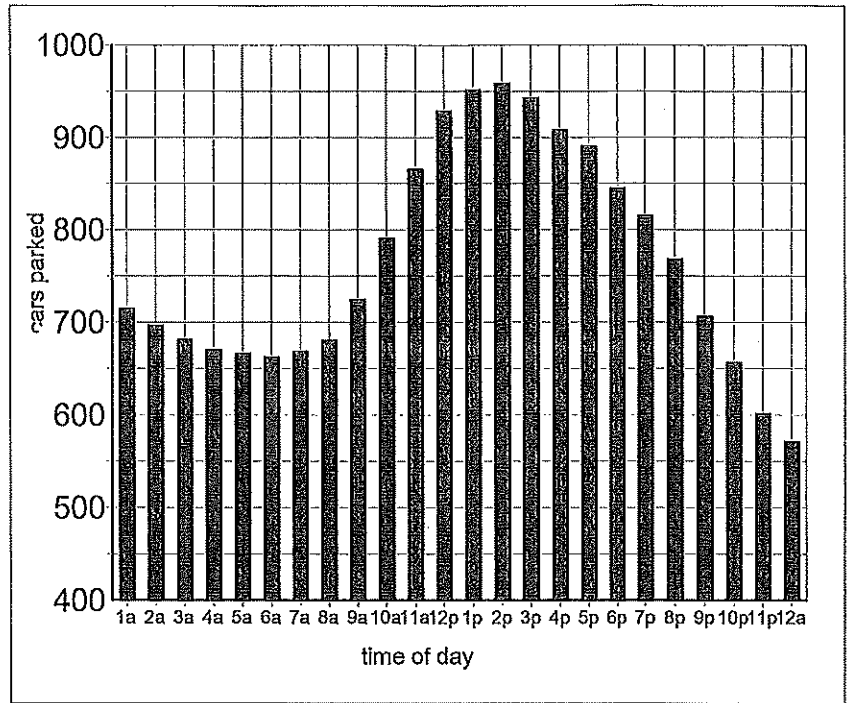
TOTAL KEYCARDS ENTERED									
FY	Weekdays		COMPARISON BY MONTH				CUMULATIVE COMPARISON		
	2022/ 2023	2021/ 2022	2022/2023	% CHANGE BY MONTH	2021/2022	% CHANGE BY YEAR	2022/2023	2021/2022	% CHANGE
	JUL	22	22	4,416	-1%	3,567	24%	4,416	3,567
AUG	23	22	4,741	7%	3,635	30%	9,157	7,202	27%
SEP	22	22	4,746	0%	3,825	24%	13,903	11,027	26%
OCT	21	21	4,655	-2%	4,164	12%	18,558	15,191	22%
NOV	22	22	3,415	-27%	4,040	-15%	21,973	19,231	14%
DEC	22	23	3,276	-4%	3,927	-17%	25,249	23,158	9%
JAN	22	21	3,618	10%	3,678	-2%	28,867	26,836	8%
FEB	20	20	3,386	-6%	3,949	-14%	32,253	30,785	5%
MAR		23			4,733			35,518	
APR		21			4,208			39,726	
MAY		22			4,372			44,098	
JUN		22			4,470			48,568	
Total	174	261							

note: adjusted keycard entries for PNH vehicles starting November 2022

February 19, 2023
Sunday

Time of Day	Tickets	Keycards	Total
00:00-1:00a	637	78	715
1:00-2:00a	625	72	697
2:00-3:00a	609	73	682
3:00-4:00a	598	73	671
4:00-5:00a	594	73	667
5:00-6:00a	589	74	663
6:00-7:00a	595	74	669
7:00-8:00a	604	77	681
8:00-9:00a	645	80	725
9:00-10:00a	710	81	791
10:00-11:00a	783	83	866
11:00-12:00p	846	83	929
12:00-1:00p	870	82	952
1:00-2:00p	879	80	959
2:00-3:00p	860	83	943
3:00-4:00p	831	78	909
4:00-5:00p	810	81	891
5:00-6:00p	767	78	845
6:00-7:00p	738	78	816
7:00-8:00p	690	79	769
8:00-9:00p	630	77	707
9:00-10:00p	580	77	657
10:00-11:00p	528	74	602
11:00-12:00a	500	72	572

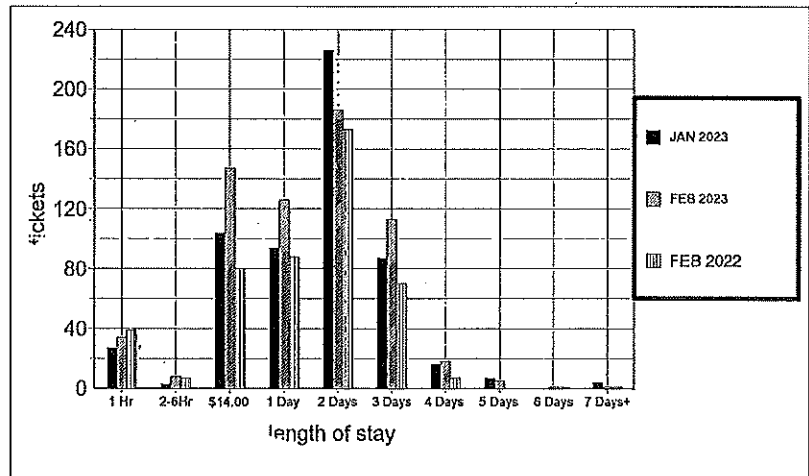
UNION STATION GARAGE OCCUPANCY REPORT



1133 Available Spaces

Transient Length of Stay

Sunday	JAN 2023	FEB 2023	FEB 2022
Length of Stay	# of Tickets	# of Tickets	# of Tickets
1 Hr \$2.00	27	34	39
2Hrs - 6 Hrs	3	8	7
\$14.00 Max	104	147	80
1 Day \$16 - \$18.	94	126	88
2 Days \$20 - \$36	226	186	173
3 Days \$38 - \$54	87	113	70
4 Days \$56 - \$72	16	18	7
5 Days \$74 - \$90	7	5	0
6 Days \$92 - \$108	0	1	1
>7 Days > \$110	4	1	1
Total	568	639	466
Avg Ticket =	\$28.82	\$27.05	\$25.91
Revenue	\$16,370.00	\$17,286.00	\$12,076.00

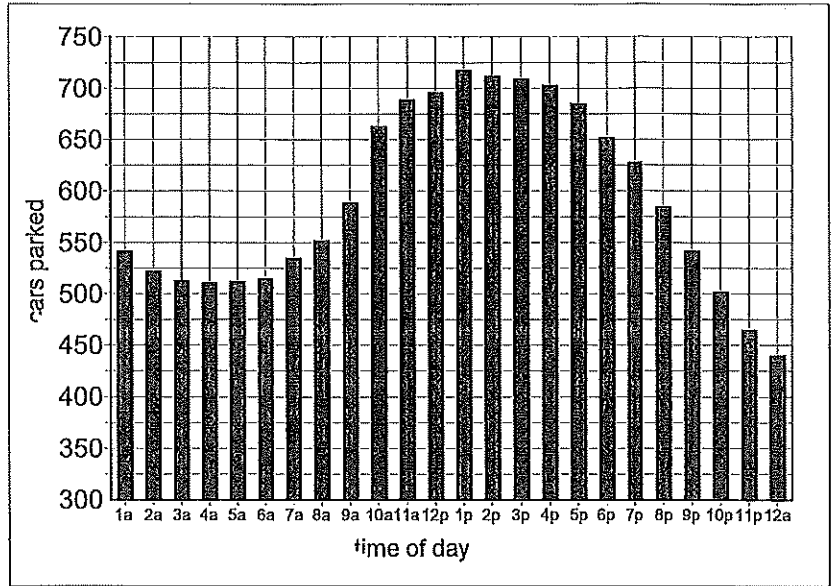


	FEB 2023	FEB 2023
Length of Stay	# of Tickets	% of Total
1 Hr \$2.00	34	0.05
2Hrs - 6 Hrs	8	0.01
\$14.00 Max	147	0.23
1 Day \$16 - \$18.	126	0.20
2 Days \$20 - \$36	186	0.29
3 Days \$38 - \$54	113	0.18
4 Days \$56 - \$72	18	0.03
5 Days \$74 - \$90	5	0.01
6 Days \$92 - \$108	1	0.00
>7 Days > \$110	1	0.00
Total	639	

UNION STATION GARAGE OCCUPANCY REPORT

February 20, 2023
Monday

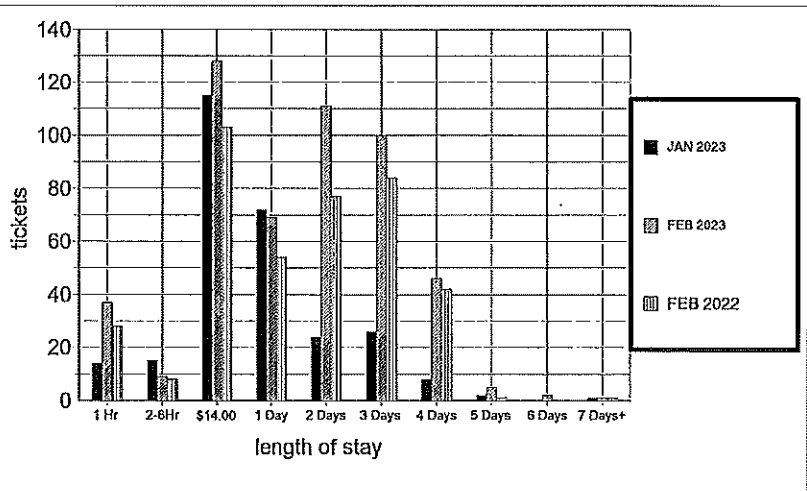
Time of Day	Tickets	Keycards	Total
00:00-1:00a	470	72	542
1:00-2:00a	453	69	522
2:00-3:00a	443	70	513
3:00-4:00a	441	70	511
4:00-5:00a	440	72	512
5:00-6:00a	441	74	515
6:00-7:00a	450	85	535
7:00-8:00a	462	90	552
8:00-9:00a	491	98	589
9:00-10:00a	563	100	663
10:00-11:00a	590	99	689
11:00-12:00p	597	99	696
12:00-1:00p	616	102	718
1:00-2:00p	607	105	712
2:00-3:00p	611	98	709
3:00-4:00p	608	95	703
4:00-5:00p	587	98	685
5:00-6:00p	556	96	652
6:00-7:00p	535	93	628
7:00-8:00p	492	93	585
8:00-9:00p	445	97	542
9:00-10:00p	405	97	502
10:00-11:00p	367	98	465
11:00-12:00a	345	95	440



1133 Available Spaces

Transient Length of Stay

Monday	JAN 2023	FEB 2023	FEB 2022
Length of Stay	# of Tickets	# of Tickets	# of Tickets
1 Hr \$2.00	14	37	28
2Hrs - 6 Hrs	15	9	8
\$14.00 Max	115	128	103
1 Day \$16 - \$18.	72	69	54
2 Days \$20 - \$36	24	111	77
3 Days \$38 - \$54	26	100	84
4 Days \$56 - \$72	8	46	42
5 Days \$74 - \$90	2	5	1
6 Days \$92 - \$108	0	2	0
>7 Days > \$110	1	1	1
Total	277	508	398
Avg Ticket =	\$21.16	\$29.98	\$30.31
Revenue	\$5,864.00	\$15,230.00	\$12,064.00

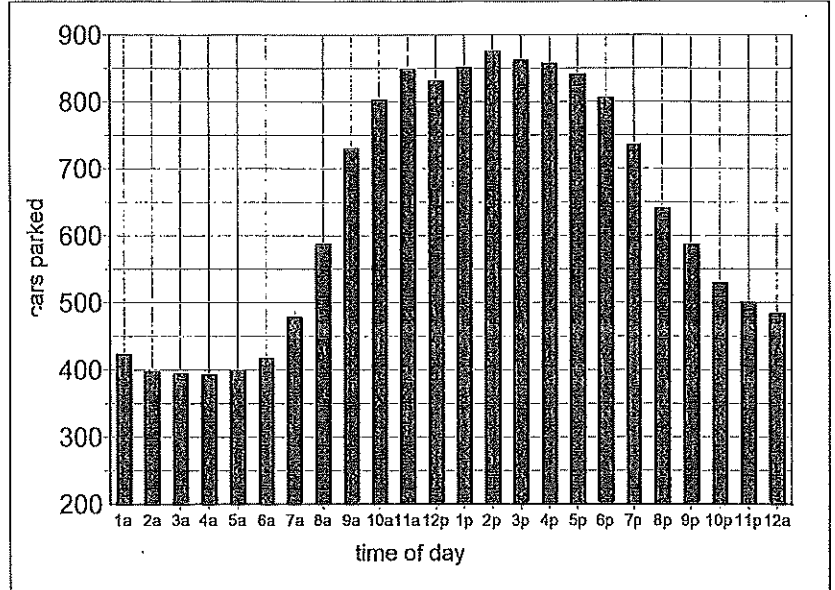


	FEB 2023	FEB 2023
Length of Stay	# of Tickets	% of Total
1 Hr \$2.00	37	0.07
2Hrs - 6 Hrs	9	0.02
\$14.00 Max	128	0.25
1 Day \$16 - \$18.	69	0.14
2 Days \$20 - \$36	111	0.22
3 Days \$38 - \$54	100	0.20
4 Days \$56 - \$72	46	0.09
5 Days \$74 - \$90	5	0.01
6 Days \$92 - \$108	2	0.00
>7 Days > \$110	1	0.00
Total	508	

UNION STATION GARAGE OCCUPANCY REPORT

February 21, 2023
Tuesday

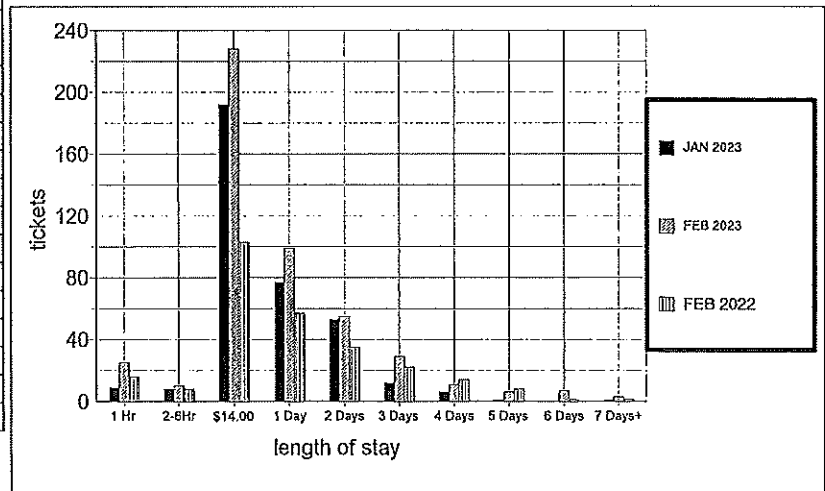
Time of Day	Tickets	Keycards	Total
00:00-1:00a	329	94	423
1:00-2:00a	308	90	398
2:00-3:00a	305	90	395
3:00-4:00a	303	90	393
4:00-5:00a	303	96	399
5:00-6:00a	310	107	417
6:00-7:00a	344	135	479
7:00-8:00a	426	162	588
8:00-9:00a	535	195	730
9:00-10:00a	603	200	803
10:00-11:00a	651	198	849
11:00-12:00p	633	199	832
12:00-1:00p	651	201	852
1:00-2:00p	669	206	875
2:00-3:00p	666	197	863
3:00-4:00p	667	191	858
4:00-5:00p	651	190	841
5:00-6:00p	625	181	806
6:00-7:00p	584	152	736
7:00-8:00p	507	134	641
8:00-9:00p	464	123	587
9:00-10:00p	416	114	530
10:00-11:00p	390	111	501
11:00-12:00a	374	110	484



1133 Available Spaces

Transient Length of Stay

Tuesday	JAN 2023	FEB 2023	FEB 2022
Length of Stay	# of Tickets	# of Tickets	# of Tickets
1 Hr \$2.00	9	25	16
2Hrs - 6 Hrs	8	10	8
\$14.00 Max	192	228	103
1 Day \$16 - \$18.	77	99	57
2 Days \$20 - \$36	53	55	35
3 Days \$38 - \$54	12	29	22
4 Days \$56 - \$72	6	11	14
5 Days \$74 - \$90	1	6	8
6 Days \$92 - \$108	0	7	1
>7 Days > \$110	1	3	1
Total	359	473	265
Avg Ticket =	\$19.43	\$22.51	\$24.32
Revenue	\$6,978.00	\$10,648.00	\$6,446.00

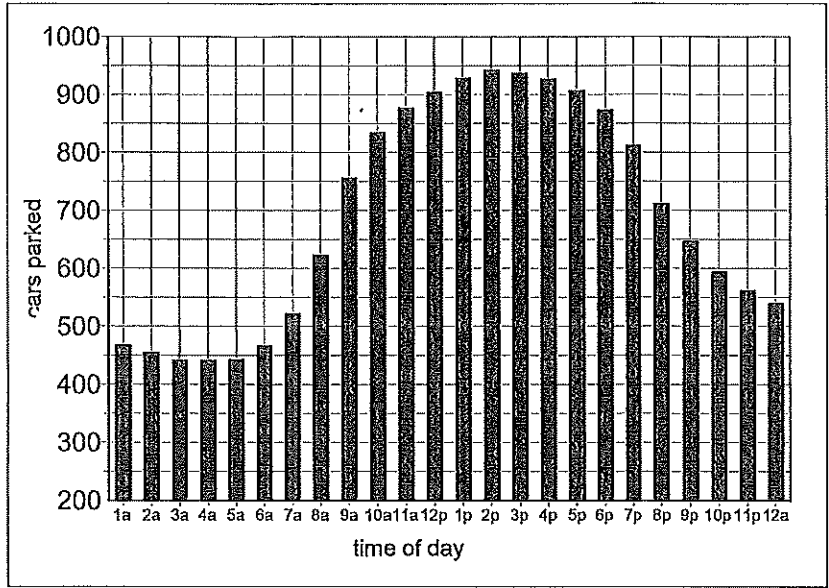


	FEB 2023	FEB 2023
Length of Stay	# of Tickets	% of Total
1 Hr \$2.00	25	0.05
2Hrs - 6 Hrs	10	0.02
\$14.00 Max	228	0.48
1 Day \$16 - \$18.	99	0.21
2 Days \$20 - \$36	55	0.12
3 Days \$38 - \$54	29	0.06
4 Days \$56 - \$72	11	0.02
5 Days \$74 - \$90	6	0.01
6 Days \$92 - \$108	7	0.01
>7 Days > \$110	3	0.01
Total	473	

UNION STATION GARAGE OCCUPANCY REPORT

February 22, 2023
Wednesday

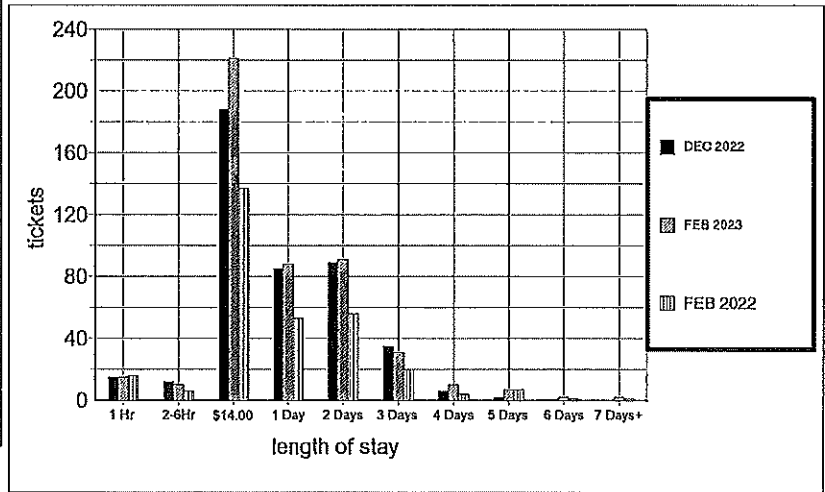
Time of Day	Tickets	Keycards	Total
00:00-1:00a	363	105	468
1:00-2:00a	352	103	455
2:00-3:00a	338	103	441
3:00-4:00a	336	105	441
4:00-5:00a	334	109	443
5:00-6:00a	345	121	466
6:00-7:00a	372	150	522
7:00-8:00a	449	174	623
8:00-9:00a	554	202	756
9:00-10:00a	627	207	834
10:00-11:00a	664	213	877
11:00-12:00p	682	222	904
12:00-1:00p	703	225	928
1:00-2:00p	717	225	942
2:00-3:00p	717	220	937
3:00-4:00p	718	209	927
4:00-5:00p	704	203	907
5:00-6:00p	681	192	873
6:00-7:00p	639	173	812
7:00-8:00p	572	139	711
8:00-9:00p	517	130	647
9:00-10:00p	472	122	594
10:00-11:00p	444	118	562
11:00-12:00a	426	114	540



1133 Available Spaces

Transient Length of Stay

Wednesday	DEC 2022	FEB 2023	FEB 2022
Length of Stay	# of Tickets	# of Tickets	# of Tickets
1 Hr \$2.00	15	15	16
2Hrs - 6 Hrs	12	10	6
\$14.00 Max	188	221	137
1 Day \$16 - \$18.	85	88	53
2 Days \$20 - \$36	89	91	56
3 Days \$38 - \$54	35	31	20
4 Days \$56 - \$72	6	10	4
5 Days \$74 - \$90	2	7	7
6 Days \$92 - \$108	1	2	1
>7 Days > \$110	0	2	1
Total	433	477	301
Avg Ticket =	\$21.75	\$22.54	\$22.17
Revenue	\$9,422.00	\$10,756.00	\$6,672.00

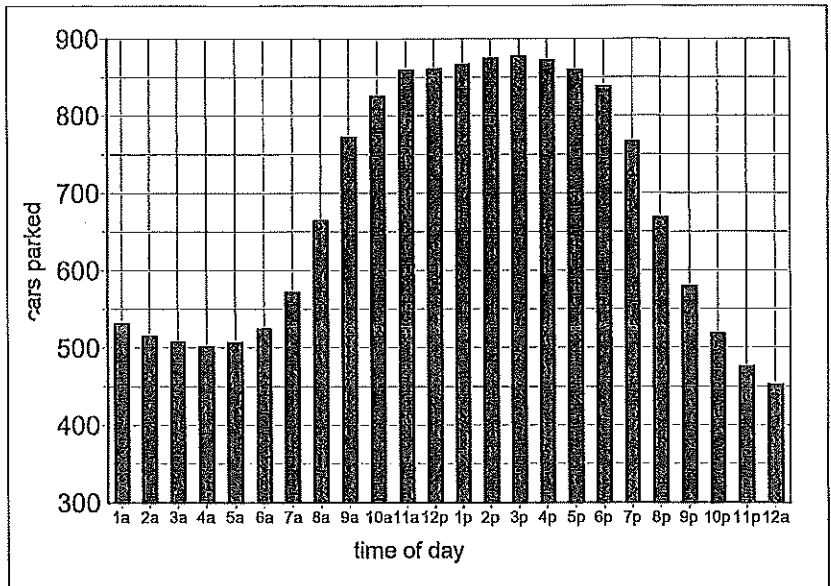


	FEB 2023	FEB 2023
Length of Stay	# of Tickets	% of Total
1 Hr \$2.00	15	0.03
2Hrs - 6 Hrs	10	0.02
\$14.00 Max	221	0.46
1 Day \$16 - \$18.	88	0.18
2 Days \$20 - \$36	91	0.19
3 Days \$38 - \$54	31	0.06
4 Days \$56 - \$72	10	0.02
5 Days \$74 - \$90	7	0.01
6 Days \$92 - \$108	2	0.00
>7 Days > \$110	2	0.00
Total	477	

UNION STATION GARAGE OCCUPANCY REPORT

February 23, 2023
Thursday

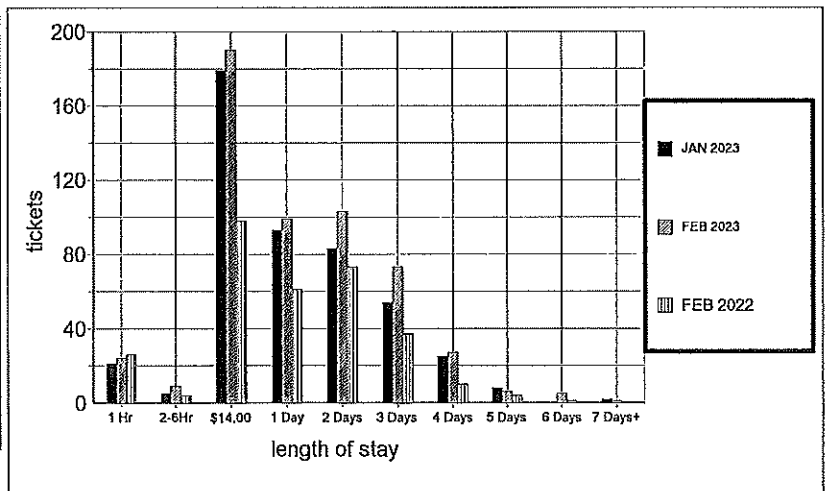
Time of Day	Tickets	Keycards	Total
00:00-1:00a	418	114	532
1:00-2:00a	404	112	516
2:00-3:00a	397	111	508
3:00-4:00a	390	112	502
4:00-5:00a	390	117	507
5:00-6:00a	394	131	525
6:00-7:00a	418	154	572
7:00-8:00a	488	177	665
8:00-9:00a	570	203	773
9:00-10:00a	618	208	826
10:00-11:00a	651	209	860
11:00-12:00p	640	221	861
12:00-1:00p	647	220	867
1:00-2:00p	654	221	875
2:00-3:00p	667	211	878
3:00-4:00p	664	209	873
4:00-5:00p	653	207	860
5:00-6:00p	638	201	839
6:00-7:00p	591	176	767
7:00-8:00p	526	143	669
8:00-9:00p	462	118	580
9:00-10:00p	415	104	519
10:00-11:00p	374	102	476
11:00-12:00a	356	97	453



1133 Available Spaces

Transient Length of Stay

Thursday	JAN 2023	FEB 2023	FEB 2022
Length of Stay	# of Tickets	# of Tickets	# of Tickets
1 Hr \$2.00	21	24	26
2Hrs - 6 Hrs	5	9	4
\$14.00 Max	179	190	98
1 Day \$16 - \$18.	93	99	61
2 Days \$20 - \$36	83	103	73
3 Days \$38 - \$54	54	73	37
4 Days \$56 - \$72	25	27	10
5 Days \$74 - \$90	8	6	4
6 Days \$92 - \$108	0	5	1
>7 Days > \$110	2	1	0
Total	470	537	314
Avg Ticket =	\$25.85	\$26.43	\$24.35
Revenue	\$12,150.00	\$14,198.00	\$7,646.00

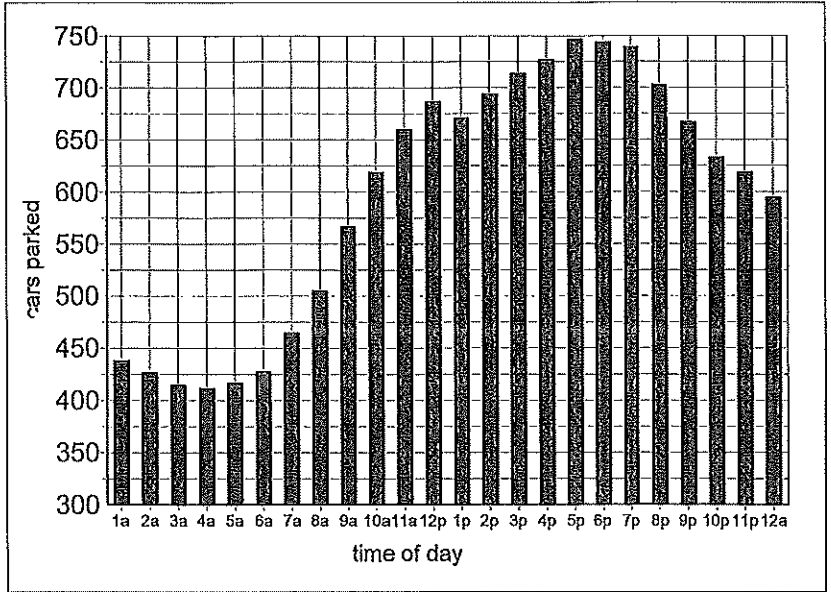


	FEB 2023	FEB 2023
Length of Stay	# of Tickets	% of Total
1 Hr \$2.00	24	0.04
2Hrs - 6 Hrs	9	0.02
\$14.00 Max	190	0.35
1 Day \$16 - \$18.	99	0.18
2 Days \$20 - \$36	103	0.19
3 Days \$38 - \$54	73	0.14
4 Days \$56 - \$72	27	0.05
5 Days \$74 - \$90	6	0.01
6 Days \$92 - \$108	5	0.01
>7 Days > \$110	1	0.00
Total	537	

UNION STATION GARAGE OCCUPANCY REPORT

February 24, 2023
Friday

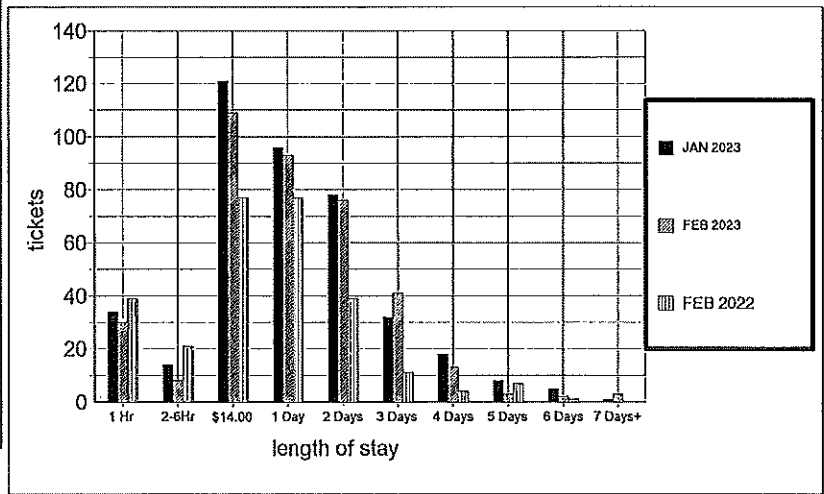
Time of Day	Tickets	Keycards	Total
00:00-1:00a	343	95	438
1:00-2:00a	334	93	427
2:00-3:00a	324	91	415
3:00-4:00a	321	91	412
4:00-5:00a	320	97	417
5:00-6:00a	322	106	428
6:00-7:00a	341	124	465
7:00-8:00a	365	140	505
8:00-9:00a	415	152	567
9:00-10:00a	463	156	619
10:00-11:00a	508	152	660
11:00-12:00p	534	153	687
12:00-1:00p	517	154	671
1:00-2:00p	539	155	694
2:00-3:00p	564	150	714
3:00-4:00p	583	144	727
4:00-5:00p	604	143	747
5:00-6:00p	614	130	744
6:00-7:00p	622	117	739
7:00-8:00p	597	106	703
8:00-9:00p	568	99	667
9:00-10:00p	542	91	633
10:00-11:00p	532	87	619
11:00-12:00a	511	84	595



1133 Available Spaces

Transient Length of Stay

Friday	JAN 2023	FEB 2023	FEB 2022
Length of Stay	# of Tickets	# of Tickets	# of Tickets
1 Hr \$2.00	34	30	39
2Hrs - 6 Hrs	14	8	21
\$14.00 Max	121	109	77
1 Day \$16 - \$18.	96	93	77
2 Days \$20 - \$36	78	76	39
3 Days \$38 - \$54	32	41	11
4 Days \$56 - \$72	18	13	4
5 Days \$74 - \$90	8	3	7
6 Days \$92 - \$108	5	2	1
>7 Days > \$110	1	3	0
Total	407	378	276
Avg Ticket =	\$24.35	\$26.48	\$19.36
Revenue	\$9,914.00	\$10,012.00	\$5,342.00

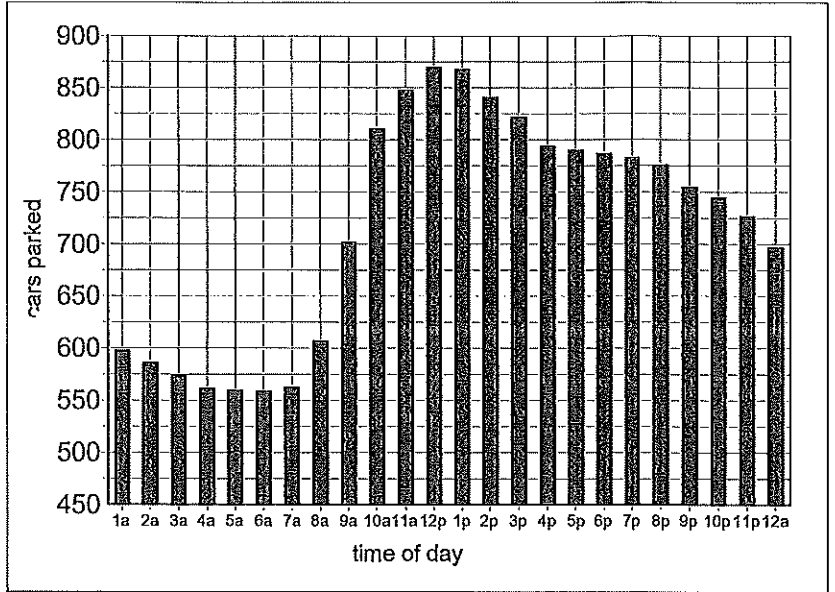


	FEB 2023	FEB 2023
Length of Stay	# of Tickets	% of Total
1 Hr \$2.00	30	0.08
2Hrs - 6 Hrs	8	0.02
\$14.00 Max	109	0.29
1 Day \$16 - \$18.	93	0.25
2 Days \$20 - \$36	76	0.20
3 Days \$38 - \$54	41	0.11
4 Days \$56 - \$72	13	0.03
5 Days \$74 - \$90	3	0.01
6 Days \$92 - \$108	2	0.01
>7 Days > \$110	3	0.01
Total	378	

February 25, 2023
Saturday

Time of Day	Tickets	Keycards	Total
00:00-1:00a	500	98	598
1:00-2:00a	491	95	586
2:00-3:00a	479	95	574
3:00-4:00a	467	95	562
4:00-5:00a	464	96	560
5:00-6:00a	460	99	559
6:00-7:00a	464	99	563
7:00-8:00a	506	101	607
8:00-9:00a	599	103	702
9:00-10:00a	705	106	811
10:00-11:00a	741	107	848
11:00-12:00p	763	107	870
12:00-1:00p	762	106	868
1:00-2:00p	737	104	841
2:00-3:00p	719	103	822
3:00-4:00p	693	101	794
4:00-5:00p	687	103	790
5:00-6:00p	686	101	787
6:00-7:00p	685	98	783
7:00-8:00p	679	97	776
8:00-9:00p	659	96	755
9:00-10:00p	649	96	745
10:00-11:00p	634	93	727
11:00-12:00a	602	95	697

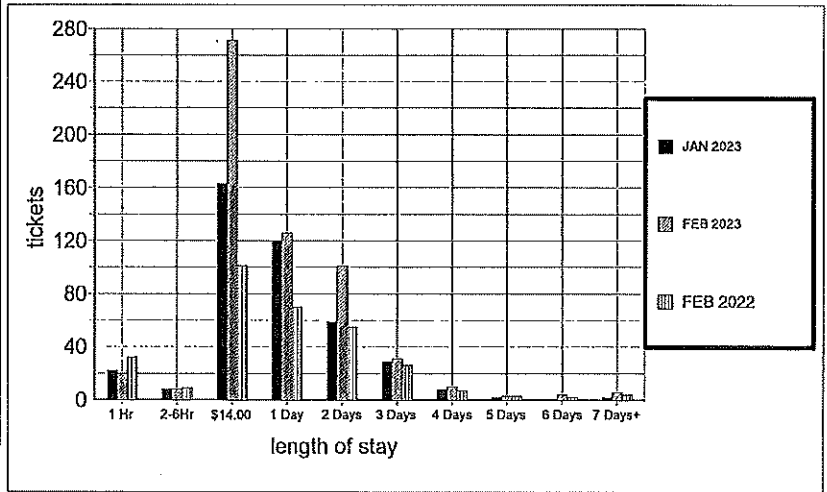
UNION STATION GARAGE OCCUPANCY REPORT



1133 Available Spaces

Transient Length of Stay

Saturday	JAN 2023	FEB 2023	FEB 2022
Length of Stay	# of Tickets	# of Tickets	# of Tickets
1 Hr \$2.00	22	20	32
2Hrs - 6 Hrs	8	8	9
\$14.00 Max	163	271	101
1 Day \$16 - \$18.	120	126	70
2 Days \$20 - \$36	59	101	55
3 Days \$38 - \$54	29	31	26
4 Days \$56 - \$72	8	10	7
5 Days \$74 - \$90	2	3	3
6 Days \$92 - \$108	0	4	2
>7 Days > \$110	2	6	4
Total	413	580	309
Avg Ticket =	\$20.52	\$21.71	\$23.04
Revenue	\$8,476.00	\$12,592.00	\$7,120.00



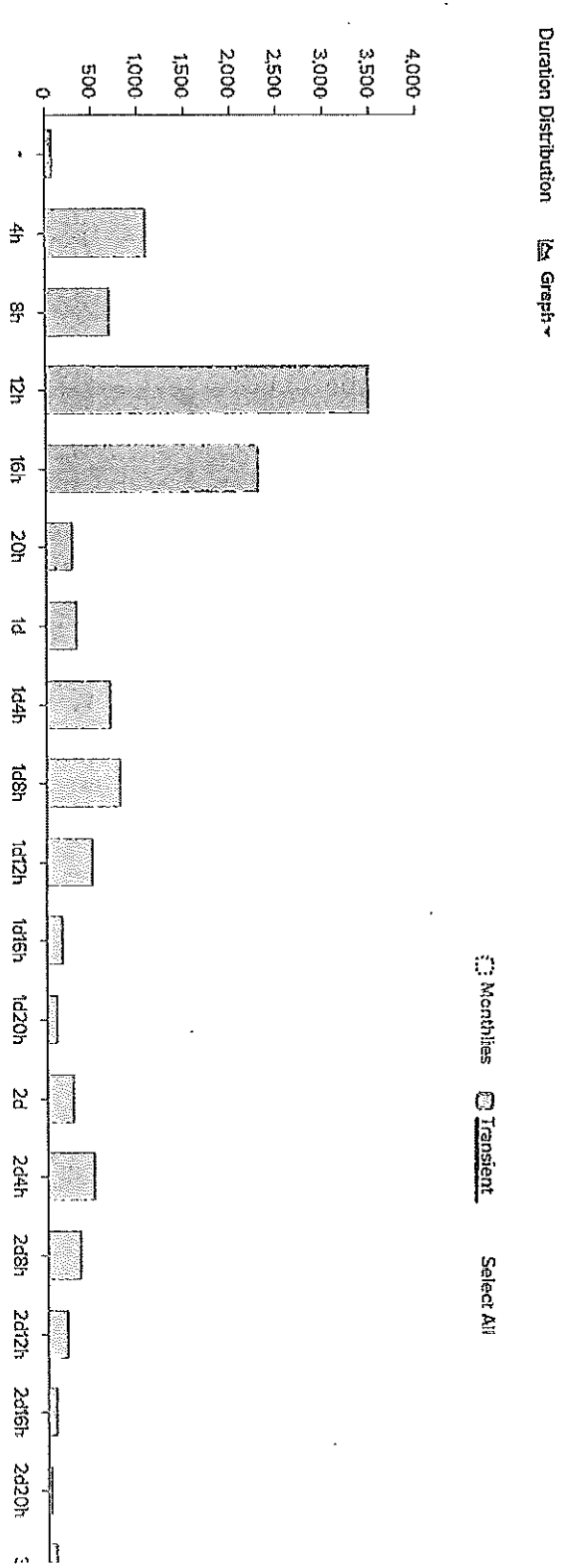
	FEB 2023	FEB 2023
Length of Stay	# of Tickets	% of Total
1 Hr \$2.00	20	0.03
2Hrs - 6 Hrs	8	0.01
\$14.00 Max	271	0.47
1 Day \$16 - \$18.	126	0.22
2 Days \$20 - \$36	101	0.17
3 Days \$38 - \$54	31	0.05
4 Days \$56 - \$72	10	0.02
5 Days \$74 - \$90	3	0.01
6 Days \$92 - \$108	4	0.01
>7 Days > \$110	6	0.01
Total	580	



New Haven Parking Authority - Union Station Garage

- OVERVIEW
- OCCUPANCY
- REVENUE
- DURATION
- OVERSELL
- ONLINE RATE SURVEY
- BUDGETS
- BENCHMARK

Duration
 Show duration distribution Every 4 Hours on All Days entering at All Hours
 for Feb 1, 2023 - Feb 28, 2023 broken down by User Type
 Compare to Last Year



CITY OF NEW HAVEN **New Haven Parking Authority - Union Station Garage** ▾

- OVERVIEW
- OCCUPANCY
- REVENUE
- DURATION

- OVERSELL
- ONLINE RATE SURVEY
- BUDGETS
- BENCHMARK

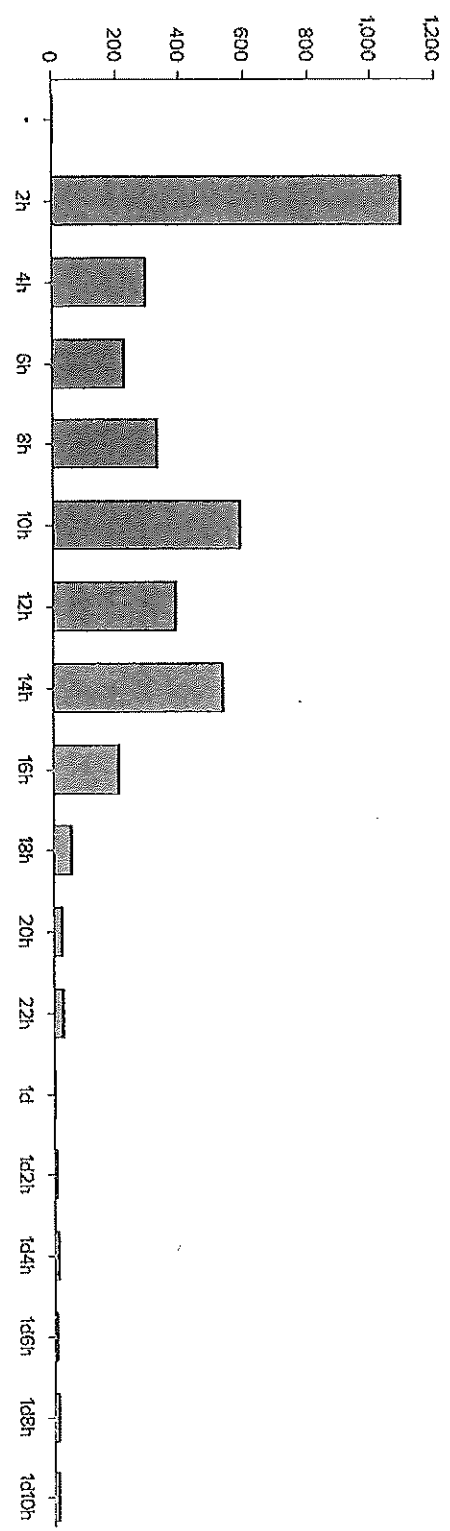
[EDIT LOCATION](#)

Duration

Show duration distribution Every 2 Hours ▾ on All Days ▾ entering at All Hours ▾
 for Feb 1, 2023 - Feb 28, 2023 ▾ broken down by User Type ▾

Compare to Last Year

Duration Distribution [Graph](#) ▾



Monthlies [Transient](#) [Select All](#)

NEW HAVEN PARKING AUTHORITY
 Union Station Consolidated
 For Fiscal Year Through February 28, 2023
 (Management Use Only)

	CURRENT				YEAR-TO-DATE				
	ACTUAL	BUDGET	VAR B/(W)	ACT LAST YR	ACTUAL	BUDGET	VAR B/(W)	ACT LAST YR	VAR B/(W)
REVENUE									
Monthly Parking Revenue	40,235	36,547	3,708	36,860	326,327	292,376	33,951	278,090	48,237
Transient Parking Revenue	284,212	155,000	129,212	168,291	2,534,973	1,765,000	769,973	1,504,764	1,030,210
Validation Revenue	0	0	0	0	0	0	0	0	0
Rental Income	124,441	125,650	(1,209)	115,689	995,530	1,005,200	(9,670)	920,709	74,822
Administrative Income	0	0	0	0	0	0	0	0	0
Special Events Income	0	0	0	0	0	0	0	0	0
Valet Revenue	0	0	0	0	0	0	0	0	0
Advertising Revenue	0	0	0	0	0	0	0	0	0
Other Revenue	0	0	0	0	0	0	0	0	0
Revenue Due City of New Haven	0	60	(60)	10	3,373	230	3,143	1,080	2,293
Billed Expense Revenue	0	0	0	0	0	0	0	0	0
Total Revenue	448,908	317,257	131,651	320,249	3,860,203	3,052,806	797,397	2,704,842	1,155,361
PENNESSES									
Personnel:									
Administration Salaries - Straight-time	16,362	15,540	(822)	11,865	136,346	135,074	(1,272)	96,018	(40,328)
Administration Salaries - Overtime	1,548	895	(653)	53	8,988	7,777	(1,211)	4,484	(4,504)
Cashiers Salaries - Straight-time	11,232	12,874	1,642	10,870	95,633	112,788	17,155	95,413	(2,220)
Cashiers Salaries - Overtime	468	772	304	264	5,765	6,786	1,001	2,573	(1,212)
Maintenance Salaries - Straight-time	28,191	29,459	1,268	26,444	248,750	259,697	10,947	209,633	(39,117)
Maintenance Salaries - Overtime	5,214	4,276	(938)	1,640	38,963	30,658	(8,305)	30,104	(8,859)
Security Salaries - Straight-time	34,492	35,882	2,390	26,582	266,223	324,818	58,595	244,943	(21,279)
Security Salaries - Overtime	3,670	4,375	705	2,782	34,113	38,534	4,421	34,024	(89)
Benefits	88,756	87,357	(1,399)	67,203	726,820	743,346	16,526	610,743	(116,076)
Total Personnel	189,934	192,430	2,496	147,702	1,561,599	1,659,458	97,859	1,327,934	(233,664)
Operating:									
Security/Traffic Control	0	0	0	0	7,327	10,217	2,890	5,645	(2,183)
Utilities	45,580	59,668	14,088	53,367	403,244	397,121	(6,123)	350,154	(53,090)
Service Agreements	12,416	10,153	(2,263)	7,864	92,825	80,671	(12,154)	71,347	(21,478)
Professional Services	1,537	3,361	1,824	2,549	46,070	28,148	(17,922)	24,188	(21,882)
Repairs and Maintenance	19,885	24,370	4,485	19,368	199,145	210,960	11,815	152,564	(46,581)
Insurance - Liability	18,309	18,808	499	12,224	146,474	150,464	3,990	95,908	(49,566)
Building & Land Rental	0	0	0	0	0	0	0	0	0
Uniforms	2,074	1,761	(313)	1,652	15,236	14,924	(312)	11,621	(3,615)
Tickets and Tags	175	213	38	332	1,549	1,704	155	2,763	1,235
Supplies	17,762	14,420	(3,342)	7,209	109,361	95,588	(13,773)	59,127	(50,234)
Bank Fees	13,832	4,450	(9,382)	4,122	67,889	35,600	(32,289)	26,678	(41,211)
Contracted Snow Removal	9,900	75,000	65,100	8,304	9,900	262,500	252,600	27,164	17,284
Administrative Expenses	93,581	88,374	(5,207)	73,521	662,717	706,992	24,275	614,804	(67,913)
Valet Expense	0	0	0	0	0	0	0	0	0
Other Expenses	12,600	12,657	57	8,040	90,448	95,986	5,538	78,865	(11,584)
Total Operating Expenses	247,651	313,235	65,584	196,549	1,872,666	2,090,875	218,189	1,621,867	(350,819)
Total Expenses	437,585	505,665	68,080	346,252	3,434,265	3,750,333	316,048	2,849,801	(584,483)
NET OPERATING INCOME	11,323	(188,408)	199,731	(26,003)	426,919	(687,527)	1,113,446	(145,159)	571,078

NEW HAVEN PARKING AUTHORITY
 Union Station Building
 For Fiscal Year Through February 28, 2023
 (Management Use Only)

	CURRENT				YEAR-TO-DATE			
	ACTUAL	BUDGET	VAR B/(W)	ACT LAST YR	VAR B/(W)	ACT LAST YR	VAR B/(W)	
REVENUE								
Monthly Parking Revenue	0	0	0	0	0	0	0	
Transient Parking Revenue	0	0	0	0	0	0	0	
Validation Revenue	0	0	0	0	0	0	0	
Rental Income	124,441	125,650	(1,209)	115,089	9,353	920,709	74,822	
Administrative Income	0	0	0	0	0	0	0	
Special Events Income	0	0	0	0	0	0	0	
Valet Revenue	0	0	0	0	0	0	0	
Advertising Revenue	0	0	0	0	0	0	0	
Other Revenue	0	50	(50)	0	0	1,000	(1,000)	
Revenue Due City of New Haven	0	0	0	0	0	0	0	
Billed Expense Revenue	0	0	0	0	0	0	0	
Total Revenue	124,441	125,700	(1,259)	115,089	9,353	921,709	73,822	
EXPENSES								
Personnel:								
Administration Salaries - Straight-time	8,600	7,389	(1,211)	5,671	(2,929)	44,946	(22,925)	
Administration Salaries - Overtime	653	475	(178)	26	(626)	2,144	(1,585)	
Cashiers Salaries - Straight-time	0	0	0	0	0	0	0	
Cashiers Salaries - Overtime	0	0	0	0	0	0	0	
Maintenance Salaries - Straight-time	22,388	22,983	595	21,725	(663)	174,488	(18,968)	
Maintenance Salaries - Overtime	4,848	3,130	(1,718)	1,050	(3,797)	24,909	(11,431)	
Security Salaries - Straight-time	19,157	20,289	1,142	12,963	(6,195)	130,430	(10,247)	
Security Salaries - Overtime	2,116	2,436	320	1,182	(934)	17,723	336	
Benefits	53,774	50,570	(3,204)	41,094	(12,680)	372,697	(46,154)	
Total Personnel	111,537	107,282	(4,255)	83,712	(27,825)	767,276	(110,973)	
Operating:								
Security/Traffic Control	0	0	0	0	0	5,645	(2,183)	
Utilities	34,843	46,532	11,689	40,971	6,129	287,667	(40,378)	
Service Agreements	7,967	6,443	(1,524)	5,210	(2,757)	46,015	(16,924)	
Professional Services	535	2,402	1,867	1,854	1,319	18,630	(19,275)	
Repairs and Maintenance	15,525	20,730	5,205	17,168	1,643	136,051	(23,985)	
Insurance - Liability	6,525	6,714	189	6,643	118	52,613	410	
Building & Land Rental	0	0	0	0	0	0	0	
Uniforms	1,208	985	(223)	949	(259)	6,871	(2,539)	
Tickets and Tags	0	0	0	0	0	0	0	
Supplies	13,056	9,613	(3,443)	5,563	(7,493)	41,612	(36,866)	
Bank Fees	0	300	300	308	308	1,859	1,039	
Contracted Snow Removal	9,900	35,000	25,100	4,152	(5,748)	13,592	3,692	
Administrative Expenses	54,452	50,534	(3,918)	42,993	(11,459)	371,116	(19,428)	
Valet Expense	0	0	0	0	0	0	0	
Other Expenses	11,402	11,897	495	8,010	(3,393)	75,037	(8,320)	
Total Operating Expenses	155,412	191,150	35,738	133,820	(21,591)	1,056,706	(164,757)	
Total Expenses	266,949	298,432	31,483	217,533	(49,416)	1,823,982	(275,730)	
NET OPERATING INCOME	(142,508)	(172,732)	30,224	(102,444)	(40,064)	(902,273)	(201,909)	

	CURRENT				YEAR-TO-DATE			
	ACTUAL	BUDGET	VAR B/(W)	ACT LAST YR	VAR B/(W)	ACT LAST YR	VAR B/(W)	
Monthly Parking Revenue	0	0	0	0	0	0	0	
Transient Parking Revenue	0	0	0	0	0	0	0	
Validation Revenue	0	0	0	0	0	0	0	
Rental Income	935,530	1,005,200	69,670	920,709	(84,491)	920,709	74,822	
Administrative Income	0	0	0	0	0	0	0	
Special Events Income	0	0	0	0	0	0	0	
Valet Revenue	0	0	0	0	0	0	0	
Advertising Revenue	0	0	0	0	0	0	0	
Other Revenue	0	150	(150)	0	0	1,000	(1,000)	
Revenue Due City of New Haven	0	0	0	0	0	0	0	
Billed Expense Revenue	0	0	0	0	0	0	0	
Total Revenue	935,530	1,005,350	70,220	921,709	(84,491)	921,709	73,822	
Personnel:								
Administration Salaries - Straight-time	67,870	64,210	(3,660)	44,946	(22,925)	44,946	(22,925)	
Administration Salaries - Overtime	3,730	4,128	398	2,144	(1,585)	2,144	(1,585)	
Cashiers Salaries - Straight-time	0	0	0	0	0	0	0	
Cashiers Salaries - Overtime	0	0	0	0	0	0	0	
Maintenance Salaries - Straight-time	193,455	201,445	7,990	174,488	(18,968)	174,488	(18,968)	
Maintenance Salaries - Overtime	36,339	23,495	(12,844)	24,909	(11,431)	24,909	(11,431)	
Security Salaries - Straight-time	140,677	179,577	38,900	130,430	(10,247)	130,430	(10,247)	
Security Salaries - Overtime	17,386	21,548	4,162	17,723	336	17,723	336	
Benefits	418,791	426,578	7,787	372,697	(46,154)	372,697	(46,154)	
Total Personnel	878,250	920,981	42,731	767,276	(110,973)	767,276	(110,973)	
Operating:								
Security/Traffic Control	7,827	10,217	2,390	5,645	(2,183)	5,645	(2,183)	
Utilities	328,045	327,672	(373)	287,667	(40,378)	287,667	(40,378)	
Service Agreements	62,940	51,544	(11,396)	46,015	(16,924)	46,015	(16,924)	
Professional Services	37,904	19,996	(17,908)	18,630	(19,275)	18,630	(19,275)	
Repairs and Maintenance	160,036	178,840	18,804	136,051	(23,985)	136,051	(23,985)	
Insurance - Liability	52,203	53,712	1,509	52,613	410	52,613	410	
Building & Land Rental	0	0	0	0	0	0	0	
Uniforms	9,409	8,353	(1,056)	6,871	(2,539)	6,871	(2,539)	
Tickets and Tags	0	0	0	0	0	0	0	
Supplies	78,478	68,564	(9,914)	41,612	(36,866)	41,612	(36,866)	
Bank Fees	820	2,400	1,580	1,859	1,039	1,859	1,039	
Contracted Snow Removal	9,900	122,500	112,600	13,592	3,692	13,592	3,692	
Administrative Expenses	390,544	404,272	13,728	371,116	(19,428)	371,116	(19,428)	
Valet Expense	0	0	0	0	0	0	0	
Other Expenses	83,355	88,176	4,820	75,037	(8,320)	75,037	(8,320)	
Total Operating Expenses	1,221,463	1,336,246	114,783	1,056,706	(164,757)	1,056,706	(164,757)	
Total Expenses	2,099,712	2,257,227	157,515	1,823,982	(275,730)	1,823,982	(275,730)	
NET OPERATING INCOME	(1,164,182)	(1,251,877)	87,695	(902,273)	(201,909)	(902,273)	(201,909)	

NEW HAVEN PARKING AUTHORITY
 State Street Station
 For Fiscal Year Through February 28, 2023
 (Management Use Only)

	CURRENT					YEAR-TO-DATE				
	ACTUAL	BUDGET	VAR B/W	ACT LAST YR	VAR B/W	ACTUAL	BUDGET	VAR B/W	ACT LAST YR	VAR B/W
REVENUE										
Monthly Parking Revenue	0	0	0	0	0	0	0	0	0	0
Transient Parking Revenue	0	0	0	0	0	0	0	0	0	0
Validation Revenue	0	0	0	0	0	0	0	0	0	0
Rental Income	0	0	0	0	0	0	0	0	0	0
Administrative Income	0	0	0	0	0	0	0	0	0	0
Special Events Income	0	0	0	0	0	0	0	0	0	0
Valet Revenue	0	0	0	0	0	0	0	0	0	0
Advertising Revenue	0	0	0	0	0	0	0	0	0	0
Other Revenue	0	0	0	0	0	0	0	0	0	0
Revenue Due City of New Haven	0	0	0	0	0	0	0	0	0	0
Billed Expense Revenue	0	0	0	0	0	0	0	0	0	0
Total Revenue	0	0	0	0	0	0	0	0	0	0

	CURRENT					YEAR-TO-DATE				
	ACTUAL	BUDGET	VAR B/W	ACT LAST YR	VAR B/W	ACTUAL	BUDGET	VAR B/W	ACT LAST YR	VAR B/W
EXPENSES										
Personnel:										
Administration Salaries - Straight-time	2,325	2,106	(219)	0	(2,325)	18,065	18,305	240	0	(18,065)
Administration Salaries - Overtime	243	118	(125)	0	(243)	1,475	1,019	(456)	0	(1,475)
Cashiers Salaries - Straight-time	0	0	0	0	0	0	0	0	0	0
Cashiers Salaries - Overtime	0	0	0	0	0	0	0	0	0	0
Maintenance Salaries - Straight-time	1,475	1,464	(11)	0	(1,475)	13,559	12,823	(736)	0	(13,559)
Maintenance Salaries - Overtime	0	146	146	0	0	(212)	1,280	1,482	0	212
Security Salaries - Straight-time	716	426	(290)	0	(716)	4,591	3,698	(893)	0	(4,591)
Security Salaries - Overtime	19	0	(19)	0	(19)	285	0	(285)	0	(285)
Benefits	4,643	3,443	(1,200)	0	(4,643)	33,068	29,062	(4,006)	0	(33,068)
Total Personnel	9,421	7,703	(1,718)	0	(9,421)	70,832	66,187	(4,645)	0	(70,832)

	CURRENT					YEAR-TO-DATE				
	ACTUAL	BUDGET	VAR B/W	ACT LAST YR	VAR B/W	ACTUAL	BUDGET	VAR B/W	ACT LAST YR	VAR B/W
Operating:										
Security/Traffic Control	0	0	0	0	0	0	0	0	0	0
Utilities	58	0	(58)	0	(58)	753	0	(753)	0	(753)
Service Agreements	612	0	(612)	0	(612)	2,153	0	(2,153)	0	(2,153)
Professional Services	75	0	(75)	0	(75)	375	0	(375)	0	(375)
Repairs and Maintenance	562	0	(562)	0	(562)	14,732	0	(14,732)	0	(14,732)
Insurance - Liability	121	127	6	0	(121)	970	1,016	46	0	(970)
Building & Land Rental	0	0	0	0	0	0	0	0	0	0
Uniforms	0	20	20	0	0	0	160	160	0	0
Tickets and Tags	0	0	0	0	0	0	0	0	0	0
Supplies	489	100	(389)	0	(489)	7,168	300	(6,868)	0	(7,168)
Bank Fees	0	0	0	0	0	0	0	0	0	0
Contracted Snow Removal	0	5,000	5,000	0	0	0	0	0	0	0
Administrative Expenses	3,797	2,640	(1,157)	0	(3,797)	28,345	21,120	(7,225)	0	(28,345)
Valet Expense	0	0	0	0	0	0	0	0	0	0
Other Expenses	371	0	(371)	0	(371)	495	0	(495)	0	(495)
Total Operating Expenses	6,085	7,887	1,802	0	(6,085)	54,931	40,596	(14,335)	0	(54,931)
Total Expenses	15,506	15,590	84	0	(15,506)	125,824	106,783	(19,041)	0	(125,824)

	ACTUAL	BUDGET	VAR B/W	ACT LAST YR	VAR B/W
NET OPERATING INCOME	(15,506)	(15,590)	84	0	(15,506)
	(125,824)	(106,783)	(19,041)	0	(125,824)



New Haven Union Station
Conceptual Plan Advancement Activities
March 2023

Enabling Plan – Phase I:

- The New Haven Union Station Partnership Operations Committee (OC) and Executive Oversight Panel (EOP) advanced to the Connecticut Bond Commission the \$22 Million of Phase 1 projects, involving \$17 Million in new bond funds to compliment \$5 Million of existing funds.
- The program list includes Interior Renovation Enabling Projects, State of Good Repair Projects, Conceptual Design and Related Studies for the Development of the West Lot, and Union Station Partnership Website Design.

State of Good Repair (SOGR):

- The three initial SOGR projects for architectural repairs and improvements at Union Station Building, repair and improvements at Union Station Garage, and the Union Station Building ventilation system improvements study, are in progress for the design phase only in the first two projects, and the study phase for the third project. The on-site investigation of the cornice to view a sampling of the concealed, internal connections and hangers which support the terracotta panels, in order to better ascertain their condition, was accomplished. Design details for repair are being prepared and will be included in the bid documents.

Brokerage Services:

- The draft Proposal Documents for Real Estate Advisor Services were submitted to the Operations Committee in September 2022 for review. Awaiting approval before release.

East Lot:

- Zoning Application – In process with City and NHPA for preparation of proposed zoning changes. The next steps will be the new Zone Application to the City of New Haven Board of Alders. The new, proposed TOD Zone would be in place ahead of the proposal process.

The new map will create a new zone for the entirety of the Union Avenue campus, however only properties transferred to a developer through the City will be formally subject to city zoning.

- Stakeholder Interviews – The Request for Information (RFI) from interested parties with regard to the potential development of the East and West Lots at New Haven Union Station has been issued as a legal ad published in 4 local newspapers and on the Union Station Partnership website to invite public comments. Please visit the New Haven Union Station Partnership website at www.unionstationnewhaven.com for a summary of recent community stakeholder interviews, a slide presentation, a video presentation, and a variety of relevant background documents.
- Issuance of a formal two-part Request for Proposals process for this Public/Private Partnership and Development Opportunity will follow zoning, per the East/West committee prior work. The RFP will have an initial focus on developer interest followed by invitations for detailed proposals from a selected list of responders. This RFP process is anticipated to be prepared for release in 2023 after zoning is in place.

West Lot:

- The West Lot will be a public development as a mixed-use multi-modal transportation hub, with above-grade parking of approximately 450 spaces in keeping with SHPO recommendation for maximum height in relation to Station Building (the balance of 150+/- spaces to be accommodated on privately developed East Lot); public restrooms; enhanced pedestrian access to Station; accommodate truck loading and trash removal services for Building; accommodate access to rear of Building and adjacent properties; and some street frontage commercial activity for vibrancy – perhaps Greyhound or Avis, for example.
- Needs traffic study, which is pending approval of Operations Committee. Traffic counts are completed. The Traffic Study will be needed for the proposed development concept of the West Lot, support the East Lot RFP, and aid in design for the future public improvements in the right of way.
- Needs advancement of conceptual design; professional services proposal in process. City/NHPA's on-call consultant team has prepared a draft scope of work proposal for the advancement of the conceptual design.

Interior Building Wayfinding Signage:

- Consultant presented draft wayfinding signage study report to OC at September 2022 meeting.
- OC needs to select Union Station Partnership branded logo and design concept.
- OC needs to select design scheme from available options in order to finalize interior wayfinding signage study.
- OC needs to authorize design work to progress to bid documents phase.

Union Avenue Roadway and Streetscape Improvements:

- Need to advance conceptual design of road diet, bicycle track, shuttle bus pick-up/drop off, taxi staging, mobility-as-a-service/ride-hailing (e.g., Uber, Lyft), streetscape improvements, traffic signal installation and improvements, and exterior wayfinding signage. Approximately \$20 Million cost, which includes work considered public improvements for development.
- Traffic counts are completed.

Convert Front Bay of Parking Garage to Commercial Use and Bicycle Storage:

- Eliminates parking in front bay, street level of Garage.
- Creates commercial space towards street, and bicycle storage area in back row.
- Involves modifications to precast façade panels and brick wall to facilitate access.
- No advancement in progress at this time.

JMS 3-22-2023